

## **New Hampshire Veterans Home**

139 Winter Street Tilton, NH 03276



Telephone: (603) 527-4400 Fax: (603) 286-4242

December 9, 2020

Dear Residents and Families –

I am following up to my letter mailed Saturday.

The NH Veterans Home is attempting to eliminate all possible transmission sources of the COVID-19 virus during our outbreak; we continue to clean, disinfect and sanitize. To reduce the amount of items in resident areas during this outbreak, we ask that you be judicious when sending mail. In addition, for the time being, we ask that you please use the postal service to send mail and/or packages and not personally deliver items.

I would again like to extend this invitation to receive NH Veterans Home updates weekly. Letters are not immediate and do not allow for a two-way conversation; also, not everyone is on Facebook to receive NH Veterans Home updates via social media. Therefore, I will be conducting weekly group conversations with family members to focus on information about the pandemic, our outbreak, and the NH Veterans Home in general. You will have the option of participating via an online video call or telephone call. Since we hope the weekly connection will have many family members present, these general information sessions will not include information about any one veteran. Privacy of personal information is very important to us. Please contact our Public Information Officer, Sarah Stanley, at (603) 527-4425, <a href="mailto:sarah.stanley@nhvh.nh.gov">sarah.stanley@nhvh.nh.gov</a>, to receive an invitation to participate in these weekly video/telephone updates about the Home.

We continue to seek qualified and caring staff to serve our veterans. As you may have seen in the media or on our Facebook page this week, a press release was issued to request assistance for our staffing shortage. We are currently hiring for individuals to assist us with the following positions:

Clinical Positions:

- Registered Nurses (RN)
- Licensed Practical Nurses (LPN)
- Licensed Nursing Assistant (LNA)

Non-Clinical Positions:

- Laundry Workers
- Maintenance Workers
- Recreational Assistants
- Security Officers
- Food Service Workers

If you know of someone looking to help, resumes and contact information can be sent to <a href="helpnhvh@nh.gov">helpnhvh@nh.gov</a>. Candidates will receive a thorough character and background investigation and reference check before appointment. We are encouraged by the initial response as we have already heard from over 60 individuals.

The information, guidelines and recommendations surrounding the pandemic continue to be a fluid situation; we will continue to provide updates. In the interim, we remain open to your questions; please let us know by calling Sarah Stanley at (603) 527-4425. If you would like more information on COVID-19 in NH, visit www.nh.gov/covid19. For the latest CDC information, visit www.cdc.gov/coronavirus/2019-ncov/.

Be safe!

Sincerely,

Margaret D. LaBrecque

Commandant