



State of New Hampshire Insurance Department

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New Hampshire Insurance Department Issues Updated Frequently Asked Questions Document for Auto Insurance Consumers

Auto Insurance FAQ Is Most-Downloaded Consumer Document On NHID Website

CONCORD, NH (May 31, 2022) – Today, the New Hampshire Insurance Department (NHID) released an updated Frequently Asked Questions document with information for consumers regarding auto insurance in the Granite State.

The Frequently Asked Questions (FAQ) document, located at https://www.nh.gov/insurance/consumers/documents/nh_auto_guide.pdf, is intended to give New Hampshire consumers basic information on automobile insurance, and suggests ways to lower the cost of your auto insurance, shop for auto insurance and file an auto insurance claim. The document also discusses the basics of the repair process and provides consumers with important information on “Total Loss” of a vehicle.

“Auto insurance is an important protection for many Granite Staters,” said NHID Commissioner Christopher Nicolopoulos. “The release of this updated FAQ reflects the vision of the NHID: that all residents and businesses of New Hampshire will be able to manage risk in a changing world. We encourage consumers to download and read our document and to contact our Consumer Services division if they have unanswered questions or concerns about their policies.”

The FAQ, originally released in 2009, has proven to be the most popular consumer document on the NHID website, with over 140,000 downloads since 2013.

“There have been several important changes to auto insurance laws in New Hampshire over the past 13 years, and we’re excited about the updated release of this FAQ,” said James Fox, Property and Casualty Director at the New Hampshire Insurance Department. “In an effort to provide relevant information about the updates to the auto insurance FAQ document, the

Department is inviting consumers to participate in a webinar this Thursday, June 2nd, 2022 at 1:00 p.m.”

Thursday’s webinar can be accessed by clicking <https://bit.ly/3wNmGu4>.

The New Hampshire Insurance Department Can Help

The New Hampshire Insurance Department’s mission is to promote and protect the public good by ensuring the existence of a safe and competitive insurance marketplace through the development and enforcement of the insurance laws of the State of New Hampshire. Contact us with any questions or concerns you may have regarding your insurance coverage at 1-800- 852-3416 or (603) 271-2261, or by email at consumerservices@ins.nh.gov. For more information, visit <https://www.nh.gov/insurance>.

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