



**New Hampshire Veterans Home**  
139 Winter Street  
Tilton, NH 03276



Kimberly M. MacKay  
Commandant

Telephone: (603) 527-4400  
Fax: (603) 286-4242

August 2, 2023

Dear Residents and Families,

Over the past week, three residents have tested positive for COVID-19. The first case is not related to the other two cases. The residents are thought to have contracted the virus from different community exposures. Our residents are tolerating their symptoms well. Through contact tracing, we have identified possible exposed individuals and are following up with them.

As we mentioned in our letter in May when we announced the sunset of our mask mandate, COVID did not disappear, and this is a time when the previously mentioned best practices dictate the need to don surgical masks. Out of an abundance of caution to mitigate risks and enact preventative measures, our staff and volunteers will begin wearing masks today. We are hoping to have this mask mandate for our staff as a temporary measure to mitigate the spread of infection.

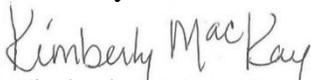
Visits and social excursions are still welcome. Visitors are not required to wear masks but to further enable us to enact best practices for prevention, visitors are strongly encouraged to wear them during their visits. A supply of masks is available for visitors at our Main Entrance. We are asking everyone to continue to utilize good hand hygiene before and during visits and, to inform us should visitors contract COVID within two weeks of visiting.

As always, should potential visitors have any illness symptoms, please wait 24 hours after symptom(s) are no longer present to visit. With exposure to COVID-19, the flu, or other highly-contagious diseases, please wait 14 days prior to visiting to ensure you are not an asymptomatic carrier. This greatly helps us minimize the possible spreading of germs.

Our goal is to continue to provide consistent, quality programming for our veterans. We will continue to encourage good hand hygiene with our residents while remaining open to entertainers, trips, and in-house programs. Our recreation team also continues to maximize opportunities to hold programs outdoors in the fresh air while enjoying our courtyards and other areas of our beautiful campus.

We hope our current mask mandate is short-lived. Because viruses continue to cause us to pivot to enact best practices, visitors are always welcome to call us at 603-527-4400 prior to planning a visit to ensure receipt of the latest information.

Sincerely,

  
Kimberly M. MacKay  
Commandant