STATE OF NEW HAMPSHIRE INSURANCE DEPARTMENT

In re: House of Prayer and Life, Inc. d/b/a Jericho Share

Docket No.: INS No. 22-035-EP

ORDER TO SHOW CAUSE AND NOTICE OF HEARING

The New Hampshire Insurance Department ("NHID") orders the House of Prayer and Life, Inc. d/b/a Jericho Share ("Jericho" or "Respondent") to show cause why the New Hampshire Insurance Commissioner should not order the cease and desist of their operations in New Hampshire and/or levy an administrative fine in the maximum amount allowed by law. In support of the Order to Show Cause and pursuant to RSA 541-A:31, RSA 400-A:3, RSA 400-A:17 et seq., RSA 417:6, et seq. and Ins Part 200, the NHID states as follows:

STATEMENT OF FACTS

- 1. Jericho is a foreign, non-profit corporation headquartered in Texas, with an address of 11152 Westheimer Rd, Suite 639, Houston TX, 77042.
- 2. Jericho is not licensed as an insurance company and holds no licenses, certificates, or other approvals to engage in the business of insurance in New Hampshire.
- 3. Jericho markets, solicits and administers health plans in New Hampshire, has sold policies to at least 316 NH consumers, and has approximately 174 active NH policies in force.
- 4. Jericho claims to be a Health Care Sharing Ministry¹ ("HCSM") that is exempt from insurance regulation in New Hampshire under RSA 126-V.
- 5. Jericho advertises its products as alternatives to traditional health insurance to New Hampshire consumers.
- 6. Jericho has entered into health insurance contracts with New Hampshire consumers, where Jericho agrees, upon payment of a monthly monetary fee, to provide coverage for medical costs incurred by its members. While Jericho maintains that the products it offers are not insurance and does not guarantee payment of medical bills, Jericho nevertheless acts as a health insurer by:

¹ The terms "healthcare sharing ministry" and "healthcare sharing organization" are used interchangeably within this Order.

- a. utilizing licensed insurance producers to sell its products within the state;
- charging fixed monthly payments based on the amount of coverage chosen by the consumer and regardless of the amount of requests for payment that are made by members;
- c. requiring members to pay a deductible before covering many medical services;
- d. offering additional insurance coverage alongside its main products, such as critical illness, hospital confinement, accidental death & dismemberment, and dental;
- e. utilizing Preferred Provider networks;
- f. assessing copays for medical services; and
- g. requiring referrals for specialist visits.
- 7. In the first half of 2022, the NHID requested documentation from Jericho demonstrating its compliance with New Hampshire's laws on HCSMs, including that it provide monthly statements to members listing the amount of qualified needs and the amount actually assigned to participants. To date, Jericho has not been able to provide responsive documents to those requests.
- 8. Through the course the of the NHID's investigation, it was determined that Jericho does not meet the legal definition of a HCSM and is therefore acting as an unauthorized insurance company in the state of New Hampshire.

APPLICABLE NEW HAMPSHIRE LAWS

- 9. RSA 405:1 states, "(no) insurance company not organized under the laws of this state shall do insurance business within the state unless it has obtained a license from the insurance commissioner authorizing it to do so."
- 10. NH RSA 406-B:3 states that, "(no) unlicensed person or insurer shall directly or indirectly do any of the acts of an insurance business set forth in RSA 406-B:2 except as provided by and in accordance with the specific authorization of statute."
- 11. The following acts, when done on behalf of an unlicensed insurer, are deemed to constitute the transaction or doing of insurance business in this state:
 - a. The making of or proposing to make an insurance contract;
 - b. The taking or receiving of any application for insurance;
 - c. The receiving or collection of any premium, commission, membership fees, assessments, dues or other consideration for any insurance;
 - d. The issuance or delivery of contracts or certificates of insurance to residents of this state;
 - e. Directly or indirectly acting as an agent for or otherwise representing or aiding another person or insurer in the solicitation, negotiation, procurement, or effectuation of insurance or renewals thereof, or in the dissemination of

information as to coverage or rates, or forwarding of applications, or delivery of policies or contracts, or inspection of risks, a fixing of rates or investigation or adjustment of claims or losses or in the transaction of matters subsequent to effectuation of the contract and arising out of it, or in any other manner representing or assisting a person or insurer in the transaction of insurance with respect to subjects of insurance resident, located or to be performed in this state;

