



# New Hampshire Emergency Support Function (ESF) Quicksheets



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& Alerting



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# ESF 1 - Transportation



**LEAD AGENCY:**

## PURPOSE:

The purpose of ESF 1 is to coordinate cooperation across state agencies regarding transportation needs, issues and activities before, during and after a disaster, emergency, or planned event in the State.

## SUMMARY OF ESF ACTIONS:

### Prevention/Preparedness

- Establish and maintain liaison with the Federal and border state transportation officials.
- Maintain notification systems to support emergency/disaster response. These systems should address evacuation orders, bridge and road closures, suspension of State construction or maintenance operations, contra-flow and the suspension of State tolls, as appropriate.

### Response

- Provide information and status on lines of transportation to SEOC Operations via WebEOC.
- Evaluate and respond to ESF 1 mission/task requests, including (but not limited to) establishment of evacuation routes, staging areas, and other potential resource requirements. Consult

with associated ESFs regarding support that may be required from ESF 1.

- In coordination with other ESFs and local entities, assess, identify, establish and/or maintain:
  - Transportation routes for evacuation and surge of populations.
  - Transportation routes from staging areas, reception areas, shelters, or other facilities needed because of the incident.
  - Routing for special equipment, removal of human and/or animal remains or other special needs that may occur prior to, during or after an incident.
- Respond to all requests for Temporary Flight Restrictions according to established procedures.

- Establish operational needs for restoration of transportation services during an emergency. Consult with developed plans (or begin development of plans) for the distribution/assignment of specialized equipment and personnel.

### Recovery

- Assist with the coordination of the repair and restoration of transportation infrastructure.
- Maintain information and status on lines of transportation to SEOC Operations via WebEOC.

### Mitigation

- Identify potential emergency transportation issues and collaborate to develop or recommend plans, protocols, procedures, and policies to prevent or mitigate their effects.

## SUPPORT AGENCIES:

- Civil Air Patrol (CAP)
- NH Department of Safety, Divisions of State Police (NHSP)
- NH Pease Development Authority (PDA), Division of Ports and Harbors
- US Coast Guard (USCG)





## ESF 2 - Communications & Alerting



**LEAD AGENCY:**

### PURPOSE:

The purpose of ESF 2 is to provide a framework for coordination and cooperation across agencies regarding communications needs, issues, and activities before, during, and after a disaster or emergency in the State of New Hampshire. In addition, this annex details how the State will provide communications support and assistance to local jurisdictions, in the event local needs exceed available resources during an emergency.

### SUMMARY OF ESF ACTIONS:

#### Prevention/Preparedness

- Identify public and private telecommunications facilities, equipment, and personnel to support emergency communications capabilities.
- Develop communication strategies for implementation during disasters.
- Conducting periodic testing and exercising of emergency communication and notification systems

#### Response

- Provide information and status on lines of communications to SEOC Operations via WebEOC.
- Evaluate and respond to ESF 2 mission/task requested including: assess communications needs, prioritize requirements, and make recommendations to deploy equipment and personnel to affected areas, as required.

- Coordinate prioritization and restoration of communications capabilities as appropriate.
- Coordinate efforts with commercial communications providers to restore services, to include public safety and first responder priorities.
- Coordinate frequency management plans, talk groups, and channels during emergency response operations.
- Plan for and prepare communications and alerting systems to support the deployment of response personnel.
- Track and assess capabilities of communication and alerting infrastructure, taking appropriate steps as necessary to assure continuity of operations.
- Identify obstructions and damage to the communications and notification infrastructure and capabilities as well as general impact assessments

in support of the State emergency response priorities.

- Provide communication and alerting strategies for functional needs populations, including the Telecommunication Device for the Deaf (TDD), texting capability, and the Emergency Alert System (EAS).

#### Recovery

- Coordinate replacement and restoration of damaged or destroyed communications equipment and facilities in the affected areas.

#### Mitigation

- Identify potential hazard impacts to communications and alerting infrastructure and collaborate to develop or recommend hazard mitigation plans, protocols, procedures, projects and/or policies to prevent or mitigate their effects.

### SUPPORT AGENCIES:

- NH Department of Safety, Division of State Police (NHSP)
- Amateur Radio Emergency Services (ARES)
- Area/County Dispatch Centers
- National Weather Service (NWS)
- Civil Air Patrol (CAP)
- NH Association of Broadcasters
- NH Department of Natural and Cultural Resources (DNCR)
- NH Public Utilities Commission (PUC)
- NH Telecommunications Emergency Response Task Force (TERT)
- NH Department of Transportation (DOT)





## ESF 3 - Public Works & Engineering



**LEAD AGENCY:**

### PURPOSE:

The purpose of ESF 3 is to utilize resources (i.e., human, technical, equipment, facility, materials, supplies) of member agencies to provide technical expertise, evaluation, engineering services, contracting for emergency repair of dams, drinking water and wastewater treatment facilities, potable water, emergency power, public real estate, and debris management to assist the State in meeting its goals related to lifesaving and life-sustaining actions, damage mitigation, and recovery activities before, during and after an emergency/disaster event.

### SUMMARY OF ESF ACTIONS:

#### Prevention/Preparedness

- Establish and maintain liaison with the Federal and border state public works and engineering officials.
- In coordination with NHAERTF, organize and train a support unit of structural engineers to support operations of the DOS Division of Fire Safety in post disaster building evaluations.
- Coordinate training for building inspectors, local government engineers, and other interested persons required to make rapid evaluations and decisions regarding continued use and occupancy of damaged buildings.

#### Response

- Evaluate and respond to ESF 3 mission/task requests including providing available resources for repair/service, refueling, parking, storage and staging facilities, mapping and global location capabilities, equipment and personnel for fulfilling ESF missions.
- Assess water and sewer service restoration, potable water supply, solid waste disposal, and engineering requirements as soon as possible.

- In coordination with local entities, establish priorities to repair damaged water/sewer systems and coordinate the provision of temporary, alternate or interim sources of emergency power and water/sewer services.
- Coordinate debris removal, reduction, and disposal operations for the State and provide technical assistance to local governments in accordance with the NH Debris Management Plan.
- Coordinate with ESF 11 – Agricultural, Natural and Cultural Resources for advice and assistance regarding disposal of debris containing or consisting of animal carcasses.
- Coordinate assistance to include personnel, equipment, and technical expertise necessary to assess damage resulting from an emergency or disaster to State and/or local facilities and property.
- Assess the status of dams that may be threatened or compromised through damage by natural or human-caused events.
- Provide for temporary construction of emergency routes necessary for passage of emergency response

- personnel, construction of firebreaks, etc. as requested.
- Facilitate expedited permitting for repair/demolition work to be performed.
- Coordinate with ESF 12 regarding restoration of electrical power for critical infrastructure and essential buildings.
- Coordinate with ESF 10 for assistance with disposal of contaminated environmental media (e.g., vegetation, soils, etc.), hazardous materials (TSCA - could be recycled, reused or recovered after the event) and hazardous wastes (RCRA).

#### Recovery

- Maintain information and status on public and private systems, including water supply, wastewater treatment and debris removal to SIOC Operations via WebEOC.

#### Mitigation

- Identify potential hazard impacts to public works and engineering infrastructure and collaborate to develop or recommend hazard mitigation plans, protocols, procedures, projects and/or policies to prevent or mitigate their effects.

