



The State of New Hampshire Insurance Department

Carrier Question and Answer Session for the QHP Certification Process

4/18/2019

Questions received from Carriers via email:

1. Is the due date as the May 12th intended, as it is a Sunday?
 - a. NHID wants to start the review process on Monday the 13th. In prior years the due date has been on the Friday prior to the start of NHID's review, but now carriers are given the weekend, as requested by some. Submissions can be provided early if so chosen by the carriers.
2. What are the due dates for off-exchange and on-exchange market plans?
 - a. If the carrier has **only** off-exchange market plans, then the due date for application submission is June 29th.
 - b. If the carrier has on-exchange plans then the application submission deadline is May 12th. This holds true for carriers which have both on and off exchange plans, in such a scenario, **both** the on and off exchange plans are due on May 12th.
3. Will NHID be accepting early-bird application submissions?
 - a. Yes, the state will be accepting early-bird submissions and follow along with the review window outlined by CMS—applications are due on May 22nd and the review window is from May 23rd to June 11th.
4. Where can carriers find the 2020 plan year Network Adequacy template files?
 - a. On the NHID website under the 2020 Plan Year QHP's:
<https://www.nh.gov/insurance/lah/2020-plan-year-qhps.htm>.
5. Are carriers required to submit new Network Adequacy files each year?
 - a. Yes.
6. Template for weekly -call the same as prior years?
 - a. Yes, the meetings will hold the same formatting as prior years, and the Department aims to begin holding these calls the week of April 29th.

Additional questions from Carriers:

1. In the Network Adequacy template, is NPI required for every line?
 - a. Yes, the NPIs of each provider are required. It is particularly important that carriers adhere to this requirement because a computer program is reading the file, not a human, so the non-answer can be detrimental to the program running correctly.
2. Is the Hospital Template found on the Plan Year 2020 QHP applicable to only On-Exchange plans?
 - a. No, the Hospital Template is applicable to both On & Off exchange plans.
3. When will updated submission checklists be sent out?
 - a. Most likely will be sent out in the early week of 4/22.
4. Will SADP filing checklist be available around the same time?

- a. Yes, it will.
- 5. Is the Network Summary template required by the Department again this year?
 - a. From the description provided on the call, it seems as though the referenced template may be a Federally required template. However, for additional detail, and in any case that another question may arise, please reach out to Diana Lavoie at Diana.Lavoie@ins.nh.gov.
- 6. Is the item Summary Plan Description of Continuation of Coverage Rights a QHP item?
 - a. This form is a New Hampshire statutory requirement and can be found on the binders on SERFF
 - i. This form is for Group Plans Only.
 - ii. If it was submitted and approved in the past, then it can be uploaded on SERFF under the supporting documents tab, with the prior approval date indicated.
- 7. If an Carrier's Plan is on the off-exchange only market, then what is the filing date?
 - a. If the carrier has **only** off-exchange market plans, then the due date for application submission is June 29th.
 - b. If the carrier has on-exchange plans then the application submission deadline is May 12th. This holds true for carriers which have both on and off exchange plans, in such a scenario, **both** the on and off exchange plans are due on May 12th.
- 8. If any carriers have any follow-up questions, or any questions at all, please reach out to Diana Lavoie via email at: Diana.Lavoie@ins.nh.gov.