

## NOTES FROM CCD DATABASE (OFFICERS SCREEN)

7/18/01 60-day withdrawal sent per KRM.

3/17/03 changed web address from fra1@fcgnetworks.net at time of renewal. Bp

12/08/03 Email changed from fra@metrocast.net on renewal. LDC

01/20/06 AJS enforcement action for privacy law violations - Hearing is set for March 9 2006.

2/15/06 Rec'd new broker bond for company. Previous: Great American Insurance Companies #FS 3-43-93-59-03. La

4/26/06-wrote for complete financials. No fine was assessed because partial financials were received on time. As a lender, they are required to file more. Cc

06/07/06-received preferred stock redemption listing for the past 12 months showing that (perhaps) all of the preferred shareholders redeemed 100% of their preferred stock from 08/05 through

06/2006. No new shares were issued to anyone per Scott Farah. Cc

07/13/06 AJS rec'd notice that licensee was sued by [REDACTED] - who filed a complaint with the Department.

8/30/06-RLS wrote again because there was no answer to the 4/26 letter and file had been re-pended twice before for a response. Advised of enforcement action if audited financials were not received within 30 days. Cc

9/28/96-audited financials FINALLY received. Cc

10/4/06-see note above dated 7/13/06 re complaint filed by [REDACTED] Received a letter from attorney for the company stating the matter was resolved with none of the defendants admitting liability, and the plaintiffs ultimately dismissed the case. The company returned to the plaintiffs the amounts due under their prior agreement irrespective of the claims in the litigation. Terms of the agreement are confidential. Cc

10/6/06-notified by company of redemption of 100% (143 preferred shares) by [REDACTED] No other change in ownership of common stock and no new shares issued. Cc

10/19/06-notified by company of redemption of 100% of 401 preferred shares by [REDACTED] No change in ownership of common stock and no new shares of any class were issued. Cc

02/02/07-100% of shares redeemed by [REDACTED] (35 sh) and [REDACTED] (28 sh). No change in ownership and no new shares of any class issued. Cc

10/6/06-notified by company of redemption of 100% (143 preferred shares) by [REDACTED] No other change in ownership of common stock and no new shares issued. Cc

02/20/07-10/6/06-notified by company of redemption of 120 of 344 preferred shares) by [REDACTED].. No other change in ownership of common stock and no new shares issued. Cc

06/13/07-notified that [REDACTED] has redeemed 100% of his shares of preferred stock on 4/1/07. There has been no change in ownership of common stock and no new shares of any class issued. Cc

6/19/07-KCG was notified by letter from Scott Farah that there had been an error in the report of the number of preferred shares that were redeemed back in February. It was reported that 35 shares were reported by one shareholder, [REDACTED], when in fact it should have been 34 shares. Additionally, the Trust Company of American notified Farah that there were an additional 21.5 shares outstanding but they could not release the name of the shareholder. The company has not heard further from them after asking them to confirm the status of those shares with the shareholder. Cc (See letter in file). Cc

6/13/07-rec responses from their attorney to 2 complaints: [REDACTED] and [REDACTED] & [REDACTED] and [REDACTED]. Ndb

9/14/07-rec'd contact form. No changes. Rls

10/24/07-rec notice that ronald provart's account was closed. Ndb

Exhibit to:

1/3/08-rec notice that company is planing on doing a name change from Financial Resources & Assistance of the Lakes Region Inc to Financial Resources National Inc. Company also sent restated articles of incorporation and amendments as approved by the SOS. ndb  
1/11/08-rec amended MU1 and org license, new U2, bond rider for name change.  
2/20/08-sent new license for name change from Financial Resources & Assistance of the Lakes Region, Inc to Financial Resources National, Inc. ndb  
10/31/08-Because the State of VA will not renew a company with "national" in its name due to an obscure federal law, the company has changed its name from Financial Resources National, Inc. to the above. Cc  
10/12/09-Per NMLS, 3/30/09-contact person changed from: Scott Farah to Richard Rollock, Admin. Ass't. Email address for company changed from:sfarah@frmortgageinc.com

**NOTES FROM DATABASE ON MANCHESTER NH BRANCH OFFICE LICENSE  
(LICENSE LOCATIONS SCREEN)  
(LICENSE SURRENDERED 6/18/07)**

Thomas A. Scribner, II to be BOM.  
2/22/06-Thomas Scribner is approved as BOM.  
6/18/07-rec org lic and mul for branch at 1045 elm st, ste 304, manchester nh. Ndb