### SUPPORT AGENCIES:

- NH Department of Environmental Services (DES)
- NH Department of Administrative Services (DAS)
- NH Department of Agriculture, Market and Foods (DAMF)
- NH Department of Health and Human Services (DHHS)
- NH Department of Safety (DOS), Division of Fire Safety, Office of the State Fire Marshal (FMO)

- NH Department of Natural and Cultural Resources (DNCR)
- NH Public Utilities Commission (PUC)
- NH Public Works Mutual Aid (PWMA)
- US Army Corps of Engineering (USACE)





## ESF 4 - Fire Fighting



**LEAD AGENCY:**

### PURPOSE:

The purpose of ESF 4 is to coordinate and mobilize fire, rescue and emergency services resources, personnel and equipment to detect and suppress urban, rural, wildland fires, and other fire protection issues when local resources have been or are expected to become overwhelmed.

### SUMMARY OF ESF ACTIONS:

#### Prevention/Preparedness

- Establish and maintain liaisons with the federal and border state firefighting officials
- Maintain a system to recognize credentials of associated agencies/personnel.
- Develop and maintain a database of location and contact information for personnel and resources relative to firefighting response. (NH Statewide Fire and All Hazards Mobilization Plan).

#### Response

- Provide information and status on firefighting efforts to SEOC Operations via WebEOC.
- Evaluate and respond to ESF 4 mission/task

requests, including providing available resources, equipment, and personnel for fulfilling ESF missions. Maintain situational awareness of resources committed to an incident.

- Support fire investigations and inspections, as requested.
- Mobilize and pre-position response resources, when it is apparent that state firefighting resources will be required.
- Monitor forested areas for signs of wildland fires, as needed.
- During periods of high fire danger, coordinate resources to support fire patrols and surveillance of forested areas.

#### Recovery

- Maintain information and status of firefighting activities to SEOC Operations via WebEOC.

#### Mitigation

- Support requests and directives from the Governor and/or FEMA concerning mitigation and/or re-development activities.

### SUPPORT AGENCIES:

- NH Department of Natural and Cultural Resources (DNCR), Division of Forests and Lands (DFL)

*\* FMO is the lead agency for ESF 4, but it is recognized that the DNCR has significant responsibility, expertise, and resources for wildland fire incidents. Upon consultation with FMO, the DNCR may assume the responsibilities of the lead agency.*







# ESF 5 - Emergency Management



**LEAD AGENCY:**

## PURPOSE:

The purpose of ESF 5 is to manage and facilitate a coordinated emergency operation through collecting, processing, and disseminating emergency information and disaster intelligence; developing Incident Action Plans (IAP); and coordinating resource support to the local governments. ESF 5 provides the core management and administrative functions in support of the State Emergency Operations Center (SEOC), and the overall implementation of the State Emergency Operations Plan (SEOP).

## SUMMARY OF ESF ACTIONS:

### Prevention/Preparedness

- Maintain notification systems to support emergency/disaster response.
- Establish contacts with local emergency management agencies and local government officials who will be providing information
- Develop plans and strategies for the activation of ESF 5 and the overall state approach to emergency management.
- Assure operational readiness of SEOC.
- Maintain coordination and communication with the Governor and other state officials; other local, state, and regional Emergency Management organizations; FEMA; and US DHS, as appropriate and required.
- Maintain and provide training to partners on WebEOC.

### Response

- Activate the SEOC as appropriate, including ESFs and Support Agencies that may be required for incident response.
- Develop situation reports, action plans, etc.
- Assign and schedule sufficient personnel to cover an SEOC activation for an extended period.

- Maintain operational status of the SEOC.
- Assess the situation, types, availability and location of response resources, technical support and required services.
- Determine priorities for protecting human safety and public welfare (affected populations and response personnel).
- Maintain constant communications with the local Emergency Operations Center (EOC) in the affected area and initiates periodic teleconferences with all appropriate parties to coordinate the joint local and state operations.
- Coordinate and document initial damage assessment including key resources and critical infrastructure, businesses and individual homes.
- Coordinate with ESF 2 and ESF 15 to identify alternate means of getting information to local government officials and agencies to ensure channels of communication remain open.
- Prepare documentation and situational awareness needed to support the requests for and directives resulting from a State of Emergency declared by the

- Governor and/or requests for a federal emergency/disaster declaration.
- Consult with other ESFs, support agencies, and impacted local municipalities to determine response activities and needs.

### Recovery

- Determine recovery strategies and activities.
- Assign personnel to work with the JFO, if established.
- Continue to keep partners, appropriate governmental officials (state, local, regional and federal) updated on recovery activities.
- Begin the assessment of damage and capabilities of key resources and infrastructure caused by incident and reporting to appropriate bureau/agency.

### Mitigation

- Support and plan for mitigation measures including monitoring and updating mitigation actions in the State Hazard Mitigation Plan.
- Support requests and directives from the Governor and/or FEMA concerning mitigation and/or re-development activities.

## SUPPORT AGENCIES:

- All State Agencies





## ESF 6 - Mass Care, Housing & Human Services

dhhs

**LEAD AGENCY:**

### PURPOSE:

The purpose of ESF is to organize mass care, emergency assistance, temporary housing, and human services-related support and assistance to local jurisdictions in the event local needs exceed available resources during and after an emergency.

### SUMMARY OF ESF ACTIONS:

#### Prevention/Preparedness

- Release information on individual, family, domestic pet and/or service animal preparedness and disaster planning.
- Identify disaster sheltering facilities and the provision of life-sustaining services in a safe, sanitary, and secure environment.
- Identify and establish applicable MOUs/MOAs/LOAs with feeding and water services organizations/vendors that can procure, prepare, and distribute a variety of food and water to an affected population.
- Identify and establish resources for mass evacuee support e.g., temporary shelter at points of embarkation and debarkation, feeding, water, etc.
- Identify and establish resources and support services that persons with disabilities and other access and functional needs may utilize to maintain independence while receiving mass care, housing, and human services activities, including sheltering, feeding, and distribution of emergency supplies.
- Identify the needs to support individuals with household pets and service animals during evacuation, rescue, and disaster shelter activities, reunification, and coordinate veterinary care.

#### Response

- Coordinate resources to support shelter operations

for individuals and households displaced by disasters. This should also include support to survivors sheltering in place and in ESF 8 alternate care sites.

- Ensure staffing and supplies are adequate for identified shelter operations, including resources to support individuals with access and functional needs.
- Maintain and update the WebEOC shelter board. Provide the SEOC with a listing of shelter status, occupancy levels, unmet needs, and shelter conditions a minimum of once per operational period.
- Coordinate with ESF 8 to provide resources to support medical and mental health services at shelters, as needed.
- Provide systems and mechanisms to allow individuals that are separated to contact one another. Facilitate the reunification of children separated from their parent(s)/legal guardian(s), as well as adults separated from their families, due to disaster.
- Provide mass care services and tracking the movement of evacuees, their household pets, service animals, and medical equipment.
- Coordinate with animal support services/organizations for the rescue, transportation, shelter, reunification, care, and essential needs of household pets and service animals during response operations to ensure their safety and well-being.

- Provide communication assistance and language access to diverse populations impacted by disaster.

#### Recovery

- Coordinate to identify long-term housing needs of impacted populations who cannot return to their normal living arrangements because of disaster damage and impacts.
- Maintain information and status on mass care, housing, and human services to SEOC Operations via WebEOC.
- Assess need for ongoing reunification operations of affected displaced population across vast geography, reunification/identification of unclaimed fatalities, reunification of unaccompanied minors/adults with cognitive/intellectual disabilities, missing children/adults with cognitive/intellectual disabilities.
- Transition individual cases to local agencies, when the situation becomes stable and communications are restored.
- Identify and resolve barriers to returning evacuees back to their communities.

#### Mitigation

- Identify mass care, housing, and human services hazards and vulnerabilities and collaborate to develop or recommend plans, protocols, procedures, and policies to prevent or mitigate their impact.

