



**THE STATE OF NEW HAMPSHIRE**  
**SUPREME COURT**

**In Case No. 2012-0586, Appeal of New Hampshire**  
**Department of Corrections, the court on December 19, 2013,**  
**issued the following order:**

The appellant, the New Hampshire Department of Corrections (State), appeals an order of the New Hampshire Public Employees Labor Relations Board (PELRB) directing the parties to proceed to arbitration with respect to a grievance arising out of the elimination of pre-shift briefings for certain prison employees. The appellees are State Employees' Association of N.H., SEIU Local 1984 (SEA) and Teamsters of New Hampshire, Local Union 633 (collectively, the unions). The State argues that the PELRB erred by not deciding whether the grievance was "viable," and by construing the parties' collective bargaining agreement (CBA) as requiring the State to submit to arbitration as the last step of the grievance procedure. We affirm.

This matter evolved from unfair labor practice complaints filed with the PELRB in 2008 regarding the elimination of pre-shift briefings. The State moved to dismiss the complaints, arguing that the grievance procedure in the parties' CBA was the proper means of resolving the dispute. In its order dated December 9, 2009, the PELRB characterized the State's position as follows: "At hearing the State requested dismissal of these cases, claiming the PELRB lacks jurisdiction because the SEA's claims, in substance, are covered by the parties' 2007-09 CBA and therefore must be addressed through the parties' contractual grievance process, which includes final and binding arbitration." The PELRB granted the State's motion to dismiss, and specifically ordered: "The parties are directed to utilize their contractual grievance process, including arbitration proceedings, to address the disputes that are the basis for these complaints."

Thereafter, the SEA filed a grievance with the department of corrections, which was denied on the ground that it was untimely filed. Although the unions sought arbitration of the dispute, the State eventually declined to participate. The unions then filed complaints with the PELRB, alleging that the State had committed an unfair labor practice by refusing to participate in arbitration. The State moved to dismiss the complaints, arguing that the grievance had not been timely filed and was not otherwise properly brought. In addition, the State argued that under the CBA, the unions had no right to arbitrate a matter that the State did not agree to arbitrate, and, therefore, the PELRB could not order the State to participate in arbitration. The PELRB disagreed, and directed the parties to proceed with arbitration, at which the

threshold question of arbitrability raised by the State could be submitted to the arbitrator for decision. The State then brought this appeal.

The CBA provides a four-step grievance procedure. Section 14.5 of the CBA is entitled "Grievance Procedure — STEP IV — ARBITRATION." It provides in part:

14.5.1. If subsequent to the agency head's decision the Association feels that further review is justified a petition may be submitted to the Labor Management Committee for the appointment of an arbitrator as provided in 14.5.4. or for the Labor Management Committee to schedule a meeting to review the petition. Said petition shall be submitted within fifteen (15) working days from the date the employee or Steward was notified of the decision. A copy of the petition must be sent to the Employer at the same time.

Subsection 14.5.2. further provides, in part, that to the extent that a matter is properly before an arbitrator in accordance with this provision, "the arbitrator's decision thereon shall be final and binding providing it is not contrary to existing law or regulation nor requires an appropriation of additional funds, in either of which case it will be advisory in nature. The Parties further agree that questions of arbitrability are proper issues for the arbitrator to decide."

Subsection 14.5.4. provides for the creation of an arbitration panel consisting of "not less than six (6) and not more than eighteen (18) arbitrators who are willing to serve pursuant to guidelines set forth in 14.5.5. Arbitrators for each individual arbitration will be assigned from this panel on a rotating basis. Initial assignments shall be determined by lot."

The State contends that pursuant to these CBA provisions, it cannot be compelled to arbitrate. The State relies primarily upon the language in subsection 14.5.1. providing that a "petition" may be submitted to the Labor Management Committee for the appointment of an arbitrator, arguing that the definition of "petition" is "something asked or requested." Thus, according to the State, all that subsection 14.5.1. provides is that the union may ask for or request arbitration. Unless the Labor Management Committee (LMC), which is composed of an equal number of State and union representatives, agrees to grant the union's request, however, no arbitration can be held.

