

ON THE MOVE

New Hampshire Department of Transportation Newsletter



Summer 2013



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Commissioner's Corner

The Memorial Bridge – A Symbol of What We Still Can Achieve



For months, it has been the dominant focus of questions seemingly wherever I go. It can be when I stop by the local coffee shop in the morning, visit a hardware store on the weekend, or even during a night out with friends. How's the construction of the Memorial Bridge going? How soon before it's open to traffic? What are the plans for a ribbon cutting? I know the questions are coming before they are even asked. I welcome them.

The Memorial Bridge replacement project has captured the public's attention and interest in the Seacoast Region at unprecedented levels. It is much, much more than just a transportation project to the people who live there. Here's a sampling of some of the feedback we have received:

"I'm so glad the bridge looks similar to the old one. Great job! Good design and done in such a timely manner!" - Debbie M.

"It looks like the beginning of new "hope". I'm glad she's coming back in similar form. Always LOVED Mem. Bridge." - Starr S.

"Can't wait to try her out." - Fred R.

*"Bless you! Hugs to come at bridge opening."
- Carol S.*

"I want to drive with my windows down across that baby!" - Liz T.

In addition to its economic importance to the region, connecting Portsmouth, New Hampshire and Kittery, Maine and restoring the missing link in

US Route 1 between Ft. Kent, Maine and Key West, Florida, the new Memorial Bridge is a historical and emotional bond to the past. The motto for the project is very fitting – "Connecting Generations & Bridging Communities".

The new Memorial Bridge's engineering innovations also make it a vision for the future of transportation. It's the first bridge of its kind in the world, designed and built without gusset plates, those steel connector plates that have been costly to repair and weak links that compromise the strength of the separate pieces they connect. From the project website – *The three spans (or truss sections) have been designed with an uninterrupted consistent profile; therefore expediting fabrication and construction.* Then there's the metalized zinc coating, applied to the bridge steel at a company in Claremont, that's expected to last up to 50 years without the need for repainting. The bridge itself should far outlive the 88 years its predecessor was in service.

It's hard to believe that this \$81 million project has proceeded so rapidly over 18 months, beginning with the demolition of the closed steel bridge in early 2012. Onlookers have been mesmerized each step of the way, from the float-out of the center lift span to the rising of the new lift towers.

It's only one project and many others are needed across New Hampshire to maintain and improve our transportation network. But at a time when transportation funding needs far outweigh our ability to respond with available resources, the new Memorial Bridge stands as a symbol of what we still can achieve. It will serve future generations well for many decades to come.

A handwritten signature in black ink that reads "C. D. Clement". The signature is stylized and cursive.

Commissioner Christopher D. Clement, Sr.

ON THE MOVE

Smooth Sailing

through the Hooksett Tolls



Governor Maggie Hassan prepares to cut the ribbon signifying the completion and imminent opening of the second highway speed tolling facility in New Hampshire.

NHDOT Leads Region With Second Open Road Tolling Facility in 3 Years

Almost three years to the day since New Hampshire became the first state in the region to introduce highway speed electronic tolling, the NHDOT has done it again.

Weeks ahead of schedule and just in time for the Memorial Day Weekend traffic, the new Open Road Tolling (ORT) lanes at the Hooksett Tolls on the Everett Turnpike (I-93) were opened for business on May 29th.

Similar in appearance to its predecessor at the Hampton Tolls, the Hooksett ORT project includes four ORT lanes (two northbound and two southbound) in the center of the plaza that are separated from conventional toll lanes by several hundred feet of concrete barrier.

Calling the turnpike project "a shining example of how innovative investments in New Hampshire's infrastructure throughout can improve our lives and economy," Governor Maggie Hassan cut a ribbon to mark its completion. The ORT lanes were opened to motorists a few hours later, and through the first weekend 70% of all vehicles passing through the Hooksett Tolls took advantage of them.

The Hooksett Tolls process over 25 million transactions a year, with peak traffic volumes routinely over 80,000 vehicles a day on summer weekends.

The benefits promised by ORT at Hooksett are many:

- Improved customer convenience – no lines or waiting to pay tolls
- ORT lanes move traffic 5.5 times faster than a conventional toll booth

- Reduced travel time – 14.4%, saving 265,695 hours a year
- Reduced fuel consumption (465,640 gallons) with no stopping or braking
- Safer – reduction of incidents by approximately 60%
- Improved air quality due to reduced vehicle emissions

Additional project work involved toll plaza modifications to accommodate ORT infrastructure highway widening/interchange improvements, rehabilitation of three bridges, and guardrail and drainage improvements. R.S. Audley, Inc. of Bow, New Hampshire was the general contractor for the \$22.5 million project.