### SUPPORT AGENCIES:

- American Red Cross (ARC)
- NH Department of Agriculture, Markets and Food (DAMF)
- NH Department of Justice (DOJ)
- NH Governor's Commission on Disability (GCD)
- Regional Public Health Networks (PHN)

NEW HAMPSHIRE  
**Department of Justice**  
Office of the Attorney General



**American  
Red Cross**

**New Hampshire**  
Department of Agriculture,  
Markets & Food



**GCD**  
NH Governor's Commission on Disability



# ESF 7 - Resource Support

DEPARTMENT OF  
*Administrative  
Services*

**LEAD AGENCY:**

## PURPOSE:

The purpose of ESF 7 is to provide logistical and resource support to state and local entities involved in state emergency response and recovery efforts that affects the State of New Hampshire.

## SUMMARY OF ESF ACTIONS:

### Prevention/Preparedness

- Maintain situational awareness through coordination with ESF 7 support agencies, for current inventories of available resources.
- Maintain personnel, listings and resource contacts in a state of readiness appropriate to existing and anticipated emergency conditions.
- Maintain inventory and availability of all state-owned facilities that may be utilized in an emergency.
- Ensure standard procurement and reimbursing procedures are followed. Establish and maintain contracts where necessary.

### Response

- Provide information and status of resources and contracts to SEOC Logistics via WebEOC.
- Evaluate and fulfill resource support requests for

threatened/impacted area. Coordinate requests with SEOC Logistics Chief.

- Anticipate impact and assess initial reports to identify potential resource needs.
- Maintain a tracking system for all acquired resources, including management reports.
- Implement or develop state contracts to meet emergency needs, as required.
- Coordinate movement of equipment and personnel with ESF 1.
- Coordinate the location and use of storage sites as staging areas for the deployment of personnel, assets, and materials (including food, equipment, medical supplies, etc.) into the affected area.
- Coordinate federal contracts and resource support as required or needed.

### Recovery

- Maintain and disseminate information and status of resources and contracts to SEOC Logistics via WebEOC.

### Mitigation

- Support requests and directives from the Governor and/or FEMA concerning mitigation and/or re-development activities.

## SUPPORT AGENCIES:

- All Other State Agencies







## ESF 8 - Health & Medical

dhhs

### LEAD AGENCY:

### PURPOSE:

- The purpose of ESF 8 is to organize the capability to provide medical care, public health, behavioral health, fatality management, medical transport, and healthcare facility evacuation in disaster situations. ESF 8 is also responsible for outlining responsibility and policy established for health and medical operations before, during, and after a disaster.

### SUMMARY OF ESF ACTIONS:

#### Prevention/Preparedness

- Establish and maintain liaison with the federal, border state health, and medical officials.
- Communicate and share plans and information across agencies with public health and medical responsibilities.
- Identify potential emergency public health risks and issues and collaborate to develop or recommend protocols, procedures, and policies to prevent or mitigate their impacts.
- Monitor and initiate planning and preparedness actions for the spread of potential illnesses and contagions throughout the world and their potential impact to the state.
- Ensure the safety and security of the food supply within the state and prevent foodborne illness and injuries through inspection, enforcement, and education.
- Monitor healthcare facilities for capacity, surge, developing trends, critical systems, and reportable illness investigation
- Maintain health and medical inventory to assist in the state and provide a mechanism to receive, stage, store, and distribute any additional items received during an incident.
- Provide, monitor, and maintain an interoperable information system utilized to maintain awareness of hospital status, facility census, and incident management, volunteer management, and resource management.

#### Response

- Provide information and status on health and medical efforts to SEOC Operations via WebEOC.
- Evaluate and respond to ESF 8 mission/task requests including providing available resource equipment and personnel for fulfilling ESF missions, as well as maintain situational awareness of resources committed to an incident.
- Coordinate the delivery of health and medical services, including the provision of medical personnel, equipment, pharmaceuticals, and supplies.
- Coordinate resources to support response activities of personnel, commodities, and services in response to requests for public health and medical assistance.
- Coordinate resources to support requests for medical services, including mental health and behavioral health services.
- Coordinate activation of available public health, medical, and mortuary response teams as necessary.
- Coordinate activation of state and local health, medical, and veterinary volunteers.
- Coordinate resources to support healthcare system surge.
- Monitor and coordinate resources to meet pharmaceutical needs, including identification and distribution of resources from available state pharmaceutical caches and the Strategic National Stockpile, when deployed.

- Monitor healthcare facility bed availability.
- Coordinate behavioral health services to affected individuals, families, communities, and responders.
- Coordinate DMORT services.
- Coordinate and direct the activation and deployment of Emergency Medical Services (EMS) agencies. Maintain situational awareness of deployed EMS assets.

#### Recovery

- Coordinate resources to support the restoration of vital public health and medical support systems and facilities to operational status.
- Coordinate the continued provision of behavioral health services to affected individuals, families, communities, and responders by implementing and maintaining an on-going crisis psycho-educational program throughout the affected area(s).
- Support the operations necessary for the identification, registration, certification, and disposition of the deceased and their personal effects. Provide a final fatality report.

#### Mitigation

- Identify public health and medical hazards and vulnerabilities and collaborate to develop or recommend plans, protocols, procedures, and policies to prevent or mitigate their impact.
- Promote mitigation planning to public health and medical organizations and facilities.

### SUPPORT AGENCIES:

- Disaster Behavioral Health Response Team (DBHRT)
- Granite State Healthcare Coalition (GSHCC)
- Metropolitan Medical Response System (MMRS), NH Task Force 1
- NH Department of Agriculture, Markets and Food (DAMF)
- NH Department of Environmental Services (DES)
- NH Department of Justice, Office of the Chief Medical Examiner (OCME)
- NH Department of Safety, Division of Fire Standards and Training and Emergency Medical Services (FSTEMS)
- NH National Guard (NHNG)
- Regional Public Health Networks (PHN)
- Other Health and Medical Organizations



NEW HAMPSHIRE  
Department of Justice



New Hampshire  
Department of Agriculture,  
Markets & Food



## ESF 9 - Search & Rescue



**LEAD AGENCY:**

### PURPOSE:

The purpose of ESF 9 is to provide a framework for coordination and cooperation across state agencies and response partner organizations to support and assist local jurisdictions in technical and non-technical search and rescue operations before, during, and after a disaster or emergency in the State of New Hampshire when needs exceed available local resources or capabilities. Operations may include searches for missing persons, aircraft and/or marine vessels, extrication of victims from confined spaces, and immediate medical support of located victims.

### SUMMARY OF ESF ACTIONS:

#### Prevention/Preparedness

- Establish and maintain liaison with the Federal and border state SAR officials.
- Develop and maintain internal agency search and rescue plans, procedures, resource directories, and emergency contact lists to support ESF 9 activities.
- Maintain current inventories of search and rescue facilities, equipment, and materials and supplies by agency and type to ensure a timely response.
- Maintain a system to recognize credentials of associated agencies/personnel.
- Assist local governments in training of personnel and rescue organizations for SAR operations.

#### Response

- Provide information and status on SAR efforts to SEOC Operations via WebEOC.

- Evaluate and respond to ESF 9 mission/task requests including providing available resources equipment and personnel for fulfilling ESF missions. Maintain situational awareness of resources committed to an incident.
- Coordinate available data on buildings, structures and other related risks associated with the work of ESF 3 if the incident involves structural issues and ESF 4 if the incident involves wildfire or structural fires.
- Coordinate air support assets to support search and rescue operations.
- Provide monitoring for contaminated areas and consult with appropriate support agencies to provide access and egress search and rescue control to contaminated areas.
- Coordinate with the Logistics Section for the location and use of storage sites as staging areas for

the deployment of personnel, assets and materials (including food, equipment, medical supplies, etc.) into the affected area.

