

Robert L. Quinn

Commissioner

# State of New Hampshire

**DEPARTMENT OF SAFETY** 

# **Division of Homeland Security and Emergency Management**

www.nh.gov/hsem



Robert M. Buxton Director Megan A. Hoskins Assistant Director

#### FOR IMMEDIATE RELEASE

Thursday, April 4, 2024 Vanessa Palange Community Outreach Coordinator C: (603) 545-9499

## **NEWS RELEASE**

### MORE THAN 140,000 CUSTOMERS REMAIN WITHOUT POWER IN NEW HAMPSHIRE

State Emergency Operations Center to Remain Activated Overnight

CONCORD, N.H. – As of 7:30 p.m., more than 140,000 customers remain without power across New Hampshire as utility crews work to restore service.

The Department of Safety's Division of Homeland Security and Emergency Management (HSEM) urges residents and visitors to practice power outage safety and use caution when driving.

"If your area is still without power, make sure to check in on neighbors, especially the elderly and those who may be vulnerable," said HSEM Director Robert Buxton. "If you come across downed wires, stay away and call 911."

Report power outages to your utility provider every 24 hours until it is restored:

Eversource 1-800-662-7764 Liberty Utilities 1-855-349-9455 NH Electric Co-Op 1-800-343-6432 Unitil 1-888-301-7700

The State Emergency Operations Center will remain activated throughout the night in response to the storm.

Director Buxton makes the following safety recommendations:

- Stay informed by signing up for NH Alerts and monitoring National Weather Service radio or broadcast weather reports.
- Use flashlights, rather than candles, for emergency lighting.
- Do not use a gas range or oven as an alternate source of heat.
- Never run a generator inside a building or in an enclosed space and keep them 20 feet away from buildings with the exhaust pointed away.
- Only use a generator that has been wired to the house electrical service by a professional electrician.
- Plan two ways out of your home in case of emergency.
- Clear the driveway and front walk from ice and snow. This will provide easy access to your home.

- Stay warm inside by closing off cooler rooms in your house and covering floors, doors, and windows with heavy blankets.
- Turn portable heaters off when you leave the room. Also turn them off when you go to bed.
- Keep refrigerator and freezer doors closed when you lose power. An unopened refrigerator
  will keep cold for 4 hours and a full freezer will keep the temperature for about 48 hours. For
  food safety tips visit <u>USDA.gov</u>.
- Find the latest road conditions at <a href="newengland511.org">newengland511.org</a>.
- Drivers should use extra caution, go slow and be alert for crews clearing debris.
- Never move or drive around barriers. It can put you, other people and first responders in danger.

Learn more about power outage safety at ReadyNH.gov.

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