



Margaret D. LaBrecque
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New Hampshire Veterans Home

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Dear Residents and Families –

Last week, we informed you that the New Hampshire Veterans Home (NHVH) was investigating three possible employee cases of coronavirus (COVID-19). The investigation involved retesting the three employees as well as conducting routine, weekly employee testing and additional resident testing.

We received great news regarding the results of the retests today; the questionable tests were negative after retesting! Additionally, we received the results from the majority of the weekly employee tests and all of the resident tests. The results received to date are negative. Following the NH Department of Health and Human Services (DHHS) guidance, in-person limited visits can be scheduled after a 14-day period, even when results are subsequently found to retest as negative. Therefore, in-person limited visits will once again be held after receiving approval from DHHS. We anticipate this to be during the week of August 17th and will send you a follow up letter at that time.

In the interim, *video* and *window* visits continue. To schedule a video visit: for residents residing in the Tarr neighborhoods, call or email Jill Clark, Recreation Therapist, at (603) 527-4834 or Jill.Clark@nhvh.nh.gov. For residents residing in the Life Enhancement Dementia Unit (LEDU) neighborhoods, video visits are scheduled by Jennifer Mitchell at Jennifer.Mitchell@nhvh.nh.gov / (603) 527-4815, or Duain Cook at Duain.Cook@nhvh.nh.gov / (603) 527-4835. Compassionate care and end-of-life visits continue to be scheduled, as needed after review by the Nurse Manager.

While waiting to schedule in-person visits, should you need an additional Limited Visitation Declaration form (previously mailed on July 8th), please see our website (www.nh.gov/veterans) or request a copy from Carolee Sliker, Recreation Therapy Secretary, at (603) 527-4816 or carolee.sliker@nhvh.nh.gov.

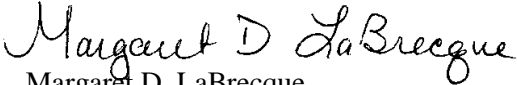
Additionally, we found a couple of points that are helpful to share:

- Some residents are still waiting for their first visit; additional visits to accommodate different family members can be scheduled after all interested residents have had a visit. Therefore, it would be great for loved ones to coordinate a family visiting plan amongst members prior to scheduling a visit.
- Please note that we are unable to combine the different visit formats (video, window, and in-person) into the same scheduled visit.

If you would like more information on COVID-19 in NH, visit www.nh.gov/covid19. For the latest Centers for Disease Control and Prevention (CDC) information, visit www.cdc.gov/coronavirus/2019-ncov/.

We are looking forward to once again scheduling in-person limited visits. It warms our hearts to see the sparkle in veterans' and visitors' eyes!

Sincerely,


Margaret D. LaBrecque
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