



2019 END of YEAR REPORT



HOMELAND SECURITY EMERGENCY MANAGEMENT NEW HAMPSHIRE DEPARTMENT OF SAFETY

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Photos source:
Pixabay

Cover photos:
Director Jennifer L. Harper,
HSEM Team,
Operations Section Chief Robert Christensen,
Planning and Grants Section Chief Fallon Reed,
Director Harper and Governor Sununu inspect damage in Grafton County





From the Director



Director Jennifer L. Harper

Appointed by Governor Christopher
T. Sununu and Confirmed by Executive
Council on June 5, 2019.

Director Harper started with the agency
in 1991. She holds a Master's Degree in
Homeland Security and Defense from the
Naval Postgraduate School and a Master's
Degree in Business Administration from
Southern NH University.

NH Homeland Security and Emergency Management is charged with overseeing the state-level planning, preparation, response to, recovery from, and mitigation of all emergencies and disasters.

As Director of HSEM, I oversee this function within the Department of Safety and have a direct line reporting authority to the Governor of New Hampshire. I serve as the state's primary contact with the U.S. Department of Homeland Security as the Governor's Homeland Security Advisor.

I am pleased to present the Division of Homeland Security and Emergency Management's 2019 Annual Report. The division had a busy year supporting state agencies, local municipalities, non-profits, schools, faith communities, families and businesses as they prepared for, responded to and recovered from disasters.

In this report, you will see a snapshot of the great work being done every day by the staff at HSEM.

The most prominent threat facing New Hampshire each year is weather-related disasters; however, HSEM promotes an all hazards approach to its training and planning in order to prepare for an ever-evolving threat environment. This can include natural disasters, human-caused incidents, cybersecurity and much more. New Hampshire continues to build resiliency in its communities by supporting first responders and public safety entities through enhanced training, exercises, programs and resources.

It is truly an honor and privilege to be the first female Director of HSEM. I proudly stand ready with the committed personnel of HSEM to work collaboratively with our local, state, federal, and private/non-profit partners to further the state's prevention, preparedness, response, recovery and mitigation efforts. We had many successes in 2019 and the future is bright for the Division due to those strong partnerships and our hardworking, dedicated team.

Thank you for your continued support of HSEM.

Jennifer L. Harper
Director



Why we are Here



Photo: HSEM Team

Mission:

To partner with every community to prevent, mitigate, prepare for, respond to, and recover from all hazards that impact New Hampshire.

Vision:

A prepared, ready and informed New Hampshire.

New Hampshire:

The state of New Hampshire is located in the northeastern section of the United States. The total area of the state is 9,304 square miles — composed of 9,027 sq. mi. of land, 277 sq. mi. of inland water, and an 18-mile coastline. NH is bordered on the north by the Canadian Province of Québec, on the east by Maine and the Atlantic Ocean, on the south by Massachusetts, and on the west by Vermont. The geographic center of the state is located in Belknap County, approximately 3 miles east of the Town of Ashland. The state capital is Concord, which is located in Merrimack County. New Hampshire is one of six New England states, the others being Maine, Massachusetts, Vermont, Rhode Island, and Connecticut.

The state's Executive Branch is headed by a Governor and five administrative officers called Executive Councilors. The Governor is elected for a two-year term. The New Hampshire legislature (General Court), consists of 24 Senators and 400 Representatives, all elected for two years. The state elects two Senators and two Representatives to the U.S. Congress and has four electoral votes.

New Hampshire, like other New England states, is also unique for its tradition of local town meetings. In many towns, residents vote directly on municipal

TOP THREE INDUSTRIES:

- Smart Manufacturing/High Technology (SMHT)
- Tourism
- Health Care Fields

and school budgets and can propose and amend warrant articles. New Hampshire is among the few states in the nation that utilizes a strong, local government rather than a predominately - county government structure.

Three industries drive the state's economy: Smart Manufacturing/High Technology (SMHT), Tourism, and Health Care Fields. SMHT's primary focus is using high-tech equipment to produce electronic components. There are a variety of biomedical research facilities in New Hampshire, along with numerous hospitals and other healthcare facilities. When it comes to tourism, many visitors and residents enjoy the state's beaches, mountains, and lakes. The largest lake, Winnepesaukee, is dotted with 274 inhabitable islands and provides many opportunities for fishing and water recreation sports. Along the Atlantic shore, 18 mile (29 km) of curving coastline boasts beaches (many state-owned) which attract vacationers.



