



State of New Hampshire

Department of Labor

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Workers' Compensation Advisory Council

Friday, December 1, 2017
Room 307 - LOB – 9:00 a.m.

Present: Ms. Margaret Crouch, Chair; Ms. Sally MacFadden; Ms. Eileen Bernard; Representative Brian Seaworth; Ms. C.J. Stone; Ms. Merideth St Germain; Ms. Danielle Albert; Mr. Edward Sisson; Commissioner Ken Merrifield

Absent: Mr. William McQuillen, Vice Chair; Dr. Douglas Goumas; Senator Donna Soucy; Ms. Marian Mitchell;

Call to Order – The meeting was called to order by Ms. Crouch at 9:08 a.m.

Review & Action on October 20, 2017 Minutes – The minutes were reviewed by the Council.

Ms. Bernard motioned to accept the Minutes of the October 20, 2017 meeting and Ms. Stone seconded. *The motion was passed unanimously.*

Managed Care

MCO Recertification – Ms. Susan McDonough of Genex introduced herself and talked about the plan. Ms. St Germain stated that the plan is fine and recommends final approval.

Ms. Crouch asked how do the employees who are participating in the plan, how do they get access to the network? Ms. McDonough stated they can call the 800 number and speak to someone about finding a plan at any time but on Genexservices.com they have a Find a Provider by provider name, zip code, specialty, etc. It is very user friendly.

Ms. Crouch asked about how many IMF's that you have, Ms. St Germain stated that there are ten and the majority of the IMF's are residents of New Hampshire.

Ms. Bernard motioned to approve Genex and Ms. Crouch seconded. *The motion was passed unanimously.*

Department Updates

Insurance— Ms. MacFadden stated that they are processing filings, getting ready to implement the rate decrease on January 1, 2018. The loss cost is -13.3% change in the voluntary market and -10.3% in the assigned risk market. Year 2018 is a bid year for workers' compensation servicing carriers; the contract for servicing carriers is 3 years. NCCI do an RFP and will report back to the Department of Insurance. A decision will be made sometime around August 2018. The Department of Insurance still feels that at least 3 servicing carriers are still good. The population of the pool continues to decline.

Labor— Ms. Stone stated under RSA 281-A: 23, medical marijuana, the Department is still waiting for the Supreme Court decision.

Hearings under RSA 281-A: 24 which is the reasonable value of services. Since the law changed in September 2015 there has been 28 requested hearings, 17 have resolved, 11 pending hearings, 9 of the 11 are schedule for next week (December 4, 2017 through December 8, 2017) and 2 of the 9 scheduled have already been withdrawn. None of the 28 hearings requested have gone forward.

Legislature—Representative Seaworth stated that most bills now have text along with the title online. Many bills but not all have been assigned to a Committee and he's still waiting on a comprehensive list and there are about a half dozen workers' compensation bills.

Old Business – None to report.

New Business –

Ms. St Germain stated that Travelers is going to be up for renewal as they expire in April.

Ms. Prusia of Coventry emailed Ms. St Germain and asked her about presenting Telemedicine to the Council. The Council is interested in seeing the presentation but stated it's not a required element of an MCO program. The Council stated that possibly the next meeting if they are available.

Ms. St Germain asked the Council if it's needed for a representative to appear/fly in to present their recertification on a MCO before the Council. Ms. Crouch stated that someone should be here, local or not, just in case there are questions and if the representative doesn't have an answer to a question then they should have someone available by phone that can hopefully answer the question from the Council.

Next meeting date is to be determined but it will either be February 9th or 23rd and the telemedicine presentation will be presented at this meeting. Ms. St Germain is also going to get some dates from Travelers for February or March and get back to the Council.

~Next Meeting is scheduled for Friday, February 9, 2018.~

Meeting Adjourned-

Ms. Bernard made a motion to adjourn, seconded by Ms. Stone at 9:38 a.m.