REQUEST FOR BIDS

2018-09-LOCK

LOCKSMITH
AND
MASTER LOCK MAINTENANCE

August 17, 2018

Issued by:

New Hampshire
Liquor Commission
PO Box 503, 50 Storrs Street
Concord, NH 03302
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TABLE OF CONTENTS

TABLE I: SCHEDULE ..........................................................................................................................4

PART I - GENERAL INFORMATION FOR BIDDERS ....................................................................5
1. PURPOSE ................................................................................................................................. 5
2. ISSUING OFFICE ....................................................................................................................... 5
3. CONTRACTING PERIOD .............................................................................................................. 5
4. PROPOSED SCOPE OF WORK .................................................................................................. 5

PART II - RFB TERMS AND INSTRUCTIONS ..............................................................................8
1. TYPE OF CONTRACT ................................................................................................................. 8
2. RFB INQUIRIES AND RESPONSES .......................................................................................... 8
3. AMENDMENT TO THE RFB ...................................................................................................... 8
4. BID FORMAT ............................................................................................................................ 8
5. BIDS AND AWARDS .................................................................................................................. 8
6. BID SUBMISSION ....................................................................................................................... 9
7. EVALUATION OF BIDS AND CRITERIA ................................................................................ 10
8. PROHIBITED COMMUNICATIONS and ETHICAL REQUIREMENTS ...................................... 10
9. VALIDITY OF BID ................................................................................................................... 10
10. NON-COMMITMENT ............................................................................................................ 10
11. BIDDER COSTS AND EXPENSES ......................................................................................... 11
12. PROPERTY OF STATE ............................................................................................................. 11
13. DISCUSSIONS FOR CLARIFICATION .................................................................................... 11
14. PRESENTATIONS .................................................................................................................... 11
15. INFORMATION TECHNOLOGY COMPLIANCE REQUIREMENT ........................................... 11
16. PUBLIC DISCLOSURE ............................................................................................................ 11
17. BEST AND FINAL OFFERS .................................................................................................... 12
18. NEWS RELEASES .................................................................................................................... 12
19. BIDDER’S REPRESENTATIONS AND AUTHORIZATIONS ...................................................... 12
20. USE OF VERSIONS OF THIS RFB ........................................................................................ 13
21. STANDARD CONTRACT TERMS ......................................................................................... 13

PART III - INFORMATION REQUIRED FROM THE BIDDER .................................................... 14
1. EXPERIENCE .......................................................................................................................... 14
2. PRICING ................................................................................................................................ 14

PART IV – EVALUATION OF BIDS .............................................................................................. 16
1. INITIAL SCREENING .............................................................................................................. 16
2. CRITERIA FOR EVALUATION AND SCORING ..................................................................... 16
3. AWARD .................................................................................................................................. 16

APPENDIX A .............................................................................................................................. 18
APPENDIX B .............................................................................................................................. 22
TABLE 1: SCHEDULE
The following table provides a schedule of events for this RFB through contract finalization and approval. The NHLC reserves the right to amend this Schedule at its sole discretion and at any time through a published Addendum. Any such Addendum will be effected by posting on the NHLC official website at https://www.nh.gov/liquor/public_notices.shtml. Bidders are responsible for checking the website.

<table>
<thead>
<tr>
<th>EVENT</th>
<th>DATE</th>
<th>LOCAL TIME</th>
</tr>
</thead>
<tbody>
<tr>
<td>Request for Bids Issued</td>
<td>August 17, 2018</td>
<td>12:00 p.m.</td>
</tr>
<tr>
<td>Deadline to Submit Inquiries</td>
<td>August 24, 2018</td>
<td>12:00 p.m.</td>
</tr>
<tr>
<td>NHLC Response to Bidder Inquiries</td>
<td>August 28, 2018</td>
<td>4:00 p.m.</td>
</tr>
<tr>
<td>Deadline for Submitting Sealed Bids (“Closing Date”)</td>
<td>September 4, 2018</td>
<td>3:00 p.m.</td>
</tr>
<tr>
<td>Bid Opening</td>
<td>September 5, 2018</td>
<td>10:00 a.m.</td>
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</tbody>
</table>
PART I - GENERAL INFORMATION FOR BIDDERS

1. **PURPOSE**
   
The New Hampshire Liquor Commission ("NHLC" or "State") seeks to procure services to maintain a multi-level Interchangeable Core lock system at all 79 NHLC Liquor & Wine Outlets. The NHLC is issuing this Request for Bids (RFB) as a vehicle for soliciting and evaluating bids from interested companies with the goal of contracting with a certified contractor ("Contractor" or "Bidder").

   This RFB describes the particular services sought by the NHLC and provides the terms governing this procurement process, including instructions governing the required content of bids and the criteria by which submissions will be evaluated. A Bidder may submit a bid for services as further described in Part II, of this RFB.

2. **ISSUING OFFICE**
   
   This RFB is issued by the NHLC Headquarters, which shall serve as the Issuing Office. The Issuing Officer responsible for managing the RFB process is:

   **John Tower, Plant Maintenance Engineer**
   
   NH Liquor Commission
   
   P.O. Box 503
   
   Concord, NH, 03302-0503
   
   John.Tower@liquor.nh.gov

3. **CONTRACTING PERIOD**
   
The NHLC proposes to enter into an agreement for a term of four (4) years beginning on or about September 15, 2018 through August 31, 2022. The contract term may, at the sole option of the NHLC, be extended for up to two additional two-year terms upon mutual written agreement by the parties.

4. **PROPOSED SCOPE OF WORK**
   
   **A. Minimum Qualifications**
   
The successful Contractor must have a minimum of three (3) years’ experience providing locksmith services for commercial projects.

   The successful Contractor must have the technical capability and employ a sufficient number of trained technicians to service all 79 Liquor & Wine Outlets located throughout New Hampshire according to the following requirements:

   1) Contractor must be capable of providing keys upon request.
   
   2) Contractor must be capable of providing statewide service within twenty-four (24) hours.
   
   3) Contractor must respond by telephone or email within two (2) hours for normal service calls and must respond by telephone or email within fifteen (15) minutes for emergency service calls. For emergency service calls, Contractor must physically respond to the site within two hours (2) of the call, provided, however that the acceptable response time for sites within Coos County shall be three (3) hours.
NHLC Liquor & Wine Outlet locations are set out in Appendix B. Store locations are subject to change as store may be opened, closed or relocated to meet NHLC business needs.

B. Project Deliverables

The successful Contractor will be expected to provide the following services for all Liquor & Wine Outlet locations:

1) Maintain master-key system for all retail store locations, each of which is keyed independently.

2) Provide the following upon request:
   a) Small Format Interchangeable Cores (SFIC) 6-pin aluminum finish. Replacement Cores and keys must be stamped with visual key control.
   b) Rim cylinder housing and mortise cylinder housings with Adams rite cam. All housings must be SFIC compatible with aluminum finish.

3) Provide Grade 2 Arrow locks for store office doors according to the following specifications:
   a) Lock will be cylindrical in design and meet the requirements of ANSI A156.2 series 4000 Grade 2 and UL 3 hour listed.
   b) Lever design conforms to ADA requirements.
   c) Locks will be prepped to accept SFIC 6 or 7 pin cores.
   d) Locks will be non-handed and capable of 1½” to 1 ¾” thick doors.
   e) Locks will have optional (removable) thru bolts outside of the 161 prep for ease of retrofit.

4) Contractor shall provide all necessary material for installation of lock systems as needed. Replacement locks and cores must be of equivalent and comparable value.

C. Additional Requirements

1) The Contractor shall secure and pay for all permits, inspections, and licenses necessary for the execution of work.

2) The Contractor shall perform all work and furnish all materials, tools, equipment, and safety devices necessary for to perform the work in the time specified.

3) The Contractor shall have readily available and supply all replacement parts, which shall be new and of the same quality and brand as that being replaced. Substitutions will be permitted only with prior authorization of the NHLC Contracting Officer or his or her designee.

4) The Contractor shall perform all work according to the best practices and standards of the trade and in accordance with the local, state and federal codes.

5) The Contractor shall complete work to the satisfaction of the NHLC and in accordance with the specifications herein mentioned, at the price herein.

6) Major projects or services shall require an estimate prior to work commencing, which estimate shall be provided at no charge to the NHLC.

7) The Contractor shall guarantee all materials and installation under normal use to be free from defects or poor workmanship for a period of one (1) year from the date of acceptance.
8) Normal Working Hours: Normal hours are considered to be 8:00 AM to 5:00 PM, Monday through Friday.

9) Other Hours: Other hours shall be considered overtime, holidays, and weekends.

10) The Contractor shall take all responsibility for work under this contract, for the protection of the work, and for preventing injuries to persons and damage to property and utilities on or about the work. The Contractor shall in no way be relieved of its responsibility by any right of the NHLC to give permission or issue orders relating to any part of the work, or by any such permission given on orders issued or by failure of the NHLC to give such permission or issue such orders.

