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NH Insurance Department Clarifies Anthem Letter to Minuteman Health Members

Concord, NH – Up to 20,000 Minuteman Health members may have received a letter from Anthem notifying them that the Health Insurance Marketplace has assigned them to an Anthem plan for 2018 and asking for a first payment. This letter could be confusing. All members have the opportunity to choose a new plan for 2018. The assignment to Anthem will only take place if a member does not choose his or her own plan.

The New Hampshire Insurance Department encourages all residents shopping for individual coverage – including Minuteman Health members – to actively compare and shop for health plans on and off of HealthCare.gov. Residents should also be aware that the financial assistance information included on the letters they received from carriers, including the Anthem letters to Minuteman members, may not be accurate. The subsidy information for 2018 plans may not have been available at the time the letters were prepared. Consumers should visit HealthCare.gov and update their application or use the [plan preview tool](#) to get an accurate estimate of what their subsidy and premium may be.

All Minuteman Health plans end on December 31, and members will need to choose a plan with a new health insurance company before December 15 to continue coverage.

“We understand that there is a lot of confusion for Granite Staters during this open enrollment period,” said Insurance Commissioner Roger Sevigny. “The Department is here as a resource for anyone in the state who has questions or concerns about their insurance coverage.”

The New Hampshire Insurance Department is available to help consumers who have received this letter and have questions. The Consumers Services unit can be reached Monday through Friday from 8 a.m. to 4:30 p.m. at 1-800-852-3416 or (603) 271-2261, or by email at consumerservices@ins.nh.gov.

The NH Insurance Department Can Help:

For more information from the NH Insurance Department on open enrollment, visit our website: <https://www.nh.gov/insurance/>. If you have questions about or issues with using the Marketplace and obtaining coverage, please call the federal government at (800) 318-2596. Once you have coverage, please contact the Insurance Department with questions or concerns at 1-800-852-3416 or (603) 271-2261, or by email at consumerservices@ins.nh.gov.