

New Hampshire Veterans Home

139 Winter Street Tilton, NH 03276



Telephone: (603) 527-4400 Fax: (603) 286-4242

August 21, 2020

Dear Residents and Families -

We are delighted, thankful and grateful to share terrific news: we received the recent resident and employee coronavirus (COVID-19) test results from the NH Department of Health and Human Services (DHHS) and all were negative! With this great news comes the continuation of limited, in-person visits. Carolee Sliker, Recreation Secretary, will first be rescheduling appointments for families and friends whose visits were cancelled due to the precautions being taken for our veterans. Next, visits will be scheduled giving priority to residents who have not yet had a limited, in-person visit. These visitors will be contacted in the order in which their requests were received.

Should you need an additional visiting form ("Limited Visitation Declaration form" mailed on July 8th), please see our website at www.nh.gov/veterans or request a copy from Carolee Sliker, Recreation Therapy Secretary, at (603) 527-4816 or carolee.sliker@nhvh.nh.gov.

We continue to welcome *video* and *window* visits. To schedule a Tarr resident video visit, call or email Jill Clark, Recreation Therapist, at (603) 527-4834 or Jill.Clark@nhvh.nh.gov. To schedule a Life Enhancement Dementia Unit (LEDU) neighborhoods video visit, contact Jennifer Mitchell at (603) 527-4815 or Jennifer.Mitchell@nhvh.nh.gov; or Duain Cook at (603) 527-4835 or Duain.Cook@nhvh.nh.gov. Compassionate care and end-of-life visits continue to be scheduled at the direction of our Nurse Managers.

Also, last week, Lori Shibinette, the NH Department of Health and Human Services Commissioner, issued new guidance for our state. This guidance includes the designation of one inside visitor for each NH Veterans Home resident. We are developing procedures to accommodate designated visitors while maximizing resident safety and privacy. You may want to use this time to discuss who the one, indoor visitor will be with your veteran and family members. Our social workers will be reaching out to residents and Durable Powers of Attorney (DPOAs). We also welcome you to contact your social worker with this designation:

- Nancy Waugh, LEDU Ground: (603) 527-4878 or Nancy.Waugh@nhvh.nh.gov
- Stephanie Libby, LEDU 1 & Highland Hall: (603) 527-4432 or Stephanie.Libby@nhvh.nh.gov
- Kristen Montour, Tarr South and Cardigan Hall: (603) 527-4422 or Kristen.Montour@nhvh.nh.gov
- Melissa Libby, Tarr North: (603) 527-4812 or Melissa.Libby@nhvh.nh.gov

Last but not least, we continue to develop safety procedures for the return of our hairdresser / barber, the expansion of community dining, and pleasurable (non-medical) trips. Our staff and residents view these as great milestones and look forward to their implementation. In the interim, we continue our routine COVID-19 testing for possible asymptomatic carriers. It is very important to remember that if COVID case numbers start to increase in the state, we may be directed to put these plans on hold. We remain cautiously optimistic!

Sincerely,

Margaret D. La Brecque
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Commandant