11) The Contractor shall bear all losses on account of the amount or character of the work performed, or because the nature in which the work performed is different from what was estimated or expected, or on account of the weather, elements, or other causes.

12) The NHLC shall require correction of defective work or damages to any part of the building or its appurtenances when caused by the Contractor’s employees, equipment, or supplies. The Contractor shall place in satisfactory condition all defective work and damages rendered thereby or any other damages incurred. Upon failure by the Contractor to proceed promptly with the necessary corrections, the State may withhold any monetary amount necessary to correct all defective work or damages from payments to the Contractor.

13) The Contractor’s staff shall consist of qualified technicians who are completely familiar with the products and equipment they shall use. The NHLC Contracting Officer(s) may require the Contractor to dismiss such employees as they deem incompetent, careless, insubordinate, or otherwise objectionable, or whose continued employment on the work is deemed to be contrary to the public interest or inconsistent with the best interest of security.

14) The NHLC may request that the Contractor provide security clearance and background checks for any Contractor representative working at any NHLC location.

15) Contractor shall provide photo identification badges for its employees. Contractor’s employees or representatives shall wear the photo identification badges when working at any NHLC location.

16) The Contractor or their staff shall not represent themselves as employees or agents of the State.

17) While on the NHLC property, Contractor’s staff shall be subject to control of the State, but under no circumstances shall such staff be deemed to be employees of the State or NHLC.

18) The Contractor and its staff shall observe all regulations or special restrictions in effect at the location being serviced.

19) The Contractor and its staff shall perform all work in such a manner as not to inconvenience building occupants. The Contractor shall determine the NHLC’s normal working conditions and activities in progress and shall conduct the work in the least disruptive manner.

20) The Contractor and its staff shall be allowed only in areas where work is being performed. The use of state telephones is prohibited.
PART II - RFB TERMS AND INSTRUCTIONS

1. TYPE OF CONTRACT

Any contract resulting from this RFB shall be structured as a fixed-fee contract.

2. RFB INQUIRIES AND RESPONSES

A. Inquiry Submission

Bidders must submit all inquiries, exceptions, or additions regarding this RFB, including without limitation, requests for clarifications or modifications to the RFB, by electronic mail (with the subject line titled “RPB 2018-09-LOCK Questions”) to the Issuing Officer identified in Part I, Section 2 of this RFB no later than the deadline to submit inquiries specified in Table 1: Schedule. Bidders must cite the relevant RFB title, RFB number, page, section, and paragraph in the inquiry submission. Bidders shall not contact the Issuing Officer by telephone with any inquiries.

All inquiries regarding this RFB shall be submitted electronically to the Issuing Officer. Failure to answer all sections or to follow instructions may be grounds for rejection of a proposal.

B. NHLC Responses to Inquiries

The NHLC intends to issue official responses, in its discretion, to inquiries submitted on or before the deadline specified in Table 1: Schedule. The NHLC may consolidate or paraphrase inquiries for sufficiency and clarity. Oral statements, representations, clarifications, and modifications shall not be binding upon the NHLC. The Issuing Officer anticipates posting official answers to the questions by the date specified in Table 1: Schedule on the NHLC website at https://www.nh.gov/liquor/public_notices.shtml.

3. AMENDMENT TO THE RFB

The NHLC may amend this RFB at any time and at its sole discretion. The NHLC will post any amendments to the RFB on the NHLC official website located at https://www.nh.gov/liquor/public_notices.shtml. In the event the NHLC determines it necessary to amend this RFB, the NHLC may extend deadlines and invite submission of additional information from Bidders. Bidders are responsible for checking the website periodically for any new information or amendments to the RFB. The NHLC shall not be bound by any verbal information or any written information that is not contained within this RFB or formally issued as an amendment by the Issuing Officer.

4. BID FORMAT

Bidders must submit a complete bid to this RFB using the format specified in Part III. An authorized representative of the Bidder shall sign the bid to make the bid binding. If the authorized representative of the Bidder signs the Bid Cover Sheet and the Bid Cover Sheet is attached to the bid, the requirement will be met. Proof of signatory authorization must be included with the bid proposal.

5. BIDS AND AWARDS

The intent is to award a contract to one Contractor as a result of this RFB. Notwithstanding the foregoing or any provision of this RFB to the contrary, the NHLC reserves the right, at any time and in its sole discretion, to reject any or all bids, wholly or in part, and to award to multiple contracts to one or more Bidders, wholly or in part. A Contractor will not retain any exclusive rights to provide the
services and supplies described in this RFB process during the term of a contract or any extension thereto. The NHLC may, at its sole discretion, obtain services and related materials from other Contractors.

6. **BID SUBMISSION**

   **A. Bid Submission Deadline**

   Bids must be submitted in hard copy and clearly marked “New Hampshire Liquor Commission, Response to RFB 2018-09-LOCK.” Bids must be submitted to the Issuing Office no later than the Closing Date and Time in Table 1: Schedule. **Any Bidder that elects to mail its bid must allow sufficient mail delivery time to ensure timely receipt.** The NHLC accepts no responsibility for mislabeled, damaged, or delayed mail. Bids will not be accepted via electronic mail or facsimile transmission. The receipt of a bid by the State’s mail system does not qualify as receipt of a bid by the Issuing Office.

   If, due to inclement weather, natural disaster or any other cause, the location in which bids are to be returned is closed on the Closing Date and Time in Table 1: Schedule, the deadline for submission shall be automatically extended until the next NHLC business day in which the Issuing Office is open, unless the Bidders are otherwise notified by the Issuing Office.

   Bids not submitted by the Closing Date and Time in Table 1: Schedule or as otherwise extended pursuant to this RFB will be rejected.

   **B. Bid Receipt**

   A bid will be considered received on the date and time of the NHLC’s receipt as officially documented by the NHLC.

   **C. Bid Information**

   Bid packages must be delivered to the address below and identified on the outside of the envelope as:

   **Bids:**
   - Courier Delivery Only
     New Hampshire Liquor Commission
     50 Storrs Street
     Concord NH 03301
     ATTN: Katherine de Oliveira RFB 2018-09-LOCK

   - By Mail Only
     New Hampshire Liquor Commission
     ATTN: Katherine de Oliveira RFB 2018-09-LOCK
     P.O. Box 503
     Concord NH 03302-0503

   **From:**
   - Company/Bidder Name
   - Address
   - Phone Number
   - Fax Number
   - Email Address
Bidders are advised to carefully read and complete all information requested in this RFB. If the Bidder’s bid proposal to this RFB does not comply with the conditions for submittal, the bid proposal may be considered unacceptable by the NHLC and may be rejected without further consideration.

The NHLC shall require the successful Bidder to execute a Firm Fixed Price/Not to Exceed Contract using the Standard Terms and Conditions of the State of New Hampshire (Form P-37), which is attached as Appendix A.

The contents of the bid of the successful Bidder(s) will become contractual obligations, except to the extent the contents are changed through best and final offers or contract discussions, and if a contract is finalized. The finalized and approved contract language shall prevail over the Bidder’s bid in the event of any inconsistency or ambiguity.

7. EVALUATION OF BIDS AND CRITERIA

Bids will be evaluated to determine whether they conform to the requirements of the RFB. Bids failing to meet the requirements, including timeliness, completeness, format and content, may be rejected without further evaluation, and Bidders will be notified in writing or by email.

Each conforming bid will be evaluated based on experience, capacity to perform as required, and price.

If, for any reason, the NHLC in its sole discretion is unable to select a Bidder, the NHLC may cancel this RFB.

8. PROHIBITED COMMUNICATIONS and ETHICAL REQUIREMENTS

From the issue date of this RFB until an award is made and announced regarding selection of a Bidder(s), the Issuing Officer shall serve as the sole point of contact concerning this RFB. Bidders are prohibited from contacting or lobbying any NHLC personnel or evaluation committee members regarding this RFB. Bidders are prohibited from distributing any part of their bids except to the Issuing Office as required under this RFB. Any Bidder’s attempt to improperly influence the evaluation of bids and selection of a Bidder may result in the disqualification and elimination of that Bidder from this procurement process. If the NHLC later discovers that the Bidder has engaged in any communications prohibited under this RFB, the NHLC may reject the offending bid or rescind a contract award.

9. VALIDITY OF BID

By submitting a bid, a Bidder acknowledges and agrees that:

A. Its bid shall remain in effect and binding on the Bidder for a period of one hundred and eighty (180) days following the Closing Date as provided in Table 1: Schedule, or until the effective date of any resulting contract; and

B. A Bidder seeking to withdraw or modify a bid must submit a written request signed by an authorized representative of the Bidder to the Issuing Officer prior to the Closing Date and Time in Table 1: Schedule. If a Bidder attempts to provide such written notice by facsimile transmission, the NHLC shall not be responsible or liable for errors in a facsimile transmission.