Why we are Here

Photo: Incident Planning & Operations Center (IPOC)

2010 US Census Stats

1.3
Million
Persons

10
Counties

13
Cities

221
Towns

22
Unincorporated Places

According to OSI, there are approximately 325,802 New Hampshire residents (24.7% of the population) under the age of 19 and 178,268 residents (13.5% of the population) over the age of 65.

According to the U.S. Census Bureau, the primary language spoken in New Hampshire is English. The other top ten most common languages are: French, Spanish, Portuguese, Chinese, German, Greek, Hindi, Italian, Russian, and Arabic. The US Census Bureau estimates that 2.4% of the population over five years old speaks English "less than very well."

The University of New Hampshire Institute on Disability states that about one out of every eight New Hampshire residents report having a disability. Access and Functional Needs (AFN) need to be taken into consideration in accordance with the Public Health Service (PHS) Act and the American with Disabilities Act (ADA) for incident preparedness, mitigation, response, and recovery actions.

Among the state's institutions of higher learning are the University System of New Hampshire (five colleges/universities), the Community College System of New Hampshire (seven colleges/institutes), and over a dozen additional private colleges, universities, and institutes of higher education.

The state's Department of Education (DOE) currently recognizes approximately 489 public and charter schools, as well as 134 non-public schools. The public schools are administered by 96 district-level School Administrative Units (SAU).

HIGHER EDUCATION:

University System of New Hampshire
• **Five** Colleges & Universities

Community College System of New Hampshire
• **Seven** Colleges & Institutes

Over a **dozen** additional private colleges, universities and institutes of higher education

EDUCATION:

96

District Level School Administrative Units (SAU)

489

Public and Charter Schools

134

Non-Public Schools

HSEM Management Team

Administration

Jennifer Harper, Director
Kevin LaChapelle, Assistant Director

(Resigned March 2020)

Business Finance Office

Matthew Hotchkiss, Finance Administrator

Community Outreach Office

Paul Raymond, Jr., Community Outreach Coordinator

Field Services Section

David Vaillancourt, Section Chief
Kathy Partington, Assistant Section Chief
Gregory Kaylor, Assistant Section Chief

Information and Analysis Center

Deirdre Boulter, Deputy Director

Operations Section

Robert Christensen, Section Chief
Nicholas Bibeau, Assistant Section Chief

Planning and Grants Section

Fallon Reed, Section Chief
Whitney Welch, Assistant Section Chief
Robert Gustafson, Assistant Section Chief

(Resigned March 2020)

School Readiness Program

Sean Heichlinger, School Program Coordinator

Training & Exercise Unit

Meghan Geoffrion, Training & Exercise Supervisor

(Resigned May 2020)

HSEM Staff Tenure Recognition

Congratulations to the following staff for their State Employee longevity recognition:

35 Years: Sue Parker
Joann Beaudoin

15 Years: Matthew Hotchkiss

Emergency Management Performance Grant



2019 Priority Projects included:

- development or update of Local Emergency Operations Plans (LEOPs);
- development or update of Continuity of Operations Plans (COOPs);
- equipment to support/enhance the capabilities of primary Emergency Operations Centers (EOCs);
- backup power for primary EOCs, shelters, water and sewer treatment facilities, and critical communications structures;
- school emergency notification systems for public schools and law enforcement agencies.

The Emergency Management Performance Grant (EMPG) Program supports building and maintaining a comprehensive, all hazards emergency preparedness system. This includes assisting state and local governments and other eligible agencies to build and sustain the core capabilities outlined in the National Preparedness Goal (NPG). New Hampshire's EMPG Program focuses on Planning, Organization/Administration (project-driven), Equipment, and Maintenance/Sustainment.

Photo: Portable Electronic Message Board for the Town of Newton and Generator for Town Hall in Seabrook, NH funded through the Emergency Management Performance Grant Program



EMPG

Emergency Management Performance Grant



Photo: Emergency management trailer for heightened on-scene response for the Town of Unity, NH funded through the Emergency Management Performance Grant Program

New Hampshire Homeland Security and Emergency Management applies to FEMA for EMPG Program funds on behalf of the State of New Hampshire and its local emergency management agencies, as the eligible entity.

Title VI of the Stafford Act authorizes FEMA to make grants for the purpose of providing a system of emergency preparedness for the protection of life and property from hazards in the United States. The Act puts responsibility for emergency preparedness jointly in the federal government, and the states and their political subdivisions. Through the EMPG Program, the federal government provides direction, coordination, guidance, and necessary assistance to New Hampshire, as authorized by the Act, so that a comprehensive emergency preparedness system exists for all hazards.

