

## New Hampshire DOT Bureau of Turnpikes Safety Patrol Sponsored by GEICO Facts

The NHDOT BOT Safety Patrol program was established in the spring of 2011. The patrol's purpose was and continues to be to assist and provide service for motorists experiencing motor vehicle problems while traveling I-95 between the Massachusetts and Maine borders, the Central Turnpike from the Massachusetts state line on the FEET to I-93 Exit 14 in Concord, and the Spaulding Turnpike from Portsmouth to Exit 16 in Rochester. The Safety Patrol responds to new incidents every day resulting in an average of 3,000 annually.

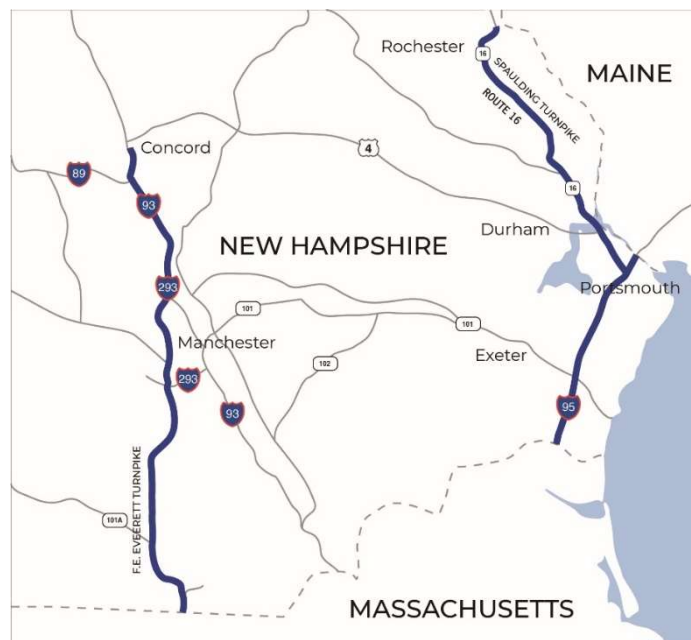
The NHDOT Safety Patrol, sponsored by GEICO, drivers on the Turnpikes are NHDOT employees. While the vehicle driven during patrol hours is branded with the GEICO logo, the drivers are hired and paid by NHDOT. The drivers wear safety vests that identify them as NHDOT employees.



### Coverage Areas and Times

Two (2) fully equipped patrol vehicles operate on 16 miles of I-95 from the Massachusetts border to the Maine border and 44 miles of the Spaulding Turnpike for approximately five (5) hours per day, Monday-Thursday, nine and a half (9 ½) hours on Friday and, eight (8) hours Saturday and Sunday from the weekend prior to Memorial Day Weekend to the weekend after Labor Day weekend. In the winter months, from mid-September to mid-May, the Safety Patrol patrols the I-95 and Spaulding Turnpike five (5) hours a day, Monday-Friday.

Two (2) fully equipped patrol vehicles operate on 53.5 miles of the Central Turnpike from the Massachusetts state line to I-93 Exit 14 in Concord for approximately six and a half (6.5) hours per day, Monday-Thursday, eight and a half (8.5) hours on Fridays and six hours (6) on Sundays.



## **Determining Who Needs Assistance**

The NHDOT Safety Patrol, sponsored by GEICO, unit patrols in the coverage areas continuously during operating hours. During their patrol, Safety Patrol drivers stop and help stranded motorists they encounter. If a unit is already on the way to a major incident, it may bypass a stranded motorist, but will report the breakdown.

## **Compensation of Drivers and Services**

Motorists are not charged for services provided by the NHDOT Safety Patrol, sponsored by GEICO, and drivers do not accept tips.

## **Type of Assistance Provided**

The NHDOT Safety Patrol, sponsored by GEICO, unit can provide assistance to motorists by changing a flat tire, jump-starting a car, making small safety repairs, and/or calling a tow truck or other safety service.

## **Limitations of NHDOT Safety Patrol Services**

The NHDOT Safety Patrol, sponsored by GEICO, is not a wrecker service and does not tow vehicles. The special bumper on the patrol vehicle is used to push a disabled vehicle to the shoulder to clear congestion and maintain safety. The patrol driver will then help call a wrecker for the motorist.

NHDOT Safety Patrol drivers are not law enforcement officers. They do help the State Police with traffic direction and other needed tasks at accidents and other incidents. The assistance the Safety Patrol drivers provide frees troopers to do their primary job: performing normal and necessary law enforcement duties.

## **GEICO Sponsorship**

In 2019, NHDOT issued a Request For Proposals for sponsorship of the Safety Patrol program. The competitive process resulted in Travelers Marketing, being awarded the contract. In December 2021, NHDOT and Travelers Marketing, representing GEICO, opted to renew sponsorship. With GEICO as the exclusive sponsor of the Safety Patrol, the program is now known as the Safety Patrol sponsored by GEICO.

NHDOT is proud to team up with GEICO. The goal of the collaborative sponsorship is to create a long-term, supplemental funding source for the Safety Patrol program.

Additional information about the program can be found at [www.SafetyPatrolinfo.com](http://www.SafetyPatrolinfo.com). Assisted motorists may share their experience with the Safety Patrol on this website, or by posting to social media using the hashtag #GEICOSafetyPatrol.

The NHDOT BOT Safety Patrol program is operated solely by New Hampshire DOT personnel who are not authorized to contact GEICO on behalf of the motorists or assist in insurance claims.

## **ABOUT GEICO**

For over 85 years, GEICO has been helping people with great, affordable coverage for their car, as well as their home, boat, RV, motorcycle, and much more! Founded in 1936, GEICO insures tens of millions of vehicles in all 50 states and the District of Columbia. A member of the Berkshire Hathaway family of companies, GEICO employs thousands of associates countrywide; we also support our network of independently-owned GEICO Local Offices in communities across the country.

For more information, please visit [geico.com](https://www.geico.com).

For articles on driving safety, car or home maintenance, and other helpful tips, please visit GEICO Living at [geico.com/living](https://www.geico.com/living).