



State of New Hampshire Department of Safety
Robert L. Quinn, Commissioner
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Homeland Security and Emergency Management
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FOR IMMEDIATE RELEASE

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PRESS RELEASE

BE SAFE DURING POST-STORM CLEAN UP; CREWS WORK TO RESTORE POWER OUTAGES

More than 55,000 remain without power.

CONCORD, N.H. – As of Wednesday morning, approximately 52,000 power outages remain across the state. At its peak, nearly 96,000 outages were reported statewide. Hundreds of utility crews are working around the clock to assess the damage and restore power.

Power utilities providers expect the majority of outages to be restored in the next 24-48 hours; however, some more remote areas of the state may see outages until Friday.

“Even with the storm gone, storm related threats still exist,” said NH Homeland Security and Emergency Management Director Jennifer Harper. “Be aware of dangerous conditions like downed power lines, trees, limbs, possible gas leaks from damaged tanks or pipes, and debris in roadways.”

NH Homeland Security and Emergency Management is working closely with the Public Utilities Commission to monitor outages and provide resources to affected communities as needed. During outages, the Public Utilities Commission continuously monitors utility issues and works closely with all agencies involved in the coordinated restoration effort.

As of 8:00 A.M., the State Emergency Operations Center transitioned to a Full Activation to support both the COVID-19 response and the Tropical Storm Isaias clean up.

There are no active weather watches or warnings for the State of New Hampshire.

Marine conditions on coastal Rockingham County remain dangerous through this afternoon.

Stay clear of downed power lines and assume they are live. Report downed power lines to 9-1-1.

Know what to do, and have the things you need to stay safe. Learn about preparedness, including signing up for NH Alerts, making a plan and building a kit at [ReadyNH.gov](https://www.readynh.gov).

Office: 110 Smokey Bear Boulevard, Concord, N.H.
Mailing Address: 33 Hazen Drive, Concord, N.H. 03305
603-271-2231, 1-800-852-3792, Fax 603-223-3609
State of New Hampshire TDD Access: Relay 1-800-735-2964

Customers are reminded to report outages to their utility provider at least once daily until power is restored:

- Eversource1-800-662-7764
- Liberty Utilities.....1-855-349-9455
- NH Electric Co-Op1-800-343-6432
- Unitil.....1-888-301-7700

Harper offered these post-storm safety recommendations:

- Visit ReadyNH.gov to learn more about keeping safe before, during and after emergencies.
- Stay away from loose, dangling, or downed power lines and report them immediately to 9-1-1 or your power utility provider.
- Inspect your home for damage. Take pictures of damage. If you have doubts about safety, have your residence inspected by a qualified building inspector or structural engineer before entering.
- If you smell gas or hear a blowing or hissing noise, open a window and get everyone outside quickly. Call 9-1-1 once outside the building.
- If you turn off the gas for any reason, it must be turned back on by a professional.
- Wear protective clothing and be cautious when cleaning up to avoid injury.
- If water pipes are damaged, contact the water company and avoid using water from the tap.
- Never use a generator inside homes, garages, crawlspaces, sheds, or similar areas, even when using fans or opening doors and windows for ventilation. Deadly levels of carbon monoxide can quickly build up in these areas and can linger for hours, even after the generator has shut off.
- Slow down and move over for crews removing debris from roadways.
- Check on the welfare of elderly or handicapped relatives or neighbors.

The US Department of Agriculture notes that your refrigerator will keep food safe for up to 4 hours during a power outage. Keep the door closed as much as possible. Discard refrigerated perishable food such as meat, poultry, fish, eggs, and leftovers after 4 hours without power. A full freezer will hold a safe temperature for approximately 48 hours or 24 hours if it is half-full, as long as the door remains closed. Never taste food to determine its safety. When in doubt, throw it out!

For emergencies, call 9-1-1. If you cannot call, you can text 9-1-1 for emergencies in New Hampshire.

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