



State of New Hampshire Insurance Department

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FOR IMMEDIATE RELEASE

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New Hampshire Insurance Department Announces Hampstead Hospital Has Secured Contracts With All Major Insurance Carriers

Contracts Ensure Coverage for Vast Majority of Patients

CONCORD, NH (September 6, 2022) – The New Hampshire Insurance Department (NHID) today announced that Hampstead Hospital has negotiated contracts with all major insurance carriers in New Hampshire.

“Over the past few years, we have made significant strides to rebuild New Hampshire's mental health system, and those critical efforts will continue,” said Insurance Commissioner Chris Nicolopoulos. “Having insurer contracts in place is an important step and will help alleviate the financial uncertainty that has been a challenge for patients for decades. Today’s news is a win for patients, insurers, and taxpayers.”

Hampstead Hospital is a fully licensed and accredited 111-bed private specialty hospital that serves the psychiatric and chemical dependency needs of patients and their families throughout the New England area. It is the only inpatient care provider for children with mental health issues in the state.

Built in 1974, Hampstead Hospital was the first private psychiatric hospital licensed by the State of New Hampshire. Hampstead Hospital accepts psychiatric admissions 24 hours a day, 7 days a week. Psychiatric evaluations can be done on site.

“I want to thank our state’s health insurers for their commitment to tackling the challenges in our state’s mental health system,” said Deputy Insurance Commissioner DJ Bettencourt. “Our department was clear that we wanted each of the carriers to have a provider contract with Hampstead Hospital and we found willing partners in that effort.”

Carriers now under contract with Hampstead Hospital include Aetna, Ambetter, Anthem, Cigna, Harvard Pilgrim and United Health Care.

“Today’s announcement is an example of State agencies and insurance carriers working together to overcome significant hurdles for the good of all New Hampshire residents,” said Health and Human Services Commissioner Lori Shabinette. “Resolving this issue has been a priority for Hampstead Hospital and I want to thank the team for working to finalize these contracts. By having these agreements in place, it will help provide patients and their caregivers with clarity and financial peace of mind that, should they require treatment at Hampstead Hospital, those services will be covered.”

The New Hampshire Insurance Department Can Help

The New Hampshire Insurance Department’s mission is to promote and protect the public good by ensuring the existence of a safe and competitive insurance marketplace through the development and enforcement of the insurance laws of the State of New Hampshire. Contact us with any questions or concerns you may have regarding your insurance coverage at 1-800- 852-3416 or (603) 271-2261, or by email at consumerservices@ins.nh.gov. For more information, visit <https://www.nh.gov/insurance>.

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