- Establish communications with appropriate field personnel to coordinate resources to support response efforts and gain situational awareness.
- Conduct ongoing assessments of search and rescue priorities and strategies to ensure adequate resources to support critical search and rescue operational needs with a priority on life safety.

#### Recovery

- Maintain information and status of SAR activities to SEOC Operations via WebEOC.

#### Mitigation

- Support requests and directives from the Governor and/or FEMA concerning mitigation and/or re-development activities.

### SUPPORT AGENCIES:

- NH Department of Safety, Division of Fire Safety, Office of the State Fire Marshal (FMO)
- NH Department of Transportation (DOT)
- NH Department of Natural and Cultural Resources (DNCR)
- NH National Guard (NHNG)
- US Coast Guard (USCG)
- Civil Air Patrol (CAP)



*\*NHFG is the Lead Agency for ESF 9, but it is recognized that in cases requiring urban search and rescue activities, the FMO has significant responsibility, expertise and resources. Upon consultation with NHFG, the FMO may assume the responsibilities of the Lead Agency.*



# ESF 10 - Hazardous Materials



**LEAD AGENCY:**

## PURPOSE:

The purpose of ESF 10 is to coordinate state level support and response to the control and containment of an actual or potential oil or hazardous materials release when local resources have been or are expected to become overwhelmed and, when applicable, to coordinate with Federal resources requested to assist in the State's response activities.

## SUMMARY OF ESF ACTIONS:

### Prevention/Preparedness

- Prepare an inventory of existing threats using Superfund Amendments and Re-Authorization Act (SARA) Title III, Tier II information.
- Develop procedures for identification, control, and clean-up of hazardous materials.
- Maintain a system to recognize credentials of associated agencies/personnel.
- Maintain a listing of private contractors capable of performing emergency and/or remedial actions associated with a hazardous materials incident.
- Collect and utilize licensing, permitting, monitoring, and/or transportation information from the appropriate local, State, or Federal agencies and/or private organizations to facilitate emergency response.

### Response

- Provide information and status on HazMat efforts to SEOC Operations via WebEOC.
- Evaluate and respond to ESF 10 mission/task requests including providing available resources

equipment and personnel for fulfilling ESF missions. Maintain situational awareness of resources committed to an incident.

- Assess the situation, as requested, to include:
  - Nature, amount and location of real or potential releases of hazardous materials.
  - Exposure pathways to humans and the environment.
  - Probably direction and time of travel of the materials.
  - Potential impact upon human health, welfare, safety and the environment.
  - Types, availability, and location of response resources.
  - Technical support, and hazmat and cleanup services needed.
  - Priorities for protecting human health, safety, welfare, resources, environment.
- Provide personal protective equipment recommendations, as the incident requires.
- Coordinate monitoring efforts to determine the ex-

tent of the contaminated area(s) and consult with appropriate support agencies to provide access and egress control to contaminated areas.

- Coordinate decontamination activities with appropriate local, State, and Federal agencies.
- Coordinate with appropriate local, State, and Federal agencies to ensure the proper disposal of wastes associated with hazardous materials incidents; and assist in monitoring or tracking such shipments to appropriate disposal facilities.
- Conduct ongoing assessments of priorities and strategies to ensure adequate resources to support HazMat operational needs with a priority on life safety.

### Recovery

- Maintain information and status of hazardous material activities to SEOC Operations via WebEOC.

### Mitigation

- Support requests and directives from the Governor and/or FEMA concerning mitigation and/or re-development activities.

## SUPPORT AGENCIES:

- NH Department of Environmental Services (DES)
- NH Department of Health and Human Services/Division of Public Health (DPHS)
- NH Department of Agriculture, Markets, and Food (DAMF)
- NH National Guard, Civil Support Team (CST)
- NH Department of Fish and Game (NHFG)
- University of New Hampshire (UNH)
- US Coast Guard (USCG)

New Hampshire  
Department of Agriculture,  
Markets & Food



*\*FMO is the Lead Agency for ESF 10, but it is recognized that DES has significant responsibility, expertise, and resources with oil-related incidents. Upon consultation with FMO, the DES may assume the responsibilities of the lead agency.*



# ESF 11 - Agriculture, Cultural & Natural Resources

New Hampshire  
Department of Agriculture,  
Markets & Food

## LEAD AGENCY:

## PURPOSE:

The purpose of ESF 11 is to coordinate cooperation across state agencies regarding agriculture, natural and cultural resources issues and activities before, during, and after a disaster, emergency, or planned event in the State

## SUMMARY OF ESF ACTIONS:

### Prevention/Preparedness

- Develop and/or maintain plans, procedures, etc. for the following activities:
  - The protection of animal and plant health and security, including the response to an outbreak of a highly contagious animal/zoonotic disease, an outbreak of a highly infective exotic plant disease, or an economically devastating plant pest infestation, whether accidentally or intentionally introduced.
  - Sampling and analysis of plants/crops contaminated with chemical or biological agents.
  - The protection of animal health to include ensuring the safety of the manufacture and distribution of foods and distribution of drugs given to livestock, poultry, and companion animals.
- Develop protocols and maintain liaisons with elements of the USDA's National Animal Health Emergency Response Corps (NAHERC) and other out-of-state entities with similar response capabilities.
- Develop and maintain a database of locations and contact information for animal and agricultural premises, cultural and natural resources, including supporting industries, veterinary, medical and non-medical volunteers, and agencies that are able to provide care and rescue assistance.
- Assist local governments in training of personnel and rescue organizations for agricultural response operations.
- Work with local officials regarding the identification and eradication of invasive forest pests.
- Work with arborists, urban foresters, and Urban Forest Strike Teams to provide training on assessing tree damage following an

ice storm, wind event, etc.

- Develop and maintain a list of emergency animal shelters and confinement areas, with personnel and resource information, in New Hampshire for livestock and poultry by county. When feasible, ESF 11 will assist emergency coordinators in identifying suitable facilities for shelters and confinement areas.
- Coordinate natural, cultural, and historic resource identification and vulnerability assessments.

### Response

- Provide information and status on agriculture, natural and cultural resource efforts to SEOC Operations via WebEOC.
- Evaluate and respond to ESF 11 mission/task requests, including providing available resources, equipment, and personnel for full-filling ESF missions. Maintain situational awareness of resources committed to an incident.
- Support animal and livestock safety through coordination of emergency animal control, sheltering, rescue, and stabling for livestock and poultry, as well as rescue and transportation of livestock/poultry to shelters and coordinating triage and follow-up veterinary care for animals.
- Coordinate the integration of veterinary medical assistance teams.
- Coordinate resources to support animal rescue, evacuation, sheltering, and reunification.
- Coordinate the eradication, destruction, removal, and proper disposal of contaminated plants, soil, animal waste, and animal depopulation operations with other ESFs as appropriate.
- Coordinate the decontamination of animals, animal products, and cultural resources as needed to prevent disease and protect

public health.

- Coordinate with the appropriate local, state, and federal agencies to ensure the proper disposal of wastes associated with incidents, including ESF 10.
- Provide Protective Action guidance, as the incident requires.
- Coordinate resources to support response to livestock, large animals, and equine-related impacts, as well as assist with identification and location of housing and other related services.
- Support surveillance and monitoring to determine the extent of any affected area and consult with appropriate support agencies to provide access and egress control to affected areas; request assistance from relevant response entities as required.
- Determine critical needs and resources available within the state to preserve, conserve, rehabilitate, recover, and restore natural and cultural resources.

### Recovery

- Complete all state eradication and control activities in an animal disease event or plant disease/pest event.
- Assist with recovery efforts for agricultural businesses in affected areas.
- Coordinate salvage programs for forest products damaged by disease and pests or other disaster.
- Maintain information and report status regarding agriculture, natural and cultural resources to SEOC Operations via WebEOC.

