



The State of New Hampshire Insurance Department

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FOR IMMEDIATE RELEASE

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New Hampshire Insurance Department Leaders Assume Key Roles on National Association of Insurance Commissioners Committees

CONCORD, NH (January 25, 2024) – The National Association of Insurance Commissioners (NAIC) has announced the assignment of staff from the New Hampshire Insurance Department (NHID) to its various standing committees. The assignments were made after careful consideration of various factors, including each member's expertise, zone balance, and other key considerations.

Taking a key role is Christian Citarella, who was appointed as Chair for the Casualty Actuarial and Statistical (C) Task Force. Mr. Citarella brings significant experience to bear, and his expertise will be pivotal in guiding the committee's work and setting industry standards in casualty actuarial practices. Mr. Citarella will also serve on the Climate and Resiliency (EX) task force.

Commissioner DJ Bettencourt assumes the position of Vice Chair for two crucial posts, the NAIC/Consumer Liaison Committee, and the Consumer Participation Board of Trustees. He has also been appointed to the Health Insurance and Managed Care (B) Committee and Property and Casualty Insurance (C) Committee. This dual responsibility underscores his commitment to shaping the future of healthcare and property/casualty insurance.

Jennifer Li's involvement in various task forces, including Life Actuarial (A), Health Actuarial (B), Long-Term Care Insurance (B), and Valuation of Securities (E), showcases her dedication to diverse facets of insurance regulation.

Patricia Gosselin's contributions to multiple task forces, including Accounting Practices and Procedures (E), Capital Adequacy (E), Examination Oversight (E), and Reinsurance (E), highlight her comprehensive understanding of crucial financial aspects within the insurance sector.

Joshua Hilliard's involvement in the Antifraud (D) Task Force reflects a commitment to combating fraudulent activities within the insurance landscape, contributing to the ongoing efforts in maintaining integrity within the industry. Michelle Heaton's role in the Regulatory Framework (B) Task Force underscores her commitment to shaping policies that uphold the highest industry standards.

"I am immensely proud of the recognition that our department's staff has received for their expertise and contributions to the insurance industry," said NH Insurance Commissioner DJ Bettencourt. "These appointments, especially the leadership role of Christian Citarella as Chair of the Casualty Actuarial and Statistical Task Force, underscore the dedication and hard work of our team. I have full confidence that they will continue to make valuable contributions to the NAIC. These appointments are a testament to the caliber of professionals we have within our department."

"These appointments are a clear reflection of the New Hampshire Insurance Department's unwavering commitment to advancing the insurance industry and protecting consumers," said Deputy Insurance Commissioner Keith Nyhan. "The NAIC and its committees play a pivotal role in shaping insurance regulations and policies, and these appointments provide an opportunity for New Hampshire to take a leadership role in these crucial efforts. I look forward to the positive impact our team will make in these influential roles."

The New Hampshire Insurance Department Can Help

The New Hampshire Insurance Department's mission is to promote and protect the public good by ensuring the existence of a safe and competitive insurance marketplace through the development and enforcement of the insurance laws of the State of New Hampshire. Contact us with any questions or concerns you may have regarding your insurance coverage at 1-800- 852-3416 or (603) 271-2261, or by email at consumerservices@ins.nh.gov. For more information, visit <https://www.nh.gov/insurance>.

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