58 subrecipient awards
Total dollar value: **\$1,313,752.50**



Emergency Preparedness Conference 2019

Photo left to right: HSEM Director Jennifer Harper, Governor's Office Chief of Staff Jayne Millerick, Department of Safety Assistant Commissioner Perry Plummer, Department of Safety Commissioner Robert Quinn, Department of Education Deputy Commissioner Christine Brennan, Division of Public Health Services Director Lisa Morris.

The NH Emergency Preparedness Conference is an annual event that brings together emergency responders from across the state to explore a wide spectrum of emergency management topics using an all hazards approach.

The event is offered at no cost to participants thanks to funding from NH Homeland Security and Emergency Management and the NH Division of Public Health Services.

The goal of the NH Emergency Preparedness Conference is to offer a program that provides NH's emergency planners and responders with the opportunity to:

- learn new ideas and practices to meet emergency preparedness challenges;
- hear lessons learned from previous planning, response, mitigation, and recovery efforts;
- connect with key individuals and organizations across the emergency preparedness spectrum.

NH 2019
EMERGENCY PREPAREDNESS CONFERENCE
15TH YEAR
900+ PARTICIPANTS
60 EXHIBITORS
40 BREAKOUT SESSIONS

2019 Award Recipients:

- **Emergency Management Director of the Year:**
Allan Clark, Sugar Hill Fire Chief & EMD
- **Most Value Partner:**
Joe Faye, Nashua Police Department
- **School Emergency Preparedness:**
Auburn Village School
- **Homeland Security Partner:**
Denis Goulet, Commissioner, NH Department of Information Technology
- **Public Health Award:** Town of Hampton



Photo: State Exercise Officer Joann Beaudoin with Ready the Prepared Puppy.

Faith Communities



Houses of Worship/Faith Communities

Emergency Preparedness: Whole Community

Bob Christensen, Operations Chief • December 9, 2019 • Concord, NH

New Hampshire Department of Safety • Division of Homeland Security & Emergency Management

Photo: Governor Chris Sununu opens the December 9, 2019 House of Worship Workshop in Concord.

Workshops | Trainings:

5/9/2019

Etz Hayim Synagogue

Derry, NH

3-hour Seminar **70** attendees

6/11/2019

Etz Hayim Synagogue

Derry, NH

Hate Crimes against HOW Panel Discussion **90** attendees

9/19/2019

Exeter Town Hall

Exeter, NH

3-hour Seminar **30** attendees

11/20/2019

Berlin City Hall

Berlin, NH

4-hour Seminar **26** attendees

12/9/2019

Concord City Auditorium

Concord, NH

4-hour Seminar **78** attendees

Across New Hampshire, citizens and visitors congregate in faith-based venues to worship, learn, play, and bond as a community. The NH Division of Homeland Security and Emergency Management works with houses of worship and faith communities, regardless of religion, to prepare for natural and human-caused disasters.

The faith communities and houses of worship emergency preparedness efforts focus on providing seminars and workshops to community leaders and venue safety teams, while sharing important information to plan, develop and exercise effective emergency operations plans and response actions.

RESOURCES

available online at

<https://www.readynh.gov/faithcommunities.htm>

Resource Guides

- Facility Self-Assessment Template
- Checklists
- Operations Plan Template
- Resource Links

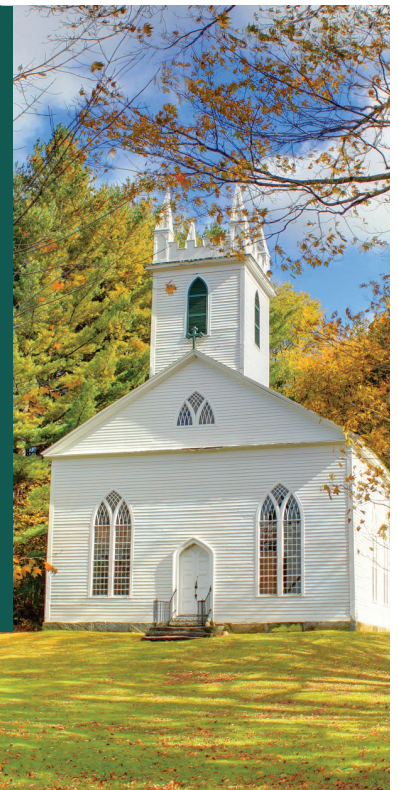


Photo source: Pixabay

5 Seminars **294** Attendees



Photo:
Senior Field
Representative Alex
Marinaccio

The Field Services Section serves as the primary contact for the state's emergency management activities with all 234 NH communities and are assigned an area based on county and geographical considerations. They serve as liaisons with federal, state, county, and local agencies. The role of the Field Representative is to foster relationships with communities and agencies and to provide guidance and support in an effort to attain the highest level of emergency preparedness. They assist with the development, implementation,

and evaluation of Local Emergency Operations Plans and All-Hazard Mitigation Plans.