10. NON-COMMITMENT
Notwithstanding any provision of this RFB to the contrary, this RFB does not commit the NHLC to award a contract to a Bidder(s). By submitting a bid proposal, a Bidder acknowledges and agrees that the NHLC may, at any time and in its sole discretion, and without any liability to a Bidder, reject any and all bids, or any portions thereof cancel this RFB and solicit new bids under another acquisition process.

11. BIDDER COSTS AND EXPENSES

By submitting a bid, a Bidder acknowledges and agrees that in no event shall the NHLC be either responsible for or held liable for any costs incurred by a Bidder in the preparation of or in connection with the Bid or for work performed prior to the effective date of a resulting contract.

12. PROPERTY OF STATE

All material received in response to this RFB shall become the property of the State of New Hampshire and will not be returned to the Bidder. Upon Contract award, the NHLC reserves the right to use any information presented in any Bid.

13. DISCUSSIONS FOR CLARIFICATION

The NHLC may require, at its discretion, Bidders who submit bids to provide the NHLC with oral or written clarification of their bid to the NHLC. The Issuing Officer will initiate requests for clarification.

14. PRESENTATIONS

The NHLC may, at its discretion require a Bidder to participate in oral presentations on any aspects of its bid. Bidders may also be required to demonstrate any product(s) or service(s) proposed at the NHLC site.

15. INFORMATION TECHNOLOGY COMPLIANCE REQUIREMENT

In the event that any portion of a Bidder’s bid proposal requires software or hardware connected to, or installed on NHLC network, all such computer products and services must comply with the requirements of the N.H. Department of Information Technology, which are available upon request. The Bidder shall stay knowledgeable with and shall abide by these standards for all related work resulting from this RFB.

16. PUBLIC DISCLOSURE

Pursuant to RSA 21-G:37, all responses to this RFB shall be considered confidential until the award of a contract. On the closing date for responses, the NHLC will hold a public bid opening as provided by RSA 21-G:37, II. At least five (5) business days prior to submission of a contract to Governor and Executive Council, the NHLC will post the name, rank or score of each Bidder. In the event that the contract does not require Governor and Executive Council approval, the NHLC shall disclose the name, rank, or score at the time of award. In accordance with RSA 9-F:1, any contract entered into as a result of this RFB will be made accessible to the public online via the website Transparent NH (http://www.nh.gov/transparentnh/).

The content of each Bid shall become public information upon the award of any resulting Contract. Any information submitted as part of a response to this request for bids (RFB) may be subject to public disclosure under RSA 91-A. However, business financial information and proprietary
information such as trade secrets, business and financial models and forecasts, and proprietary formulas may be exempt from public disclosure under RSA 91-A:5, IV.

If you believe any information being submitted in response to this request for bid or information should be kept confidential as financial or proprietary information; you must specifically identify that information in a letter to the agency, and must mark/stamp each page of the materials that you claim must be exempt from disclosure as “CONFIDENTIAL.” A designation by the Bidder of information it believes exempt does not have the effect of making such information exempt. The NHLC will determine the information it believes is properly exempted from disclosure. Marking of the entire Bid or entire sections of the Bid (e.g. pricing) as confidential will neither be accepted nor honored. Notwithstanding any provision herein to the contrary, pricing will be subject to disclosure upon approval of the contract. The NHLC will endeavor to maintain the confidentiality of portions of the Bid that are clearly and properly marked confidential.

If a request is made to the NHLC to view portions of a Bid that the Bidder has properly and clearly marked confidential, the NHLC will notify the Bidder of the request and of the date the NHLC plans to release the records. By submitting a Bid, a Bidder agrees that unless the Bidder obtains a court order, at its sole expense, enjoining the release of the requested information, the NHLC may release the requested information on the date specified in the NHLC’s notice without any liability to the Bidders.

17. BEST AND FINAL OFFERS

The NHLC may, at its sole discretion, solicit Best and Final Offers (“BAFOs”) from Bidders that have submitted bid proposals that have been determined to be reasonably possible of selection for a contract award.

A. Bidders will be given opportunity to respond with a BAFO under a procedure defined by the NHLC which may include one (1) or more of the following:
   1) Written clarifications or descriptions of process;
   2) Oral presentations or demonstrations; or
   3) Revised bids.

B. The NHLC will evaluate BAFOs against the Criteria for Selection found in Part IV, Section 2. The NHLC will conduct BAFO proceedings uniformly, the BAFOs will be subject to solicitation by the NHLC and NHLC’s timely receipt of responses pursuant to a schedule set by the NHLC. Bidders are encouraged to submit their best price as part of their initial bid and not to assume there will be an opportunity to provide a BAFO at a later date.

18. NEWS RELEASES

Bidders shall not issue news releases, internet postings, advertisements, or any other public communications pertaining to this project without prior written approval of the NHLC, and only in coordination with the Issuing Office.

19. BIDDER’S REPRESENTATIONS AND AUTHORIZATIONS

The act of submitting a bid shall be considered full acknowledgment that the Contractor is familiar with, or had the opportunity to become familiar with, the conditions and requirements of these specifications having ascertained pertinent local conditions, such as equipment conditions, locations, accessibility and general character of the site(s) relating to this bid invitation.
By submitting a bid, a Bidder agrees, represents and acknowledges that:

A. All information provided by, and representations made by, the Bidder in its bid are material and important and may be relied upon by the NHLC in awarding a contract;
B. Any misstatement, omission or misrepresentation by a Bidder may constitute fraudulent concealment from the Issuing Office of the true facts relating to the bid submission;
C. The Bidder has arrived at the price(s), amounts, terms and conditions in its bid independently and without consultation, communication or agreement with any other Bidder or potential Bidder, and without effort to preclude the NHLC from obtaining the best possible competitive bid. The Bidder has not disclosed the price(s), the amount of the bid nor the approximate price(s) or amount(s) of its bid to any other firm or person, including but not limited to, a Bidder or potential Bidder for this RFB;
D. The Bidder has not attempted, nor will it attempt, to induce any firm or person to refrain from submitting a bid in response to this RFB or to submit a bid higher than this bid or to submit any intentionally high or noncompetitive bid or other form of complementary bid; and
E. The Bidder makes its bid in good faith and not pursuant to any agreement or discussion with, or inducement from, any firm or person to submit a complementary or other noncompetitive bid.

20. USE OF VERSIONS OF THIS RFB

This RFB is available in electronic form. If a Bidder accepts the RFB in electronic form, the Bidder acknowledges and accepts full responsibility to insure that no changes are made to the RFB. In the event of a conflict between a version of the RFB in the Bidder’s possession or relied upon by the Bidder, and the Issuing Office’s version of the RFB, the Issuing Office’s version shall govern.

21. STANDARD CONTRACT TERMS

The NHLC will require the successful Bidder to execute a Firm Fixed Price/Not to Exceed Contract using the Standard Terms and Conditions of the State of New Hampshire, which is attached as Appendix A.

The NHLC may consider modifications of this form during negotiations. To the extent that a Bidder believes that exceptions to the standard form contract will be necessary for the Bidder to enter into the Agreement, the Bidder should note those issues during the Bidder Inquiry Period. The NHLC will review requested exceptions and accept, reject or note that it is open to negotiation of the proposed exception at its sole discretion. If the NHLC accepts a Bidder’s exception the NHLC will, at the conclusion of the inquiry period, provide notice to all potential Bidders of the exceptions which have been accepted and indicate that exception is available to all potential Bidders. Any exceptions to the standard form contract that are not raised during the Bidder inquiry period are waived. In no event is a Bidder to submit its own standard contract terms and conditions as a replacement for the State’s terms in response to this solicitation.

In the event of any conflict between the NHLC’s terms and conditions and any portion of a bid, the NHLC’s terms and conditions shall take precedence and supersede any and all such conflicting provisions contained in a bid.
PART III - INFORMATION REQUIRED FROM THE BIDDER

Bids must be submitted in the following format, including heading descriptions:

1. **EXPERIENCE**

   **Company Profile and Experience**
   Describe the company’s background and ability to provide security and fire alarm systems monitoring, maintenance and service to the NHLC. Include the following information:
   - Full legal company name;
   - Year business started;
   - If applicable, information on any parent or subsidiary relationships;
   - State of formation;
   - Location of headquarters;
   - Current number of individuals employed; and
   - Relevant licenses or certifications held.

   Provide a detailed summary of your company’s experience providing alarm systems services to commercial clients, with emphasis on retail businesses. Include examples of projects completed for retail businesses where the size and scope are similar to the size of the NHLC and this project. **Provide three (3) detailed references by customer**, including the name, current address and telephone number of the responsible official who may be contacted. The NHLC reserves the right to contact any and all persons listed by the Bidder concerning past work experience. All contact information must be current. The NHLC shall not be responsible to search for contact information.

