

Canterbury Rest Area ADA summary

22 October 2012

Jillian Shedd

Accessible Parking Spaces:

- Van accessible parking spaces are missing appropriate signage. *Add R7-8a "Van Accessible" signage mounted at least 60" high.*

Ramps:

- The ramp has a vertical drop off on either side but does not provide a curb or floor surface that extends 12" beyond the handrail. *Provide a curb or floor surface that extends 12" beyond the handrail.*

Stairs:

- Handrails not provided on both sides of the stair. *Provide handrails to comply with ADAAG 504.6.*
- Height of riser is 8". *Provide stairs with risers 4-7" high.*
- Tread depth is 9.5". *Provide steps with tread depth of at least 11".*

Accessible Entrances and Exterior Doors:

- Clear maneuvering space in front of the door is insufficient on the handle side of the door. *Reconfigure door so that there is at least 18" maneuvering space on the handle side of the door.*
- The door hardware is not usable with one hand without tight grasping, pinching, or twisting of the wrist, such a lever or pull handle, or a panic bar. *Provide door hardware that is usable with one hand without tight grasping, pinching, or twisting of the wrist, such a lever or pull handle, or a panic bar.*

Accessible Reception – Service Counters:

- Reception counter that is not used for writing is 40"h. *Replace with a counter that provides at least a 36" wide portion not higher than 36".*

Accessible Interior Path of Travel - Obstacles:

- Brochure rack protrudes more than 4". *Remove or relocate brochure rack.*

Accessible Toilet Rooms:

- Signage identifying the restroom, with the wheel chair symbol, braille and raised letters is missing. *Install appropriate signage meeting aforementioned specifications.*
- Insufficient clear floor space for doors that must be opened in a series. *Provide clear floor space between the doors measuring at least 48 inches in length plus the width of any door swinging into the space between the doors (plus at least 36 inches).*
- Door hardware and coat hooks are mounted at 54". *Re-mount door hardware and coat hook no higher than 48".*
- Ambulatory access stall does not have grab bars installed on both sides of the stall. *Install grab bars on both sides of the stall.*
- Pipes beneath sink are not insulated. *Insulate pipes beneath sink.*
- Accessible stall closes faster than 5 seconds. *Adjust door closer to close in no less than 5 seconds.*

- The accessible stall closes into the stall. *Reverse hinges so door does not close into the stall.*

Drinking Fountains:

- Water fountain protrudes more than 4" into path of travel. *Provide detectable rubber mat beneath water fountain.*

Signage:

- Signage identifying permanent rooms, with braille and raised letters is missing. *Install appropriate signage meeting aforementioned specifications.*

Public Telephones:

- Operable parts of the payphone are 51" high. Remount payphone so operable parts are no higher than 48".

Colebrook Welcome Center ADA summary

1 July 2015

Sandt Michener

Accessible Parking Spaces:

- Accessible parking spaces and access aisles are 2.7-3% slope, exceeding 2% maximum. *Re-grade accessible spaces and aisles to 2% slope or below to become compliant.*

Accessible Entrances and Exterior Doors:

- It was noted that the entrance door on the right closed in two seconds, faster than the five second minimum. *Adjust door closer to close in no faster than 5 seconds.*

Accessible Interior Path:

- It was noted that there were objects protruding more than 4" and mounted higher than 27" or lower than 80": Brochure rack, Restroom signs. *Replace, remove and/or relocate items to not protrude more than 4" or be mounted lower than 27" or above 80".*

Accessible Restroom:

- Toilet paper dispenser is mounted 12" forward of the toilet bowl. *Re-mount toilet paper dispenser to be mounted no more than 7-9" forward of the toilet bowl.*

Men's Restroom:

- The rim of the accessible urinal is 19" high. *Re-mount urinal so the rim is no higher than 17".*
- The flush control is mounted 47" high. *Re-mount flush control to no more than 44" high.*

Drinking Fountains:

