

TEMSIS Elite Training Sessions What's the Difference Between Service Leaders and Provider Trainings

To clarify the purpose and content of these sessions so that EMS leaders and providers can determine which sessions to attend:

Elite Service Leader Training

The “Elite Service Leader Training” will be strictly focused on orienting service leaders to the service level setting controls and helping them set at least the minimum required service settings for their service to start using Elite. While we may occasionally show glimpses of the runform to demonstrate what setting changes will look like, there is no orientation to the use of the runform scheduled during these sessions.

Note: Service leaders attending these trainings are highly encouraged to bring a laptop or tablet to any in-person or fixed video conference site session so they can actually make adjustments to their service settings during the session.

- For the video conferencing sessions for service leader training, we highly suggest having two computers available—one to watch the presentation and one to follow along and make changes to their service settings.

If a service leader would like to get the training for the runform to take back to their service, they will also need to attend one of the “Elite Provider Documentation Training” sessions.

Elite Provider Documentation Training

The “Elite Provider Documentation Training” sessions are strictly focused on orientation and use of the runforms and will not address any service settings at all. Any provider or service leader wishing to get a guided orientation to the new runform will want to attend one of these sessions.

Note about bringing a computer or tablet to the session: the ability to follow along on your own device will depend on the Wi-Fi capacity of the site, which can vary significantly.

Should you bring a device? There is no requirement to bring a device to the provider documentation training. *Most importantly, participants should consider their learning styles when deciding whether they should bring a device.*

Based on previous training sessions, we have found that some participants are very comfortable with their devices and learn best by “poking around” the runform and experimenting on their own as they follow along during the sessions. Others, however, become distracted or overwhelmed by trying to follow the session on their device and end up getting frustrated and missing much of the content.

We will not be doing a step-by-step process through the runform for participants to follow along, but will be navigating around to show key features.

Please consider your learning style when deciding to bring a device.