### Mitigation

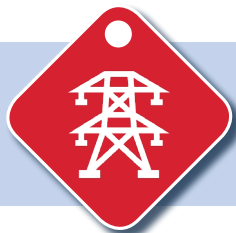
- Support requests and directives from the Governor and/or FEMA concerning mitigation and/or re-development activities.

## SUPPORT AGENCIES:

- NH Department of Natural and Cultural Resources (DNCR)
- NH Department of Health and Human Services (DHHS)/Division of Public Health Services (DPHS)
- NH Fish and Game Department (NHFG)
- NH Veterinary Medical Association (NHVMA)
- University of New Hampshire Cooperative Extension (UNH/CE)
- NH Department of Environmental Services (DES)







## ESF 12 - Energy



**LEAD AGENCY:**

### PURPOSE:

Emergency Support Function 12 – Energy (ESF 12) provides a coordinated response in the restoration of energy services, support emergency response and recovery efforts, and normalize community functions in a disaster area. Support includes, but is not limited to, assessing energy and non-energy utility system damages as well as supplies and requirements to restore such systems; obtaining information on deliverable fuels, supplies and infrastructure; assisting local governments and the State in assessing emergency power needs and priorities and providing emergency information, education and conservation guidance to the general public concerning energy and utility services.

### SUMMARY OF ESF ACTIONS:

#### Prevention/Preparedness

- Develop and maintain internal agency operational plans and procedures, resource directories, and emergency contact lists to support ESF 12 activities.
- Maintain a system to recognize credentials of associated agencies/personnel.
- Maintain records reflecting local or mutual aid capabilities.

#### Response

- Analyze affected areas to determine operational priorities and emergency repair procedures with utility field personnel.
- Provide information and status on utilities to SEOC Operations via WebEOC.
- Coordinate with the electric and natural gas utilities operating in the State to ensure the integrity of power supply systems are maintained during emergency situations and any damages incurred are repaired and services restored in an efficient and expedient manner afterward.
- Monitor and coordinate the availability of electric utility generating capacity and reserves, the availability and supply of natural gas, supply and

transportation of generation and transportation fuels, and coordination of emergency power supply, excluding portable generators.

- Monitor and coordinate the restoration of electric and natural gas services for normal community functioning.
- Coordinate with utility representatives to determine emergency response and recovery needs.
- Coordinate with ESF 6 and local EOCs to identify emergency shelter power restoration status/needs and coordinate with ESF 12 support agencies and other ESFs with assistance in providing resources for emergency power generation.
- Coordinate with utilities on the provision of temporary, alternate, or interim sources of emergency fuel, and power for impacted populations.
- Assessing the situation, as requested, to include:
  - Impact of incident upon energy system damages and requirements for restoration;
  - Energy supply and demand;
  - Response and recovery needs of impacted systems;
  - Plans to assist federal, state, local and private sector officials in establishment of priorities to

repair damage to infrastructure; and,

- Restoration priorities and schedules established.
- Support appropriate investigations and inspections, as needed.

#### Recovery

- Maintain information and status on the restoration of electric and natural gas services for normal community functioning to SEOC Operations via WebEOC.
- Continue to monitor restoration operations until reliable services have been restored
- Continue to provide energy emergency information, education and conservation guidance to the public in coordination with the ESF 15

#### Mitigation

- Support requests and directives from the Governor and/or FEMA concerning mitigation and/or re-development activities.
- Identify potential emergency energy issues and collaborate to develop or recommend hazard mitigation plans, protocols, procedures, projects and/or policies to prevent or mitigate their effects.

### SUPPORT AGENCIES:

- NH Office of Strategic Initiatives (OSI)
- NextEra, Seabrook Station Nuclear Power Plant (SS)
- Independent System Operator - New England (ISO-NE)
- NH Energy Providers







## ESF 13 - Law Enforcement



**LEAD AGENCY:**

### PURPOSE:

The purpose of ESF 13 is to provide for coordination and use of law enforcement personnel and equipment in an emergency or disaster for general law enforcement.

### SUMMARY OF ESF ACTIONS:

#### Prevention/Preparedness

- Conduct public education and outreach to the general public on law enforcement, public safety and security issues.
- Identify agencies, organizations, and individuals capable of providing law enforcement support services and associated resource inventories.
- Maintain a system to recognize credentials of associated agencies/personnel.

#### Response

- Verify inventories of available statewide law enforcement and security resources, including personnel as needed, and provide a summary listing to the SEOC Operations Section.
- Evaluate and respond to ESF 13 mission/task requests including providing available resources equipment and personnel for fulfilling ESF missions. Maintain situational awareness of

resources committed to an incident.

- Use existing law enforcement mutual aid structures to coordinate with other state and local agencies and other ESFs in the commitment or law enforcement/security resources from outside the affected area(s).
- Assist local law enforcement in patrolling evacuated areas, including safeguarding critical facilities, and control access to the disaster area as requested through ESF 13.
- Assist local law enforcement in conducting investigations as requested and as coordinated through ESF 13.
- Assist local law enforcement agencies in law enforcement operations as coordinated through ESF 13.
- Provide security for the SEOC, other emergency facilities, and response personnel, as requested.

#### Recovery

- Maintain information and status of law enforcement activities to SEOC Operations via WebEOC.
- Continue those operations necessary to protect people and property.
- Assist with security of recovery personnel as necessary.
- Assist in reconstitution of law enforcement agencies as necessary.
- Assist in facilitating reentry of evacuees.

#### Mitigation

- Support requests and directives from the Governor and/or FEMA concerning mitigation and/or re-development activities.

### SUPPORT AGENCIES:

- NH Department of Natural and Cultural Resources (DNCR)
- NH Department of Safety, Information and Analysis Center (NHIAC)
- NH Department of Fish and Game (NHFG)
- NH Department of Safety, Division of Fire Safety, Office of the State Fire Marshal (FMO)
- Other Law Enforcement Agencies, such as County Sheriffs, Department of Corrections, Department of Justice, and Liquor Commission, etc.





# ESF 14 - Volunteer Management

HOMELAND SECURITY  
EMERGENCY MANAGEMENT  
NEW HAMPSHIRE DEPARTMENT OF SAFETY

United Way  
Granite United Way

**LEAD AGENCY:**

## PURPOSE:

The purpose of ESF 14 is to facilitate and coordinate communication with, and activities of volunteer services to support relief efforts in disaster areas.

## SUMMARY OF ESF ACTIONS:

### Prevention/Preparedness

- Maintain situational awareness through coordination with ESF 14 support agencies for current status and inventories of volunteer organizations.
- Identify processes for volunteer recruitment and tracking.

### Response

- Provide information and status on volunteers to SEOC Logistics via WebEOC.
- Activate and notify volunteer relief organizations when an emergency or disaster is threatening or has occurred, as directed by SEOC Logistics Chief.

- Evaluate and respond to ESF 14 mission/task requests including providing available resources for fulfilling ESF missions.
- Coordinate volunteer services to the impacted areas and maintain records of services being provided, the location of operations and requirements for support.
- Consult with other ESFs that may need support of ESF 14
- Coordinate with NH VOAD as necessary
- Refer individuals requiring licensing to the appropriate agencies

### Recovery

- Maintain information and status of volunteer resources to SEOC Logistics via WebEOC.

### Mitigation

- Support requests and directives from the Governor and/or FEMA concerning mitigation and/or re-development activities.

