

New Hampshire Veterans Home

139 Winter Street Tilton, NH 03276



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September 30, 2020

Dear Residents and Families -

Happy Autumn! To prepare for the upcoming holidays, we are providing some important updates on a number of different topics for the wellbeing of our residents, families and staff.

<u>**Halloween**</u> - For the safety of our veterans, we will not be hosting trick-or-treaters this year. Rest assured that we look forward to creating an enjoyable Halloween for residents, despite our inability to have little costumed visitors.

<u>Veterans Day</u> - During the COVID-19 pandemic, we are unable to invite guests to attend our annual veteran ceremonies. Since it is important to recognize and honor our veterans and their sacrifices, we invite you to watch our Veterans Day virtual ceremony by entering the following web address into your internet browser on Veterans Day: https://bit.ly/2HxnZpO. This link is accessible now if you would like to see any of the prior ceremonies we have created to date, including 9/11, Victory over Japan Day, Flag Day, and others. To stay up to date on these and other happenings, feel free to follow our Facebook page at www.facebook.com/nhveteranshome.

<u>Holidays</u> - Holiday Meals: Families with loved ones residing here in years prior know that having guests for the Thanksgiving and Christmas holiday meals is something that we all look forward to. This year, we are unable to host these meals as we are forced to put those thoughts on hold for other holidays to come in the future when we are not experiencing a pandemic. This is necessary due to the need for visitors to wear masks for the duration of their visit, per the State of NH Division of Public Health Services (DPHS).

Holiday Visits: Scheduling a visit here at the NHVH is the safest way to visit this holiday season. Limited in-person visits are permitted by DPHS as long as our Home continues to remain free from an outbreak. For these visits, two visitors plus the resident's one "designated visitor" - for a total of 3 visitors – are welcome. (The "designated visitor" is the one person chosen by the resident or the resident's Durable Power of Attorney DPOA to provide emotional and other support to the resident.) Visitors 12 years old and older are invited without Nurse Manager approval.

In addition to limited in-person visits, we also regularly schedule Facebook Messenger Calls, FaceTime calls, and window visits. Please remember that whenever a resident is away (for example, due to a hospital stay), the weeks of quarantine time upon their return can feel especially long. We ask for your cooperation in scheduling visits here at the NH Veterans Home and keeping quarantine stays for only needed medical circumstances.

Gifts: please help to maintain resident safety in LEDU neighborhoods by refraining from buying gifts of hard candy, products with nuts, or plants / trees.

Also, while we understand families might want to show appreciation for the care that their loved ones receive, please keep the following policy in mind: individual employees (and volunteers) are prohibited from soliciting or accepting gratuities, gifts or loans from Residents or from Residents' family or representatives. Also, group gifts or donation must be reported to the unit's supervisor and will be treated accordingly by the unit's supervisor per the State of NH Code of Ethics.

Although the pandemic has made things very different this year, we continue to count our blessings of good health. We thank you again for your steadfast support of those who served.

Sincerely,

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