Turnpikes Bureau Administrator, Chris Waszczuk briefs members of the House Public Works Committee on the Hooksett Open Road Tolling project during a morning tour on May 29th.

ON THE MOVE

Major Upgrades Ahead for the Hooksett Welcome Centers on Everett Turnpike

\$32 Million Public-Private Project Will Add Restaurants and Fuel Stations



In less than two years, you won't recognize the Welcome Centers that line both sides of Interstate 93 (Everett Turnpike) in Hooksett.

With Executive Council approval, construction is expected to begin late this year on major improvements at the two facilities that will no doubt be embraced by the many thousands of motorists who pass by daily.

A unique and innovative private-public partnership will involve Granite State Hospitality, LLC (Common Man Restaurants) designing, financing, building, operating and maintaining the service areas under a 35-year lease agreement with the State of New Hampshire.

Each new 36,000 square foot building will feature a New Hampshire "mill building architectural style" and will include a 1950's style diner, Italian farmhouse, old-time deli, coffee and breakfast shop, country style convenience store, an interactive visitor center, and a State liquor store. Other amenities will include 20 gas pumps, rest rooms, bank, vending space, a drive-thru window, and a pet walk area.

The NHDOT (Turnpikes) expects to receive a minimum of \$23 million in rent over the lease period, which could increase to over \$39 million based upon concessions and gas sales.

Present plans call for both new service area facilities to open in April 2015.

NHDOT Billing System Upgrade Team Receives “Extraordinary Service Award”

Armand Nolin (Finance) Among 3 Cited For Cost-Saving Improvements

An average of \$170 million a year is not chump change. That’s what the New Hampshire Department of Transportation processes annually in billing for reimbursable Federal funds for NHDOT projects.

Previously done manually and on a weekly basis, the process has been dramatically improved with the implementation of a new application called the Current Billing System (CBS). The new system, developed by a three-person team, one member from the NHDOT and two from the Department of Information Technology (DoIT), has significantly improved cash flow and the billing process, with Federal reimbursements received as often as every other day into the State Treasury.

Project team members Armand (AJ) Nolin from the Finance and Contracts Bureau, and Diane Gleason and Gary Palmer, both from DoIT, were recognized with an “Extraordinary State Service Award” by Governor Maggie Hassan and the Executive Council on May 15th.

According to the award nomination, submitted by NHDOT Finance Director Patrick McKenna, and DoIT’s Gail Hambleton and Michele Peterson, the new CBS system is a “phenomenal achievement” that was built in-house in just seven months at a cost of under \$200,000. Other states have spent “more than \$30 million to design and build comparable systems.”

The long-term use of this proprietary application affords the NHDOT “the ability and flexibility to integrate data compilation, reporting and revenue collection with existing State systems, providing long-term efficiencies and cost-savings.”

For more information, visit: http://admin.state.nh.us/hr/award_recipients.asp?year=2013



From left to right: Michele Peterson (DoIT), Patrick McKenna (NHDOT), Gary Palmer (DoIT), Diane Gleason (DoIT), Armand (AJ) Nolin (NHDOT), Terri Marcelli (FHWA), Patrick Bauer (FHWA) and Gail Hambleton (DoIT).



Transportation construction work continues in New Hampshire after the sun goes down. Construction Bureau Contract Administrator Steve Piper sent along this photo of demolition activity on the Middle Road Bridge over the US Route 1 Bypass in Portsmouth. The \$4.3 million project replacing two bridges over the Route 1 Bypass began in June. The final completion date is September 2015.

New On-Line Application Launched for NHDOT Projects

“Project Viewer” Details Design to Completion

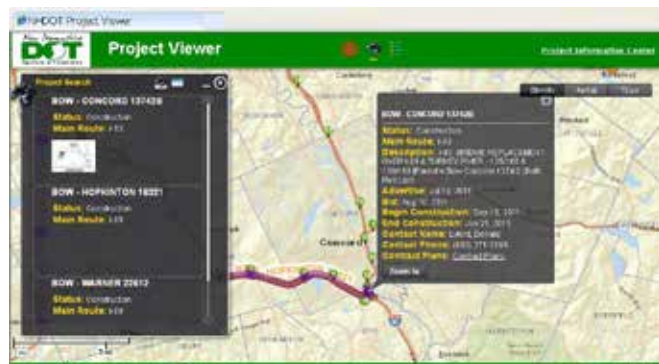
Whether you are looking for road and bridge projects near where you live, considering locating a new business, or are a transportation engineer, a new mapping tool on the New Hampshire Department of Transportation (NHDOT) website can provide you with quick and easy access to information on state transportation projects.

The NHDOT has recently launched “Project Viewer,” an on-line application that shows general locations and information for planned, current, and completed projects.