## SUPPORT AGENCIES:

- Volunteer NH! (VolNH!)
- NH Voluntary Organizations Active in Disaster (NH VOAD)
- NH Department of Health and Human Services (DHHS)
- NH Department of Agriculture, Markets and Food (DAMF)
- NH Office of Professional Licensure and Certification (OPLC)



New Hampshire  
Department of Agriculture,  
Markets & Food





# ESF 15 - Public Information



**LEAD AGENCY:**

## PURPOSE:

Emergency Support Function 15 - Public Information (ESF 15) provides a framework for coordination and collaboration with appropriate, Federal, state and local agencies regarding public information needs, issues, and activities before, during, and after a disaster or emergency in the State to ensure the delivery of timely, accurate, and accessible public messages.

## SUMMARY OF ESF ACTIONS:

### Prevention/Preparedness

- Develop a public information program to educate the public regarding the effects of common, emergency, and disaster situations.
- Develop procedures to organize and operate the SEOC media briefing area and/or a JIC.
- Develop and maintain social media engagement procedures for ESF's during activations of the SEOC.
- Encourage the public to develop disaster plans and kits.
- Provide training and materials for public inquiry lines, including methods for collecting and documenting calls received and appropriate response.
- Maintain a current list of media contacts.
- Implement a comprehensive public information program to include news conferences, news releases, fact sheets for media and local organizations, updates for websites and social media accounts, and outreach to those with access and functional needs.

### Response

- Provide information and status on public informa-

tion to SEOC Manager via WebEOC. Obtain status reports, and keep the SEOC informed of progress of assigned tasks.

- Evaluate and respond to ESF 15 mission/task requests including providing available resources, equipment, and personnel for fulfilling ESF missions. Maintain situational awareness of resources committed to an incident.
- Provide EAS messages and news releases in common language and terminology to inform the public. Coordinate with established hotline systems.
- Provide emergency information to the public to ensure public safety and health through a wide variety of methods.
- Coordinate with news media regarding emergency operations and to disseminate emergency information to the public.
- Execute a multi-agency/jurisdiction coordinated public information program.
- Supplement local emergency management public information operations, as necessary.
- Gather incident related information through di-

rect communications links with operational units in the field and/or their appropriate coordinating entities.

- Assess priorities and strategies to meet the most critical public information needs.
- Monitor social media activity and media coverage of the incident and verify accuracy and consistency of information by consulting SEOC sources.
- Coordinate news conferences
- Coordinate with 211 to manage requests from the public for disaster related information.

### Recovery

- Continue public information activities to include updating the public on recovery efforts.
- Ensure emergency information concerning safety and disaster assistance is provided to the public in coordination with each ESF utilizing available communications channels.

### Mitigation

- Support requests and directives from the Governor and/or FEMA concerning mitigation and/or re-development activities.

## SUPPORT AGENCIES:

- NH 211
- All other State ESF and Support Agencies





# ESF 16 - Military Support



**LEAD AGENCY:**

## PURPOSE:

The purpose of ESF 16 is to provide a framework for coordination of military support to civil authorities throughout New Hampshire in times of a major emergency or catastrophic disaster.

## SUMMARY OF ESF ACTIONS:

### Prevention/Preparedness

- Develop plans for the rapid alert, notification, and assembly of units to be called to SAD/ Title 32. Initial notification to the NH force will be conducted by the NH JOC and/or Pease Command Post.
- Develop plans to provide support as required for Quick Reaction Force (QRF).
- Ensure ESF 16 staff is trained on the NH State Emergency Operations Plan, JOC SOP, and MAC and LNO plans and procedures.
- Synchronize bilateral training with SEOC and other State agencies.
- Ensure procedures are in place to document costs for any potential reimbursement. The SAD cost estimate process must be documented in the NH-JOC SOP.

- 12th Civil Support Team will continue to train with NH First Responders and participate in EM training exercises. The 12th CST is the NHNGs primary point of contact for New Hampshire's Radiological Emergency Plan, (REP).

### Response

- Provide information and status on National Guard efforts to SEOC Operations via WebEOC.
- Evaluate and respond to ESF 16 mission/task requests including providing available resources equipment and personnel for fulfilling ESF missions. Maintain situational awareness of resources committed to an incident.
- Coordinate valid mission tasks in support of current operations and general state operations and coordinate mission requests in support of ESF 5.

- Coordinate with the NHNG JOC/JTF to identify and obtain required assets to efficiently accomplish the mission.
- 12th CST is prepared to respond immediately to a validated request from the Governor, HSEM, ESF-5, or a local Incident Commander.

### Recovery

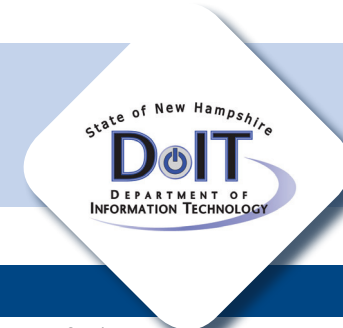
- Maintain information and status of military resources to SEOC Operations via WebEOC.

### Mitigation

- Support requests and directives from the Governor and/or FEMA concerning mitigation and/or re-development activities.



# ESF 17 - Cybersecurity



**LEAD AGENCY:**

## PURPOSE:

In the event of a significant cybersecurity incident, ESF 17 provides a centralized entity for responding to a cyber incident that affects the State of New Hampshire. ESF 17 provides a means of defining, specifying, and maintaining the functions and resources required to ensure timely and consistent actions, communications, and response efforts. Additionally, ESF 17 ensures appropriate coordination and inclusion of necessary state, federal, and local agencies and private industry, in order to minimize the impact of a cybersecurity incident. Significant cybersecurity incidents may occur independently or in conjunction with disaster emergency operations and potentially could impact public health, safety, or critical infrastructure.

## SUMMARY OF ESF ACTIONS:

### Prevention/Preparedness

- Users of networked systems may prevent cyber incidents by proper usage of networks, systems, and applications in compliance with applicable information security policies.
- Users of networked systems may prevent cyber incidents by creating, implementing, and maintaining policies and procedures to secure networks, systems, and applications.
- Ensure procedures and program/contact information are up-to-date. Discuss lessons identified from incidents and exercises, and explore creative ways to leverage resources.
- Communicate and share information with other Lead and Supporting Agencies/Organizations, and with other agencies/organizations, as appropriate.
- Collaborate with other Lead and Supporting Agencies/Organizations, and others, as appropriate, on prevention/protection/mitigation initiatives.
- Develop and maintain operational plans and procedures, resource directories, and emergency contact lists to support ESF 17 activities, including response and recovery actions.
- Develop coordination mechanisms, strategies, and requirements for post-incident assessments, plans, and activities that are scalable to incidents of varying types and magnitudes.

### Response

- Evaluate and respond to ESF 17 mission/task requests including providing available resources equipment and personnel for fulfilling ESF missions. Maintain situational awareness of

resources committed to an incident.

- Consult Cyber Disruption Plan for specialized actions
- Oversee and track containment and restoration activities including actions taken, resource assignments, and notifications.
- Identify appropriate subject matter experts to recognize threats and vulnerabilities to IT networks with respect to emergency management objectives and priorities for potential cyber-related events.
- Identify appropriate subject matter experts to ascertain remediation and mitigation measures (e.g., plans, procedures, hardening measures, etc.) for threats and vulnerabilities with respect to emergency management objectives and priorities for potential cyber-related events.
- Make an initial determination of damage, compromise, and risk; identify immediate corrective actions to contain damage, minimize risk, and preserve evidence.
- Engage appropriate subject matter experts to assess threat and risk levels and make recommendation for immediate action.
- Monitor disruption events to determine scale and scope, and to determine if the event is contained or escalating.
- Gather and share information that may indicate the development of a larger or more regional-level disruption event.
- Provide other cybersecurity experts or representatives in the region with situational awareness and assistance during a catastrophic incident as necessary and possible.
- Help coordinate IT-related response activities pursuant to an

Incident Action Plan.