   **Use of Subcontractor**
   The use of a subcontractor(s) on this project must be approved by the NHLC in advance of any work being done by that subcontractor. If one or more subcontractors will be used, provide the following information for the subcontractor(s):
   - Full legal company name;
   - Physical and mailing address;
   - Contact person, including current contact information
   - Three (3) references for clients currently being served.

2. **PRICING**

   **Hourly Labor Rate:**
   Provide hourly rates for repair, service, or installation. Hourly rates shall include the rate for one (1) technician and vehicles.

   Monday through Friday - Regular Hours $__________ /hour
   Weekends, Holidays, and Evenings Other Hours $__________ /hour
Mileage Charge:
Provide the rate at which mileage will be charged. Mileage allowed shall be portal to portal, or the distance from the previous worksite to the new worksite, whichever is less.

Mileage Rate $\underline{\text{________}}$/mile

Material Charges:
Provide the percentage mark-up that will be applied for materials.

Mark-up from Contractor’s Cost $\underline{\text{_______}}\%$
PART IV – EVALUATION OF BIDS

1. INITIAL SCREENING

The NHLC will conduct an initial screening to verify Bidder compliance with the technical submission requirements set forth in this RFB. The NHLC may waive or offer a limited opportunity to cure immaterial deviations from the RFB requirements if it is determined to be in the best interest of the NHLC.

2. CRITERIA FOR EVALUATION AND SCORING

The NHLC Evaluation Committee will review and evaluate each responsive Bid according to the criteria outlined below using a scoring scale of 100 points:

<table>
<thead>
<tr>
<th>CATEGORIES</th>
<th>POINTS</th>
</tr>
</thead>
<tbody>
<tr>
<td>TECHNICAL</td>
<td></td>
</tr>
<tr>
<td>Experience – Bidder Company and Staff Experience</td>
<td>25</td>
</tr>
<tr>
<td>Capacity – Bidder’s organizational capacity to meeting the project needs and potentially aggressive time lines</td>
<td>25</td>
</tr>
<tr>
<td>PRICE</td>
<td>50</td>
</tr>
<tr>
<td>TOTAL POTENTIAL POINTS</td>
<td>100</td>
</tr>
</tbody>
</table>

3. AWARD

The award shall be made to the responsible Bidder(s) meeting the criteria established in this RFB and achieving the highest evaluation scores based on evaluation of initial bids or as a result of the Best and Final Offer.

If the NHLC determines to make an award, the NHLC will issue an “intent to negotiate” notice to a Bidder based on these evaluations. Should the NHLC be unable to reach agreement with the selected Bidder during Contract discussions, the NHLC may then undertake Contract discussions with the second preferred Bidder and so on, or the NHLC may reject all bid proposals, cancel this RFB, or solicit new Bids under a new acquisition process. If the State decides to award a contract as a result of this RFB process, any award is contingent upon continued appropriation of funding for the contract.
APPENDICES
SAMPLE FORM TO BE COMPLETED UPON AWARD

APPENDIX A

Notice: This agreement and all of its attachments shall become public upon submission to Governor and Executive Council for approval. Any information that is private, confidential or proprietary must be clearly identified to the agency and agreed to in writing prior to signing the contract.

AGREEMENT

The State of New Hampshire and the Contractor hereby mutually agree as follows:

GENERAL PROVISION

1. IDENTIFICATIONS.

<table>
<thead>
<tr>
<th>1.1 State Agency Name</th>
<th>1.2 State Agency Address</th>
</tr>
</thead>
<tbody>
<tr>
<td>New Hampshire State Liquor Commission</td>
<td>P.O. Box 503, 50 Storrs St., Concord, NH 03302-0503</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>1.3 Contractor Name</th>
<th>1.4 Contractor Address</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>1.5 Contractor Phone Number</th>
<th>1.6 Account Number</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>1.7 Completion Date</th>
<th>1.8 Price Limitation</th>
</tr>
</thead>
<tbody>
<tr>
<td>$</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>1.9 Contracting Officer for State Agency</th>
<th>1.10 State Agency Telephone Number</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>1.11 Contractor Signature</th>
<th>1.12 Name and Title of Contractor Signatory</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>1.13 Acknowledgment: State of , County of</th>
</tr>
</thead>
</table>

On, before the undersigned officer, personally appeared the person identified in block 1.12, or satisfactorily proven to be the person whose name is signed in block 1.11, and acknowledged that s/he executed this document in the capacity indicated in block 1.12.

<table>
<thead>
<tr>
<th>1.13.1 Signature of Notary Public or Justice of the Peace</th>
</tr>
</thead>
</table>

(Seal)

<table>
<thead>
<tr>
<th>1.13.2 Name and Title of Notary Public or Justice of the Peace</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>1.14 State Agency Signature</th>
<th>1.15 Name and Title of State Agency Signatory</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>1.16 Approval by the N.H. Department of Administration, Division of Personnel (if applicable)</th>
</tr>
</thead>
</table>

By: Director, On:

<table>
<thead>
<tr>
<th>1.17 Approval by Attorney General (Form, Substance, and Execution) (if applicable)</th>
</tr>
</thead>
</table>

By: On:

<table>
<thead>
<tr>
<th>1.18 Approval by Governor and Executive Council (if applicable)</th>
</tr>
</thead>
</table>

By: On:
2. EMPLOYMENT OF CONTRACTOR/SERVICES TO BE PERFORMED. The State of New Hampshire, acting through the agency identified in block 1.1 ("State"), engages Contractor identified in block 1.3 ("Contractor") to perform, and the Contractor shall perform, the work or sale of goods, or both, identified and more particularly described in the attached EXHIBIT A which is incorporated herein by reference ("Services").

3. EFFECTIVE DATE/COMPLETION OF SERVICES.
3.1 Notwithstanding any provision of this Agreement to the contrary, and subject to the approval of the Governor and Executive Council of the State of New Hampshire, if applicable, this Agreement, and all obligations of the parties hereunder, shall become effective on the date the Governor and Executive Council approve this Agreement as indicated in block 1.18, unless no such approval is required, in which case the Agreement shall become effective on the date the Agreement is signed by the State Agency as shown in block 1.14 ("Effective Date").
3.2 If the Contractor commences the Services prior to the Effective Date, all Services performed by the Contractor prior to the Effective Date shall be performed at the sole risk of the Contractor, and in the event that this Agreement does not become effective, the State shall have no liability to the Contractor, including without limitation, any obligation to pay the Contractor for any costs incurred or Services performed. Contractor must complete all Services by the Completion Date specified in block 1.7.

4. CONDITIONAL NATURE OF AGREEMENT.
Notwithstanding any provision of this Agreement to the contrary, all obligations of the State hereunder, including, without limitation, the continuance of payments hereunder, are contingent upon the availability and continued appropriation of funds, and in no event shall the State be liable for any payments hereunder in excess of such available appropriated funds. In the event of a reduction or termination of appropriated funds, the State shall have the right to withhold payment until such funds become available, if ever, and shall have the right to terminate this Agreement immediately upon giving the Contractor notice of such termination. The State shall not be required to transfer funds from any other account to the Account identified in block 1.6 in the event funds in that Account are reduced or unavailable.

5. CONTRACT PRICE/PRICE LIMITATION/ PAYMENT.
5.1 The contract price, method of payment, and terms of payment are identified and more particularly described in EXHIBIT B which is incorporated herein by reference.
5.2 The payment by the State of the contract price shall be the only and the complete reimbursement to the Contractor for all expenses, of whatever nature incurred by the Contractor in the performance hereof, and shall be the only and the complete compensation to the Contractor for the Services. The State shall have no liability to the Contractor other than the contract price.

5.3 The State reserves the right to offset from any amounts otherwise payable to the Contractor under this Agreement those liquidated amounts required or permitted by N.H. RSA 80:7 through RSA 80:7-c or any other provision of law.
5.4 Notwithstanding any provision in this Agreement to the contrary, and notwithstanding unexpected circumstances, in no event shall the total of all payments authorized, or actually made hereunder, exceed the Price Limitation set forth in block 1.8.