- The spout is mounted at 37.5". *Remount so the spout is no higher than 36".*

Intervale Rest Area ADA summary

9 October 2015

Sandt Michener

Exterior Accessible Path of Travel:

- Gaps between tiles exceed 1/2" in many places. There are loose and missing tiles. This is a hazard for all users. *Replace tiles with suitable firm, stable, slip resistant walkway material with gaps less than 1/2".*

Stairs:

- Center handrail loose and missing in sections. *Replace and/or repair handrail.*

Accessible Entrances and Exterior Doors:

- It was noted that the N outer door closed in 3 seconds, N inner door in 4 seconds, S inner door 3 seconds. This is faster than the 5 second minimum. *Adjust door closer to close in no faster than 5 seconds.*
- Lower N and W doors exceed 5 lbs force to open. *Adjust closers to close with less than 5 lbs force.*

Men's Restroom:

- The rim of the accessible urinal is 19" high. *Re-mount urinal so the rim is no higher than 17".*

Drinking Fountains:

- Water fountain protrudes more than 4" into path of travel. *Provide detectable rubber mat beneath water fountain.*

Lebanon Rest Area ADA summary

21 September 2015

Sandt Michener

Accessible Parking Spaces:

- Van accessible parking spaces are missing appropriate signage. *Add R7-8a "Van Accessible" signage mounted at least 60" high.*

Exterior Accessible Path of Travel:

- There are no detectable warning panels present at curb ramps. *Fit detectable warning panels at curb ramps/tip downs.*
- The grade or slope of the path of travel is 7.6%, in excess of the 5% maximum. *Re-grade to less than 5%.*

Accessible Reception – Service Counters:

- Reception counter is 40" high, in excess of the 36" high maximum for a counter not used for writing and in excess of the 34" high maximum for a counter that is used for writing. *Replace or modify existing desk to conform to the aforementioned specifications.*

Accessible Interior Path of Travel - Obstacles:

- Pay phone protrudes more than 4". *Remove or relocate payphone.*

Accessible Restroom:

- The distance from the centerline of the toilet is 19", more than the 16-18" maximum. *Re-mount toilet so the centerline is between 16 and 18".*
- The bottom edge of the mirror is 44" high, higher than the 40" maximum. *Re-mount mirror so that the bottom edge is no higher than 40".*

Men's Restroom:

- The rim of the accessible urinal is 18" high. *Re-mount urinal so the rim is no higher than 17".*

Drinking Fountains:

- Water fountain protrudes more than 4" into path of travel. *Provide detectable rubber mat beneath water fountain.*

Room signage:

- Signs are mounted 64" high, higher than the 60" maximum. *Re-mount signs so the centerline is no higher than 60".*

Public Telephones:

- Clear floor space in front of the pay phone is less than 48" w x 36" deep. *Remove or relocate phone to have an approach of at least 30" x 48".*

Employee Break Rooms with Kitchens:

- Sink is 37" high. *Re-mount sink to 34" h or less.*

- Clear floor space for sink approach is 38" x 22". *Relocate sink to accommodate an approach of at least 48" long and 30" wide.*

Littleton Rest Area ADA summary

8 July 2015

Sandt Michener

Accessible Parking Spaces:

- Van accessible parking spaces are missing appropriate signage. *Add R7-8a "Van Accessible" signage mounted at least 60" high.*
- Access aisle adjacent to van accessible space is 68" wide. *Repaint space to at least 96" wide.*

Exterior Accessible Path of Travel:

- There is a 1" high transition from the walkway to the front entrance. *Re-grade entrance to less than 1/4" h change in level.*

Accessible Interior Path of Travel - Obstacles:

- Brochure rack protrudes more than 4". *Remove or relocate brochure rack.*

Toilet Rooms:

- There are no audible fire alarms in the toilet rooms. *Install audible (horn or speaker) fire alarms in the toilet rooms.*
- Door hardware and coat hooks are mounted higher than 48". *Re-mount door hardware and coat hook no higher than 48".*
- Pipes beneath sink are not insulated. *Insulate pipes beneath sink.*
- The bottom edge of the mirror is 45" high, higher than the 40" maximum. *Re-mount mirror so that the bottom edge is no higher than 40".*

