

# QUARTERLY NEWSLETTER

## HOMELAND SECURITY EMERGENCY MANAGEMENT



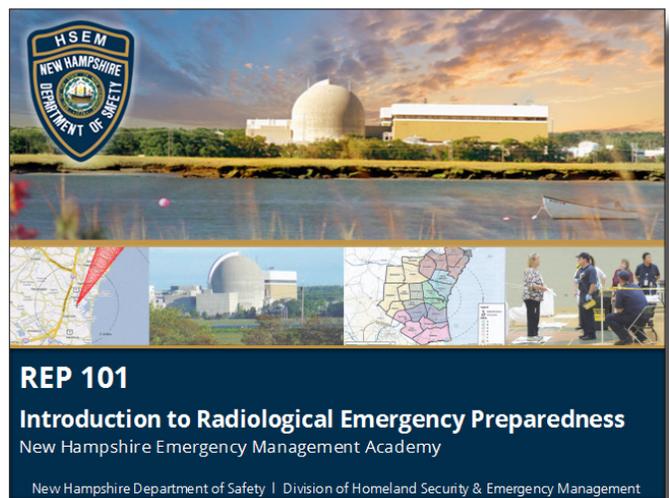
(603)271-2231 OCT.-DEC. 2016; VOL. 4

### REP 101: Radiological Emergency Preparedness in NH Available Online

Homeland Security & Emergency Management is pleased to announce the availability of the NH Emergency Management Academy's REP 101 course, *Introduction to Radiological Emergency Preparedness in NH*.

The one-hour online course will be available starting November 7, 2016 and will allow first responders, government officials and private sector personnel to learn the basics of preparedness and response activities in support of commercial nuclear power operations. Students will learn about the basics of nuclear power operations, the specifics of the NH REP Program, and some of the intricacies of the Seabrook Station Nuclear Power Plant.

For more information, please contact Ryan Nix, Radiological Preparedness Trainer, at 223-3649.



### WebEOC 8 Available Late Summer of 2017

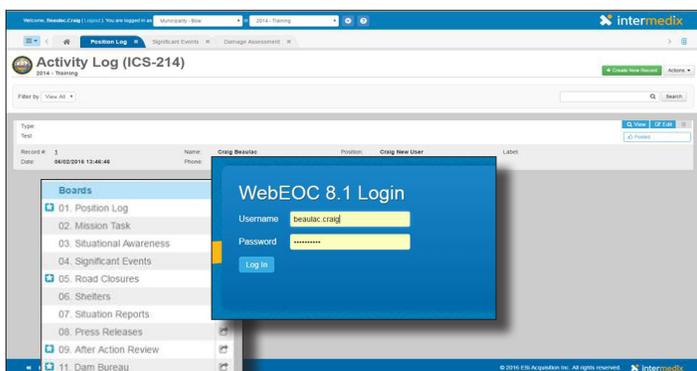
HSEM will upgrade to WebEOC 8 in the summer of 2017. In this new version, all boards and menus are contained in an easy to use single webpage with tabs for the different boards rather than the pop-up menus used by the current version. HSEM is developing user guides, how to documents, and training tutorials

on the use of WebEOC 8. While the look and feel of the update is modern and provides a streamlined interface, the main functionality of WebEOC has not changed and should seem familiar to its current users.

More details about the new system will be available as the upgrade draws closer. In-classroom training and online step by step videos will be offered.

As we prepare to launch the new version of WebEOC, please let us know what you would like to see in the new version as well as what you would like to see changed. Our goal is to improve WebEOC to make it a more efficient tool in coordinating response efforts for all incidents.

For more information, please contact Craig Beaulac, WebEOC Coordinator, at 223-3664.



## Updated EMD Resource Manual Scheduled for Distribution

Updated Emergency Management Directors Resource Manuals will be distributed to each of New Hampshire's communities in the coming months.

The EMD Resource Manual provides relevant information to both new and experienced Emergency Management Directors, including an overview of the services offered by HSEM, guidance on the applica-

tion process for EMPG and Hazard Mitigation Grants, an overview of Local Emergency Operations Plans and Hazard Mitigation Plans, and information about recommended training and exercises offered by HSEM.

For more information, please contact your field representative or call 223-3663

## HSEM Encourages Travelers to Enroll in TSA Precheck Before Travel Season

State Homeland Security and Emergency Management (HSEM) encourages travelers to enroll in the Transportation Security Administration (TSA) PreCheck program in order to avoid waiting in security lines at Manchester-Boston Regional and other New Hampshire airports.

"Enrolling in TSA PreCheck will save you time and stress at the airport," HSEM Director Perry Plummer said. "By passing a background check, travelers can go through a streamlined security process at the airport, with wait times normally lasting less than five minutes."

The TSA PreCheck program allows trusted travelers access to streamlined security lanes at the 180 participating airports across the country. To enroll, travelers must fill out an online application and make

an appointment at a PreCheck enrollment center. TSA officials will conduct an interview, background check and take fingerprints. If approved, participants will receive a Known Traveler Number (KTN) that they can add to their boarding pass to access TSA PreCheck security lanes. Notifications of approval are available within two to three weeks of the interview.