- Coordinate with emergency management support staff to procure critical cyber-related resources.
- Provide situational awareness and subject matter expertise and solutions for an Incident Commander during a response, including:
  - Assisting Operations Staff in understanding technical and operational issues regarding cyber-related resources and networks.
  - Assisting Planning Staff in the development of priorities and objectives of a long-term response to a large-scale cyber disruption incident.

### Recovery

- Coordinate replacement and restoration of damaged or destroyed equipment and facilities in the affected areas.

### Mitigation

- Participate in continuous employee education on cyber security.
- Monitor network traffic for suspicious activity in coordination with DoIT, NHIAC, NHSP, and HSEM.
- Know where sensitive data resides and be aware of the protection strategy that includes encryption monitoring.
- Perform annual penetration and vulnerability assessments.
- Prepare for worst-case scenarios.
- Support requests and directives from the Governor and/or FEMA concerning mitigation and/or re-development activities

## SUPPORT AGENCIES:

- NH Department of Safety (DOS), Information and Analysis Center (NHIAC)
- NH Cyber Integration Center (NH-CIC)
- NH National Guard (NHNG)
- NH Department of Safety, Division of Homeland Security and Emergency Management (HSEM)
- Multi-State Information Sharing and Analysis Center (MS-ISAC)







## ESF 18 - Business & Industry

HOMELAND SECURITY  
EMERGENCY MANAGEMENT  
NEW HAMPSHIRE DEPARTMENT OF SAFETY

BEA

**LEAD AGENCY:**

### PURPOSE:

The purpose of ESF 18 – Business and Industry is to provide a framework for coordination and cooperation among public and private sector partners before, during and after disasters, emergencies or planned events in New Hampshire. Close collaboration between public and private sector partners throughout all phases of emergency management improves community resilience and ensures effective use of resources during emergencies.

### SUMMARY OF ESF ACTIONS:

#### Prevention/Preparedness Actions

- Cooperate with federal and State entities and continue to support sharing of information about physical and cyber threats, vulnerabilities, incidents, potential protective measures, and best practices.
- Develop strategies in coordination with HSEM to incorporate private sector/business into ESF 18.
- Maintain a system to recognize credentials of associated agencies/personnel.
- Assist SEOC planners with protection, response, restoration and recovery priorities, and plans for such private sector critical lifelines as:
  - a. Health and medical
  - b. Food processing, distribution, and sale
  - c. Electrical power generation and distribution
  - d. Communications
  - e. Transportation
  - f. Banking
  - g. Insurance
  - h. Fuel
  - i. Building trades industry/forest products
  - j. Large building supply retailers
  - k. Hospitality and related service businesses
  - l. Light and heavy manufacturing and distribution

#### Response

- Gather situational awareness and provide information on impacts, key events, status of response actions, and the

like, in particular:

- Status of businesses (open, closed, damaged, etc.) in and around impacted area.
- Status of key commodities at stores (and in transit) in and around impacted area.
- Status and needs of survivors and communities as reported by the private sector.
- Significant issues that businesses are facing, particularly those for which the public sector can facilitate or expedite solutions, in particular issues relating to critical infrastructure or disruption to commodity supply chains.
- Assist, receive reports, and analyze private sector damage assessment information, e.g., insurance industry reports.
- Provide broad assessments of visitor volume in impacted destination sites.
- Coordinate with Insurance Department for credentialing of adjusters.
- Monitor and report on business/industry specific response, recovery, and restoration teams.
- Assist SEOC planners with developing protection and response priorities and plans for private sector critical lifelines and other economic/business sectors.
- Facilitate information sharing between government entities and private sector partners.
- Provide referrals to ESF 14 for offers of volunteers or need for volunteer assistance.

#### Recovery

- Coordinate with Insurance Department who will monitor the deployment/activities of insurance claims adjusters.
- In coordination with State and Federal government, NH Insurance Association and the NH Insurance Department, assist in identifying and documenting economic and insurance impacts and losses.
- In case of a Small Business Administration (SBA) eligible disaster, assist in communicating eligibility criteria to affected businesses.
- Assist SEOC planners with restoration and recovery priorities and plans for private sector critical lifelines and other economic and business sectors.
- Coordinate with business community needing assistance, as well as the business community who can donate support.
- As requested, and as information is available, provide reports on impacts to affected businesses.
- Conduct business registration for post-disaster reentry as requested

#### Mitigation



















- Support requests and directives from the Governor and/or FEMA concerning mitigation and/or re-development activities.
- Promote business continuity planning for private sector businesses to increase resilience and lessen the impacts of future emergencies.

### SUPPORT AGENCIES:

- NH Employment Security (NHES)
- NH Department of Labor (DOL)
- Secretary of State
- Insurance Department
- NH Business and Industry Association
- Private Sector Companies



# ESF Emergency Support Functions

ESF Title	Lead	ESF Title	Lead
 <b>ESF 1</b> - Transportation	<b>DOT</b>	 <b>ESF 10</b> - Hazardous Materials	<b>DOS-FMO</b>
 <b>ESF 2</b> - Communications & Alerting	<b>DOS-DESC</b>	 <b>ESF 11</b> - Agriculture, Cultural & Natural Resources	<b>Agriculture, Markets &amp; Food</b>
 <b>ESF 3</b> - Public Works & Engineering	<b>DOT</b>	 <b>ESF 12</b> - Energy	<b>Public Utilities Commission</b>
 <b>ESF 4</b> - Fire Fighting	<b>DOS-FMO</b>	 <b>ESF 13</b> - Law Enforcement	<b>DOS-State Police</b>
 <b>ESF 5</b> - Emergency Management	<b>DOS-HSEM</b>	 <b>ESF 14</b> - Volunteer Management	<b>Granite United Way</b>
 <b>ESF 6</b> - Mass Care, Housing & Human Services	<b>DHHS</b>	 <b>ESF 15</b> - Public Information	<b>DOS-HSEM</b>
 <b>ESF 7</b> - Resource Support	<b>Administrative Services</b>	 <b>ESF 16</b> - Military Support	<b>NHNG</b>
 <b>ESF 8</b> - Health & Medical	<b>DHHS</b>	 <b>ESF 17</b> - Cybersecurity	<b>DoIT</b>
 <b>ESF 9</b> - Search & Rescue	<b>Fish &amp; Game</b>	 <b>ESF 18</b> - Business & Industry	<b>DBEA</b>