- f. Doing any kind of insurance business specifically recognized as constituting the doing of an insurance business within the meaning of the insurance statutes;
- g. Doing or proposing to do any business equivalent in substance to any of the foregoing in a manner designed to evade the provisions of the statutes; and
- h. Any other transactions of business in this state by an insurer. See RSA 406-B:2
- 12. New Hampshire law exempts health care sharing organizations from insurance regulation if they meet the requirements of RSA 126-V:1.
- 13. To qualify for the exemption from insurance regulation under RSA 126-V:1, a health care sharing organization must meet all of the requirements of that statute, which include in part:
 - a. Acting as a facilitator among participants who have financial and medical needs and matching those participants with those with the present ability to assist with those financial and medical needs;
 - b. Having been in existence continuously and having facilitated the sharing of medical expenses of participants without interruption since December 31, 1999, including predecessor organizations; and
 - c. Providing a written monthly statement to all participants that lists the total dollar amount of qualified needs submitted to the health care sharing organization, as well as the amount actually published or assigned to participants for their contribution.
- 14. RSA 417:3, states that "(n)o person shall engage in this state in any trade practice which is defined in this chapter or determined pursuant to this chapter as an unfair method of competition or an unfair or deceptive act or practice in the business of insurance." Person means "any individual, corporation, association, partnership, reciprocal exchange, inter-insurer, Lloyd's insurers, fraternal benefit society and any other legal entity, engaged in the business of insurance." See RSA 417:2, I.
- 15. RSA 417:4, I(h) defines an unfair and deceptive act or practice as, "misrepresenting, directly or indirectly, in the offer or sale of any insurance" by engaging in a "transaction, practice, or course of business which operates as a fraud or deceit upon the purchaser, insured, or person with policy ownership rights."

LEGAL ALLEGATIONS and/or VIOLATIONS

- 16. To qualify as a HCSM under both Federal and New Hampshire law, an organization must have been in operation and continuously sharing member health care costs since December 31, 1999.
- 17. Jericho cannot meet the exemption requirements of RSA 126-V:1; to date, Jericho has not provided sufficient information to prove it has been continuously sharing medical expenses amongst members prior to December 31, 1999.
- 18. NH law requires that a HCSM act as a facilitator among participants who have financial and medical needs by matching those participants with other participants with the present ability to assist those with financial and medical needs.
- 19. Contrary to NH law, Jericho does not match members' needs with those with a present ability to pay, but instead charges all members a "monthly contribution" (a monthly premium), and then pays or does not pay for members' needs in its sole discretion.
- 20. NH law also requires that a HCSM provide written monthly statements to all participants that list the total dollar amount of qualified needs submitted to the health care sharing organization, as well as the amount actually published or assigned to participants for their contribution.
- 21. Jericho does not provide such statements to its members, as required by NH law.
- 22. Because Jericho does not meet the required legal elements to designate it as a HCSM under RSA 126-V, and is therefore not exempt from regulation, the acts as described in the above statement of facts demonstrate that the organization is operating as an unlicensed insurance company in violation of RSA 406-B:3 and 405:1.
- 23. Further, by falsely misleading consumers to believe that they are joining a valid healthcare sharing ministry which is exempt from regulation under RSA 126-V:1, Jericho has violated New Hampshire RSAs 417:3 and 417:4 I (h).

NEW HAMSPHIRE INSURANCE LAWS VIOLATED BY RESPONDENT

- 24. The NHID maintains that the Respondent violated RSA 406-B:3 and 405:1 by operating as an unlicensed insurance company in New Hampshire by selling insurance to at least 316 NH consumers.
- 25. The NHID maintains that the Commissioner has the authority to levy a monetary penalty in accordance RSA 406-B:12.
- 26. The NHID maintains that the Respondent violated RSA 417:3 and 417:4, I(h) for deceiving at least 316 NH consumers into believing that they joined a valid healthcare sharing ministry.

- 27. The NHID also maintains that the Commissioner has the authority to levy a monetary penalty in accordance with RSA 417:10 for each New Hampshire consumer who enrolled in a Jericho membership.
- 28. The NHID reserves the right to amend this list of insurance laws violated by the Respondent upon reasonable notice to the Commissioner (or his designated Representative) and the Respondent.

PENALTY REQUESTED

- 29. In the event the Hearing Officer determines after evidentiary hearing that the NHID sustained its burden of proof with respect to the allegations of fact and violations of law outlined above, the NHID requests that the Hearing Officer,
- (i) Order Jericho to Cease and Desist doing all current or future business within New Hampshire per 400-A:3;
- (ii) Levy an administrative fine of \$2,500 per each violation as authorized by RSA 406-B:12;
- (iii) Levy an administrative fine of \$2,500 per each violation as authorized by RSA 417:3 and 417:4, I(h).

