

## Meet Our Staff

|   |   |
|---|---|
| <b>William Gaudreau, Director</b><br>william.gaudreau@va.gov  | <b>624-9230 ext. 302</b>                            |
| <b>Administrative Officer</b>   | <b>624-9230 ext. 301</b>                            |
| <b>Krystal Letourneau</b><br>krystal.letourneau@va.gov<br>Veterans Service Officer Covering Northern NH | <b>486-8290</b><br>752-5500<br>447-5924<br>444-2971 |
| <b>Berlin—NHES</b>  | 752-5500  |
| <b>Conway—NHES</b>  | 447-5924  |
| <b>Littleton—NHES</b>   | 444-2971  |
| <b>Janet Dineen</b><br>janet.dineen@va.gov<br>Veterans Service Officer Covering Central NH              | <b>486-7805</b><br>486-7805<br>486-7805             |
| <b>Bradford—Mt. View Senior Center</b>  | 486-7805  |
| <b>Concord Readiness Center (Armory)</b>  | 486-7805  |
| <b>Jamie Cummings</b><br>jamie.cummings@va.gov<br>Veterans Service Officer Covering South Central NH    | <b>486-8148</b><br>668-7060<br>624-9230 Ext. 301    |
| <b>Hooksett- Vet Center</b>   | 668-7060  |
| <b>Manchester-Readiness Center (Armory)</b>   | 624-9230 Ext. 301                                   |
| <b>Vanessa Rogan</b><br>vanessa.rogan@va.gov<br>Veterans Service Officer Covering Southern NH           | <b>486-7624</b><br>882-5177<br>486-7624             |
| <b>Nashua-Readiness Center (Armory) Scheduled by NHES @</b>   | 882-5177  |
| <b>Manchester-VAMC</b>  | 486-7624  |
| <b>Kris E. Roberts</b><br>kris.roberts@va.gov<br>Veterans Service Officer Covering Southwest NH         | <b>486-8231</b><br>352-1904<br>543-3111             |
| <b>Keene-NHES</b>   | 352-1904  |
| <b>Claremont-NHES</b>   | 543-3111  |
| <b>Manchester-VAMC</b>  | Walk Ins— Every Wednesday                           |
| <b>Kent Nolan</b><br>kent.nolan@va.gov<br>Veterans Service Officer Covering the Seacoast                | <b>486-8203</b><br>486-8203                         |
| <b>Portsmouth-Readiness Center (Armory)</b>   | 486-8203  |

**Please Contact Visitation Sites to Schedule Appointments**

## Additional Information

### Discharge Paperwork

Copies of veteran's discharge paperwork can be located by contacting the following:

Office of the NH Adjutant General  
603-225-1380

The National Archives—complete an SF 180 and mail it to the appropriate address listed on the form or request a copy of the discharge paperwork online at <http://www.archives.gov>

### Phone Numbers and Websites of Interest

NH State Office of Veterans Services  
603-624-9230 or 800-622-9230 (NH only)  
[www.nh.gov/nhveterans](http://www.nh.gov/nhveterans)

US Department of Veterans Affairs  
800-827-1000  
[www.va.gov](http://www.va.gov)

NH Veterans Home  
603-527-4400  
[www.nh.gov/veterans](http://www.nh.gov/veterans)

NH Veterans Cemetery  
603-796-2026  
[www.nhsvc.com](http://www.nhsvc.com)

VA Medical Center Manchester, NH  
603-624-4366 or 800-892-8384  
[www.va.gov](http://www.va.gov)

Link to Benefits for other States  
[www.nasdva.us/link.htm](http://www.nasdva.us/link.htm)



## New Hampshire Office of Veterans Services

**NORRIS COTTON FEDERAL BUILDING  
275 CHESTNUT ST., RM 517  
MANCHESTER, NH 03101**

**1-603-624-9230  
OR  
1-800-622-9230**

**AID AND ATTENDANCE**

**[HTTP://WWW.NH.GOV/NHVETERANS](http://www.nh.gov/nhveterans)**

## MISSION

Our mission is to assist New Hampshire veterans and/or their dependents in securing their federal or state veterans benefits under the law. Generally, this means helping veterans or their family members in filing claims for compensation or pension benefits with the U.S. Department of Veterans Affairs (VA). We also provide information and assistance in a wide variety of ways.

### Role of the Veterans Service Officer

As employees of the state of New Hampshire, VSO's represent the veteran and his/her dependents throughout the VA claim process. This service is provided free of charge to the veteran or dependents. VSO's provide information, direction, and assistance concerning a variety of topics, including: available state benefits, disability compensation and pension, survivors benefits, burial benefits, education benefits, the NH State Veterans Cemetery and the NH Veterans Home.

## About the Pension

The VA offers a pension benefit entitled the "Non-Service Connected Improved Pension" or more commonly known as the WARTIME VETERAN'S PENSION or for surviving spouses the VETERAN'S DEATH PENSION.

This Benefit for WARTIME veterans and their families has become a very important benefit to those who require long-term care; which can be very expensive. The New Hampshire Office of Veterans Services would like to help you apply for this benefit earned through the veterans WARTIME service.

This pension benefit is available in three rates; a basic rate based solely on means; a housebound rate, and the aid and attendance rate to help defer long term care costs.

### Wartime and Service Dates

Generally a veteran must have served 90 days or more of service, of which at least 1 day must have occurred during a period of war. The veteran must have been discharged under conditions other than dishonorable.

**World War II:** December 7, 1941, through December 31, 1946.

**Korean War:** June 27, 1950 through January 31, 1955.

**Vietnam War:** August 5, 1964 (February 28, 1961, for veterans who served "in country" before August 5, 1964) through May 7, 1975.

**Gulf War:** August 2, 1990, through a date set by law or Presidential Proclamation.

## Copies of Items Required With Completed Pension Benefits Application

- **VA Form 21-22** (If advocate representation is requested by the veteran/spouse.)
- **VA Form 21-527EZ** (If the veteran is applying for benefits)
- **VA Form 21-534EZ** (If the surviving spouse or child applies for benefits)
- **DD 214 or Discharge Paperwork**
- **Veterans Death Certificate** (If the surviving spouse or child applies for benefits)
- **Marriage Certificate** (If the veteran is applying with a spouse, OR if the surviving spouse is applying for the benefit)
- **VA Form 21-2680** (If the veteran/surviving spouse is housebound or is in need of aid and attendance)
- **VA Form 21-0779** (If the veteran/surviving spouse resides in a care facility)
- **Cost Letter** with information about date of service start and contract cost data (If the veteran/surviving spouse receives in home care)
- **VA Form 21-0845** (Authorization to disclose information to a third party)
- **Supporting Financial Documents**