6. COMPLIANCE BY CONTRACTOR WITH LAWS AND REGULATIONS/ EQUAL EMPLOYMENT OPPORTUNITY.
6.1 In connection with the performance of the Services, the Contractor shall comply with all statutes, laws, regulations, and orders of federal, state, county or municipal authorities which impose any obligation or duty upon the Contractor, including, but not limited to, civil rights and equal opportunity laws. This may include the requirement to utilize auxiliary aids and services to ensure that persons with communication disabilities, including vision, hearing and speech, can communicate with, receive information from, and convey information to the Contractor. In addition, the Contractor shall comply with all applicable copyright laws.
6.2 During the term of this Agreement, the Contractor shall not discriminate against employees or applicants for employment because of race, color, religion, creed, age, sex, handicap, sexual orientation, or national origin and will take affirmative action to prevent such discrimination.
6.3 If this Agreement is funded in any part by monies of the United States, the Contractor shall comply with all the provisions of Executive Order No. 11246 ("Equal Employment Opportunity"), as supplemented by the regulations of the United States Department of Labor (41 C.F.R. Part 60), and with any rules, regulations and guidelines as the State of New Hampshire or the United States issue to implement these regulations. The Contractor further agrees to permit the State or United States access to any of the Contractor’s books, records and accounts for the purpose of ascertaining compliance with all rules, regulations and orders, and the covenants, terms and conditions of this Agreement.

7. PERSONNEL.
7.1 The Contractor shall at its own expense provide all personnel necessary to perform the Services. The Contractor warrants that all personnel engaged in the Services shall be qualified to perform the Services, and shall be properly licensed and otherwise authorized to do so under all applicable laws.
7.2 Unless otherwise authorized in writing, during the term of this Agreement, and for a period of six (6) months after the Completion Date in block 1.7, the Contractor shall not hire, and shall not permit any subcontractor or other person, firm or corporation with whom it is engaged in a combined effort to perform the Services to hire, any person who is a State employee or official, who is materially involved in the procurement, administration or performance of this
Agreement. This provision shall survive termination of this Agreement.

7.3 The Contracting Officer specified in block 1.9, or his or her successor, shall be the State’s representative. In the event of any dispute concerning the interpretation of this Agreement, the Contracting Officer’s decision shall be final for the State.

8. EVENT OF DEFAULT/REMEDIES.
8.1 Any one or more of the following acts or omissions of the Contractor shall constitute an event of default hereunder (“Event of Default”):
8.1.1 failure to perform the Services satisfactorily or on schedule;
8.1.2 failure to submit any report required hereunder; and/or
8.1.3 failure to perform any other covenant, term or condition of this Agreement.
8.2 Upon the occurrence of any Event of Default, the State may take any one, or more, or all, of the following actions:
8.2.1 give the Contractor a written notice specifying the Event of Default and requiring it to be remedied within, in the absence of a greater or lesser specification of time, thirty (30) days from the date of the notice; and if the Event of Default is not timely remedied, terminate this Agreement, effective two (2) days from the date of the notice; and
8.2.2 give the Contractor a written notice specifying the Event of Default and suspending all payments to be made under this Agreement and ordering that the portion of the contract price which would otherwise accrue to the Contractor during the period from the date of such notice until such time as the State determines that the Contractor has cured the Event of Default shall never be paid to the Contractor;
8.2.3 set off against any other obligations the State may owe to the Contractor any damages the State suffers by reason of any Event of Default; and/or
8.2.4 treat the Agreement as breached and pursue any of its remedies at law or in equity, or both.

9. DATA/ACCESS/CONFIDENTIALITY/ PRESERVATION.
9.1 As used in this Agreement, the word “data” shall mean all information and things developed or obtained during the performance of, or acquired or developed by reason of, this Agreement, including, but not limited to, all studies, reports, files, formulae, surveys, maps, charts, sound recordings, video recordings, pictorial reproductions, drawings, analyses, graphic representations, computer programs, computer printouts, notes, letters, memoranda, papers, and documents, all whether finished or unfinished.
9.2 All data and any property which has been received from the State or purchased with funds provided for that purpose under this Agreement, shall be the property of the State, and shall be returned to the State upon demand or upon termination of this Agreement for any reason.
9.3 Confidentiality of data shall be governed by N.H. RSA chapter 91-A or other existing law. Disclosure of data requires prior written approval of the State.

10. TERMINATION. In the event of an early termination of this Agreement for any reason other than the completion of the Services, the Contractor shall deliver to the Contracting Officer, not later than fifteen (15) days after the date of termination, a report (“Termination Report”) describing in detail all Services performed, and the contract price earned, to and including the date of termination. The form, subject matter, content, and number of copies of the Termination Report shall be identical to those of any Final Report described in the attached EXHIBIT A.

11. CONTRACTOR'S RELATION TO THE STATE. In the performance of this Agreement the Contractor is in all respects an independent Contractor, and is neither an agent nor an employee of the State. Neither the Contractor nor any of its officers, employees, agents or members shall have authority to bind the State or receive any benefits, workers’ compensation or other emoluments provided by the State to its employees.

12. ASSIGNMENT/DELEGATION/SUBCONTRACTS. The Contractor shall not assign, or otherwise transfer any interest in this Agreement without the prior written notice and consent of the State. None of the Services shall be subcontracted by the Contractor without the prior written notice and consent of the State.

13. INDEMNIFICATION. The Contractor shall defend, indemnify and hold harmless the State, its officers and employees, from and against any and all losses suffered by the State, its officers and employees, and any and all claims, liabilities or penalties asserted against the State, its officers and employees, by or on behalf of any person, on account of, based or resulting from, arising out of (or which may be claimed to arise out of) the acts or omissions of the Contractor. Notwithstanding the foregoing, nothing herein contained shall be deemed to constitute a waiver of the sovereign immunity of the State, which immunity is hereby reserved to the State. This covenant in paragraph 13 shall survive the termination of this Agreement.

14. INSURANCE.
14.1 The Contractor shall, at its sole expense, obtain and maintain in force, and shall require any subcontractor or assignee to obtain and maintain in force, the following insurance:
14.1.1 comprehensive general liability insurance against all claims of bodily injury, death or property damage, in amounts of not less than $1,000,000 per occurrence and $2,000,000 aggregate; and
14.1.2 special cause of loss coverage form covering all property subject to subparagraph 9.2 herein, in an amount not less than 80% of the whole replacement value of the property.
14.2 The policies described in subparagraph 14.1 herein shall be on policy forms and endorsements approved for use in the State of New Hampshire by the N.H. Department of Insurance, and issued by insurers licensed in the State of New Hampshire.
14.3 The Contractor shall furnish to the Contracting Officer identified in block 1.9, or his or her successor, a certificate(s) of insurance for all insurance required under this Agreement. Contractor shall also furnish to the Contracting Officer identified in block 1.9, or his or her successor, certificate(s) of insurance for all renewal(s) of insurance required under this Agreement no later than thirty (30) days prior to the expiration date of each of the insurance policies. The certificate(s) of insurance shall constitute an event of default hereunder.
insurance and any renewals thereof shall be attached and are incorporated herein by reference. Each certificate(s) of insurance shall contain a clause requiring the insurer to provide the Contracting Officer identified in block 1.9, or his or her successor, no less than thirty (30) days prior written notice of cancellation or modification of the policy.

15. WORKERS’ COMPENSATION.
15.1 By signing this agreement, the Contractor agrees, certifies and warrants that the Contractor is in compliance with or exempt from, the requirements of N.H. RSA chapter 281-A (“Workers’ Compensation”).
15.2 To the extent the Contractor is subject to the requirements of N.H. RSA chapter 281-A, Contractor shall maintain, and require any subContractor or assignee to secure and maintain, payment of Workers’ Compensation in connection with activities which the person proposes to undertake pursuant to this Agreement. Contractor shall furnish the Contracting Officer identified in block 1.9, or his or her successor, proof of Workers’ Compensation in the manner described in N.H. RSA chapter 281-A and any applicable renewal(s) thereof, which shall be attached and are incorporated herein by reference. The State shall not be responsible for payment of any Workers’ Compensation premiums or for any other claim or benefit for Contractor, or any subContractor or employee of Contractor, which might arise under applicable State of New Hampshire Workers’ Compensation laws in connection with the performance of the Services under this Agreement.

16. WAIVER OF BREACH. No failure by the State to enforce any provisions hereof after any Event of Default shall be deemed a waiver of its rights with regard to that Event of Default, or any subsequent Event of Default. No express failure to enforce any Event of Default shall be deemed a waiver of the right of the State to enforce each and all of the provisions hereof upon any further or other Event of Default on the part of the Contractor.

