Agency Name	Department of Transportation	
Audit Name Fleet Management		
Audit Period	November 2014	
Status Report Date	March 20, 2023	

Summary of Audit Observations/Findings						
Number	Observation Title	Status [place X in status column]				
		Unresolved	Partially	Substantially	Fully	
		Omesoived	Resolved	Resolved	Resolved	
1	Periodically Review Fleet Size	x				
	and Composition					
2	Review Controls over DOT Fleet			v		
	Purchases				Х	
3	Adopt Formal Guidelines and	x				
	Review Fleet Utilization					
4	Track Utilization of Rented				v	
	Equipment				х	
5	Consistently Report Non-	x				
	Business Mileage					

## **Observation 1: Periodically Review Fleet Size and Composition**

**Summary of Finding:** We recommend the DOT periodically conduct a right-sizing analysis to determine whether divisions and bureaus have the appropriate number and mix of vehicles and equipment to fulfill their mission. The analysis should include identifying any changes to the DOT's mission and transportation system, and whether efficiencies can be gained by employing alternate types of equipment.

## Current Status: Partially Resolved

We continue to design reports to review with the Equipment Needs Committee (ENC) when it reconvenes. We continue to work with our vendor to roll out the Capital Asset Module (CAM), which will assist with lifecycle costing analysis.

## **Observation 2: Review Controls over DOT Fleet Purchases**

**Summary of Finding:** The Legislature may wish to consider whether the controls it has placed over DOT fleet purchases encompass all the bureaus and types of equipment the Legislature wants reviewed.

## Current Status: Fully Resolved

The Department worked within the budget development process and eliminated a budget footnote that required the Capital Budget Oversight Committee and Governor and Council to approve an acquisition plan prior to any purchases. This elimination streamlines the timeline to purchase fleet units. In the 2018-2019 Budget, the budget footnote that requires the Department of Administrative Services to approve all equipment purchases was changed to include only leases or lease purchases.

The Legislature has not taken any other action to alter the controls over DOT purchases. The Department considers this item fully resolved.

#### **Observation 3: Adopt Formal Guidelines and Review Fleet Utilization**

**Summary of Finding:** We recommend DOT management:

- Establish formal annual utilization guidelines in order to better manage its fleet;
- Analyze utilization at a Department-wide level to determine whether opportunities exist to increase utilization of its fleet; and
- Explore ways to increase cross-utilization of equipment.

#### Current Status: Partially Resolved

We continue to rebuild our historical utilization reports for review by the ENC when they reconvene. The ENC will use these reports to evaluate and adjust utilization targets. Mechanical Services staff continues to collect, assemble, and distribute fleet utilization data for leadership and ENC review.

# **Observation 4: Track Utilization of Rented Equipment**

**Summary of Finding:** We recommend DOT management track the number and usage of all its rented equipment with one system.

## Current Status: Fully Resolved

NHDOT made changes to its MATS software to track all rented equipment. The Department currently reports to Governor and Council annually all rented equipment expenses by vendor.

## **Observation 5: Consistently Report Non-Business Mileage**

**Summary of Finding:** We recommend the DOT ensure all of its bureaus are interpreting DAS and DOT reporting of non-business miles polices in a consistent manner, including reviewing the appropriateness of allowing:

- The Bureau of Turnpikes to report non-business miles from home to when employees first enter the turnpike system, instead of when they reach their assigned work shed; and
- Bureaus to modify the definition of non-business miles.

We also recommend the DOT work with the DAS to determine the appropriateness of reporting all mileage of field-based positions as non-business miles under current policies.

# Current Status: Partially Resolved

The Governor and Executive Council authorized a new chapter of the DAS MOP, Chapter 1301 "Reimbursement of Travel", in February 2022. The Department is in the process of fully implementing the MOP.