Accessible Restroom:

- Clear maneuvering space in front of the door is 5" on the handle side of the door. *Reconfigure door so that there is at least 18" maneuvering space on the handle side of the door.*

Men's Restroom:

- Door closes in 4 seconds. *Adjust closer to close in no fewer than 5 seconds.*

Women's restroom:

- Flush control is located on the wall side of the restroom. *Move flush control to open side of the room.*

Drinking Fountains:

- Water fountain protrudes more than 4" into path of travel. *Provide detectable rubber mat beneath water fountain.*
- The spout is mounted at 38". *Remount so the spout is no higher than 36".*

Fire Alarms:

- There are no visual (strobe) fire alarms in the toilet rooms, public use areas and all employee common use areas. *Install (strobe) fire alarms in the toilet rooms, public use areas and all employee common use areas.*

Salem Rest Area ADA summary

3 November 2015

Sandt Michener

Accessible Parking Spaces:

- Accessible spaces on E side are 88"– 90" wide. *Repaint spaces to at least 96" wide.*

Exterior Accessible Path of Travel:

- There is a 1"- 1.5" high transition from the curb ramp to the parking lot. *Re-grade curb ramp and/or parking lot to less than 1/4" h change in level.*
- Detectable warning panels not present on curb ramps. *Add detectable warning panels to curb ramps.*
- The path of travel to the entrance has slopes 2-4%. *Re-grade path to 2% or less.*

Accessible Reception – Service Counters:

- Reception counter that is not used for writing is 42.5"h. *Replace with a counter that provides at least a 36" wide portion not higher than 36".*

Accessible Interior Path of Travel - Obstacles:

- Brochure rack protrudes more than 4". *Remove or relocate brochure rack.*

Toilet Rooms:

- There are no door pull handles on the inside of the stall doors in the toilet rooms. *Install door pull handles on the inside of the stall door.*
- Door hardware and coat hooks are mounted at 53"-56". *Re-mount door hardware and coat hook no higher than 48".*
- The bottom edge of the mirror is 43" high, higher than the 40" maximum. *Re-mount mirror so that the bottom edge is no higher than 40".*

Women's and third restroom:

- Flush control is located on the wall side of the restroom. *Move flush control to open side of the room.*
- Pipes beneath sink are not insulated. *Insulate pipes beneath sink.*

Drinking Fountains:

- Water fountain protrudes more than 4" into path of travel. *Provide detectable rubber mat beneath water fountain.*

Rest Room signage:

- Men's room sign mounted at 63", Women's sign mounted at 64". *Re-mount signs no higher than 60" to center of sign.*

Public Telephone:

- Operable parts mounted at 55". *Remove or re-mount so the operable parts are no higher than 48".*

- No volume control. *Provide phone with volume control.*

Employee break room:

- Top of the sink is 36" high. *Re-mount sink so top is no higher than 34".*

Sanbornton Rest Area ADA summary

22 October 2012

Jillian Shedd

Accessible Entrances and Exterior Doors:

- Curb ramp is 12% at entry. Replace curb ramp with a ramp with a slope 8.3% or less.

Accessible Reception – Service Counters:

- Reception counter that is used for writing is 40”h and provides no knee space. *Replace with a counter that provides at least a 36” wide portion not higher than 34” with minimum 27” high knee space.*

Toilet Rooms:

- There are no door pull handles on the inside of the stall doors in the toilet rooms. *Install door pull handles on both of the stall door.*
- Door hardware and coat hooks are mounted higher than 48”. *Re-mount door hardware and coat hook no higher than 48”.*
- Ambulatory access stall does not have grab bars installed on both sides of the stall. *Install grab bars on both sides of the stall.*
- Pipes beneath sink are not insulated. *Insulate pipes beneath sink.*
- Accessible stall closes faster than 5 seconds. *Adjust door closer to close in no less than 5 seconds.*
- The sink is mounted at 36” high. Remount sink to 34” or lower.
- Flush Control for the urinal is mounted at 48”. Remount flush control to no more than 44”.

