



## State of New Hampshire Insurance Department

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**FOR IMMEDIATE RELEASE**

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### **New Hampshire Insurance Department Issues Warning about Telephone Scam Targeting Consumers**

**CONCORD, NH (December 19, 2023)** – The New Hampshire Insurance Department is urging consumers to be vigilant and cautious in light of a recent telephone scam targeting individuals across the state. Scammers are posing as representatives from insurance broker offices, making unsolicited calls and asking suspicious questions to extract personal information.

The fraudulent callers claim to be from reputable insurance brokers and employ tactics to trick consumers into providing sensitive information such as social security numbers, financial details, and other personal data. The New Hampshire Insurance Department has received reports of these deceptive calls and is taking immediate action to alert the public.

To protect themselves from falling victim to this scam, the New Hampshire Insurance Department advises consumers to:

**Exercise Caution:** Be wary of unsolicited calls or messages from individuals claiming to be from insurance broker offices.

**Do Not Share Personal Information:** Never provide personal information such as social security numbers, financial details, or other sensitive data to unknown callers, especially if they initiate the contact.

**Verify the Caller's Identity:** If in doubt, do not hesitate to ask for the caller's name, company, and contact information. Legitimate insurance representatives will not hesitate to provide this information.

**Contact Your Insurance Agent Directly:** If you receive a suspicious call, hang up and contact your insurance agent directly using a known and trusted phone number.

**Report Suspicious Activity:** If you encounter any suspicious calls or believe you have been targeted by a scam, report the incident to the New Hampshire Insurance Department at 1-800-852-3416.

For further information or to report a scam, please contact the New Hampshire Insurance Department.

**The New Hampshire Insurance Department Can Help**

The New Hampshire Insurance Department's mission is to promote and protect the public good by ensuring the existence of a safe and competitive insurance marketplace through the development and enforcement of the insurance laws of the State of New Hampshire. Contact us with any questions or concerns you may have regarding your insurance coverage at 1-800- 852-3416 or (603) 271-2261, or by email at [consumerservices@ins.nh.gov](mailto:consumerservices@ins.nh.gov). For more information, visit <https://www.nh.gov/insurance>.

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