



Kimberly M. MacKay
Commandant

New Hampshire Veterans Home
139 Winter Street
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July 17, 2024

Dear Veterans,

Yesterday, we sent a pre-recorded voicemail message to your primary contact person to inform them of our current COVID precautions. Today, we sent a follow up message to keep them updated on the most information. Following is the message they received today:

Subject: COVID-19 Update on July 17, 2024

Message:

Dear Families,

Yesterday, we reached out to you with a recorded message relaying that a few residents of our Tarr North neighborhood tested positive for COVID. Today, a few residents on our Tarr East and Welch neighborhoods have also tested positive. LEDU neighborhoods continue to remain COVID-free. Veterans and primary contacts for those who tested positive have been notified; our veterans are doing well.

Residents on our Tarr North, Welch, and Tarr East neighborhoods are dining in their rooms, where possible, and are invited to participate in activities held on their neighborhood while wearing a mask. All staff and visitors in resident areas are required to wear masks to mitigate spread. Residents who have not tested positive are welcome to continue with planned social excursions. Dining and activities will return to normal after two weeks of negative COVID tests.

Please watch your mailbox next week for the form and postage-paid reply envelope to choose your preferred method: email, text, or recorded phone message.

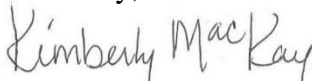
We continue to employ best practices for keeping our veterans healthy. Please help us by postponing visits should you have any symptoms of illness. We welcome any questions by calling us at 603-527-4400.

Sincerely,
Kim MacKay, Commandant

As a reminder, this message was sent utilizing an option now available to us with computer software. Your primary and secondary contacts will be mailed a form this week, allowing them to choose which method of communication they prefer going forward: continue with recorded voice message, or choose email or text message, instead.

We continue to work toward your good health and contained virus incidents. We will continue our diligence in providing any needed updates to you and your families.

Sincerely,


Kimberly M. MacKay
Commandant