We begin by examining the language of the CBA, as it reflects the parties' intent. Appeal of Silverstein, 163 N.H. 192, 196 (2012). The intent is determined from the agreement as a whole, and by construing terms according to the common meaning of their words and phrases. Id. We interpret a CBA de novo, and we will set aside the decision of the PELRB if it is based upon an erroneous interpretation of the law. Id.

Even accepting the State's assertion that a petition may be a request, we are not persuaded, reading the agreement as a whole, that subsection 14.5.1. empowers the LMC, under step IV of the grievance procedure, to decide whether or not a matter should go to arbitration. Indeed, nothing in subsection 14.5.1. purports to authorize the LMC to consider whether or not a particular grievance should be arbitrated. Rather, subsection 14.5.1. simply authorizes the LMC, upon request, to appoint an arbitrator as provided in subsection 14.5.4. If the parties had intended the LMC to perform the substantive task of determining which grievances should be arbitrated rather than the ministerial task of appointing, pursuant to a procedure laid out in subsection 14.5.4., the arbitrator who will preside over the arbitration, there would be more specific language in the subsection to that effect. As we have stated in another context, when a CBA contains an arbitration clause, a presumption of arbitrability exists, and in the absence of any express provision excluding a particular grievance from arbitration, only the most forceful evidence of a purpose to exclude the claim from arbitration can prevail. Appeal of Town of Bedford, 142 N.H. 637, 639 (1998). Similarly, where the parties have agreed to the inclusion of a broad arbitration clause as they did in this case, more forceful evidence than has been provided on this record would be necessary to persuade us that the parties did not intend that final step in a four-part grievance process to be mandatory when invoked.

Furthermore, construing subsection 14.5.1. as the State suggests would be inconsistent with the spirit of section 14.5. In its brief, the State asserts that "[i]n the instant matter, the parties have agreed that a grievance may be arbitrated if certain conditions precedent are met. First and foremost is the requirement that a grievance 'shall be filed within fifteen (15) work days of the time the grievant knew or should have known of the alleged violation.' CBA § 14.1.9. . . . [T]here is no 'live,' or 'viable' grievance unless it was timely filed or the parties agreed to waive the time limit. In the instant matter, there was no agreement to extend the time for filing a grievance. Therefore, there was no viable grievance and, hence, no question to send to an arbitrator." Similarly, in an answer filed with the PELRB dated January 9, 2012, the State asserted that the SEA was told that the Attorney General's Office would not be providing any arbitration dates "as SEA's claim was time barred." Furthermore, the reason given for denial of the SEA's grievance by the commissioner of DOC at step III of the grievance procedure was the commissioner's finding that the grievance was untimely. Thus, the record indicates that the State's refusal to arbitrate was based upon a determination that the grievances were procedurally barred.

To construe subsection 14.5.1. as permitting the LMC to deny arbitration based upon its view that a grievance was untimely filed, as it appears to have done in this case, would authorize the LMC to make the final decision (under the CBA's grievance procedure) on questions that are for the arbitrator to decide. "[P]rocedural' questions which grow out of the dispute and bear on its final disposition are presumptively . . . for an arbitrator . . . to decide."

Howsam v. Dean Witter Reynolds, Inc., 537 U.S. 79, 84 (2002) (quotation omitted); see Southwestern Trans. Co. v. Durham, 102 N.H. 169, 177-78 (1959). Thus, issues such as whether contractual time limits have been met are for the arbitrator. See Howsam, 537 U.S. at 84-85; Durham, 102 N.H. at 177-78. Moreover, here the parties specifically provided in subsection 14.5.2. of the CBA that “questions of arbitrability,” which include issues of substantive arbitrability, see Howsam, 537 U.S. at 84-85, are also proper issues for the arbitrator to decide. Given the parties’ clearly expressed intent that both procedural and substantive questions of arbitrability be decided by the arbitrator, we are not inclined to construe subsection 14.5.1. as authorizing the LMC to preemptively decide that a grievance should not go to arbitration because half (or more) of the members of the LMC believe that the grievance was untimely filed. To do so would permit the LMC to decide a question that the parties clearly intended be decided by an arbitrator.

