

[REDACTED]

State of New Hampshire Banking Dept  
64b Old Suncook Rd  
Concord NH 03301

ATT: MR PETER HILDRETH

Commissioner Hildreth:

Thank you for speaking with me today regarding Financial Resources. Our conversation gave me a "glimmer" of hope.

As a side note, Scott Farah and Financial Resources was on Channel 9 WMUR news tonight as being "allegedly" accused of "bilking" a Center Harbor family out of \$232,000.00 (Their life's savings). I realize this has no bearing on my allegations against him but it does show his way of doing business and that I'm not the only person he's "mis-treated"?

Thank you again for helping with this situation. I very much appreciate it.

Sincerely

[REDACTED]

[REDACTED]

Exhibit to:

Appendix A Page A-2  
Paragraph 3

Good Morning  
Andrea!

Please put this with  
the complaint file. PCH has  
read it & wants you to have  
it now!

Franklin 3/8/06

State of New Hampshire Banking Dept  
64b Old Suncook Rd  
Concord NH 03301

Signature redacted. Signed by:

Betty Pollack

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[Redacted signature]

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Appendix A Page A-2  
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# State of New Hampshire

## Banking Department

March 17, 2005

64B Old Suncook Road  
Concord, New Hampshire 03301

Telephone: (603) 271-3561

FAX: Banking (603) 271-1090

FAX: Consumer Credit (603) 271-0750

PETER C. HILDRETH  
BANK COMMISSIONER

ROBERT A. FLEURY  
DEPUTY BANK COMMISSIONER

[REDACTED]

RE: Complaint – Financial Resources & Assistance of  
the Lakes Region, Inc.

Dear Mr. [REDACTED]

The New Hampshire Banking Department is in receipt of the response from the above named company with regards to the consumer complaint filed with the department in January 2005.

Financial Resources & Assistance of the Lakes Region, Inc. has responded to your complaint. I have enclosed a copy of their response for your review.

It appears that Financial Resources & Assistance of the Lakes Region, Inc. has sufficiently addressed your complaint. If we do not hear from you within fifteen (15) days of this letter we will consider your complaint closed. Thank you for bringing this matter to our attention.

Sincerely,

[REDACTED]

Andrea J. (Boudreau) Shaw  
Staff Attorney

AJS/rls  
Enclosure

Exhibit to: