



## State of New Hampshire Department of Safety

Robert L. Quinn, Commissioner  
Richard C. Bailey, Jr., Assistant Commissioner  
Perry E. Plummer, Assistant Commissioner

### Homeland Security and Emergency Management

Jennifer L. Harper, Director  
Kevin P. LaChapelle, Assistant Director



#### FOR IMMEDIATE RELEASE

Thursday, October 17, 2019  
Paul D. Raymond, Jr.  
Community Outreach Coordinator  
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## PRESS RELEASE

### HEAVY WINDS, RAIN LEAVES THOUSANDS WITHOUT POWER

The State Emergency Operations Center opened at 5:00 am to monitor and support response efforts.

CONCORD, N.H. – New Hampshire Homeland Security and Emergency Management is coordinating the State’s response to the Nor’easter from the State Emergency Operations Center as crews work around the clock to clear roads and restore power.

“Crews are addressing power outages as quickly as possible,” Director of state Homeland Security and Emergency Management Jennifer Harper said. “If you are without power, call your utility provider. Also, drivers are reminded to use extra caution, go slow and watch for crews clearing debris.”

The heavy rain combined with 50 mph wind gusts in some parts of the state knocked down trees and wires and caused thousands of outages. As of Thursday morning, more than 58,000 customers are without power and a number of roads have are blocked by debris due to falling trees and branches. NH Department of Transportation crews are working to clear roads and power utility crews are working to restore power.

The State Emergency Operations Center opened to a partial activation level at 5:00am to monitor storm conditions and support response efforts.

Harper asked that everyone check on friends and neighbors when safe to do so and made the following safety recommendations:

- Visit [ReadyNH.gov](http://ReadyNH.gov) to learn more about keeping safe during emergencies
- Signup for NH Alerts, the State’s emergency notification system to receive location-specific safety information. Also, download the app.
- Monitor National Weather Service radio or broadcast weather reports to keep track of changing conditions.
- Drive slowly and allow extra space between vehicles and emergency workers.
- Turn around, don’t drown: Do not drive through flooded roadways.

Office: 110 Smokey Bear Boulevard, Concord, N.H.  
Mailing Address: 33 Hazen Drive, Concord, N.H. 03305  
603-271-2231, 1-800-852-3792, Fax 603-223-3609  
State of New Hampshire TDD Access: Relay 1-800-735-2964

- If you encounter a downed power line, stay away from the line and notify the electric utility or call 911.
- Report power outages to the local utility.
  - Eversource (800) 662-7764
  - Liberty Utilities (800) 375-7413
  - NH Electric Co-op (800) 343-6432
  - Unitil Capital Area: (800) 852-3339, Seacoast Region: (800) 582-7276
- Use flashlights, rather than candles, for emergency lighting.
- Do not use a gas range or oven as an alternate source of heat.
- Only use a generator that has been wired to the house electrical service by a professional electrician.
- Never run a generator inside a building or in an enclosed space.

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**About NH HSEM:**

NH Homeland Security and Emergency Management (HSEM) provides a coordinated, integrated program for state-wide emergency management and homeland security, including coordination of the state response to emergencies, strategic and operational all-hazards planning; community preparedness; exercise and training; and grants planning and program management. HSEM is a division within the NH Department of Safety and is the state-level equivalent of the Federal Emergency Management Agency. Follow NH HSEM on *Twitter* at [https://twitter.com/NH\\_HSEM](https://twitter.com/NH_HSEM) and *Facebook* at <https://www.facebook.com/NH.HSEM>. Also, sign up for *NH Alerts* to receive emergency information via your mobile and landline phones, including severe weather alerts from the National Weather Service and emergency information from NH HSEM. To learn more about *NH Alerts* and other preparedness tools, visit [www.readynh.gov](http://www.readynh.gov) or call HSEM at (603) 271-2231.