“This is a much improved application that was developed completely in-house,” says Glenn Davison, Manager of the NHDOT’s GIS planning section. “It provides transparency and better communication to the public, allowing users multiple ways to search and view details of projects in the planning, design, and construction phases. It’s the same information that we have for our use.”

To access Project Viewer, log onto the NHDOT website (www.nhdot.com), click on “Project Center” in the upper left column, and then click on “DOT Projects Map System.”

The link: <http://gis.dot.nh.gov/projectviewer/>



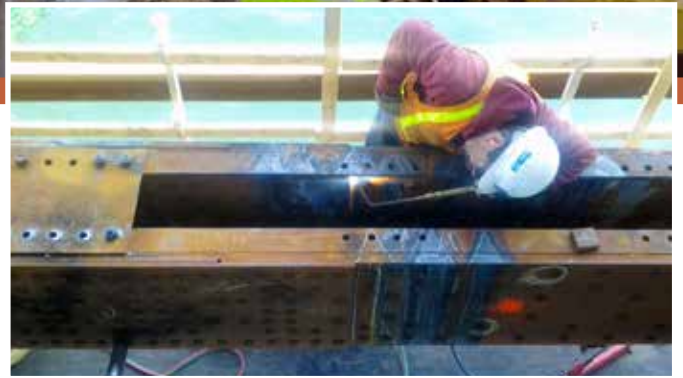
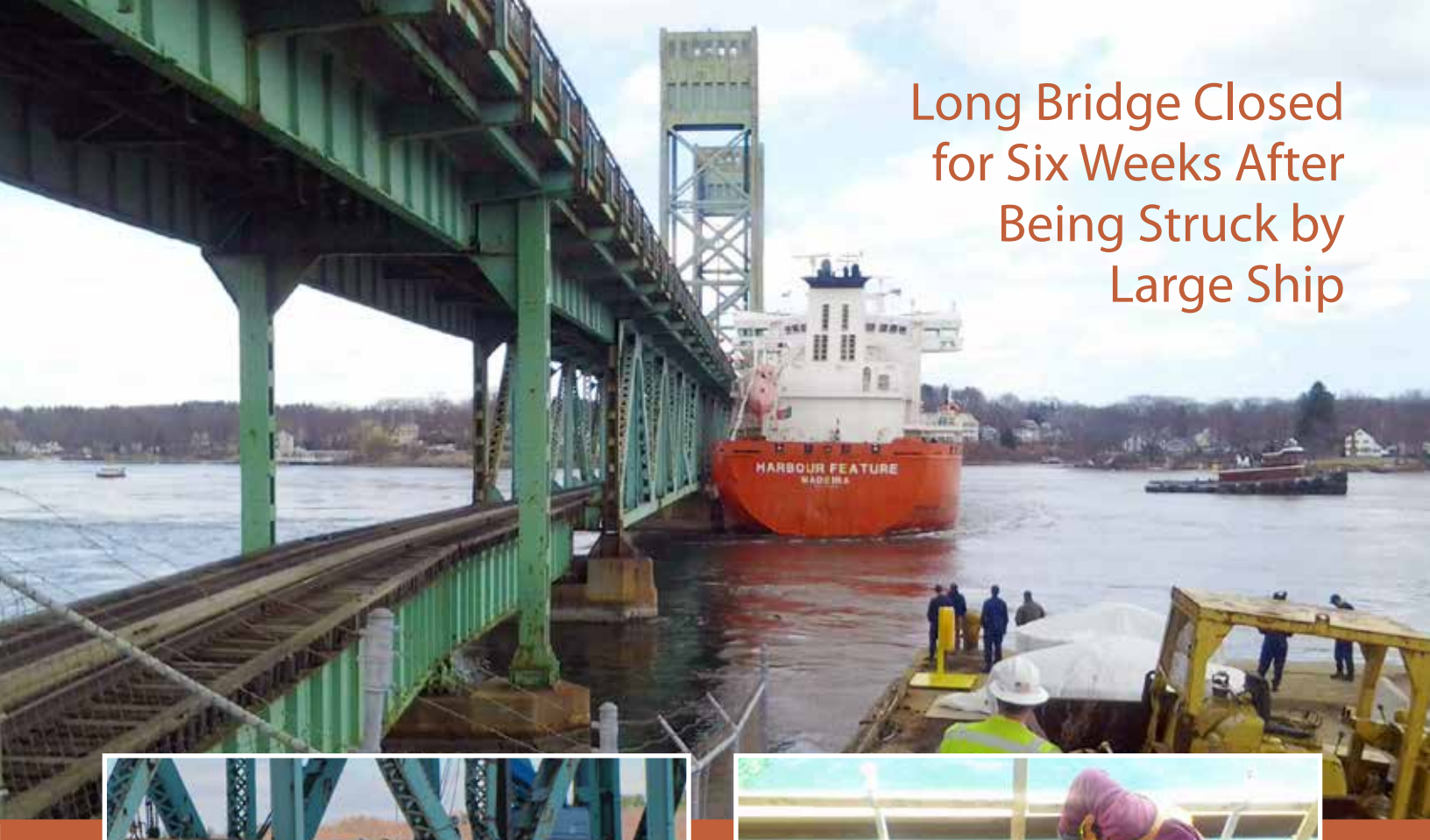
Highlights of “Project Viewer” include enhanced search capabilities and expanded project information, such as project description and status, contact information, and links to additional project information.

