

**PROFESSIONAL IMPLEMENTATION AND SUPPORT AND MAINTENANCE
SERVICES FOR MICROSOFT DYNAMICS 365**

RFP # 2020-01-NXG

COMMISSION'S FOURTH RESPONSE TO PROPOSAL INQUIRIES

QUESTION 4:

Q: Regarding the vendor conference call on February 4, 2019, is there a limit to the number of attendees per vendor?

A. There is no set limit of phone call participants. Vendors should, however, be mindful of the overall desire for efficiency of the call when selecting the number of individuals attending.

QUESTION 5:

Q: Is the call intended to be uni-directional only, where NHLC shares the RFP Process information - or are questions encouraged/allowed?

A: Per section 4B of the RFP, "the purpose of the call will be to describe the RFP process and answer procedural questions related to submitting a proposal." Therefore, vendors may ask procedure-based questions regarding the RFP process during the telephone conference.