



State Coordinating Council for Community Transportation

April 7, 2016 – 1:30 to 3:30 p.m.

Granite State Independent Living, Concord, NH

Minutes

Members:

1. Fred Roberge
2. Van Chesnut
3. Rebecca Harris
4. Patrick Herlihy
5. Bill Finn
6. Pam Jolivette
7. Beverly Raymond
8. Mike Tardiff

Others:

1. Shelley Winters
2. Matt Waitkins
3. Pat Crocker
4. Michael Acerno
5. Patsy Kendall
6. Jeff Donald
7. Tim White
8. Christina Burgess, Student
9. Steven Favorite
10. Roberta Berner
11. Dave White

Chair Roberge called the meeting to order at 1:30 p.m.

Approval Minutes of March 3, 2016 Meeting

Rebecca Harris moved to adopt the minutes as presented; Beverly Raymond seconded.

Vote: Adopt as written Unanimous.

FY 2015 Annual Report – Adoption of 2015 Annual Report Patrick Herlihy moved and Bill Finn seconded a motion to adopt the report with table corrections/revisions noted.

Committee Reports

Agency Partnerships – The committee met within the month and decided that each of the committee members will attend the meetings of their own and other RCCs to present the Executive Summary of the survey. The next meeting will be to put together a workplan for the next fiscal year.

The reasons for leaving Title 3B funding on the table because they are unable to access the funds in the new billing structure were reviewed. DHHS has tweaked the formula to increase the per person rate to \$0.57 cents per day and \$0.54 cents per mile. This will bring in about

\$2,500 or \$5,000 if they were able to amend contracts before the end of the year and bill at a higher rate for those two months. Transportation at GCSCC was \$84,000 in the red last year and they left \$130,000 on the table which goes back to the federal DHHS. The funding is there, yet the states formula does not allow it to be accessed.

Next step will be to meet with the New DHHS Commissioner.

Critical that the SCC continues to push the SCC to participate in this effort and education cost delivery systems and how they work and what they should be doing to collaborate with the SCC. Coordination has been a challenge going back to 1995. The AP committee has done some good work. The HHS is not paying the full costs as it is

Software – HBSS 3-year time extension is expected to be before G&C on May 18. Agreement with CTS is still unresolved due to a management changes in that organization.

Volunteer Programs – Committee met after the SCC meeting, sent out a save the date for September 30 and again in April 2017 during national volunteer week. The committee's next meeting will be to set out the agenda.

Rebecca Harris explained how she was asked to moderate a panel on Volunteer Transportation with non-publicly funded programs at the Tri-State Learning Institute conference on planning for aging in communities. These privately sponsored groups are good programs, but don't effectively replace the infrastructure that is created by publicly funded services that will be assured stability over time. She has been asked to do a similar webinar on volunteer driver programs, but she is going to work with Bev Raymond to produce a product that is a compare and contrast with publicly funded programs and the advantages they present in serving communities.

Plan Rewrite – DOT has received inquiries from potential bidders and posted responses to the SCC website. Proposals are due in their office on April 12th and the committee will gather after the bidders are known and conflict of interest disclosure forms are completed. Since the review committee members were present, the set Tuesday April 19 at 1:00 pm to review proposals. Patrick Herlihy will confirm a conference room and Pat Crocker and Matt Waitkins will send out a notice. Electronic copies of the responses will be shared with the committee members to prepare for that meeting.

Communications – Agency Partnership asked for an SCC handout for them to leave behind at visits to the RCCs. Rebecca Harris will send it out for SCC review and comments.