Improvements and Needs on Interstate 89 in Lebanon

Brand new bridges and some badly in need of repair were on display during multiple stops on Interstate 89 in Lebanon on June 7th. More than six months after the project was fully opened to traffic, State and local officials cut a ribbon to mark the completion of the I-89 Exit 20/NH 12A improvement project. The \$26 million project reconstructed the Exit 20 Interchange, replaced the I-89 bridges over NH 12A and widened NH 12A along a busy commercial corridor. It also constructed a connector tunnel underneath I-89 between two shopping plazas. Among those attending the ceremony were three NHDOT employees who worked on the project – pictured are (left to right) Project Manager Don Lyford (Highway Design), Contract Administrator Peter Kehoe (Construction), and District Construction Engineer Shaun Flynn. A tour that included Executive Councilor Ray Burton and local elected officials also stopped at two I-89 Red List bridges over Hardy Hill Road (right photo) that are currently not funded in the State’s Ten Year Transportation Plan for rehabilitation or replacement.



Long Bridge Closed for Six Weeks After Being Struck by Large Ship



It was the cruelest of April Fools jokes, and not the kind of incident New Hampshire's top State "Red Listed" bridge needed, just two months after the lift-bridge was knocked out of commission by a lift malfunction. It happened on April 1st at about 1:30pm when a large ship broke away from its mooring at the state pier in Portsmouth and struck the downriver side of the 73-year old Sarah Mildred Long Bridge.

Damage to the Long Bridge was significant, promising a lengthy closure of the steel span that carries the Route 1 Bypass over the Piscataqua River to Kittery, Maine. Closer inspections showed the collision by the 475-foot long MV Harbour Feature oil/chemical tanker had damaged two vertical trusses and the lower chord of the bridge. The estimated damage sustained by the bridge was \$2.5 million.

Working with the Maine DOT, the NHDOT brought in Cianbro, Inc. of Pittsfield, Maine to do the repair

work. NHDOT District Construction Engineer Nickie Hunter coordinated the repair project, which required the replacement of the damaged trusses and heat-straightening of the bent lower chord. A support structure for the bridge needed to be constructed in the river before work could begin.

With the closure projected at eight weeks, work began from dawn to dusk daily. The challenges were unique, requiring innovation, extensive planning, engineering, cooperation, and coordination. From the staff of the Maine and New Hampshire DOTs, to the contractor, subcontractors, and engineering consultants, everyone contributed to making the expedited repair project possible and successful.

The Long Bridge was reopened to motor vehicle traffic on May 13th, two weeks ahead of schedule, once again restoring a vital link between Maine and New Hampshire.

Mechanical Services Team Takes Top Honors at 36th Annual Safety Plow Rally

Skills Honed During Long, Challenging Winter on Display at Loon Mountain

Same Bureau - different team - same result. The Mechanical Services Bureau duo of Ben Gelinas and Jeremy Minery took the biggest trophies back to Smokey Bear Boulevard in Concord as the overall winning team competing at the NHDOT's 36th Annual Safety Plow Rally held on May 16th in Lincoln. It was the second year in a row that a Mechanical Services team finished on top.

Hosted by District 1, there was still a hint of snow on the slopes of Loon Mountain as the two person teams took to the parking lot course to compete in such events as the Texas Roll, Wing Slalom and Plow Mount. All Highway Maintenance Bureaus / Districts, Turnpikes, and Mechanical Services were represented by teams of highly qualified contestants.

The Gelinas-Minery team secured the overall top spot by also winning individual events – Defective Truck and Texas Roll. Second place went to the District 6 team of Felix "Bub" Gardner and Fred Wallace. Another District 6 team, Timothy Libby and Michael Bigna, took third place.

Commissioner Chris Clement thanked operations employees for their hard work this past difficult winter. The Commissioner said he was impressed with the innovations submitted, saying he believes some could receive consideration for patents.