We have considered the State’s remaining arguments that its interpretation of subsection 14.5.1. is supported by other provisions of the CBA, but find them unpersuasive. Accordingly, we affirm the decision of the PELRB.

Affirmed.

CONBOY, LYNN and BASSETT, JJ., concurred.

**Eileen Fox,  
Clerk**

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New Hampshire Public Employee Labor Relations Board, G-0108-3, G-0109-6  
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File

NH Supreme Court affirmed  
PELRB Decision No.2012-122  
on 12-19-2013, Slip Op. No.  
2012-0586  
(NH Supreme Court Case No.  
2012-0586)



**STATE OF NEW HAMPSHIRE**  
PUBLIC EMPLOYEE LABOR RELATIONS BOARD

**State Employees' Association of New Hampshire, SEIU Local 1984**

and

**New England Police Benevolent Association, Local 250**

v.

**State of New Hampshire, Department of Corrections**

**Consolidated Cases Nos. G-0108-3 & G-0109-6**  
**Decision No. 2012-174**

Order on Motion for Review of Decision of Hearing Officer

The State filed a motion for review of the hearing officer's Decision No. 2012-122, which is subject to review pursuant to Pub.205.01 as follows:

(a) Any party to a hearing or intervenor with an interest affected by the hearing officer's decision may file with the board a request for review of the decision of the hearing officer within 30 days of the issuance of that decision and review shall be granted. The request shall set out a clear and concise statement of the grounds for review and shall include citation to the specific statutory provision, rule, or other authority allegedly misapplied by the hearing officer or specific findings of fact allegedly unsupported by the record.

(b) The board shall review whether the hearing officer has misapplied the applicable law or rule or made findings of material fact that are unsupported by the record and the board's review shall result in approval, denial, or modification of the decision of the hearing officer. The board's review shall be made administratively based upon the hearing officer's findings of fact and decision and the filings in the case and without a hearing or a hearing de novo unless the board finds that the party requesting review has demonstrated a substantial likelihood that the hearing officer decision is based upon erroneous findings of material fact or error of law or rule and a hearing is necessary in order for the board to determine whether it shall approve, deny, or modify the hearing officer decision or a de novo hearing is necessary because the board concludes that it cannot adequately address the request for review with an order of approval, denial, or modification of the hearing officer decision. All findings of fact contained in hearing officer decisions shall be presumptively reasonable and lawful, and the board shall not consider requests for review based upon objections to hearing officer findings of fact unless such requests for

review are supported by a complete transcript of the proceedings conducted by the hearing officer prepared by a duly certified stenographic reporter.


(c) Absent a request for review, the decision of the hearing officer shall become final in 30 days.

(d) The request for review of the hearing officer's decision shall precede, but shall not replace, a motion for rehearing of the board's decision pursuant to Pub 205.02 and RSA 541-A:5.

We have reviewed the decision of the hearing officer in accordance with the provisions of Pub 205.01<sup>1</sup> and unanimously approve this decision. The State's motion is denied on that basis.

So ordered.

Date: July 23, 2012

  
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Charles S. Temple, Esq.  
Chair

By unanimous vote of Chair Charles S. Temple, Esq. and Board Members Carol M. Granfield and Kevin E. Cash.

Distribution:

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<sup>1</sup> Since the State's motion is not supported by a duly prepared transcript of the proceedings, the hearing officer's findings of fact are not subject to review per Pub 205.01 (b).

NH Supreme Court affirmed this decision on 12-19-2013, Slip Op. No. 2012-0586 (NH Supreme Court Case No. 2012-0586)



**STATE OF NEW HAMPSHIRE**  
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**State of New Hampshire, Department of Corrections**

**Consolidated Cases Nos. G-0108-3 & G-0109-6**  
**Decision No. 2012-122**

Order re: Pending Motions

For the reasons set forth below, the SEA's Motion for Summary Disposition and Deferral to Arbitration is granted and the State's Motion to Dismiss is denied as moot.

