



**The State of New Hampshire  
Insurance Department**

21 South Fruit Street, Suite 14  
Concord, NH 03301

**John R. Elias**  
Commissioner

**Alexander K. Feldvebel**  
Deputy Commissioner

**NOTICE**

**October 15, 2019**

**TO:** All New Hampshire Resident Claim Adjusters and Non-Resident Claim Adjusters  
Producers and Portable Electronic Producers.

**RE:** Effective January 1, 2020: Law changes affecting  
**Adjusters** RSA 402B-4, 402B-5 II and III, 402-B:5a, 402-B:7, 402-B:8 III, 402-B:10-a, 402B:11  
**Producers** RSA 402-J:8 VI  
**Sale of Portable Electronics** RSA 402-K:7 IV, V

HB606:

[http://gencourt.state.nh.us/bill\\_status/billText.aspx?sy=2019&id=692&txtFormat=pdf&v=current](http://gencourt.state.nh.us/bill_status/billText.aspx?sy=2019&id=692&txtFormat=pdf&v=current)

The above link will provide you with all the Licensing changes signed into NH law during the 2019 legislative session. Adjusters will notice the most changes. The Department is announcing a change to our continuing education requirement for adjusters, including reporting requirements of adjusters and expiration dates for adjuster licenses.

RSA 402-B5a increases the continuing education requirement from 20 (twenty) hours to a total of 24 (twenty four) credit hours. Of the 24 credit hours, there must be a minimum of 3 hours of adjuster approved ethics credits. For those adjusters with workers comp authority there must be a minimum of 10 hours workers comp credits as part of the 21 general adjuster credits and the 3 hours of ethics.

**Compliance with RSA 402 B5a is required for all Adjuster licenses with a Continuing Education Requirement renewing after January 1, 2020.**

Effective Jan 1, 2020, adjuster licenses will expire the last day of the 2<sup>nd</sup> birth month from date of issue. (this is the same as it is for Producers). Those licensed prior to 1/1/2020 will transition to the birth month cycle upon their next renewal either 10/1/2020 or 10/1/2021.

Adjusters are required to notify the department on address changes, including emails, criminal proceedings and administrative actions within 30 days.

Producers must maintain their resident license in order to hold a non-resident license in NH.

Portable electronic producer license expiration date change from June 14 to May 31.

For questions regarding this bulletin, contact [Joan.LaCourse@ins.nh.gov](mailto:Joan.LaCourse@ins.nh.gov) 603-271-2964 or [Cheryl.Gagnon@ins.nh.gov](mailto:Cheryl.Gagnon@ins.nh.gov) 603-271-3257