**NOTES FROM DATABASE ON PRINCIPAL OFFICE (LICENSE LOCATIONS SCREEN)**

1/5/99 Mr. Farah called stating his company had not received renewal pkg. He was informed it was mailed on 10/12/98 and that it was not returned to this office as undeliverable. He will send someone in to the office today to pick up a renewal package. He claims he has several loans to close this week. La  
Late renewal  
3/30/00 Received "Notice of Replacement Banker Bond" \$92,000, effective May 1, 2000. Great American Insurance Company replaces Fidelity and Deposit Company of Maryland. Krm  
4/16/01 Received December 31, 2000 Audited Statements. Zero cash minus Accounts Payable of \$92,996 and Accrued Expenses of \$1,981 results in no liquidity. Request Banker Bond be increased to \$100,000. Krm  
12/31/03 Recv'd broker and banker bond #FS 3-43-93-59-03 and FS 3-43-92-52-04 respectfully effective 12/31/03. LDC  
5-25-04 - Company reported 19 originators at 19 different NH addresses. Co. claims a mistake in reporting; it reported home rather than business addresses. Examiners should verify that all originators work from the 15 Northview address; the company has no branch offices. - MLJ  
2/15/06 Rec'd new broker bond for company. Previous: Great American Insurance Companies #FS 3-43-93-59-03. La  
6/18/07-rec org lic and mul for branch at 1045 elm st, ste 304, manchester nh. Ndb  
3/5/08-rec bond reinstatement on bond 41058053. ndb  
12/2/08-new bond received --04BSBFF8925.  
3/9/09-rec bond cancellation notice on bond 04BSBFF8925 to be effective 5/12/09, will send ltr for reinstatement. Ndb  
5/12/09-rich rourke called and left message that he is working on replacement bond and that he will call in the morning. Ndb

Exhibit to:

5/21/09-spoke with rich rourke who said that the bond is approved per his borker and that it should arrive in the next few days. I asked him to have the broker send me an e-mail to verify this. Ndb  
5/28/09-rec new bond 41176514 to be effective 5/12/09 however the bond is not countersigned and needs to be returend. Ndb  
6/9/09-rec properly signed bond 41176514. Ndb  
7/30/09-rec bond rider on bond 41176514 to increase surety bond to \$100,000 effect 7/31/09 for new law that went into effect 7/31/09. Ndb  
11/19/09-rec bond cancellation notice on bond 41176514 to be effective 12/12/09. Ndb

**NOTES FROM FORMER SECOND MORTGAGE LICENSE (LICENSE LOCATIONS SCREEN)(LICENSE CONVERTED 9/12/05)**

11/18/98. Was entered as an additional office and therefore left off mailing list. Corrected entry as Principal and mailed renewal packet with annual report. La  
1/8/99 Forwarded another renewal pkt including annual report with note attached from KB that this license has not been renewed an they need to file an annual report for this license that was held in 98.  
5/27/99 Sent notice of late renewal. La  
11/26/02 No bond enclosed. La

**NOTES FROM FORMER SMALL LOAN LICENSE (LICENSE LOCATIONS SCREEN) (LICENSE SURRENDERED 6/7/09)**

7/18/01 60 Day notice sent  
8/24/01 Received missing documentation and new \$450 fee. Krm  
06/07/06-received original liense for surrender. Cc  
6/14/06-sent surrender form and instructions for completing the surrender. Cc  
09/06/06-file referred for enforcement. No annual report received and no other surrender information completed. Cc

Exhibit to:

Appendix A Page A-14  
Paragraph 5

**Stone, Rebecca**

**From:** Stone, Rebecca  
**Sent:** Monday, October 12, 2009 12:07 PM  
**To:** 'rrollock@frmortgageinc.com'  
**Subject:** New Hampshire Banking Department/Financial Resources Mortgage, Inc.

Richard Rollock  
Financial Resources Mortgage, Inc.

Mr. Rollock,

We note from the NMLS dated July 15, 2009 that a disclosure question on the company has been changed from "NO" to "YES". It is in regard to regulatory action entered an order against the entity or a control affiliate in connection with a financial services-related activity. Please submit all documentation regarding this issue.

When received we will continue our review.

Should you have any questions, please contact this office.

Respectfully,

Rebecca L. Stone  
Assistant Regulatory Analyst  
Consumer Credit Division  
New Hampshire Banking Department  
ph: (603) 271-8675  
fax: (603) 271-0750

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Exhibit to:

Appendix A Page A-14  
Paragraph 5

10/12/2009

**Couture, Celeste**

**From:** Burke, Nancy  
**Sent:** Tuesday, October 28, 2008 8:28 AM  
**To:** Couture, Celeste  
**Subject:** FW: Name change  
**Attachments:** NH Nm Chg Cert.pdf

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**From:** Rich Rollock [mailto:rrollock@frnational.com]  
**Sent:** Monday, October 27, 2008 1:45 PM  
**To:** nhbd  
**Subject:** Name change

Hello,  
Attached please find the NH Sec of State name change cert which authorizes our name change from  
Financial Resources National, Inc.