Background:

In Case G-0109-6 the NEPBA filed an unfair labor practice complaint on October 17, 2011 claiming that the State violated RSA 273-A:5, I (a), (b), and (h) when it refused to participate in an arbitration session on April 19, 2011 scheduled to address several grievances pursuant to the parties' collective bargaining agreement (CBA). The NEPBA requests that the PELRB find the State in violation of RSA 273-A:5, I, (b), and (h), order the State to participate in the arbitration procedure set forth in the parties' CBA and order the State to pay costs, including attorney's fees, it has incurred. The State denies the charge and contends that the grievance scheduled for the April 19, 2011 arbitration session was non-arbitrable because it was

untimely. In Case G-0108-3 the SEA filed an unfair labor practice complaint on December 23, 2011 claiming that the State violated RSA 273-A:5, I (a), (b), (e), (f), (g), and (i), RSA 273-A:3, and RSA 273-A:4 when it refused to participate in arbitration of a grievance involving shift briefing pay. The SEA requests that the PELRB find that the State committed an unfair labor practice in violation of RSA 273-A:5, I (a), (b), (e), (f), (g), and (i), RSA 273-A:3, and RSA 273-A:4, order the State to proceed to arbitration with the previously selected arbitrator, and enjoin the State from any further violations. The State denies the charges and claims that the subject grievance is not arbitrable.

Pursuant to prior orders<sup>1</sup> the above matters were consolidated and a schedule established for the submission of filings relative to the State's Motion to Dismiss (filed April 3, 2012) and the SEA's Motion for Summary Disposition and Deferral to Arbitration (filed April 3, 2012).<sup>2</sup>

The current consolidated cases represent the second time the PELRB has had to address cases involving the same bargaining units, public employer, and underlying pre-shift briefing/overtime pay dispute. The decision in the first proceedings is set forth in PELRB Decision 2009-263 (Consolidated Cases S-0483-3 and G-0108-2, dated December 1, 2009). The New Hampshire Supreme Court declined an appeal of Decision 2009-263 by order dated April 28, 2010. In Decision 2009-263, the PELRB granted the State's motion to dismiss for lack of jurisdiction given provisions of the CBA grievance procedure providing for final and binding arbitration.

#### Discussion:

Since the conclusion of the earlier proceedings the parties have taken steps to prepare for arbitration proceedings to address the issues and claims raised in the underlying unfair labor

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<sup>1</sup> See PELRB Decisions 2012-022 and 2012-073.

<sup>2</sup> The NEPBA submitted a notice on April 3, 2012 advising that it joined in this SEA motion.



practice complaints filed in the earlier proceedings. Such activity has included the selection of arbitrators, communications about the scheduling of a date for arbitration, and an arbitration date was set in the NEPBA matter. The record also reflects that the State's participation in this pre-arbitration activity and its commitment to proceed with arbitration has been somewhat ambivalent. Ultimately the State declined to participate in the scheduled NEPBA arbitration and to proceed with further scheduling activity with respect to the SEA arbitration. In both cases, the State cited the Unions' alleged non-compliance with CBA provisions governing the grievance procedure, and concluded that as a result there was nothing to arbitrate.<sup>3</sup> The NEPBA and the SEA then filed the present unfair labor practice charges and both seek to compel the State to participate in arbitration.

In general, the State's position with respect to the SEA unfair labor practice charge is that "any agreement to arbitrate was premised on the SEA having followed the procedural requirements of the CBA and conditioned upon acquiescence of the Attorney General's Office to arbitrate and its willingness to represent the State concerning this matter. The SEA did not follow the procedural requirements of the CBA and the Attorney General's Office did not agree to arbitrate." *See* State's answer to SEA's complaint, paragraph 7. As to the NEPBA unfair labor practice charge, the State argues that "because the NEPBA's complaint is based on a failure to arbitrate but the NEPBA did not follow the grievance process, the complaint cannot stand." *See* State's Motion to Dismiss, paragraph 37. The State asks the PELRB to dismiss the SEA's complaint because the SEA's underlying grievance was allegedly untimely and the SEA allegedly lacks standing to maintain the grievance. The State likewise contends that the NEPBA's complaint should also be dismissed because the NEPBA allegedly did not follow the

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<sup>3</sup> In its objection to the SEA's motion the State also argues that pursuant to the CBA the "unions have no right to arbitrate a matter that the State does not agree to arbitrate."

contractual grievance process. In the State's Reply to Petitioners' Objections to Motion to Dismiss, paragraph 7, the State maintains that "whether the petitioners [Unions] properly filed and followed the grievance procedures is the dispositive issue before this Board." In the State's Objection to SEA Motion for Summary Disposition and Deferral to Arbitration, the State asserts that it can decline to arbitrate because under the CBA the State's participation in arbitration is voluntary. The State also asserts that the Unions have waived their right to have the underlying pre-shift briefing/overtime pay dispute addressed because "[i]n the first instance, they chose to avail themselves of the PELRB forum in lieu of the grievance process, to address the merits of their claims" and because they otherwise did not follow the grievance process.