Individual Assistance

On July 11, 2019, Grafton County experienced a microburst which caused severe rain and flash flooding to ten communities in Grafton County. This resulted in residences in the affected area to have structural damages to their homes. Twenty-six low to moderate income families were entered into the Individual Assistance Board through NH211.

Field Services

273 Local Emergency
Operation Plan
Meetings

106 Hazard
Mitigation
Plan Meetings

6,504 2019 Total Field
Representative
Interactions



Photo:
Grafton
County

HSEM is Actively Managing Open Disasters

The Public Assistance (PA) Grant Program provides supplemental federal assistance to states and local communities to return an area impacted by disaster to its pre-disaster conditions and function. PA supports initiatives that protect against immediate

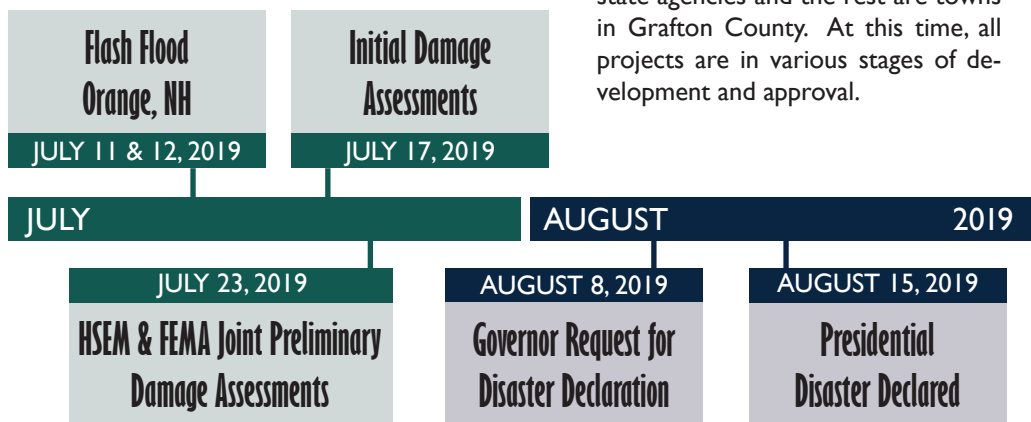
Public Assistance

threats to life, public safety, and property, the removal of debris as a result of a disaster; and the restoration – through repair or replacement – of disaster-damaged structures and facilities. Eligible applicants in NH include state agencies, local governments, and certain private non-profit (PNP) organizations. The program provides emergency assistance to save lives and protect property, and assists with permanently restoring community infrastructure affected by a federally declared incident.

Grafton County Flash Flood Disaster DR-4457



DR 4457 was declared by President Donald Trump on August 15, 2019, due to the severe storm and flooding event in Grafton County. The incident period for this disaster was July 11-12, 2019. There are 12 active applicants involved with this disaster, three of which are state agencies and the rest are towns in Grafton County. At this time, all projects are in various stages of development and approval.



Photos: Cardigan Mountain Road, Orange, NH

Hazardous Materials Emergency Preparedness Grant

The purpose of the Hazardous Materials Emergency Preparedness (HMEP) Grant Program is to increase state and local effectiveness in safely and efficiently handling hazardous materials accidents and incidents; enhance implementation of the Emergency Planning and Community Right-to-Know Act of 1986 (EPCRA); and encourage a comprehensive approach to emergency planning and training by incorporating the unique challenges of responses to transportation situations. The HMEP Grant Program is intended to provide financial and technical assistance, as well as

national direction and guidance to enhance state, territorial, tribal, and local hazardous materials emergency planning and training. The program distributes fees collected from shippers and carriers of hazardous materials to emergency responders for Hazardous Material (Hazmat) training and to Local Emergency Planning Committees (LEPCs) for Hazmat planning and training. HMEP Grant objectives include:

- Developing and enhancing hazmat emergency response plans (ERPs);
- Determining flow patterns of hazardous materials;
- Conducting hazard analysis;
- Conducting emergency response drills and exercises of Hazmat ERPs;
- Assessing local response capabilities.



6 subrecipient awards
Total dollar value: **\$96,538.18**



Hazard Mitigation Grant Program

Photo: HSEM and town Staff review the new culvert under Spring Road in Gorham that was rebuilt using HMGP funds.

