• What is the incumbent’s current agreement price and does it include all 51 sites?
  Old contract and amendments, does include all 51 sites.

• When is the current agreement end date?
  July 31, 2018

• If it doesn’t include all 51 sites, how are you currently handling the newer sites maintenance and billing?
  The future contract will include newer sites as stores are added and or closed.

• Which and how many sites have pneumatic systems / air compressors-air dryers?
  No sites have pneumatic systems / air compressors-air dryers.

• Do any sites have chillers? If so, which sites
  No sites have chillers.

• Are filter changes included? If so, is there an existing filter list per site, which includes sizes & quantities of filters? And, how many changes per calendar year?
  Yes, filter changes shall be included in the preventive maintenance price. NHLC does not compile data according to belt sizes and filters. On pages 45-47 of the Request for Proposal, there is a list of all makes and models numbers, including the number of units per each location and the address to each location. All belts and filters shall be replaced with new products twice a year.

• Is condenser coil cleaning included? Multiple Operational & Comprehensive Inspections note, reporting and brushing only.
  Yes, condenser coil cleaning, inspections, and belts shall be considered part of the spring preventive maintenance on condensers. All belts shall be replaced with new products twice a year.

• Does all repair work require quotes or is there a dollar amount threshold? i.e., repairs over $200.?
  All repair work shall require a quote prior to work beginning.

• What is the threshold dollar amount that denotes major repairs
  All repair work shall require a quote prior to work beginning.

• Separate work order per unit for both PM and repairs?
  Yes.
• Confused with the word “equipment” Is it supposed to be in reference to sub-contractors?

This question is in reference to the Contractor’s equipment failing or equipment being ineffective for the assignment, that the NHLC has the right to deduct expenditures from the quote provided by the Contractor to recover the costs incurred by the NHLC.

• Is the cost of oil analysis test results to be included?

No. Cost of oil analysis testing shall be conducted on a location-by-location basis. A potential large estimated quote may be forwarded to the landlord of the location as NHLC does not own many of its locations listed in the Request for Proposal.

• Proposal Format – To confirm, the Proposal Cover Sheet and Proof of signatory authorization, page 44, Exhibit C?

Yes, please submit with proposal.

• B1 / B3 – Includes both labor for travel and mileage 1 way?

Yes, B1 and B3, specifically, shall include hourly labor including travel and mileage one way or portal to portal or the distance from the previous worksite to the new worksite, whichever is less.

• What are the locations of the HVAC equipment? Roof, Attic, Mechanical room, Above ceilings, Above Showroom Ceilings?

Locations of HVAC equipment is unique to its location and area. Depending on store location, HVAC units may be on roof, in ceiling, in boiler room, etc.

• Approximate age of equipment?

Varies by location as NHLC does not own many of its locations listed in the Request for Proposal.

• If building is shared by other tenants is roof and or mechanical rooms accessible during and after regular business hours?

Building roofs are accessible anytime; shared mechanical rooms are accessible through specific landlords as NHLC does not own many of its locations listed in the Request for Proposal.