For their part the Unions disagree with the State's interpretation and application of the CBA and further argue, as set forth in the SEA's motion, that these cases involve a question of "procedural arbitrability" which should be decided by an arbitrator. Therefore, according to the Unions, the PELRB lacks jurisdiction in the current cases just as it lacked jurisdiction in the earlier proceedings, as reflected in Decision 2009-263.

The State's argument that the Union complaints filed in the earlier proceedings (and which resulted in Decision 2009-263) constituted a waiver which now prevents the Unions from utilizing arbitration proceedings is inconsistent with the order in Decision 2009-263, which provides in part that "[t]he parties are directed to utilize their contractual grievance process, including arbitration proceedings, to address the disputes that are the basis for these complaints."

The disposition of these consolidated cases at the PELRB, like the disposition of the two earlier cases, depends upon the jurisdiction of the PELRB. In general, the PELRB has primary jurisdiction of all alleged violations of RSA 273-A:5, *see* RSA 273-A:6. However, as reflected in Decision 2009-263, PELRB jurisdiction over disputes subject to a CBA grievance procedure and

PELRB jurisdiction to decide questions of arbitrability varies, depending upon the particular provisions of the CBA under consideration. *See Appeal of Silverstein*, 163 N.H. 192 (2012); *Appeal of Nashua Police Commission*, 149 N.H. 688 (2003); *Appeal of Police Comm'n of City of Rochester*, 149 N.H. 528 (2003); *Appeal of Town of Bedford*, 142 N.H. 637 (1998); and *Appeal of Hooksett School District*, 126 N.H. 202 (1985).

In their CBA, the parties describe an arbitrator's powers as follows:

14.5.2 Arbitrator's Powers: The arbitrator shall have no power to render a decision that will add to, subtract from or alter, change or modify the terms of this Agreement, and his/her power shall be limited to interpretation or application of the express terms of this Agreement, and all other matters shall be excluded from arbitration. To the extent that a matter is properly before an arbitrator in accordance with this provision, the arbitrator's decision thereon shall be final and binding providing it is not contrary to existing law or regulation nor requires an appropriation of additional funds, in either of which case it will be advisory in nature.

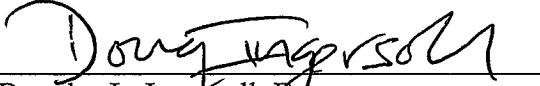
The Parties further agree that questions of arbitrability are proper issues for the arbitrator to decide.

The phrase "questions of arbitrability" is broad and general enough to include questions concerning "procedural" and "substantive" arbitrability. The power of an arbitrator to decide "questions of arbitrability" means, as reviewed in Decision 2009-263, that the PELRB lacks jurisdiction to determine the threshold question of arbitrability. As summarized earlier in this decision, in the present case the State has raised a number of procedural defenses to its alleged obligation to participate in arbitration which are grounded in various provisions of the CBA and which are also based upon the Unions' alleged non-compliance with different contractual provisions governing the contractual grievance procedure. These are matters which are fairly and properly characterized as "questions of arbitrability." Consistent with applicable authority, the PELRB lacks jurisdiction to decide such questions given the power the parties have contractually granted to the arbitrator, and accordingly the SEA's Motion for Summary

Disposition and Deferral to Arbitration is granted and the State's Motion to Dismiss is denied as moot. The adjudicatory hearing currently scheduled for June 7, 2012 is cancelled. The parties are directed to proceed with the scheduling and conduct of arbitration and to submit the threshold question of arbitrability to the arbitrator for decision.

So ordered.

May 31, 2012

  
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