



Robert L. Quinn  
Commissioner

# State of New Hampshire

DEPARTMENT OF SAFETY

## Division of Fire Standards and Training & Emergency Medical Services

[www.nh.gov/safety/divisions/fstems](http://www.nh.gov/safety/divisions/fstems)



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NH EMS Service Leaders and Personnel:

The New Hampshire Emergency Services Reporting (NHESR) system will be updated to the NEMSIS 3.5 standard beginning on February 27<sup>th</sup>, 2024, and being fully transitioned for all services on April 1<sup>st</sup>, 2024.

Services can choose to switch over as early as 2/27\* and at their own pace until April 1<sup>st</sup>, when all services not already transitioned will be changed to the 3.5 standard.

Purpose: The National EMS Information System (NEMSIS) manages the dataset that is used to collect patient care reports. NEMSIS, in collaboration with the states, has updated their standard to the 3.5 version. This means that changes to our run form and validation rules must be completed to gain compliance with the new standard.

### What does this change?

- **EMS Run Form:** The most visible change is to the EMS run form. The Incident/Patient Disposition field is retired and replaced with four new fields, and validation rules will be updated to reflect the new requirements. Other quality of life changes have been made to the form improving they flow. *These changes have no effect on the Fire form is services are using that function.*
- **Validation rules:** National and State rules have been updated, requiring new fields, and no longer requiring others. **If you have local validations via the optional paid module with ImageTrend, you will need to update these rules to be included the 3.5 standard** (*in many cases it may be as simple as toggling the 3.5 button in the existing rules*)
- **Report Writer:** Any reports utilizing eDisposition.12 will need to be updated to utilize the new fields if you wish to have those reports capture 3.5 data. Alternatively, new reports could be made.

### What is the impact on Services and Providers?

Several services have piloted the new run form for more than a month and we have taken feedback, fixed minor bugs, and gotten an overall sense of the impact of the change.

- **Providers:** After a 20-minute overview video of the changes, the common response from providers was "oh- its looks the same". We have found little impact and easy transition for providers using the updated form and we have been able to incorporate the helpful suggestions they provided as part of the piloting process.
- **Services:** Services who have many Report Writer reports, local agency validations or involved CQI reports relying on the old incident/patient disposition will need to make updates in those areas. Otherwise, general functionality remains unchanged.

## Where you can learn more:

- The training agency in NHESR has the 3.5 form active and available to practice on with fake data.
  - Use the following username and password and sign into [www.NHESR.org](http://www.NHESR.org) for the training agency:
    - Username: Provider
    - Password: Provider#1
- Video overviews:
  - Overview of NEMESIS 3.5: <https://vimeo.com/868760295/17cc583e0b?share=copy>
    - Recommended for all service administrators for deeper background
  - 3.5 Run Form Changes: <https://vimeo.com/898646362>
    - Recommended for all providers for the quick overview of the changes.
- Flowchart:
  - 3.5 Dispositions Flowchart: [Downloadable Flowchart](#)
  - Old to New Dispositions Crosswalk document: [3.4 - 3.5 Dispositions Crosswalk.PDF](#)
  -
- Information Sessions:
  - Two information sessions will be held and recorded for viewing. These are primarily Q&A sessions for any questions left unanswered by the above resources.
  - Day Session: Tuesday, February 27<sup>th</sup> @ 0900
    - Meeting Link: [Click to Join Day Session](#)
  - Evening Session: Wednesday, February 28<sup>th</sup> @ 1800
    - [Click to Join Evening Session](#)

\*To request a transition date or for questions or comments, email [nhesr@dos.nh.gov](mailto:nhesr@dos.nh.gov).

*“To continually enhance the safety, security and quality of life in New Hampshire through professional, collaborative and innovative service to all.”*