NOTICE OF HEARING

- 30. An adjudicatory proceeding shall be commenced for the purpose of resolving the issues articulated above pursuant to RSA 541-A:31, RSA 400-A:17, et seq., RSA 417:6, et seq., and Ins 200. To the extent that the Department's rules do not address an issue of policy or procedures, the Department shall apply the N.H. Department of Justice Rules, Part 800.
- 31. The Respondent shall appear at Department on August 9, 2022 at 1:00 PM at the Department's office located at 21 South Fruit Street, Suite 14, in Concord New Hampshire to participate in this adjudicatory proceeding and, if deemed appropriate, be subject to sanctions pursuant to RSA 406-B:12 and RSA 417:10. Respondent's failure to appear at the time and place specified above may result in the hearing being held *in absentia* pursuant to RSA 400-A:19, VII, and sanctions may be imposed without further notice or an opportunity to be heard.
- 32. Steven Notinger Esq. is appointed to act as Hearing Officer in this matter with all the authority within the scope of RSA 400-A:19, et seq. and Ins 203.01.
- 33. Sandra Barlow shall serve as clerk to the Hearing Officer. The parties should direct all communications to Ms. Zalinskie, whose contact information is:

Sandra Barlow, Clerk New Hampshire Insurance Department 21 South Fruit Street, Suite 14 Concord, NH 03301

Tel: (603) 271-2033 Fax: (603)271-1406

Email: Sandra.l.barlow@ins.nh.gov

- 34. The Respondent has the right to be represented by a lawyer in this proceeding. However, the Respondent shall bear the cost of retaining said lawyer. Should the Respondent elect to retain a lawyer, his lawyer shall file a Notice of Appearance with Ms. Barlow, and said lawyer should do so at the earliest possible date. A copy of the NHID's Notice of Appearance form is enclosed with this Order.
- 35. Any party may request a transcript of the proceeding. The party requesting a transcript of the proceedings shall file a written request for a certified court reporter with the Hearing Officer at least 10 days prior to the scheduled hearing date. The costs incurred for the services of a certified court reporter shall be borne by the requesting party.
- 36. Joshua Hilliard, Esq. shall serve as staff advocate representing the interests of the NHID.
- 37. All routine procedural inquiries may be made by contacting Sandra Barlow, Hearing Clerk, New Hampshire Insurance Department, 21 South Fruit Street, Suite 14, Concord NH 03301, (603) 271-2033, but that all other communications with the Hearing Officer and the Commissioner shall be in writing and filed as provided above. *Ex parte* communications are forbidden by statute and the Department's regulations.
- 38. A copy of this hearing notice shall be served upon Respondent by certified mail addressed to the mailing address on file with New Hampshire Insurance Department. *See*, RSA 400-A:14.

It is **SO ORDERED**.

NEW HAMPSHIRE INSURANCE DEPARTMENT

Date: 6-15-2022

Christopher Nicolopoulos,

Insurance Commissioner

CERTIFICATE OF SERVICE

The undersigned hereby certifies that a true and accurate copy of the foregoing Order to Show Cause and Notice of Hearing was sent this date by first-class mail, postage prepaid, and by certified mail, return receipt requested, to the last known address of House of Prayer and Life, Inc. d/b/a Jericho Share at 11152 Westheimer Rd, Suite 639, Houston TX, 77042, and via e-mail to John Oxedine, Esq., at jwolaw@gmail.com

Date: 6/17/21

Joshua Hilliard, Esq.

NEW HAMPSHIRE INSURANCE DEPARTMENT

ATTORNEY APPEARANCE or WITHDRAWAL

| Docket No. (if known): | |
|--|--|
| Respondent Name or Case Name: | |
| □ APPEARANCE | □ WITHDRAWAL |
| Please ENTER my appearance as Counsel for | Please WITHDRAW my appearance as |
| □ I confirm that neither I nor any member of my law firm have been retained by the Department of Insurance or the Commissioner of Insurance. | ☐ Notice of Withdrawal sent to my client on: at the following address: |
| I hereby certify that I provided a copy of this original r | request to the Department and a copy to all other |
| known parties to this matter in accordance with Ins 2 | 04.09. |
| Name: | |
| Firm Name: Email: (| |
| Physical Address: | |
| Mailing Address (if different): | |
| Phone: | |
| Email Consent: □ By checking this box, I consent to Please send communications and documents to the a | |
| Date: Signa | nture: |

If you do not consent to delivery by email, all communications will be sent to you by personal delivery at your physical address or by United States Postal Service first class mail to your mailing address.