17. NOTICE. Any notice by a party hereto to the other party shall be deemed to have been duly delivered or given at the time of mailing by certified mail, postage prepaid, in a United States Post Office addressed to the parties at the addresses given in blocks 1.2 and 1.4, herein.
APPENDIX B

Store Locations and Store Hours
<table>
<thead>
<tr>
<th>STORE NUMBER</th>
<th>LOCATION</th>
<th>ADDRESS</th>
<th>WEEKDAY HOURS</th>
<th>SATURDAY HOURS</th>
<th>SUNDAY HOURS</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Concord</td>
<td>80 Storrs St, Concord, NH 03302</td>
<td>9:00 am - 8:00 pm Thursday and Friday close 9:00 pm</td>
<td>9:00 am - 9:00 pm</td>
<td>10:00 am - 6:00 pm</td>
</tr>
<tr>
<td>2</td>
<td>W Chesterfield</td>
<td>100B Route 9 PO Box 177, West Chesterfield, NH 03466</td>
<td>9:00 am - 7:00 pm Friday close 8:00 pm</td>
<td>9:00 am - 8:00 pm</td>
<td>9:00 am - 6:00 pm</td>
</tr>
<tr>
<td>3</td>
<td>Manchester</td>
<td>Manchester-Boston Regional Airport, 1 Airport Road, Suite #205 Manchester, NH 03103</td>
<td>6:00 am - 6:00 pm Friday close 7:00 pm</td>
<td>6:00 am - 6:00 pm</td>
<td>6:00 am - 6:00 pm</td>
</tr>
<tr>
<td>4</td>
<td>Hooksett</td>
<td>1271 Hooksett Rd, Hooksett, NH 03106</td>
<td>10:00 am - 7:00 pm Fri close 8:00 pm</td>
<td>10:00 am - 7:00 pm</td>
<td>10:00 am - 5:00 pm</td>
</tr>
<tr>
<td>5</td>
<td>Berlin</td>
<td>IGA Shopping Plaza 17 Pleasant St, Berlin, NH 03570</td>
<td>10:00 am - 6:00 pm Fri 9:00 am - 7:00 pm</td>
<td>9:00 am - 7:00 pm</td>
<td>11:00 am - 5:00 pm</td>
</tr>
<tr>
<td>6</td>
<td>Portsmouth</td>
<td>Pick N Pay 738 Islington Street, Portsmouth, NH 03801</td>
<td>9:00 am - 7:00 pm Friday close 9:00 pm</td>
<td>9:00 am - 8:00 pm</td>
<td>10:00 am - 6:00 pm</td>
</tr>
<tr>
<td>7</td>
<td>Littleton</td>
<td>Globe Shopping Center 568 Meadow Street, Littleton, NH 03561</td>
<td>9:00 am - 7:00 pm Friday close 9:00 pm</td>
<td>9:00 am - 8:00 pm</td>
<td>9:00 am - 5:00 pm</td>
</tr>
<tr>
<td>8</td>
<td>Claremont</td>
<td>Claremont Market Place, 387 Washington St, (Route 103 Claremont, NH 03743</td>
<td>9:00 am - 7:00 pm Fri 9:00 am - 8:00 pm</td>
<td>9:00 am - 7:00 pm</td>
<td>9:00 am - 5:00 pm</td>
</tr>
<tr>
<td>9</td>
<td>Dover</td>
<td>47 Chestnut Street, Dover, NH 03820</td>
<td>9:00 am - 7:00 pm Friday close 9:00 pm</td>
<td>9:00 am - 8:00 pm</td>
<td>10:00 am - 6:00 pm</td>
</tr>
<tr>
<td>10</td>
<td>Manchester</td>
<td>68 Elm Street, Manchester, NH 03103-5749</td>
<td>9:00 am - 9:00 pm</td>
<td>9:00 am - 9:00 pm</td>
<td>9:00 am - 6:00 pm</td>
</tr>
<tr>
<td>11</td>
<td>Lebanon</td>
<td>12 Centerra Parkway, Lebanon, NH 03766</td>
<td>9:00 am - 7:00 pm Friday close 8:00 pm</td>
<td>9:00 am - 9:00 pm</td>
<td>10:00 am - 6:00 pm</td>
</tr>
<tr>
<td>12</td>
<td>Center Harbor</td>
<td>Route 25, 12 A Main Street, Senter’s Marketplace, Unit #1 ; PO BOX 160 Center Harbor, NH 03226</td>
<td>9:00 am - 6:00 pm Friday close 8:00 pm</td>
<td>9:00 am - 8:00 pm</td>
<td>9:00 am - 6:00 pm</td>
</tr>
<tr>
<td>13</td>
<td>Somersworth</td>
<td>5 Somersworth Plaza, Somersworth, NH 03878</td>
<td>10:00 am - 6:00 pm Friday close 8:00 pm</td>
<td>10:00 am - 7:00 pm</td>
<td>10:00 am - 5:00 pm</td>
</tr>
<tr>
<td>14</td>
<td>Rochester</td>
<td>Ridge Market Place, 170 Market Place Blvd, Unit #1 Rochester, NH 03867</td>
<td>9:00 am - 8:00 pm Friday close 9:00 pm</td>
<td>9:00 am - 9:00 pm</td>
<td>9:00 am - 6:00 pm</td>
</tr>
<tr>
<td>15</td>
<td>Keene</td>
<td>6 Ash Brook Court, Keene, NH 03431</td>
<td>9:00 am - 8:00 pm Thursday and Friday close 9:00 pm</td>
<td>9:00 am - 9:00 pm</td>
<td>9:00 am - 6:00 pm</td>
</tr>
<tr>
<td>16</td>
<td>Woodsville</td>
<td>Butson’s Complex 1 Forest St., Woodsville, NH 03785</td>
<td>10:00 am - 6:00 pm Friday close 7:00 pm</td>
<td>9:00 am - 7:00 pm</td>
<td>10:00 am - 5:00 pm</td>
</tr>
<tr>
<td>17</td>
<td>Franklin</td>
<td>Franklin Shopping Ctr 880 Central St., Franklin, NH 03235</td>
<td>10:00 am - 6:00 pm Friday close @ 7:00pm</td>
<td>10:00 am - 7:00 pm</td>
<td>11:00 pm - 5:00 pm</td>
</tr>
<tr>
<td>18</td>
<td>Colebrook</td>
<td>16 Metallak Pl, Colebrook, NH 03576</td>
<td>10:00 am - 6:00 pm Fri 9:00 am - 7:00 pm</td>
<td>9:00 am - 7:00 pm</td>
<td>10:00 am - 5:00 pm</td>
</tr>
<tr>
<td>STORE NUMBER</td>
<td>LOCATION</td>
<td>ADDRESS</td>
<td>WEEKDAY HOURS</td>
<td>WEEKEND HOURS</td>
<td>SUNDAY HOURS</td>
</tr>
<tr>
<td>-------------</td>
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</tr>
<tr>
<td>19</td>
<td>Plymouth</td>
<td>22 Ridge View Lane, Plymouth, NH 03264</td>
<td>9:00 am - 6:00 pm Thu and Fri close 8:00 pm</td>
<td>9:00 am - 8:00 pm</td>
<td>9:00 am - 6:00 pm</td>
</tr>
<tr>
<td>20</td>
<td>Derry</td>
<td>Derry Meadows Shoppes, 35 Manchester Rd., Derry, NH 03038</td>
<td>10:00 am - 7:00 pm Fri 9:00 am - 9:00 pm</td>
<td>9:00 am - 9:00 pm</td>
<td>10:00 am - 6:00 pm</td>
</tr>
<tr>
<td>21</td>
<td>Peterborough</td>
<td>Peterborough Plz Ste #1, 19 Milton Rd., Peterborough, NH 03458</td>
<td>9:00 am - 7:00 pm Thu and Fri close 8:00 pm</td>
<td>9:00 am - 8:00 pm</td>
<td>10:00 am - 6:00 pm</td>
</tr>
<tr>
<td>22</td>
<td>Brookline</td>
<td>44A Route 13, Brookline, NH 03033</td>
<td>9:00 am - 7:00pm Fri close 8:00 pm</td>
<td>9:00 am - 8:00 pm</td>
<td>10:00 am - 6:00 pm</td>
</tr>
<tr>
<td>23</td>
<td>Conway</td>
<td>234 White Mountain Hwy, Suite 9, Conway, NH 03818</td>
<td>9:00 am - 8:00 pm Thu and Fri close 8:00 pm</td>
<td>9:00 am - 9:00 pm</td>
<td>9:00 am - 6:00 pm</td>
</tr>
<tr>
<td>24</td>
<td>Newport</td>
<td>Sugar Riv Shp Ctr 52 John Stark Hwy, Newport, NH 03773</td>
<td>10:00 am - 6:00 pm Fri close 7:00 pm</td>
<td>10:00 am - 7:00 pm</td>
<td>11:00 am - 5:00 pm</td>
</tr>
<tr>
<td>25</td>
<td>Stratham</td>
<td>Kings Hgw Plz, Kings Hwy 25B Portsmouth Ave., Stratham, NH 03885</td>
<td>9:00 am - 7:00 pm Fri close 8:00 pm</td>
<td>9:00 am - 8:00 pm</td>
<td>10:00 am - 6:00 pm</td>
</tr>
<tr>
<td>26</td>
<td>Groveton</td>
<td>Northumberland Shp Ctr PO Box 42 Route 3, Groveton, NH 03582</td>
<td>10:00 am - 6:00 pm Fri close 7:00 pm</td>
<td>10:00 am - 7:00 pm</td>
<td>12:00 pm - 5:00 pm</td>
</tr>
<tr>
<td>27</td>
<td>Nashua</td>
<td>Market Place Plaza 300 Main Street, Nashua, NH 03060</td>
<td>10:00 am - 6:00 pm Thu and Fri close 8:00 pm</td>
<td>10:00 am - 8:00 pm</td>
<td>10:00 am - 5:00 pm</td>
</tr>
<tr>
<td>28</td>
<td>Seabrook Beach</td>
<td>186 Ocean Blvd, Seabrook, NH 03874</td>