To:  
Financial Resources Mortgage, Inc.

The bond Name Change Rider (or new bond if unable to get rider) will be along in a few days, along with the old license.

I am working with NMLS to make the change only in New Hampshire, as our other NMLS states have not yet returned their name change authorizations.

Thank you.

Sincerely,

Rich Rollock  
Licensing Dept.

Financial Resources... ©  
279-1133

Exhibit to:



PETER C. HILDRETH  
BANK COMMISSIONER

ROBERT A. FLEURY  
DEPUTY BANK COMMISSIONER

# State of New Hampshire

## Banking Department

64B Old Suncook Road  
Concord, New Hampshire 03301

Telephone: (603) 271-3561

FAX: Banking (603) 271-1090

FAX: Consumer Credit (603) 271-0750

279-1133

May 17, 2004

Rich Rollock  
Financial Resources, Inc.  
PO Box 1158  
Meredith NH 03253

Re: Financial Statement Filing

Dear Mr. Rollock:

Your company's file has come up from its pending status.

We do not seem to have received the Cash Flow Statement and Changes in Owners Equity Statement that was to be filed as part of the fiscal year end financial statements as required of a company holding any type of a lender license. If our records are in error, please advise.

Otherwise, please submit these statements to complete your filing, and be sure to put procedures in place in your in-house accounting systems to produce these statements for next year as this is part of the statutory filing requirement.

Thank you for your anticipated cooperation in completing this filing.

Very truly yours,

Celeste Couture  
Licensing Supervisor  
Consumer Credit Division

Exhibit to:

Appendix A Page A-14  
Paragraph 5



# State of New Hampshire

## Banking Department

64B Old Suncook Road  
Concord, New Hampshire 03301

Telephone: (603) 271-3561

FAX: Banking (603) 271-1090

FAX: Consumer Credit (603) 271-0750

PETER C. HILDRETH  
BANK COMMISSIONER

ROBERT A. FLEURY  
DEPUTY BANK COMMISSIONER

April 8, 2004

Rich Rollock  
Financial Resources, Inc.  
15 Northfield Drive  
PO Box 1158  
Meredith NH 03253

Re: Financial Statement Filing

Dear Mr. Rollock:

I have received your financial statement filing and request for waiver of the \$25 on March 31.

Please advise if your company has available the Statement of Cash Flows as well as a statement of any changes in owners' equity. These additional statements – certified as being true and correct if not part of an audited financial statement – are to be submitted for a company holding any type of a lender license as outlined in our letter to you.

I have considered the circumstances of your letter, and in this instance, I will agree to waive the penalty for one day late filing. Bear in mind for next year, however, that the Department has no statutory authority to authorize extensions for filing, and that *something* – an internally-prepared balance sheet, etc. – must be filed on or before the date due to prevent any fine from accruing. The filing can then be completed later. Had you called on the 26<sup>th</sup> of March, you could have submitted what you had and then completed any deficiencies when Mr. Farah returned.

I will pend this file for response to the request for and/or submission of the additional statements outlined above.

Very truly yours,

Celeste Couture  
Licensing Supervisor  
Consumer Credit Division

Exhibit to:

Appendix A Page A-14  
Paragraph 5

April 26, 2007

Rich Rollock  
Financial Resources and Assistance of the Lakes Region, Inc.  
15 Northview Dr  
PO Box 1158  
Meredith NH 03253

*Recd 9-28-1*

Re: Financial Statement Filing

Dear Mr. Rollock

As in previous years, we are writing to acknowledge receipt of your company's financial statement, and to inform you that it is an incomplete filing although it was received in a timely manner and recorded as such so that no fine is being incurred.

Because you hold a mortgage banker license with this Department, the filing requirements are more detailed than that of a mortgage broker as outlined in our annual reminder letter to you. If you have audited financials, please submit the complete report. If not, you must submit an income statement, cash flow statement, statement of changes in owners' equity/net worth statement. If you are unable to provide an audited statement, you must provide an attestation that the schedules are true and correct to the best of your knowledge and belief.

We will pend your file until May 12 for receipt of the additional documents to complete this filing.

Very truly yours,

Celeste Couture  
Regulatory Analyst/Licensing Supervisor  
Consumer Credit Division

Exhibit to:

Appendix A Page A-14  
Paragraph 5