

New Hampshire Veterans Home

139 Winter Street Tilton, NH 03276



Telephone: (603) 527-4400 Fax: (603) 286-4242

April 11, 2023

Dear Residents and Families.

It was nice to see so many residents and families spending time together to celebrate Easter, Passover, and Ramadan.

While we take every precaution to minimize the spread of illnesses such as COVID-19, unfortunately, two residents who reside on the Welch neighborhood (Cardigan Hall / Highland Hall) have tested positive for the virus.

Regular visits with residents other than the couple who tested positive for the virus continue to be welcome. For those visiting the Welch neighborhood we ask that you consider wearing eye protection in addition to the required face mask to minimize the possibility of transmission. Scheduled compassionate care and hospice/end-of-life visits remain open to residents with active COVID.

It is important to us to keep those who would like to participate engaged in programming as much as possible. Highland Hall residents continue to enjoy recreational programs in their neighborhood while Cardigan Hall residents continue to participate in activities throughout the Home while wearing a mask as a way of mitigation.

Veterans who may have been exposed are being carefully watched as we continue with infection prevention and control best practices, including contact tracing, monitoring for symptoms, and testing. Welch residents and staff are tested following guidelines from the NH Department of Health and Human Services, Division of Public Health Services and the Centers for Disease Control and Prevention.

Because the COVID virus causes us to constantly pivot, we recommend that you call us at 603-527-4400 prior to visiting to ensure you have the latest information. Additionally, should you be experiencing ANY of the virus symptoms (as noted at www.cdc.gov/coronavirus/2019-ncov/symptoms-testing/symptoms.html), please wait until you are feeling better to visit. This greatly helps us to minimize possible virus spread.

Since these update letters are sent to you as the veteran's primary contact person, feel free to share this with others. Update letters are also posted on our website at www.nh.gov/veterans.

We are thankful that vaccines have dramatically lessened the severity of the disease for those who contract it. As we move forward, we look forward to warmer days of springtime and more time spent outside in the fresh air. At this time when state COVID-19 transmission rates are decreasing and some medical facilities are removing mask requirements, we remain optimistic as we plan for the future.

Sincerely,

Kimberly M. MacKay

Commandant