

**PROFESSIONAL IMPLEMENTATION AND SUPPORT AND MAINTENANCE
SERVICES FOR MICROSOFT DYNAMICS 365**

RFP # 2020-01-NXG

COMMISSION'S FIRST RESPONSE TO PROPOSAL INQUIRIES

QUESTION 1:

- Q: Would the Commission look at a proposal for an entirely new system, software, state of the art hardware and inventory management, that does not use Microsoft Dynamics 365?
- A. No. This RFP is for implementation and support and maintenance of a Microsoft Dynamics 365 system only. As set forth in the executive summary to the RFP, a Microsoft Dynamics 365 solution is already in progress at the Commission, including the existence of point-of-sale and back office hardware. The Commission is seeking a vendor that can utilize as much of the work done to date as possible.