Retired NHDOT employees in attendance included: Maintenance Supervisors Bill Snow (District 3) Butch Leel (District 4) and Bill Fralick (District 6), Mechanical Services Ivan Stevens and Bruce Inglis, District Engineer Pamela Mitchell (District 5), Bud Durling (Traffic TMC), Highway Patrol Foremen Ed Merrill, Dave Geary, Mickey Mulcahey, and Mark Lance (District 3), and Highway Maintainer Ralph Fisk.

Plow Rally Chairman Gary Clifford (District 5) extended thanks to District 1 staff who hosted the event, especially Maintenance Supervisors Rob Glover and John Paul Hilliard, Patrol Foreman Bryan Pease, and the PS 115 Lincoln and PS 124 Franconia crews for lunch, Tammy Towle for the invitations, and Alissa Briggs and Verna White for scorekeeping.



The Mechanical Services team of Jeremy Minery (center) and Ben Gelinas (right) finished in the number one spot as the overall winner of the 2013 NHDOT Safety Plow Rally. Operations Director Bill Janelle (left) presented the awards.



Judges working the "Defective Truck" event huddle to tally their individual scores.



The top innovation for 2013, as decided upon by a panel of judges, was a "pipe puller connector," which was designed and fabricated by District 4's Bob Hebert and Kevin Magoon (PS #404 Hillsborough)

ON THE MOVE

2013 Plow Rally Results

EVENT	WINNING TEAM	TEAM NAMES
Safety Quiz (Determined by Tie-Breaker)	District 4 - PS 412 Marlborough	Ben Tatro, Driver, Chris Hall, Assistant
Defective Truck	Mechanical Services Car Shop	Ben Gelinas, Driver, Jeremy Minery, Assistant
Plow Mount	District 6 - PS 604 Northwood PS 609 Newfields	Felix "Bub" Gardner, Driver, Fred Wallace, Assistant
Wing Slalom	District 5 - PS 525 Canterbury	Marshall Bennett, Driver, Morgan Cofferen, Assistant
Texas Roll (Determined by Tie-Breaker)	Mechanical Services Car Shop	Ben Gelinas, Driver, Jeremy Minery, Assistant

OVERALL WINNING TEAMS

1st Place	Mechanical Services Car Shop	Ben Gelinas, Driver, Jeremy Minery, Assistant
2nd Place	District 6 - PS 604 Northwood PS 609 Newfields	Felix "Bub" Gardner, Driver, Fred Wallace, Assistant
3rd Place	District 6 - PS 601 Milton	Timothy Libby, Driver, Michael Bigda, Assistant

INNOVATIONS

1st Place	Pipe Puller Connector District 4 PS 404 Hillsborough	Designed by: Bob Hebert and Kevin Magoon Fabricated by: Bob Hebert and Kevin Magoon Used by: District 4 Patrol Section 404, Hillsborough
2nd Place	Manhole Cover Lifter District 1 PS 111 Twin Mountain	Designed by: Corey St. Cyr Fabricated by: Corey St. Cyr Used by: District 1 PS 111 Twin Mountain Crew
3rd Place	Cable Guard Rail Puller – Backhoe Attachment District 5 PS 504 Henniker	Designed by: PS 504 Crew Fabricated by: Nate Harrison and Darryl Peasley Used by: District 5 PS 504 Henniker Crew

LOGO DESIGN

1st Place	District 2 - PS 206 Bristol	Mark Avery, Highway Patrol Foreman
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ON THE MOVE



The Public Appreciates the NHDOT's Quick Storm Response

July 17, 2013

I wanted to take the time to tell you what a great job the DOT team did on US Route 4 in Salisbury between 350 and 400 Old Turnpike Road. The recent heavy rains destroyed the side of the highway, some of the road itself and access to a few driveways.

This was the worst washout I've ever seen in 36 years. My driveway was inaccessible during and after the heavy rains due to washout damage. Your team (from Andover sheds I believe) was here right away and worked into the night to make a temp repair until they could come back in the morning to do a proper job. They returned bright and early the next morning and worked diligently over the next week on this section of road. Everyone who lives in this area was very appreciative of their skills, speed on task and handling of traffic, and still allowing us to get in/out of our driveways.

They were professional, polite, friendly and their skills in the road repair was so impressive.

I stopped to thank them and told them what a great job they were doing but I think it would mean so much more if you told them I'd written in to you. I'd like your Commissioner to know what a great job they did as well. From the flaggers to the excavator drivers... a job well executed!

As a retired state employee, I know what a bad rep employees get from the general public so it's important for employees to know that many people appreciate the hard work they are doing and their skills. And, they need to hear it.

