



## State of New Hampshire Insurance Department

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**FOR IMMEDIATE RELEASE**

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### **New Hampshire Insurance Department Releases Consumer Advisory on Medicaid Redetermination and Alternative Coverage Options for Granite Staters**

**CONCORD, NH (March 13, 2023)** – Today, the New Hampshire Insurance Department (NHID) has released a consumer advisory for Granite Staters regarding the upcoming Medicaid Redetermination and Alternative Coverage Options for impacted Granite Staters.

"As the Medicaid redetermination process accelerates, we want to ensure that Granite Staters are aware of their options and have the information they need to make informed decisions about their healthcare coverage," said New Hampshire Insurance Commissioner Christopher Nicolopoulos. "Our Consumer Advisory is designed to help consumers navigate the redetermination process and access alternative coverage options if necessary. We hope to empower individuals to make informed decisions about their healthcare coverage and avoid any gaps in coverage."

Recently, the New Hampshire Department of Health and Human Services (DHHS) announced its plans to resume Medicaid eligibility and enrollment operations beginning on April 1, 2023.

At present, DHHS is conducting outreach to approximately 102,000 beneficiaries protected under the continuous coverage requirement to determine their Medicaid eligibility. Individuals must complete a redetermination or respond to requests for information sent by DHHS in order to keep their Medicaid coverage.

"As impacted Granite Staters work to find a new health insurance plan, we appreciate that this might make them vulnerable to scams and misleading marketing," said Deputy Commissioner DJ Bettencourt. "Citizens need to be vigilant about what they are signing up for and be aware of fraudsters who might look to take advantage of them. We recommend that consumers seek

coverage through their employer or the individual marketplace on Healthcare.gov and utilize the Navigator program or an independent insurance agent.”

The Consumer Advisory can be located at

<https://www.nh.gov/insurance/media/pr/2023/documents/20230314-redetermination.pdf>.

### **The New Hampshire Insurance Department Can Help**

The New Hampshire Insurance Department’s mission is to promote and protect the public good by ensuring the existence of a safe and competitive insurance marketplace through the development and enforcement of the insurance laws of the State of New Hampshire. Contact us with any questions or concerns you may have regarding your insurance coverage at 1-800-852-3416 or (603) 271-2261, or by email at [consumerservices@ins.nh.gov](mailto:consumerservices@ins.nh.gov). For more information, visit <https://www.nh.gov/insurance>.

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