Medicaid Managed Care Transportation – CTS – David White. During his last visit his organization was going through the process of HHS procurement for the expansion group of Medicaid beneficiaries that will be covered on the marketplace for insurance. These and several fee for service clients amount to and additional 48,000 people and combined with the state Medicaid population amounts to service for approximately 200,000 beneficiaries. They are getting reservations for 60,000 trips per month, 50,000 of which are completed; 40–50% of the total completed trips are “friends and family reimbursement.” About 50 providers of transportation throughout the state are being utilized. White would like to talk about volunteer programs as it is a great way to serve the Medicaid population in rural areas. Fred Roberge suggested that the VDP committee meet with Dave White to talk about program collaboration and administrative service support. They could review the different levels of sophistication and risk management requirements he would have to put people in vehicles through CTS. CTS’s Annual provider meeting will be held in June or July and those interested in attending should contact him to get signed up. He has hired a new director of business development Margaret Mixen, who will be joining them in May and will be working on developing business for Medicaid programs.

Rebecca Harris noted that the VDP’s hallmark is peer learning. White said that their annual meetings serve this purpose and provide an opportunity for the exchange information.

The provider network standards are improving as a result of working with CTS and they are making progress in providing transportation for Medicaid clientele and the MCOs and State are becoming less of an issue now. Less than 1% of trips delivered are provided without complaints. Right now the software which is Trapeze requires an individual log in for each program and this presents a challenge for providers. Trapeze is now being called TripSpark. They are looking for a bridge between HBSS and TripSpark. They are looking for a solution so that providers don’t have to toggle between 3 portals to assign trips.

NHTA/TNH/SCC – Van Chesnut said the event will be at the Holiday Inn on June 2nd. He has invited Region 1 FTA staff to speak on the Fast Act and important programmatic stuff on the new legislation; Rebecca Harris will do a demo of venues and voices; the SCC will do a presentation on the state of coordination. Carol Wright, a former director of Easter Seals Project Action, is a contractor with FTA in DC in the aging disability transportation center was also mentioned as potential speaker.

New Business – R2W Rides to Wellness – FTA has published a NOFO on improving mobility innovative and access and mobility initiatives called Rides to Wellness (R2W). Eligible applicants include direct recipients of FTA funding such as a 5307 provider or a state government. The applicant and proposer must serve as the lead agency of the consortium.

The type of projects they are looking for are those that will:

- Develop replicable, innovative, sustainable solutions to healthcare access challenges;
- Foster local partnerships between health, transportation, home and community based services and other sectors to collaboratively develop and support solutions that increase healthcare access
- Demonstrate the impacts of transportation solutions on improved access to healthcare and health outcomes and reduced costs to the healthcare and transportation sectors.

Eligible projects include mobility management; health and transportation provider partnerships; technology; and other actions that drive change.

Eligible applicants include: States, Tribes, and Designated or Direct Recipients for funds under 49 U.S.C. 5307, 5310 or 5311. Applicants must serve as the lead agency of a local consortium that includes stakeholders from the transportation, healthcare, human service or other sectors. Members of this consortium are eligible as subrecipients. Applicants must demonstrate that the proposed project was planned through an inclusive process with the involvement of the transportation, healthcare and human service industries FR NOFO March 29th p.17549 – 53. Applications are due on May 31st.

The Leadership Team had discussion about this and the DOT could submit an application. The suggestion is to consider building a software bridge among the regions with funding through this new program. That bridge could allow everyone to share data, including trip data, on needs, location of clients, trip purposes and destinations. They would plan to have a meeting with the Medicaid transportation broker, leadership and HBSS to discuss this as a replicable project across the country. It might help with coordination issues and this could be an excellent IT project to expand the work that has been done so far.

David White would be happy to sit down around the table to discuss the bridge if the product could be used statewide and not just the providers in the pilot project. Sharing the bridge will all those that deliver NEMT is the goal. It will have to be fleshed out by next week due to the time for submitting an application. SCC Leadership will put a call in to HBSS to confirm a meeting on Friday, April 15 at 10:00 AM at DOT.

Rebecca Harris – Offered tickets to Fisher Cats playing Harrisburg Senators in Manchester, at \$12 per ticket which were a fund raiser for the bike walk alliance.

Public Comments – None

Agenda for May – R2W follow up – plan rewrite – update format and content June 2 meeting.

Adjourn – Van Chestnut moved Bill Finn Seconded motion to adjourn at 3:15 pm.

Adopted: May 5, 2016