TSA PreCheck passengers do not need to remove shoes, belts or light jackets and do not need to take liquids or laptops out of bags. The membership fee is \$85 and lasts for five years. Children 12 and under may use the TSA PreCheck security lane when traveling with a parent or guardian who has already enrolled. Further information and the online application can be found at <https://www.tsa.gov/precheck>.

With TSA Pre✓<sup>®</sup> you **don't** need to remove:



SHOES



LAPTOPS



3-1-1 LIQUIDS



BELTS



LIGHT JACKETS

## Keep Your Data Safe From Hackers In Four Simple Steps

Homeland Security and Emergency Management (HSEM) asks everyone to follow four simple steps to keeping their systems and information safe from hackers.

“The easiest way for a hacker to gain access to your system and data is through you,” HSEM Director Perry Plummer said. “By being cautious when online, using common sense, and taking a few simple precautions, you can prevent the vast majority of hacks.”

First, be cautious and use common sense when you are online. Hackers will try to bypass security features by tricking you into giving them the information they want. Hackers often trick victims into sharing information by contacting a victim and posing as tech support, posing as a legitimate business, or offering rewards or prizes for a victim’s assistance or participation. These types of attacks will often be accompanied by an unusual sense of urgency or with promises that are too good to be true. If something about the interaction seems odd, do not share your information.

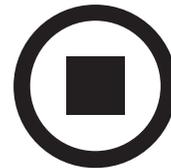
Second, use strong, unique passwords. A strong password is one that consists of numbers, letters, and symbols and cannot be easily guessed by a hacker or an automated program. Use different passwords for each account and each device. If you have trouble remembering passwords, consider using a password manager. A password manager is a program that creates a randomly generated password for each of your accounts, but you only need to remember the password to the password manager.

Third, always keep your applications and operating systems updated. Hackers will exploit known vulnerabilities in software and operating systems to gain access to your system and data. Using the latest versions of software will give you the best chance of keeping hackers from exploiting those vulnerabilities.

Fourth, perform regular backups. If your system is hacked, you will be able to restore lost information from a backup. Also, performing regular backups keeps you from being at the mercy of a hacker who tries to hold your data hostage in exchange for a ransom.

**Stop.Think.Connect.™**

**Tips for keeping your personal information safe, your family protected, and our national security intact.**



**Stop** hackers from accessing your accounts — set secure passwords.  
**Stop** sharing too much information — keep your personal information personal.

**Stop** — trust your gut. If something doesn't feel right, *stop what you are doing.*



**Think** about the information you want to share before you share it.  
**Think** how your online actions can affect your offline life.

**Think** before you act — don't automatically click on links.



**Connect** over secure networks.  
**Connect** with people you know.  
**Connect** with care and be on the lookout for potential threats.

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## HSEM Team Spotlight

To better serve you, the newsletter includes the *HSEM Team Spotlight* section featuring new members of the HSEM team and members of the team who have changed jobs within the agency.

If you have questions or concerns and would like to know more about what we do or a particular program, please do not hesitate to reach out to HSEM staff for assistance.

***Heather Dunkerley***  
***Hazard Mitigation Officer***  
**223-3614**

As the Hazard Mitigation Officer, I work with local and state governments to develop complete and robust hazard mitigation applications through project and application development. I also manage the programmatic side of hazard mitigation grants to ensure that all financial monitoring is completed correctly, the scope of work is followed, quarterly reports are submitted on time, and site visits take place throughout the period of performance.

***Kayla Henderson***  
***Planning Program Assistant***  
**223-3650**

I am in the Planning Section where I assist with the processing of Hazard Mitigation and Emergency Management Performance Grants (EMPG) through their entire life cycles.

***Scott Lambertson***  
***Exercise Planner***  
**223-3632**

I started with HSEM as a trainer for the Civilian Response to Active Shooter Events (CRASE) program and am now one of two part-time Exercise Planners within the Operations Section where I help coordinate exercises for communities within New Hampshire.

***Liz Lufkin***  
***EMPG Program Coordinator***  
**223-3619**

I am the EMPG Program Coordinator in the Planning Section. I coordinate all aspects of the EMPG

sub-recipient program process from application to closeout. There are several stages a grant goes through during its life cycle. Also, there are several agencies a grant can pass through, including HSEM, the Dept. of Safety's Business Office, Governor and Council, and FEMA.

***Alex Marinaccio***  
***Field Services Program Assistant***  
**223-3657**

I am working on special projects to include the EMD Resource Manual, the Seabrook Station agency timeline and the EMPG quarterly reporting spreadsheet, as well as day-to-day tasks within the section.

***ShawnaLeigh Morton***  
***Senior Field Representative***  
**223-3640**

I am now a Senior Field Representative. I will carry on with my normal roles and responsibilities of being a Field Representative but have the additional duties of working with Rochester and Dover – two of the Host Communities for Seabrook Station. I will work with them to ensure they are prepared to open and operate the reception center in their community.

***Ron O'Keefe***  
***Exercise Planner***  
**223-3677**

As part of Exercises and Training, I help design, plan and coordinate exercises for state, county, and local governments, schools and private industry. Exercises and Training coordinates grant applications following FEMA Homeland Security Exercise and Evaluation Program (HSEEP) guidelines.



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**Anna Swenson**  
**PIO Program Assistant**  
**223-3647**

In the Public Information Office, I am working with public outreach initiatives to New Hampshire communities, updating DOS website information, and assisting in monitoring and maintaining the agency's social media pages.