Drinking Fountains:

- Water fountain protrudes more than 4” into path of travel. *Provide detectable rubber mat beneath water fountain.*

Signage:

- Signage identifying permanent rooms, with braille and raised letters is missing. *Install appropriate signage meeting aforementioned specifications.*

Public Telephones:

- Operable parts of the payphone are 51” high. Remount payphone so operable parts are no higher than 48”.

Seabrook Welcome Center ADA summary

Updated 20 April 2016

Sandt Michener

Accessible Parking Spaces:

- For a parking lot this size (201-300 spaces) seven accessible spaces are required, two of which need to be van accessible. It appeared that there are only six signed spaces, including a van accessible space. It was difficult to tell if there was another accessible space marked as the paint was faded. *There is room to easily mark and sign an additional van accessible space adjacent to an existing 96" w access aisle to become compliant.*

Exterior Accessible Path of Travel:

- It was noted that the slope of the ramp from the South sidewalk to the main entrance was 11%. *The section needs to be removed and re graded to no more than 8.3% to become compliant.*
- There are a few cracks/heaves in the concrete in excess of 0.5". *Repair/fill cracks.*
- Curb ramps lack detectable warning panels. *Add truncated dome panels to curb ramps. This can be performed as part of the next resurfacing.*

Stairs:

- There are gaps in excess of 0.5" in the stairway and in the transition to the sidewalk. *Replace/repair mortar and fill in gaps in concrete*

Entrances:

- Most of the interior entrance doors require 8-10 lbs. force to open, significantly above the 5 lbs or less requirement. *Adjust interior entrance doors to require 5 lbs force or less to open.* Although this would make the doors ADA compliant, as this is a Welcome Center, power door openers would be an appropriate upgrade.
- The door to the vending building requires 12 lbs force to open, above the 10 lbs force maximum for exterior doors. *Adjust exterior entrance doors to require 10 lbs force or less to open*
- It was noted that the threshold to the vending building is 2" h, but the contractor onsite informed me that this was being addressed.

Reception/Service Counters:

- The reception counter is not accessible. For a counter that **is** used for writing, there needs to be a 36" w section that is no higher than 36". For a counter that is **not** used for writing, there needs to be a 36" w section with 27" h knee clearance beneath, height between 27-34". *Replace existing counter with writing appropriate counter per ADAAG 902 or 904.*

Signage:

- The bottom of the Restroom sign is mounted at 63". *Re-mount sign so the center of the sign is no higher than 60" and no lower than 48".*

Staff Restroom:

- No audio/visual fire alarm present. *Install audio/visual fire alarm.*

- This restroom is not accessible. Signage should be changed to reflect this. *Replace existing wheelchair signage with signage without accessible wheelchair symbol.*
- Disabled staff will need to use public accessible restroom until a complete restroom renovation is completed to ADA standards.

Spare Restroom:

- Coat hook is broken off. *Replace with new coat hook mounted no higher than 48" high.*

Women's Restroom:

- Coat hook is mounted at 51" h. *Replace with new coat hook mounted no higher than 48" high.*
- Mirror is mounted at 41". *During renovation, mount mirror no higher than 40" to meet ADA standards.*

Men's Restroom:

- Mirror is mounted at 42". *During renovation, mount mirror no higher than 40" to meet ADA standards.*
- The pipes beneath a sink are not insulated. *Insulate any non-insulated pipes.*

Public Telephones:

- Not accessible. Operable parts mounted above 48" maximum, no TTY. *Remove or upgrade to accessible public telephones.*

Barriers removed since January 2013 Survey

- Restroom doors no longer swing into the stall.
- Spare restroom mirror has been lowered to 40".
- Men's restroom faucet handles now compliant.