Very sincerely,
Sue Clark, Salisbury, NH

To: NHDOT: I want to commend your crew for their hard work in getting the road near Goodrum's Crossing in Westmoreland passable so quickly. Not only were they diligent but also thoughtful. Seeing that I was walking to my cousin's house because of the damage, they sent someone to offer me a ride, and even had water for me! It was much appreciated.

Ms. E. Melanie Lanctot, Readfield, Maine

Editor's note: The ride was courtesy of District 4 Construction Foreman Jack Berquist, and the water from Safety and Environmental Coordinator Julie Kroupa.



Flash Flooding Damages Roads in Monadnock and Upper Valley Regions

Once Again NHDOT Crews Quickly Reopen Nearly All Affected Locations

You really couldn't blame NHDOT Highway Maintenance District 4 crews that maintain sections of state routes 12, 12A, 63, 123, and 123A in towns like Westmoreland, Alstead, Acworth, and Surry if they shouted, "Not Again!"

Heavy rains and flash flooding on June 28th and July 2nd once again opened old wounds in the form of major washouts in some locations that had seen the same sort of damage at various times dating back to 2005. The scenarios were similar – heavy downpours over a short period of time that transformed streams into torrents running alongside hilly roads. The results were significant road damage, and in the case of at least one town road in Westmoreland, a bridge collapse.

"The quick state and local response of public works employees meant that virtually all of the closed roads without alternate routes were reopened by the end of the week. Given that this is the busiest in-state travel time of the year, that was fortunate."

- Nashua Telegraph

Also hit were some communities further north in District 2, where a huge hole opened up on NH 120 in Lebanon, as well as a section of Route 12A in Plainfield. Numerous local roads were washed out in the western part of the state.

Working from dawn to dusk, and in some cases right through the July 4th holiday, NHDOT crews quickly reopened all state routes except a section of NH 12A in Alstead and Surry.

In a letter to the Alstead Board of Selectmen, NHDOT District 4 Engineer Doug Graham wrote, "Several of the areas that washed out this time on Route 12A are the same as those damaged in 2005. Under normal conditions, I would have expected the previous repairs to last well into the future. It was obvious to us that more substantial repairs than those done in 2005 are needed to help ensure that roads can

withstand more significant storm events. Unfortunately, this approach will require Route 12A to remain closed for several months, likely until fall, in order for the project to be designed, bid and constructed."

Preliminary local and State damage estimates exceeded \$6 million. Governor Maggie Hassan asked President Obama to issue a major disaster declaration and provide emergency assistance for repairing the damage.

Construction Bureau Recognizes 105 Years of State Service

From left to right:
Construction Bureau Administrator Ted Kitsis, Peter
Marshall, Alan Hinerth, Kevin Lapointe, Ashok
Kakadia, Gary Homer, and Carissa Traill



Over a century of construction field experience was recognized by the Construction Bureau on July 1. Peter Marshall and Alan Hinerth each have 30 years of service with the NHDOT. Peter is working in Carroll on a scenic vista/Park and Ride project. Alan is working on NH Route 25 in the Warren-Wentworth area. Kevin Lapointe has 15 years of service, and is currently working on the I-93 Exit 2 project in Salem. Ashok Kakadia, Gary Homer and Carissa Traill have each marked 10 years of State service with the NHDOT. Ashok is in Barrington and soon will be back in Rochester working on a Park and Ride project. Gary is completing projects in Concord, and has started a large interstate contract along I-93 between Exit 24 and 25 in Ashland-Plymouth. Carissa is currently finishing up the Open Road Tolling project in Hooksett and will soon be working on the I-293, Exit 4 reconstruction project in Manchester that will get underway later this year.

Service Awards



Jim Irwin (Planning & Community Assistance) has marked 30 years of State service. Jim began his DOT career as a Civil Engineer I in the Construction Bureau, working

on the Newington-Dover bridge over Little Bay. After years of working on mostly bridge projects in the seacoast region, he moved to Highway Design in 1998 as a consultant supervisor in the Consultant Section. Since 2000, Jim has been working in Planning as the man “under the hood” for web maps, and the Departments’ GIS applications as a Systems Development Specialist V.



Richard Trempe (District 4) has reached the 30 years of State service milestone with the NHDOT. Richard is patrol foreman at the Temple #418 Patrol Facility, which maintains

about 110 miles of State Highway, including NH 101. He calls his DOT service “challenging and rewarding”.



Keith Cota (left) and Dave Powelson have been following similar paths for nearly four decades. After they both graduated from Clarkson University, they walked to work

together on their first day as young engineers at the NH Highway Department on June 12, 1978. Both have achieved 35 years of service and hold important positions with the NHDOT. Keith (Highway Design)



is Chief Project Manager and overseeing the Memorial Bridge project. Dave (Bridge Design) has never stopped inspecting bridges and is Chief of the Existing Bridge Section.