The Hazard Mitigation Grant Program (HMGP) provides grants to state and local governments to implement long-term hazard mitigation measures following a major presidential disaster declaration. The purpose of HMGP is to reduce the loss of life and property due to disasters and enable mitigation to be completed immediately following a disaster event. The pro-

gram's objectives are:

- To prevent future loss of life and property due to disasters;
- To implement state or local hazard mitigation planning;
- To enable mitigation measures to be implemented during immediate recovery from a disaster;
- To provide funding for previously identified mitigation measures that benefit the disaster area.

3 subrecipient awards

Total dollar value:

\$604,515



HMGP

Hazard Mitigation Grant Program



Photo: Megan Palmer, Fall Intern

Internship Program

INTERNSHIP CAREER FAIRS ATTENDED:

- Colby Sawyer College (2)
- St. Anselm College (1)
- University of New Hampshire Durham (3)
- University of New Hampshire Manchester (1)
- Massachusetts Maritime Academy (2)
- Plymouth State University (2)

60

APPLICANTS

INTERNS

3 Spring | 6 Summer | 3 Fall

12

The NH Division of Homeland Security and Emergency Management offers an active and competitive internship program. Interns gain valuable professional experience in a fast-paced environment while working alongside various HSEM team members.

Interns are provided a unique opportunity to apply both classroom and life skills, and theories to real-life work situations. This hands-on program is designed to strengthen fundamental emergency management concepts and develop the confidence and skills of the next generation to prepare them for future employment opportunities.

Joint Information Center



Photo: Joint Information Center press conference at the Weare, NH Police Department.

The Joint Information System (JIS) provides the mechanism to organize, integrate and coordinate information to ensure timely, accurate, accessible, and consistent messaging across multiple jurisdictions and/or disciplines.

The Joint Information Center (JIC) is the central location that facilitates the operation of the JIS. It is a physical or an internet-based virtual location where personnel with public information responsibilities perform media and community relations during an incident or event. The JIC structure is designed to work equally well for large or small incidents and can expand or contract to meet the needs of the incident.

In the early stages of response to an incident, the Public Information Officer (PIO) consults with the Incident Commander regarding the opening of a JIC. The Incident Commander retains authority to order the opening of a JIC, although the lead PIO may

recommend when it is appropriate.

NH Homeland Security and Emergency Management operates the state's JIC in coordination with the Department of Safety Commissioner's office. The JIC includes resources, materials, and staffing to effectively open and operate a JIC whenever and wherever necessary.

JIC Resources Include:

- 3 Laptops with Power Supplies
- 2 Wireless Air Cards
- 1 Mobile Router/Hotspot
- Portable PA System
- Mobile Podium
- Portable Backdrop
- 1 B&W Printer
- 1 Color Printer
- 2 Projectors
- Office supplies



Source: WMUR

2019 JIC Activations

DATE	LOCATION
3/15/2019	Alton Police Department
4/25/2019	Cheshire Medical Center
6/22/2019	Coos County Superior Court
6/23/2019	Incident Planning & Operations Center
7/5/2019	Incident Planning & Operations Center
7/6/2019	Incident Planning & Operations Center Broken Spoke Saloon Route 2, Randolph, NH
8/1/2019	Weare Police Department
8/15/2019	Claremont Police Department
9/28/2019	Bow Safety Center / Bow EOC



2019 ACTIVATIONS 9



NH ALERTS

Photo: NH
Alerts app.

2019
Sign-Ups **3,277**

2019
Notifications **608***
(Emergency & General Use) *non-state employee notifications

NH Alerts is a mass emergency notification tool, powered by Code Red. The Department of Safety uses NH Alerts to provide residents and visitors with targeted public safety notices during emergencies through text messaging, email, smartphone app notifications, and telephone calling. Additionally, State of NH agencies utilize NH Alerts to send important notifications to state employees.

How to Sign-up for NH Alerts



Sign up for NH Alerts at nh.gov/nhalerts or download the NH Alerts mobile app on the iOS and Google Play store.



Photo: HSEM
Hazard
Mitigation
Planner Kayla
Henderson
talks with
officials during
a Hazard
Mitigation
Planning
meeting in
Derry.

13 subrecipient awards
Total dollar value: **\$91,499.25**



Pre-Disaster Mitigation

Pre-Disaster Mitigation (PDM) provides funds to state and local governments for hazard mitigation planning and the implementation of mitigation projects prior to a disaster event. The goal of the PDM program is to reduce overall risk to the population and structures from future hazard events, while also reducing reliance on federal funding in future disasters. PDM grants are funded annually by congressional appropriations and are awarded on a nationally competitive basis.



Radiological Emergency Preparedness (REP)



Photo left to right: Brian Eaton, REP Program Planner I, Len Tremblay, Program Specialist II, Bob Gustafson, Assistant Chief, and Karen O'Neil-Roy, REP Program Planner II.