Springfield Rest Area ADA summary

26 October 2012

Jillian Shedd

Accessible Parking Spaces:

- One accessible parking space is missing the wheel chair symbol sign. *Provide one R7-8 sign.*

Exterior Accessible Path of Travel:

- Detectable warning panels not present on curb ramps. *Add detectable warning panels to curb ramps.*

Accessible Reception – Service Counters:

- Reception counter that is not used for writing is 36”h and provides no knee space. *Replace with a counter that provides at least a 36” wide portion not higher than 34” with minimum 27” high knee space.*

Accessible Toilet Rooms:

- Signage identifying the restroom, with the wheel chair symbol, braille and raised letters is missing. *Install appropriate signage meeting aforementioned specifications.*
- There are no door pull handles on both sides of the stall door in the spare toilet room. *Install door pull handles on both sides of the stall door.*
- Door hardware and coat hooks are mounted at 52”. *Re-mount door hardware and coat hook no higher than 48”.*
- The distance from the centerline of the toilet to the wall is 20”. *Remount toilet so the centerline is 16-18” from wall.*

Women’s restroom:

- The bottom edge of the mirror is 42” high, higher than the 40” maximum. *Re-mount mirror so that the bottom edge is no higher than 40”.*
- The top of the sink is 35” from the floor. *Remount sink no higher than 34”.*
- Napkin dispenser is mounted 54” high. *Remount dispenser no higher than 48”.*
- The control parts of dispensers are not usable with one hand and require grasping, pinching, or twisting of the wrist. *Install dispenser that is usable with one hand and does not require grasping, pinching, or twisting of the wrist.*

Employee break room:

- There is no knee clearance below the sink. *Provide at least 27” knee clearance beneath the sink.*

Sutton Rest Area ADA summary

22 October 2012

Jillian Shedd

Exterior Accessible Path of Travel from Sidewalks/Parking Lot to Accessible Entrance:

- Curb ramp is less than 36" wide. Replace with a compliant curb ramp at least 36" wide.

Ramp:

- Ramp has a 9% slope. *Re-grade to 8.3% or less.*
- Ramp surface is not firm, stable and slip resistant. *Provide firm, stable and slip resistant ramp surface.*

Stairs:

- Handrails not present on both sides of the stair. *Provide handrails on both sides of the stair.*
- Handrails not sturdy or secure in their fittings. *Provide secure and sturdy handrails.*
- Handrail gripping surface is not continuous. *Provide continuous handrail gripping surface, including landings.*
- Handrails do not extend 12" beyond the top and bottom of the stairs. *Extend handrails 12" beyond the top and bottom of the stairs.*
- Tread depth is 10". *Replace steps with tread depth at least 11".*
- Steps have open risers. *Replace steps that have closed risers.*

Accessible Entrances and Exterior Doors:

- Clear maneuvering space in front of the entry door is insufficient on the handle side of the door. *Reconfigure door so that there is at least 18" maneuvering space on the handle side of the door.*

Accessible Toilet Rooms:

- Door hardware and coat hooks are mounted at 51". *Re-mount door hardware and coat hook no higher than 48".*
- The stall door opens into the stall. *Remount hinges so door opens outward.*
- Grab bars not present on both sides of the accessible stall. *Install grab bars on both sides of the stall.*
- The distance from the centerline of the toilet to the wall is 19". *Remount toilet so the distance from the centerline to the wall is 16-18".*
- The flush control is not mounted on the open side of the room. *Mount flush control on the open side of the room*

Accessible Urinal:

- Clear forward approach space is insufficient. *Provide clear approach space of 30"w x 48" deep.*
- Flush control is 57" high. *Remount flush control no more than 44" high or provide auto flush.*

Drinking Fountains:

- Water fountain protrudes more than 4" into path of travel. *Provide detectable rubber mat beneath water fountain.*
- Spout is mounted at 41" high. *Mount spout no higher than 36" from the floor.*