

Service Animals & Taxis



The ADA

The Americans with Disabilities Act guarantees an individual with a Service Animal the right to public access. The ADA does not consider a Service Animal a pet, so rules for pets do not apply.

ADA Definition of Service Animal:
A service animal is any guide dog, signal dog, or other animal individually trained to provide assistance to an individual with a disability.

An emotional support dog is not considered a service dog, according to the ADA.

Reference:

Service animals must be allowed in taxis

according to the Americans with Disabilities Act.

For the Taxi Driver

- If I use my personal vehicle, must I allow service animals? **Yes.**
- If I am afraid of allergies, must I allow service animals? **Yes.**
- If I have a no pets rule, must I allow service animals? **Yes.**
- If a service animal is misbehaving, may I ask the handler to remove the dog? If the handler is not taking action to control the dog, then **Yes.**
- Is it against the law to charge more for service animals? **Yes.**

Two questions you may legally ask:

- 1 Is the dog required because of a disability?
- 2 What work or task has the dog been trained to perform?

This information is provided by the Governor's Commission on Disability. Special thanks to the NH Municipal Association. To learn more, contact the New Hampshire GCD at 603.271.2773 or visit www.nh.gov/disability.