The Radiological Emergency Preparedness (REP) program coordinates the efforts of federal, state, and local governments with planning, implementing and guiding exercises regarding radiological emergencies in New Hampshire while maintaining strong relationships with the Seabrook Station Nuclear Power Plant, the Portsmouth Naval Shipyard (PNSY), the Federal Emergency Management Agency (FEMA), and the Nuclear Regulatory Commission (NRC). The State of New Hampshire has one nuclear power plant within its borders—Seabrook Station in Seabrook, NH. This plant generates 1,244 million watts of electricity per year, enough power to supply the annual needs of approximately 1.2 million families.

13 2019 REP Trainings Conducted by Radiological Instrumentation Maintenance and Calibration



Radiological Instrumentation Maintenance and Calibration (RIMC)



The Department of Safety Homeland Security and Emergency Management Field Services Section supports the Radiological Instrumentation Maintenance and Calibration Facility (RIMC). This facility is where all state-owned radiological instruments are maintained and distributed to local first responders throughout the State of NH, with a focus on communities located in the Seabrook Emergency

346 Kits Maintained

Planning Zone (EPZ). The RIMC Facility is licensed through the Department of Health and Human Services (DHHS) for possession of radiological material used for the calibration of the radiological instruments that are serviced and maintained. Due to the activity of the radiological material, the RIMC

Facility is a secured facility as required by the Nuclear Regulatory Commission (NRC).

Photo:
Monroe Bean,
Radiological
Instrument
Technician.



Ready NH

Ready is a Chinook puppy. The Chinook is the official state dog of NH and is the only breed to have originated in the State. The Chinook breed is known for its team spirit and hardiness in cold weather and has been used for search and rescue operations.

ReadyNH.gov is New Hampshire's official planning and preparedness website. In order to increase the preparedness of individuals and households in the State of New Hampshire, the Division of Homeland Security and Emergency Management created the ReadyNH campaign.

2019 ReadyNH materials handed out:	1955	Ready Bags
	1790	Activity Books & Crayons
	1806	Ready Stickers
	210	ReadyNH Flashlights
	3659	ReadyNH Shopping Kit Lists
	2938	ReadyNH Emergency Contact Cards
	2919	ReadyNH Family Emergency Plans

The ReadyNH campaign reminds visitors and residents of NH to take action and be safe! Three steps you can take to be prepared include:

- **Build a family emergency kit.**
- **Have a family emergency plan.**
- **Stay informed by signing up for NH Alerts.**

Learn what to do before, during, and after a disaster at ReadyNH.gov.

Ready is NH Homeland Security and Emergency Management's mascot. He is always ready for an emergency because he always has his bright orange emergency kit on his back. Ready wants kids everywhere to know that they can help their families be ready for emergencies too.

Materials Distributed:

Posters: **4,277**
Window Clings: **1,488**
Brochures: **1,101**



See Something Say Something



If you See Something, Say Something® is a national campaign that raises public awareness of the indicators of terrorism and terrorism-related crime, as well as the importance of reporting suspicious activity to state and local law enforcement. Through a Homeland Security Grant, NH

See Something, Say Something materials are available online at NH.gov/HSEM

Homeland Security and Emergency Management provides See Something Say Something® resources and materials at no cost to NH schools, businesses, organizations, nonprofits, and state agencies. These resources and materials include: posters, social media toolkits, talking points, PSA videos, window clings, and brochures.

Whether you are on your way to work, walking in your neighborhood, or out and about in your community, remember: We all play a role in keeping our communities safe. Remember to stay vigilant and say something when you see signs of suspicious activity.

State Emergency Operations Center

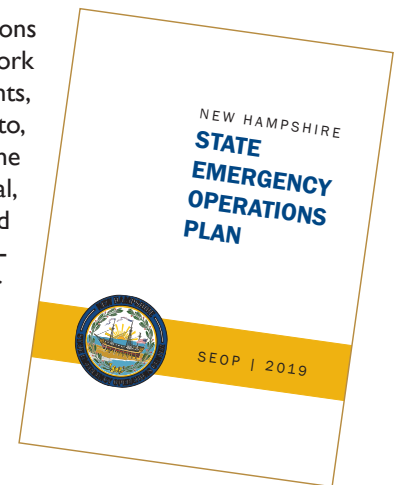


Photo: NH State Emergency Operations Center

The SEOC serves as the central point of coordination for state-level emergency management and response activities. The SEOC is managed by HSEM as the lead agency for Emergency Support Function (ESF) 5. The Director of HSEM (or designee) determines the appropriate activation level for the SEOC. The SEOC may be activated to coordinate state-level response to an emergency or in response to a large-scale planned event where state resources must be mobilized to ensure health and safety. The SEOC coordinates with the Governor's Office, FEMA Region I, and local emergency operations centers. The SEOC is located at the Incident Planning and Operations Center (IPOC) in Concord, New Hampshire. HSEM has identified alternate locations for the SEOC should the primary location become inoperable. These alternate locations are detailed in the HSEM Continuity of Operations Plan (COOP).

