New Hampshire Department of Corrections

Firm, Fair, Consistent

Holiday Shopping Edition!

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NHDOC Retail Showroom

Visit our showroom and see the quality of our workmanship up close!

We have a large selection of handcrafted furniture, art, gifts and novelty items!

Stop in often as the inventory is constantly changing.

Street Address: 312 North State Street Concord, NH 03301 ~ (603) 271-8299 ~ sales@doc.nh.gov
New Hampshire Correctional Industries (NHCI) strives to provide meaningful job training for individuals incarcerated in New Hampshire’s State Prisons including both technical skills and “soft” job skills such as punctuality, work ethic, teamwork and problem solving. NHCI also helps to create a safer prison environment for both staff and incarcerated individuals by providing productive activities for individuals to engage in.

NHCI currently operates ten shops and a retail showroom, employing approximately 20 staff and 240 residents across all facilities.

We offer a number of goods and services.

**Manufacturing**
- License Plates
- Signs
- Engraved Goods
- Wood Furniture
- Home Décor Products
- Campfire Wood
- Promotional Products

**Services**
- Printing
- Upholstery
- Furniture Refinishing
- Chair Caning/Weaving
- Braille Transcription
- Canteen/Commissary Services

**Rehabilitation**

Correctional Industries is a key component to rehabilitation. For recently released individuals finding and maintaining employment can be extremely difficult. Lack of employment is one of the major factors in parole violations. Those who can find and keep a job after release are significantly less likely to return to the behaviors that landed them in prison to begin with. NHCI provides an opportunity to gain skills in real-world training and work environment. This has a beneficial impact on public safety as well, individuals with skills and work experience have a better chance of becoming productive, tax-paying citizens once they are released from incarceration and rejoin society. National studies have shown that incarcerated individuals who participate in correctional industries programs have a double digit decrease in the recidivism rate versus the national average.
The Print Shop: Jim Weaver, our print shop manager, has 20 years of experience and it shows in the quality of work the shop turns out. The shop produces everything from stationary to memo pads, calendars to full color brochures, multi part forms to sequentially numbered stickers. We also have a state of the art typesetting, graphic design and art service that can give your project a creative touch you can be proud of. Whether big or small, Jim and his crew can handle any printing job you need done.

(603) 271-2857

The Sign Shop: Alan Burgess manages the sign shop full time. With his 23 years of experience, there is not much Alan has not put on a sign. The sign shop does more than just the road signs you see every day on your way to work. The sign shop offers customized signage of all types, awards and plaques, as well as engraved name plates and tags. With our new high tech laser engraver we can put words and images on almost any flat surface including metal, glass, wood and more.

(603) 271-1874
**Dye Sublimation:** Relatively new to Correctional Industries is the sublimation shop. Similar to screen printing, the process of dye sublimation, allows for the transfer of high quality images onto almost any surface. Our shop manager, Ray Dolbec, and his team can print your image on just about anything from t-shirts, mugs, magnets and name badges. Don’t have artwork? We can work with you to develop designs to meet your needs!  

(603) 271-7071

**Braille Transcription:** Would you believe that Industries even has a braille transcription service? This is a fascinating program run with the help of the Department of Education. Once complete, participants in the program earn a certification from the Library of Congress. We will soon be offering a variety of services and products to government, nonprofit and private organizations to include transcription, proofreading, graphics production, embossing, printing and binding.  

(603) 271-7071
**Wood Shop & Furniture Crafting:** Bryant Russell has been with the DOC for almost 3 years and has been managing the wood shop since March. Bryant’s shop produces most of the furniture for the retail store, as well as custom pieces for private customers and state agencies. Offering a wide range of products, the shop produces everything from cutting boards to cherry bedroom sets. Browse the selection on display at the retail showroom located at 312 North State St. Concord, NH 03301.

(603) 752-0375

**Upholstery, Restoration & Refinishing:** We have two shops that do upholstery and refinishing. Jerry Teal runs the Concord shop, and Tim Villeneuve runs the Berlin shop. Between them, they have over 32 years of experience. The shops do residential and commercial re-upholstery and restoration and can handle everything from the fabric to hand tying springs. Other services include wood furniture restoration and chair caning. Our newest growth area is in re-upholstering boat, snowmobile and ATV cushions.

*Southern Division (603) 271-6587  Northern Division (603) 752-0376*
**The Plate Shop:** Don Kraemer and the plate shop workers produce all of the license plates for the State of New Hampshire. The shop produces more than half a million license plates annually for the Department of Safety. This is just one way Correctional Industries works with other state agencies to reduce costs and improve efficiencies.

**Forestry and wood program:** Chris Lounsbury manages the forestry program. This is another example of inter-agency cooperation as this program produces approximately 40,000 bundles of firewood each camping season for the state parks. In addition, the workers in this program grow plants and flowers available at our Industries annual plant sale in May.

**Canteen Fulfillment center:** Correctional Industries recently assumed responsibility for canteen services at all of the state’s prison facilities. Aaron McDonald is the manager of the new Canteen Fulfillment Center located at the Women’s’ Prison which will eventually be the origin of over 2000 canteen orders weekly.

**Apprenticeship Programs:** New Hampshire Correctional Industries offers apprenticeship programs in various occupations including upholstery, printing and braille transcription. These trades are taught by resident master craftsmen to other residents. Depending on the trade the apprentice receives up to 8000 hours of hands-on and class room training, supplemented with text book reading requirements and written testing. Participants are required to show progression by completing the job tasks of increasing difficulty under direct and eventually indirect tutelage of master craftsman. Upon completion of the apprenticeship, the apprentice is granted a “Journeymen Certification” sanctioned by the U.S. Department of Labor. They also become eligible to receive up to a 60 day sentence reduction.
Retail Store: Pat Hannigan is the manager of the retail store. While new to the DOC, Pat brings 35 years of retail and entrepreneurial experience to the job of running the store. We consider the store to be a funnel for all of the Industries programs. Along with all the shops, the store also sells the products made by the hobby craft program.
NH Department of Corrections Retail Showroom and Industries Program

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sales@doc.nh.gov

Promoting Public Safety through Integrity, Respect, Professionalism, Collaboration and Accountability
Building Trades Program:

The Corrections Special School District, Career & Technical Education Center is excited to announce the reopening of the Building Trades Program. This program will allow students the opportunity to:

- Gain expertise in the use of professional hand tools and shop machines.
- Draft, cost out, and construct customized projects including sheds and other structures to experience all aspects of building.
- Engage in community projects serving the needs of customers.
- Develop the hands-on skills and understanding necessary to continue on to high paying careers, (construction and its related trades is projected as NH’s fourth fastest growing industry through 2022).

The program will be led by Instructor, Robert Lozeau. Robert comes with an extensive background in the field of construction, HVAC and engineering. Robert also has additional experience teaching in various educational institutions throughout the state of New Hampshire.

Below are some pictures of items that will be constructed by the Building Trades students and available for purchase by the public.
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Please feel free to forward ideas and photos for future additions