<td>10:00 am - 7:00 pm</td>
<td>10:00 am - 7:00 pm</td>
<td>10:00 am - 6:00 pm</td>
</tr>
<tr>
<td>29</td>
<td>Whitefield</td>
<td>100 Lancaster Road PO Box 183, Whitefield, NH 03598</td>
<td>10:00 am - 6:00 pm Fri close 7:00 pm</td>
<td>10:00 am - 7:00 pm</td>
<td>12:00 pm - 5:00 pm</td>
</tr>
<tr>
<td>30</td>
<td>Milford</td>
<td>Market Basket Plaza 21 Jones Road, Ste #6, Milford, NH 03055</td>
<td>9:00 am - 7:00 pm Fri close 8:00 pm</td>
<td>9:00 am - 8:00 pm</td>
<td>9:00 am - 6:00 pm</td>
</tr>
<tr>
<td>31</td>
<td>Manchester</td>
<td>East Side Plaza 885 Hanover Street, Manchester, NH 03104</td>
<td>10:00 am - 7:00 pm Fri close 8:00 pm</td>
<td>10:00 am - 8:00 pm</td>
<td>10:00 am - 5:00 pm</td>
</tr>
<tr>
<td>32</td>
<td>Nashua</td>
<td>Westside Plaza 40 Northwest Blvd, Nashua, NH 03063</td>
<td>9:00 am - 9:00 pm</td>
<td>9:00 am - 9:00 pm</td>
<td>9:00 am - 6:00 pm</td>
</tr>
<tr>
<td>33</td>
<td>Manchester</td>
<td>North Side Plaza 1100 Bicentennial Dr., Manchester, NH 03104</td>
<td>9:00 am - 9:00 pm</td>
<td>9:00 am - 9:00 pm</td>
<td>9:00 am - 6:00 pm</td>
</tr>
<tr>
<td>34</td>
<td>Salem</td>
<td>Rockingham Mall 92 Cluff Crossing #4, Salem, NH 03079</td>
<td>9:00 am - 9:00 pm Thu and Fri close 10:00 pm</td>
<td>9:00 am - 10:00 pm</td>
<td>9:00 am - 7:00 pm</td>
</tr>
<tr>
<td>35</td>
<td>Hillsboro</td>
<td>15 Antrim Road, Suite #1, Hillsboro, NH 03244</td>
<td>10:00 am - 6:00 pm Thu and Fri close 8:00 pm</td>
<td>10:00 am - 8:00 pm</td>
<td>11:00 am - 5:00 pm</td>
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<tr>
<td>36</td>
<td>Jaffrey</td>
<td>Monadnock Plz 80 Peterborough St., Jaffrey, NH 03452</td>
<td>10:00 am - 6:00 pm Fri close 7:00 pm</td>
<td>10:00 am - 7:00 pm</td>
<td>11:00 am - 5:00 pm</td>
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<td>STORE NUMBER</td>
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<td>37</td>
<td>Lancaster</td>
<td>Butson's Marketplace 199A Main St, Lancaster, NH 03584</td>
<td>10:00 am - 6:00 pm Friday close 8:00 pm</td>
<td>10:00 am - 7:00 pm</td>
<td>11:00 am - 5:00 pm</td>
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<tr>
<td>38</td>
<td>Portsmouth</td>
<td>100 Rotary Way Portsmouth, NH 03801</td>
<td>8:00 am - 9:00 pm Friday close 10:00 pm</td>
<td>8:00 am - 9:00 pm</td>
<td>8:00 am - 9:00 pm</td>
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<tr>
<td>39</td>
<td>Wolfeboro</td>
<td>35 Center Street Wolfeboro Falls, NH 03896</td>
<td>9:00 am - 7:00 pm</td>
<td>9:00 am - 7:00 pm</td>
<td>9:00 am - 6:00 pm</td>
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<tr>
<td>40</td>
<td>Walpole</td>
<td>32 Ames Plaza Lane Walpole, NH 03608</td>
<td>10:00 am - 6:00 pm Fri 9:00 am - 8:00 pm</td>
<td>9:00 am - 8:00 pm</td>
<td>10:00 am - 6:00 pm</td>
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<tr>
<td>41</td>
<td>Seabrook</td>
<td>Southgate Plaza, 380 Lafayette Rd, Units D &amp; E Seabrook, NH 03874</td>
<td>9:00 am - 9:00 pm</td>
<td>9:00 am - 9:00 pm</td>
<td>9:00 am - 7:00 pm</td>
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<tr>
<td>42</td>
<td>Meredith</td>
<td>Old Province Common 71 Route 104 Meredith, NH 03253</td>
<td>10:00 am - 6:00 pm Friday 9:00 am - 8:00 pm</td>
<td>9:00 am - 8:00 pm</td>
<td>10:00 am - 5:00 pm</td>
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<tr>
<td>44</td>
<td>New Hampton</td>
<td>325 NH Route 104 Suite #11 New Hampton, NH 03256</td>
<td>9:00 am - 7:00 pm Fri 9:00 am - 9:00 pm</td>
<td>9:00 am - 8:00 pm</td>
<td>10:00 pm - 7:00 pm</td>
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<tr>
<td>45</td>
<td>Pittsfield</td>
<td>6 Water Street Pittsfield, NH 03263</td>
<td>10:00 am - 6:00 pm Friday close 7:00 pm</td>
<td>10:00 am - 7:00 pm</td>
<td>11:00 am - 5:00 pm</td>
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<tr>
<td>47</td>
<td>Lincoln</td>
<td>165 Main Street Unit 6 Lincoln, NH 03251 Mail ONLY: PO Box 1205</td>
<td>9:00 am - 7:00 pm Fri 9:00 am - 8:00 pm</td>
<td>9:00 am - 8:00 pm</td>
<td>9:00 pm - 6:00 pm</td>
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<tr>
<td>48</td>
<td>Hinsdale</td>
<td>849 Brattleboro Rd, Hinsdale, NH 03451</td>
<td>9:00 am - 7:00 pm Thursday and Friday close 8:00 pm</td>
<td>9:00 am - 8:00 pm</td>
<td>9:00 am - 6:00 pm</td>
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<tr>
<td>49</td>
<td>Plaistow</td>
<td>Market Basket Plz 32 Plaistow Rd, #2A Plaistow, NH 03865</td>
<td>9:00 am - 9:00 pm</td>
<td>9:00 am - 9:00 pm</td>
<td>9:00 am - 7:00 pm</td>
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<tr>
<td>50</td>
<td>Nashua</td>
<td>Willow Springs Plaza 294 DW Hwy Nashua, NH 03060</td>
<td>9:00 am - 9:00 pm Friday close 10:00 pm</td>
<td>9:00 am - 10:00 pm</td>
<td>9:00 am - 7:00 pm</td>
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<tr>
<td>51</td>
<td>Pelham</td>
<td>Route 38, PO Box 10 Pelham, NH 03076</td>
<td>10:00 am - 7:00 pm Thursday and Friday 9:00 am - 8:00 pm</td>
<td>9:00 am - 8:00 pm</td>
<td>10:00 am - 6:00 pm</td>
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<tr>
<td>52</td>
<td>Gorham</td>
<td>Androscoggin Plaza 159 Main Street Gorham, NH 03581</td>
<td>10:00 am - 6:00 pm Friday 9:00 - 8:00 pm</td>
<td>9:00 am - 7:00 pm</td>
<td>11:00 am - 5:00 pm</td>
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<tr>
<td>53</td>
<td>Hudson</td>
<td>Market Basket Shp Ctr 212 Lowell Rd Hudson, NH 03051</td>
<td>10:00 am - 7:00 pm Thursday and Friday 9:00 am - 8:00 pm</td>
<td>9:00 am - 8:00 pm</td>
<td>10:00 am - 6:00 pm</td>
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<tr>
<td>54</td>
<td>Glen</td>
<td>65 Route 302 PO Box 166 Glen, NH 03838</td>
<td>10:00 am - 6:00 pm Thur. 10:00 a - 7:00 p Fri 9:00 am - 8:00 pm</td>
<td>9:00 am - 8:00 pm</td>
<td>10:00 am - 6:00 pm</td>
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<tr>
<td>55</td>
<td>Bedford</td>
<td>9 Leavy Drive Bedford, NH 03110</td>
<td>9:00 am - 9:00 pm</td>
<td>9:00 am - 9:00 pm</td>
<td>9:00 am - 7:00 pm</td>
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<tr>
<td>56</td>
<td>Gilford</td>
<td>18 Weirs Road Gilford, NH 03246</td>
<td>9:00 am - 6:00 pm Thurs and Friday close 8:00 pm</td>
<td>9:00 am - 8:00 pm</td>
<td>9:00 am - 6:00 pm</td>
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<tr>
<td>57</td>
<td>Ossipee</td>
