

NEWS RELEASE

STATE OF NEW HAMPSHIRE, DEPARTMENT OF TRANSPORTATION

Carol A. Murray, Commissioner

For Immediate Release

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E-ZPASS CUSTOMER SERVICE CENTER TO BE CLOSED FOR TWO DAYS
MARCH 18-19 CLOSURE TO ALLOW FOR SYSTEM SOFTWARE UPGRADE

The New Hampshire Department of Transportation announces the New Hampshire Customer Service Center for E-ZPass electronic tolling will be closed to both internet and telephone customers on Saturday, March 18 and Sunday March 19, 2006.

This two-day closure at the Newark, New Jersey-based facility will be to allow for system software upgrading work. New Hampshire E-ZPass customers and potential new customers will not be able to log into their account via computer or open new accounts. Telephone customers will also not be able to access the customer service center over the weekend. Both the NH E-ZPass website and the telephone number (877-643-9727) will be back in service on Monday, March 20.

As of the end of February, the New Hampshire E-ZPass program had 157,526 accounts and a total of 276,510 transponders had been purchased. For the week ending March 12, 52.7% of all transactions on the New Hampshire Turnpike System were with E-Z Pass. The highest percentage of E-ZPass use for the past week was at the Bedford Road Ramp on the Everett Turnpike (67.2%), followed by Exit 11 (65.6%) and Exit 10 (64.7%).