# New Hampshire ESF Lead - Support Chart - 2019

## EMERGENCY SUPPORT FUNCTIONS

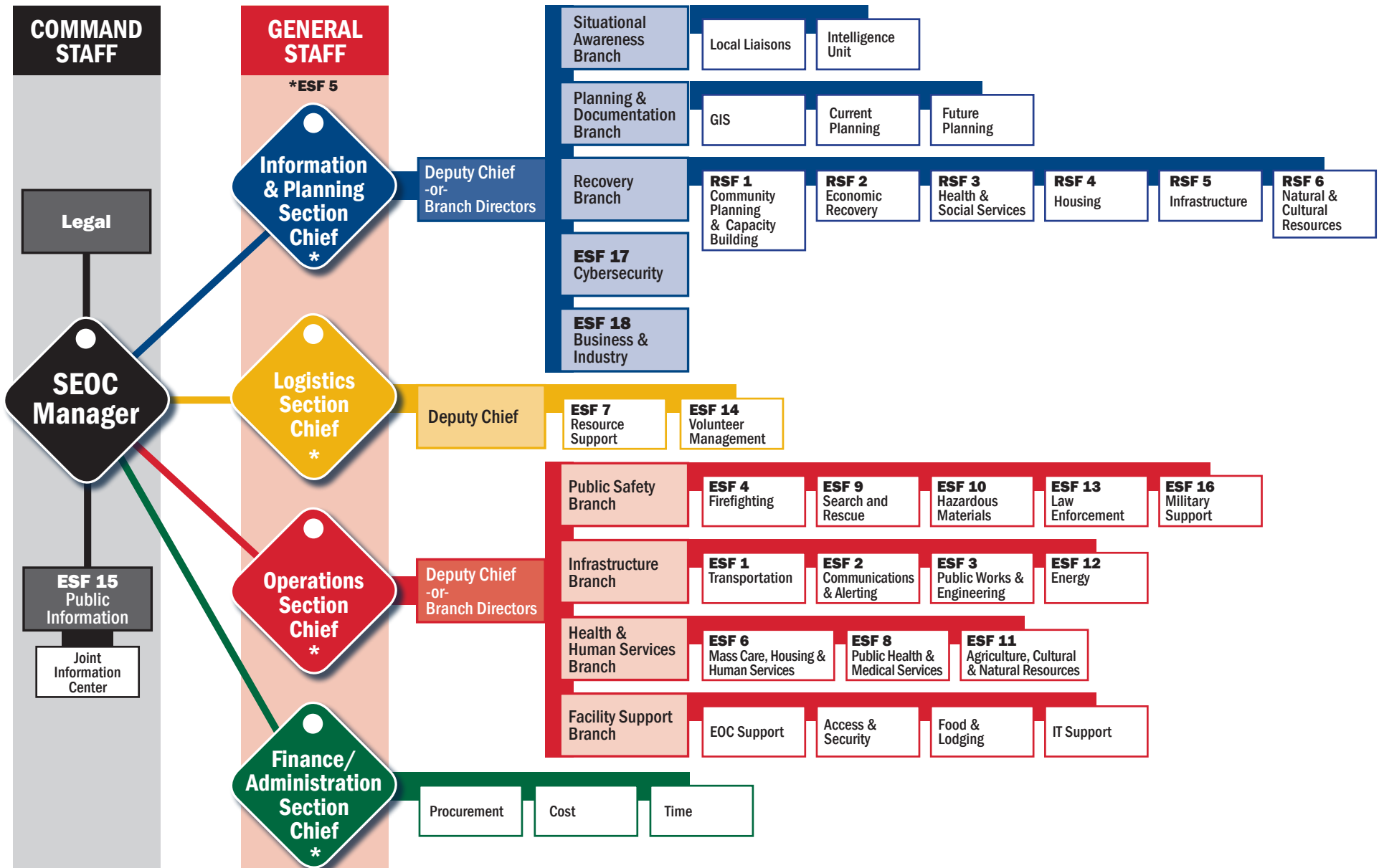
AGENCY / ORGANIZATION	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18
Administrative Office of the Courts					S		S								S			
Administrative Services, Department of (DAS)			S		S		L								S			
Agriculture, Markets & Food, Department of (DAMF)			S		S	S	S	S		S	L			S	S			
Amateur Radio Emergency Service (ARES)		S			S		S								S			
American Red Cross (ARC)					S	S	S								S			
Association of Broadcasters		S			S		S								S			
Area/County Dispatch Centers		S			S		S								S			
Banking Department					S		S								S			
Business and Economic Affairs, Department of (DBEA)					S		S								S			L
Civil Air Patrol (CAP)	S	S			S		S		S						S			
Coast Guard (USCG)	S				S		S		S	S					S			
Commission on Disability					S	S	S								S			
Corrections, Department of (DOC)					S		S						S		S			
County Sheriffs					S		S						S		S			
Disaster Behavioral Response Team (DBHRT)					S		S	S							S			
Disaster Animal Response Team (NHDART)					S		S								S			
Education, Department of (DOE)					S		S								S			
Employment Security (NHES)					S		S								S			S
Environmental Services, Department of (DES)			S		S		S	S		S	S				S			
Fish & Game Department (F&G)					S		S		L	S	S		S		S			
Governor's Office					S		S								S			
Granite State Healthcare Coalition (GSHCC)					S		S	S							S			
Granite United Way (GUW)					S		S							L	S			
Health and Human Services, Department of (DHHS)			S		S	L	S	L		S	S			S	S			
Human Rights Commission					S		S								S			
Information Technology, Department of (DoIT)					S		S								S		L	
Insurance Department					S		S								S			S
ISO - New England					S		S					S			S			

**EMERGENCY SUPPORT FUNCTIONS**

<b>AGENCY / ORGANIZATION</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>	<b>7</b>	<b>8</b>	<b>9</b>	<b>10</b>	<b>11</b>	<b>12</b>	<b>13</b>	<b>14</b>	<b>15</b>	<b>16</b>	<b>17</b>	<b>18</b>
Justice, Department of (DOJ)					S		S	S					S		S			
Labor, Department of (DOL)					S		S								S			S
Liquor Commission					S		S						S		S			
Lottery Commission					S		S								S			
Metropolitan Medical Response System (MMHRS), NH Task Force 1					S		S	S							S			
New Hampshire National Guard					S		S	S	S	S					S	L	S	
National Weather Service (NWS)		S			S		S								S			
Natural and Cultural Resources, Department of (DNCR)		S	S	S	S		S		S		S		S		S			
New Hampshire Veterinary Medical Association (NHVMA)					S		S				S				S			
Office of Strategic Initiatives (OSI)					S		S					S			S			
Pease Development Authority (PDA)	S				S		S								S			
Police Standards & Training Council (PSTC)					S		S								S			
Professional Licensure & Certification, Office of (OPLC)					S		S							S	S			
Public Utilities Commission (PUC)		S	S		S		S					L			S			
Public Works Mutual Aid (PWMA)			S		S		S								S			
Regional Public Health Networks (PHN)					S	S	S	S							S			
Retirement System					S		S								S			
Revenue Administration, Department of (DRA)					S		S								S			
Safety, Division of Emergency Services & Communication (DESC)		L			S		S								S			
Safety, Division of Fire Safety, Office of the State Fire Marshal (FMO)			S	L	S		S		S	L			S		S			
Safety, Division of Fire Standards and Training & Emergency Medical Services (FSTEMS)	S				S		S	S							S			
Safety, Division of Homeland Security and Emergency Management (HSEM)					L		S							L	L		S	L
Safety, Division of State Police (NHSP)	S	S			S		S						L		S		S	
Seabrook Station (SS)					S		S					S			S			
Secretary of State (SOS)					S		S								S			S
State Treasury					S		S								S			
Telecommunication Emergency Response Taskforce (TERT)		S			S		S								S			
Transportation, Department of (DOT)	L	S	L		S		S		S						S			
University of New Hampshire (UNH)					S		S			S	S				S			
US Army Corps of Engineers (USACE)			S		S		S								S			
Veterans Home					S		S								S			
Volunteer New Hampshire (VoINH)					S		S							S	S			
Voluntary Organizations Active in Disaster (NHVOAD)					S		S							S	S			



# NEW HAMPSHIRE STATE EMERGENCY OPERATIONS CENTER





# SEOC Activation Levels

**Routine Operations with  
no event or incident  
anticipated.**

SEOC is not staffed.

**STEADY  
STATE**

**Incident or event requires increased  
monitoring and coordination.**

All ESF/RSFs are alerted. SEOC is activated  
and staffed by ESF 5 and 15 personnel.

**ENHANCED  
MONITORING**

**Incident or event has developed that requires  
coordination with additional ESF/RSFs.**

All ESF/RSFs are alerted. SEOC is activated and partially staffed by  
ESF 5, 15 and other specific ESF/RSF personnel based on the nature  
of the incident or event.

**PARTIAL**

**Incident of such magnitude that requires extensive response and recovery  
efforts to a major life threatening and/or property-damaging event.**

All ESF/RSFs are alerted. SEOC is activated and fully staffed by all ESF/RSF personnel.

**FULL**