ON THE MOVE

NHDOT People



Jim Minichiello (Right-of-Way) retired on April 18th with more than 26 years of State service. Jim worked almost his entire NHDOT career as a Right-of-Way appraiser. Among the highest

priced pieces of property he remembers appraising was a surplus piece of shorefront land on Squam Lake that went for \$6,000 a foot. The Sanbornton resident plans to retire in Arizona where he will “grow kumquats, hunt quail, and play harmonica in the “Rocket 88’s” blues band.”



Highway Design Project Manager Alex Vogt retired April 30th after more than 25 years with the NHDOT. Among the more memorable projects Alex oversaw during his career

were the Manchester Airport Access Road, and the new Shaker Bridge over Mascoma Lake in Enfield. The Concord resident plans to do some traveling, including a trip to England this summer. Alex worked 13 years in the construction business in places like Alaska and Washington State before joining the Department. “I hope I made a difference,” he said.



Commissioner Clement recognized Daniel Riordon (Mechanical Services) for 25

years of State service at the May major staff meeting. Dan has worked his entire NHDOT career as a heavy equipment mechanic, beginning first in Turnpikes. He has consistently improved his heavy equipment maintenance skills over the years by taking the latest training courses.



Shelly Winters is the new Administrator of the Rail & Transit Bureau. Shelley most recently worked as the Transit Administrator for the Bureau, which included supervision of

the transit staff and direct administration of all Federal Transit Administration programs. Her new position adds supervision of the railroad and bike/pedestrian sections of the Bureau.



Bob Spinney, Foreman of Bridge Maintenance Crew 12 Portsmouth,

presents Sarah Long Bridge Operator Linda Ferguson with her 15 year certificate. Linda works an 84 hour shift from Monday to Monday and then enjoys a week off while the other shift is on duty. Linda started as a temporary gate operator and has worked her way up becoming the NHDOT’s only female LBW III Operator.



Guy Giunta (Highway Design) has marked 25 years with the NHDOT. The landscaping specialist has been Supervisor of the Roadside Management Section since

2001, overseeing landscaping contracts across the state. The Sanbornton resident (and Selectman) has also Chaired the Governor’s Lilac and Wildflower Commission for several years.



District 4 Engineer Doug Graham was recognized for 35 years of State service at the June major staff meeting. Doug began his NHDOT career as an Engineering Technician I in

Construction in June of 1978. He transferred to the Traffic Bureau in 1989 and was promoted to Assistant Traffic Engineer. Doug also served as Assistant Bridge Maintenance Engineer before assuming the District Engineer position in September 2011.



Denise Markow (Traffic), Manager of the Transportation Management Center, has been recognized with an “Award of Excellence” by ITS Massachusetts for her efforts in advancing

traffic management in the New England Region. Denise, who has led the New Hampshire Intelligent Transportation System (ITS) program for five years, was cited for her role in the design and installation of ITS systems on I-93 and I-95, and for being a “relentless champion of the NHDOT ITS Program.”

ON THE MOVE

Service Awards (3rd Quarter)

5 Years:

Corey Spetelunas - Highway Design
Eric Costello - District 5
Gary Dossett - Commissioner's Office
John Hamilton - District 6
Juanita Andrew - Traffic
Keith Whitehill - District 6
Kelly Hacking - Human Resources
Lee Veilleux - District 1
Michael George - District 5
Peter Thompson - District 3
Richard King - District 5
Ronald Guyette - Construction/Engineering Audit
Scott Magoon - District 5
Shane Bilodeau - District 6
Shannon Hartley - District 3
Stewart Casper - Traffic
Todd Webster - District 1
Travis Dickinson - Bridge Maintenance

10 Years:

Charles Blackman - Highway Design
Christopher Balch - Bridge Maintenance
David Rattray - District 4
Frank Patterson - District 4
George Griffin - Mechanical Services
John Sutherby - Turnpikes
Mark Aldrich - Bridge Maintenance
Phyllis Haley - Turnpikes
Pollyann Printy - Right-Of-Way
Robert Lamphier - Fuel Distribution
Steven Benoit - Mechanical Services
Tracey Adams - Materials & Research

15 Years:

Amy Mansfield - Traffic
Andrew Hall - Bridge Maintenance
Cabot Ronish - Bridge Maintenance
Diane Lacerte - Turnpikes
Elizabeth Coughlin - Turnpikes
Jessie Tichko - Right-Of-Way
Jon Russell - District 4
Mark Avery - District 2
Paul Tully - Turnpikes

20 Years:

Julie McComb - Human Resources
Richard Patch - Highway Design
Russell Bell - Traffic

