



Kimberly M. MacKay  
Commandant

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Dear Residents and Families,

As the high spread of COVID-19 continues in Belknap County and our state, we are writing to inform you that we have four residents who tested positive for the virus. It has been determined by the NHVH Infection Protection & Control Program that the infected residents attended community events in which they may have come in contact with an infected person. These residents are experiencing very mild symptoms and are being treated with care to mitigate the risk of spreading the virus. Their families have been notified and we wish them a speedy recovery.

Veterans residing in the two neighborhoods where the virus was detected are being tested with PCR (laboratory) tests. Results are anticipated by the end of the week. Additionally, mandatory weekly testing of all staff resumed this week.

Because of the current cases of COVID-19, in-person visits and social excursions have been paused while compassionate care/end of life visits continue. Our Recreation Therapy team will reschedule any visits that have been paused as soon as we are able. In the interim, if you would like to schedule a window visit, you are welcome to email [visits@nhvh.nh.gov](mailto:visits@nhvh.nh.gov), or call 603-527-4816.

Employees continue to wear personal protective equipment (PPE) throughout the Home. Surgical masks have been worn since the beginning of the pandemic; eye protection was reinstated mid-April when the community spread once again reached the substantial level. We continue with reminders regarding hand hygiene, social distancing, and vaccines/boosters.

If you have any questions, please reach out to your social worker. We hope you stay safe and healthy.

Sincerely,

Kimberly M. MacKay  
Commandant