SEOP Update

The State Emergency Operations Plan (SEOP) establishes a framework through which the state prevents, protects, prepares for, responds to, recovers from, and mitigates the impacts of natural, technological, and human-caused disasters and emergencies that could adversely affect the health, safety, and/or general welfare of residents and visitors of the State. The 2019 update to the plan was promulgated by Governor Sununu on December 17, 2019. Subsequently, work has begun on updating hazard specific and support annexes and plans to the SEOP.



Routine Operations with no event or incident anticipated.

SEOC is not staffed.

STEADY STATE

The SEOC has designated four emergency levels that increase in intensity, ranging from day-to-day activities associated with Steady State status to catastrophic emergency effects associated with a Full Activation. Emergency designation levels are critical to providing a consistent understanding for incident severity and associated response actions.

Incident or event requires increased monitoring and coordination.

All ESF/RSFs are alerted. SEOC is activated and staffed by ESF 5 and 15 personnel.

ENHANCED MONITORING

Incident or event has developed that requires coordination with additional ESF/RSFs.

All ESF/RSFs are alerted. SEOC is activated and partially staffed by ESF 5, 15 and other specific ESF/RSF personnel based on the nature of the incident or event.

PARTIAL

Incident of such magnitude that requires extensive response and recovery efforts to a major life threatening and/or property-damaging event.

All ESF/RSFs are alerted. SEOC is activated and fully staffed by all ESF/RSF personnel.

FULL

12 2019 SEOC Activations

- 1/19-20: Winter Storm
- 1/24: ESF EOC COOP
- 2/12-13: Winter Storm
- 3/20: Granite Pine
- 4/25: Cheshire Medical
- 7/6: Ride for the Fallen 7
- 7/11: Groton Flooding
- 7/21: NASCAR
- 9/28: Merrimack Station Civil Disobedience
- 10/16-17: Nor'easter
- 12/2: Winter Storm
- 12/29: Winter Storm



School Emergency Readiness Program

Photo: Dean Jore, Emergency Management School Trainer

170+
Public Schools
Visited a
Second Time.

22
Conference
Presentations

23
School-
Related
Exercises

70
School Leaders
attended
2 Emergency
Operations Plan
Workshops

100%
of NH Public Schools
have Received at Least One Assessment

The HSEM School Readiness Program provides free physical security assessments for kindergarten through grade 12 public (including charter) and non-public (non-boarding) schools in New Hampshire. The assessments and reassessments are conducted by subject matter experts. These experts look at the physical building(s) and grounds and make observations and recommendations based on three physical security capabilities: surveillance, access control, and emergency alerting. Additionally, the program works with the schools and their communities to develop Emergency Operations Plans so they may be best prepared for dealing with potential emergency events.

NEW HAMPSHIRE SCHOOL SAFETY RESOURCE CENTER

School Safety Resource Center

A direct result of the Governor's School Safety Preparedness Task Force was the creation of the NH School Safety Resource Center. Part of the difficulty for schools seeking to improve

their safety preparedness is finding accurate and reliable information. To alleviate the concerns regarding the obstacles to finding the right information, the state created an online one-stop shop for school safety resources. This centralized web location increases the flow of information and lowers the barriers to schools and other parties trying to find the best school safety preparedness information. The School Safety Resource Center was launched on March 8, 2019.

18,034
Visitors in 2019

164
Resources Available



SRO Conference

HSEM wrapped up its 5th annual School Resource Officer conference in August. 110 school partners from around the state joined us in Concord for two days full of information around school and school safety topics. Presentations by Scarlett Lewis of the Jesse Lewis Choose Love Movement on social emotional learning and Sgt. John Suess of the Pinellas County Sheriff's Department sharing the results of the Marjory Stoneman Douglas Public Safety Commission report were particular highlights.

Photo: Sgt. John Suess of the Pinellas County Sheriff's Department.

Training & Exercise



The Training and Exercise Unit conducts emergency management and first responder training for individuals in federal, state and local government or the private sector having responsibilities related to emergency management. Our training courses assist the public and private sector with increasing their ability to mitigate, plan for, respond to, and recover from natural and human-caused emergencies. All training is consistent with federal initiatives, and is designed to create a comprehensive and integrated system addressing all hazards at the local and state levels.