25 Years:

Brett McCrea - Highway Design
Brian Cassel - Construction/Engineering Audit
Geoffrey Peirce - District 5
George Dionne - District 6
Nancy Mayville - Planning & Community Assistance
Richard Davis - District 4
Stephen Dickinson - District 1
Susan Cormier - Finance

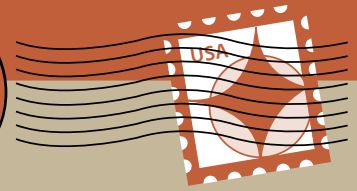
30 Years:

Deborah Weil - Finance
Joel Hildreth - Bridge Maintenance
Robert Irwin - Planning & Community Assistance
Wayne Perkins - District 3

35 Years:

Barry White - Bridge Maintenance
Burt Deyoung - District 5
Mark Carlson - Traffic

Letters



May 16, 2013

Dear NH DOT,

Well I need to send you guys some compliments and they are very long overdue. Being a commuter and seeing the traffic delays over the Newington to Dover bridge, I must say nice job on the upgrades. The project looks well-coordinated...and looks to achieve some much needed relief. I also saw the contract prices and while they are very large, they look like they are well thought out and achievable. So congrats for doing it and doing it right. But my compliments go "way beyond that". I have lived in Maine growing up and live in Portsmouth for a number of years, and now work in Boston. I remember not too long ago driving south to Boston and waiting in bumper-to-bumper traffic starting in Portsmouth all the way through the toll booths. Life was very miserable and I can only imagine what types of pollution this traffic caused NH. Since the installation of the E-ZPass system, I notice a marked improvement in the traffic flow. Then came the high-speed E-ZPass and I don't think I have ever seen better traffic flow through 95. In fact, if I was new to the area, I probably would have thought this was always like this. So with both of those items said. Cheers!

Brian Ferland
Acton, Maine

June 5, 2013

I am writing to let you know how thrilled I am about NH roadways and their appearance. I travel through the Bedford tolls every day and the wild flowers off to the right are just awesome. I have communicated this also to Guy Guinta (Roadside Development Section) but wanted to be sure how pleased I and many others are with the NH highway landscape! Keep up the great work!

Sincerely,
Kate Plunkett

April 15, 2013

I write to you today as a grateful (E-ZPass) customer. Without dismantling the sequence of events and issues, my focus today instead will remain on Renee Dupuis. My first call to her was responded to immediately, her follow up and determined spirit to remedy the issue was unflinching. Most importantly Renee listened to my entire sordid experience without interrupting. Clearly, she has the ability to take the time necessary to hear the issue in full and then to solve the problem. Her demeanor was clear, concise and firm. I appreciated her ability to do her job and in such a proactive manner.

Kendra Nikodem
Concord, NH

June 6, 2013

Just wanted to say thanks for the beautiful seasonal flowers that you planted along the new airport access road - worth a trip up the road just to view them - white daisies and purple lupine - gorgeous!!

Therese Benoit
Merrimack, NH



*Committed to
Excellence, Safety,
Innovation, and
the Future...*

ON THE MOVE

NHDOT Wellness Town Hall: *Obtaining Employee Input*

Good health doesn't just happen. It takes work! The NHDOT supports and encourages employee wellness. Over 50 DOT employees gathered in Concord on July 23rd for a "Wellness Town Hall" to discuss what health and wellness means to them and their co-workers.



Representatives from all areas of the Department were invited to participate. Members of the Wellness Committee facilitated smaller groups to learn how to enhance the DOT Wellness Works program.

Each group was asked questions such as "why is wellness important to DOT employees?", "what health topics employees are interested in learning about?", and "how does the DOT support and encourage wellness, and how can we improve that?"

Suggestions included: designating a wellness person at each shed; providing a web page that can be accessed at home with easy to find wellness information; starting a question and answer blog; providing more training about health benefits at the District training days; and initiating wellness activities outside of work hours and in different parts of the state.

Employees are interested in more incentives for wellness activities. Discussion also addressed what interferes with some employees' ability to participate in wellness, and how to include families in the wellness program. Schedules and workloads are identified problems, but personal perception about wellness is another obstacle.

Communication and access is a consistent theme. The Wellness Committee and Wellness Coordinator Paula Nash will work to develop an action plan to address the information gained about the NHDOT's "Wellness Works" program. The 2013 NHDOT Wellness Fair is set for August 28.

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Cover photo: Just hours before it was opened to traffic on May 29th, many of those attending a ribbon-cutting ceremony for the new Hooksett Open Road Tolling (ORT) lanes at the Hooksett Tolls gathered for a group photo. See story on page 2.