



**FOR IMMEDIATE RELEASE**

Contact: Andrew Demers,  
Communications Director  
603-271-3781

## **NHID Announces New Hampshire Hospital Has Secured Contracts With All Major Insurance Carriers**

*Contracts Ensure Coverage for Vast Majority of Patients*

**CONCORD, NH (October 4, 2021)** – The New Hampshire Insurance Department (NHID) today announced that for the first time New Hampshire Hospital (NHH) has negotiated contracts with all major insurance carriers in New Hampshire.

“Over the past few years, we have made significant strides to rebuild New Hampshire's mental health system, and those critical efforts will continue,” said Governor Chris Sununu. “Having insurer contracts in place is an important step and will help alleviate the financial uncertainty that has been a challenge for patients at New Hampshire Hospital for decades. Today’s news is a win for patients, insurers, and taxpayers.”

NHH is the state’s only state-run psychiatric treatment facility. The facility provides acute, inpatient psychiatric services for patients who need active treatment and other essential supports within a continuum of community-based care. As an in-network provider, patient care can be provided seamlessly in New Hampshire, rather than attempting to locate a similar facility out-of-state.

“I want to thank our state’s health insurers for their commitment to tackling the challenges in our state’s mental health system,” said Insurance Commissioner Chris Nicolopoulos. “Our department was clear that we wanted each of the carriers to have a provider contract with New Hampshire Hospital and we found willing partners in that effort.”

Carriers now under contract with NHH include Aetna, Ambetter, Anthem, Cigna, Harvard Pilgrim and United Health Care.

“I want to thank the team at New Hampshire Hospital, including their legal division, for working quickly and diligently to finalize these contracts,” said Deputy Insurance Commissioner D.J. Bettencourt. “The last thing Granite Starters who are working through a mental health issue should have to worry about is whether there will be complications in covering the expenses of their treatment. With these agreements in place, Granite Starters who are seeking treatment for a



mental health emergency at the New Hampshire Hospital can be assured that those services will be covered. This is a significant win for patients."

Previously, special case agreements were negotiated on a patient-by-patient basis, however some care was uncompensated. The practice of NHH is to accept all patients regardless of insurance coverage.

New Hampshire Hospital is currently the only inpatient institute for mental disease for adults in the state of New Hampshire. New Hampshire Hospital provides acute, inpatient psychiatry to citizens experiencing severe and persistent mental illness. Patients admitted to New Hampshire Hospital must be a danger to themselves or others, and must have a clearly diagnosed mental health condition.

### **The New Hampshire Insurance Department Can Help**

The New Hampshire Insurance Department's mission is to promote and protect the public good by ensuring the existence of a safe and competitive insurance marketplace through the development and enforcement of the insurance laws of the State of New Hampshire. Contact us with any questions or concerns you may have regarding your insurance coverage at 1-800- 852-3416 or (603) 271-2261, or by email at [consumerservices@ins.nh.gov](mailto:consumerservices@ins.nh.gov). For more information, visit <https://www.nh.gov/insurance>.

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