Marjory Stoneman Douglas Public Safety Commission Debrief

Sergeant John Suess from the Pinellas County Sheriff's Office and the Lead Investigator for the Marjory Stoneman Douglas Public Safety Commission debriefed the Marjory Stoneman Douglas High School shooting that occurred on February 14, 2018. This event was hosted by the Bow Police Department in partnership with the New Hampshire Tactical Officers Association and New Hampshire Division of Homeland Security and Emergency Management. This debrief included background on the assailant, the event itself and the aftermath with a focus on lessons learned for interoperability, early recognition and reporting mechanisms and standardized training. This event was conducted on August 22 at Bow High School for approximately 150 law enforcement members.

Route 91 Debrief

Lieutenant Branden Clarkson from the Las Vegas Metropolitan Police Department debriefed the Route 91 Harvest Music Festival shooting that occurred on October 1, 2017. This debrief was hosted by the University of New Hampshire Police Department in partnership with the New Hampshire Tactical Officers Association and New Hampshire Division of Homeland Security and Emergency Management. Topics of the debrief included an overview of local resources, prior training, the incident itself, response efforts, and interoperability. The presentation took place on November 14, 2019 at the University of New Hampshire for over 250 members of law enforcement, fire and EMS, emergency management, and hospital personnel.

Granite Pine

The 2018-19 Granite Pine Exercise Series (Granite Pine) was sponsored by the Maine Emergency Management Agency (MEMA) and New Hampshire Homeland Security and Emergency Management (HSEM). The purpose of Granite Pine was to enhance cross-jurisdictional coordination efforts when faced with an incident requiring a response from multiple federal, state, county, and local agencies. The scenario involved a low-magnitude earthquake and subsequent

*Photo: Exercise
Training Officer
Mark Nash*

30 Exercises
158 Trainings
2,738 People Trained

ship strike affecting the Piscataqua River Bridge that resulted in a hazmat incident. The functional exercise on March 21, 2019, focused on establishing a more cohesive unified command system for planning and logistical purposes between states, in-state agencies, and federal agencies.

Portsmouth Active Shooter Exercise

The 2019 National Passport & Visa Center Active Threat exercise series was conducted by the U.S. Department of State's Office of Emergency Management in coordination with Portsmouth Police and Fire Departments and New Hampshire Homeland Security and Emergency Management. These exercises focused on employee and responder actions during an active threat event on both the National Visa and National Passport Center campuses. The full scale exercise, the last exercise in this series, was conducted on September 19, 2019. Participating agencies included; the National Passport Center, National Visa Center, Department of State, FBI, New Hampshire State Police, Portsmouth Police Department, Newington Police Department, Portsmouth, Newmarket, Exeter, Hampton, Seabrook, and Dover Fire Departments.



Tier II

Photo source:
Division of
Fire Safety,
NH State Fire
Marshal

The Emergency Planning and Community Right-to-Know Act (EPCRA), Section 312(a) requires the owner or operator of facilities subject to 311(e) of EPCRA to submit an emergency and hazardous inventory form March 1st of each year to the State Emergency Response Commission (SERC), the Local Emergency Planning Committee (LEPC), and the local fire department. NH Homeland Security and Emergency Management manages the Tier II reporting for NH.

Tier II reports were developed by the Environmental Protection Agency (EPA) to help facilities provide state and local officials and the public with information on the general hazard types and locations of hazardous chemicals present at facilities during the previous calendar year.

For more information about Tier II,
email NHTIER2@dos.nh.gov
or call (603) 271-2231.



Photo: WebEOC
& EMAC
Coordinator
Neil Cantin

2019

Enhancements/Changes

- Updated to version 8.6 – mostly cosmetic changes.
- Added functionality for State Emergency Operations Plan updates including new activation levels and new Emergency Support Functions.

WebEOC

The Division of Homeland Security and Emergency Management maintains the state's crisis-disaster management system, called WebEOC. WebEOC is used to manage multi-agency coordination or large-scale events and disasters with a focus on increasing public safety information sharing. Providing real-time situational awareness allows Incident Commanders, community leaders, and incident personnel to make informed decisions through a shared common situation picture of the event or incident. WebEOC is a gateway to share information between the State Emergency Operations Center (SEOC) and federal, state, local public safety entities, and critical infrastructure partners.

40 WebEOC Incidents

13 Exercises

22 Real World

28 Trainings Offered

5 Scheduled Events

225 People Trained

*A prepared, ready and informed
New Hampshire.*



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