<td>Indian Mound Shp Ctr 240 Rte 16B Center Ossipee, NH 03814</td>
<td>10:00 am - 6:00 pm 9:00 am - 8:00 pm</td>
<td>9:00 am - 8:00 pm</td>
<td>9:00 am - 5:00 pm</td>
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<td>58</td>
<td>Goffstown</td>
<td>Shop N Save Plaza, 605 Mast Road, Goffstown, NH 03102</td>
<td>10:00 am - 7:00 pm, Thursday and Friday close 8:00 pm</td>
<td>9:00 am - 8:00 pm</td>
<td>10:00 am - 5:00 pm</td>
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<tr>
<td>59</td>
<td>Merrimack</td>
<td>Merrimack Shopping Ctr, 6 Dobson Way, Suite A, Merrimack, NH 03054-4131</td>
<td>10:00 am - 7:00 pm, Thursday and Friday close 9:00 pm</td>
<td>10:00 am - 9:00 pm</td>
<td>10:00 am - 7:00 pm</td>
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<tr>
<td>60</td>
<td>W Lebanon</td>
<td>Powerhouse Plaza, Unit #150, 10 Benning Street, West Lebanon, NH 03784</td>
<td>9:00 am - 8:00 pm, Thursday &amp; Friday close 10:00 pm</td>
<td>9:00 am - 10:00 pm</td>
<td>9:00 am - 7:00 pm</td>
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<tr>
<td>61</td>
<td>Londonderry</td>
<td>137 Rockingham Road, Londonderry, NH 03053</td>
<td>10:00 am - 9:00 pm</td>
<td>9:00 am - 9:00 pm</td>
<td>10:00 am - 7:00 pm</td>
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<tr>
<td>62</td>
<td>Raymond</td>
<td>Raymond Shopping Center, 11 Freetown Road, Rte 27, Raymond, NH 03077</td>
<td>10:00 am - 7:00 pm, Friday close 8:00 pm</td>
<td>9:00 am - 8:00 pm</td>
<td>10:00 am - 5:00 pm</td>
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<tr>
<td>63</td>
<td>Winchester</td>
<td>30 Warwick Road, Suite 1, Winchester, NH 03470-2819</td>
<td>10:00 am - 6:00 pm, Friday close 7:00 pm</td>
<td>10:00 am - 7:00 pm</td>
<td>11:00 am - 5:00 pm</td>
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<tr>
<td>64</td>
<td>New London</td>
<td>New London Shopping Center, Route 11, PO Box 464, New London, NH 03257</td>
<td>9:00 am - 6:00 pm, Thursday and Friday Close 8:00 pm</td>
<td>9:00 am - 8:00 pm</td>
<td>9:00 am - 6:00 pm</td>
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<tr>
<td>65</td>
<td>Campton</td>
<td>Center at Campton Corners, 25 Vintinner Road, Campton, NH 03223</td>
<td>10:00 am - 6:00 pm, Friday close 7:00 pm</td>
<td>10:00 am - 7:00 pm</td>
<td>11:00 am - 5:00 pm</td>
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<tr>
<td>66</td>
<td>Hooksett</td>
<td>I-93 North, Route 3A, PO Box 16296, Hooksett, NH 03106</td>
<td>8:00 am - 9:00 pm, Friday close 10:00 pm</td>
<td>8:00 am - 10:00 pm</td>
<td>8:00 am - 9:00 pm</td>
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<tr>
<td>67</td>
<td>Hooksett</td>
<td>I-93 South, 25 Springer Road, Hooksett, NH 03106</td>
<td>8:00 am - 9:00 pm, Friday close 10:00 pm</td>
<td>8:00 am - 10:00 pm</td>
<td>8:00 am - 10:00 pm</td>
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<tr>
<td>68</td>
<td>N Hampton</td>
<td>Village Shopping Ctr, 69 Lafayette Road, North Hampton, NH 03862</td>
<td>9:00 am - 7:00 pm, Thursday and Friday Close 8:00 pm</td>
<td>9:00 am - 8:00 pm</td>
<td>10:00 am - 6:00 pm</td>
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<tr>
<td>69</td>
<td>Nashua</td>
<td>25 Coliseum Avenue, Nashua, NH 03063</td>
<td>9:00 am - 9:00 pm, Friday close 10:00 pm</td>
<td>9:00 am - 10:00 pm</td>
<td>9:00 am - 7:00 pm</td>
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<td>70</td>
<td>Swanzey</td>
<td>Wilbur's Market Place, Rte 12, Troy Rd, 37 Monadnock Hwy, Swanzey, NH 03431</td>
<td>10:00 am - 6:00 pm, Thursday 10-7 Friday close 8:00 pm</td>
<td>10:00 am - 7:00 pm</td>
<td>11:00 am - 6:00 pm</td>
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<tr>
<td>71</td>
<td>Lee</td>
<td>60 Calef Highway, Unit #4, Lee, NH 03861</td>
<td>9:00 am - 7:00 pm, Friday close 9:00 pm</td>
<td>9:00 am - 9:00 pm</td>
<td>9:00 am - 6:00 pm</td>
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<tr>
<td>72</td>
<td>Concord</td>
<td>100 Fort Eddy Road, Concord, NH 03301</td>
<td>9:00 am - 7:00 pm, Thursday and Friday close 8:00 pm</td>
<td>9:00 am - 8:00 pm</td>
<td>9:00 am - 6:00 pm</td>
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<td>73</td>
<td>Hampton- S</td>
<td>I-95 South, PO Box 1993, Hampton, NH 03843</td>
<td>8:00 am - 9:00 pm, Friday close 10:00 pm</td>
<td>8:00 am - 10:00 pm</td>
<td>8:00 am - 10:00 pm</td>
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<tr>
<td>74</td>
<td>Londonderry</td>
<td>Market Basket Plaza, 5 Garden Lane Unit #4, Londonderry, NH 03053</td>
<td>9:00 am - 8:00 pm, Friday close 9:00 pm</td>
<td>9:00 am - 9:00 pm</td>
<td>9:00 am - 7:00 pm</td>
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<td>75</td>
<td>Belmont</td>
<td>12 Old State Road, Unit 1 Belmont, NH 03220</td>
<td>9:00 am - 7:00 pm Thursday and Friday close 8:00 pm</td>
<td>9:00 am - 8:00 pm</td>
<td>10:00 am - 6:00 pm</td>
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<tr>
<td>76</td>
<td>Hampton-N</td>
<td>I-95 North, PO Box 2081 Hampton, NH 03843-2081</td>
<td>8:00 am - 9:00 pm Friday close 10:00 pm</td>
<td>8:00 am - 10:00 pm</td>
<td>8:00 am - 9:00 pm</td>
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<td>77</td>
<td>Rindge</td>
<td>Cheshire Marketplace, Unit 7 497 US Route 202 Rindge, NH 03461</td>
<td>9:00 am - 7:00 pm Friday close 8:00 pm</td>
<td>9:00 am - 8:00 pm</td>
<td>9:00 am - 6:00 pm</td>
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<td>78</td>
<td>Hampstead</td>
<td>416 Emerson Avenue, Unit #6 Hampstead, NH 03841</td>
<td>10:00 am - 7:00 pm</td>
<td>10:00 am - 7:00 pm</td>
<td>10:00 am - 6:00 pm</td>
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<td>79</td>
<td>Epping</td>
<td>5 Brickyard Square Epping, NH 03042</td>
<td>9:00 am - 9:00 pm</td>
<td>9:00 am - 9:00 pm</td>
<td>10:00 am - 7:00 pm</td>
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<tr>
<td>81</td>
<td>Pembroke</td>
<td>Pembroke Crossing Plaza 619 Sand Road Pembroke, NH 03275</td>
<td>10:00 am - 7:00 pm Thursday and Friday close 8:00 pm</td>
<td>9:00 am - 8:00 pm</td>
<td>10:00 am - 6:00 pm</td>
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<tr>
<td>82</td>
<td>Warner</td>
<td>14 Nichols Mills Lane Warner, NH 03278</td>
<td>9:00 am - 8:00 pm Thursday and Friday close 9:00 pm</td>
<td>9:00 am - 9:00 pm</td>
<td>10:00 am - 6:00 pm</td>
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