

**STATE OF NEW HAMPSHIRE
INSURANCE DEPARTMENT**

**In Re: Aegis Home Protection
Docket No.: Ins. No. 22-046-EP**

MOTION TO ALLOW REMOTE WITNESS

NOW COMES the New Hampshire Insurance Department ("NHID") and hereby requests that the Hearing Officer allow NH consumer S.H. to appear at the hearing remotely, and in support thereof, states as follows:

1. This matter is currently scheduled for a hearing on October 25, 2022.
2. S.H. is a NH consumer who was contacted by the Respondent via US mail. Her limited testimony will relate only to those letters and the status (or more accurately, lack thereof) of any home warranty product on the property.
3. Attendance at the hearing in person for S.H. would interrupt her work as a principal for elementary students in this state, as she works approximately 1 hour away from Concord, NH.
4. INS 206.01 allows a witness to appear remotely as long as there is good cause to allow it, and the witness's appearance remotely would not violate any law or rule or constitutional protections, and would promote the fair, accurate, and efficient resolution of the issues pending before the Department.
5. There is good cause pursuant to INS 206.01 (c) to allow S.H. to appear remotely at this hearing, as attendance in person at the hearing would necessitate her absence from her job as a principal.
6. Allowing S.H. to appear remotely would still permit her to provide the limited testimony needed to consider the issues pending before the Department to enable a fair and accurate resolution of the issues, including any additional questioning by the Hearing Officer or cross-examination by the Respondent, and thereby does not violate any law, rule, or constitutional protection.

7. Due to the Respondent's complete lack of any communication with the Department since the inception of this matter, undersigned counsel has not sought the assent of Respondent for this motion.

WHEREFORE, the NHID respectfully requests that the Hearing Officer:

- A. Allow S.H. to appear at the hearing remotely, either through telephone or video-conference; and
- B. For other relief as is just and proper.

NEW HAMPSHIRE INSURANCE DEPARTMENT

By its counsel,

Date: 10/18/22



Joshua S. Hilliard, Esq.
Compliance and Enforcement Counsel

CERTIFICATE OF SERVICE

The undersigned hereby certifies that a true and accurate copy of the foregoing Motion was sent to Respondent at 13801 Riverport Dr Ste 400, Maryland Heights, MO 63043-4828 and via e-mail to customerservice@aegishome.com.

Date: 10/18/22



Joshua S. Hilliard, Esq.
Compliance & Enforcement Counsel