

NEW HAMPSHIRE VETERANS HOME (NHVH) APPLICATION FOR ADMISSION INSTRUCTIONS/CHECKLIST



The applicant must meet the following criteria to be eligible to apply for admission:

- 1. Honorably discharged from active duty service from the armed forces or reserve or National Guard
- 2. Residing in NH for one year immediately preceding the date of application <u>**OR**</u> home of record on military discharge document is listed as NH
- 3. Financial requirements are met (see list of required documents below and Financial Cost Information page 3 for details)
- 4. The applicant's condition(s) are within the NHVH's resources and ability to treat (as determined by our medical director and Admissions Committee review), and the applicant does not present potential harm to self or others

The applicant completes and signs the application forms. If a physician has certified that the veteran lacks the capacity to make medical decisions, and there is an activated Durable Power of Attorney for Healthcare or a Guardian over person in effect, that person may complete and sign the paperwork.

	The following forms and documents MUST be received with the initial application. Admission Application Form, page 1 and Legal/Contact Information page1A Financial Affidavit for Applicant, page 3A Agreement Form, page 4 Criminal Record Release Authorization Form (Please note two signatures are required and no notary signature is necessary. There is no fee if we submit the form. We must have the original, not a copy.) DD-214 or other discharge papers (with service number, entry/discharge dates and type of discharge) Copies of any advance directives (Durable Power of Attorney for Healthcare and/or Finance, Living Will, Guardianship over person and/or estate, Do Not Resuscitate form, anatomical gift form) Copy of documentation for all life events that have occurred:marriage certificate/civil union contract;divorce decree;death certificate for applicant's spouse for each marriage to veteran;none The past 12 months of statements for any bank accounts or investments in applicant's AND/OR spouse's name, including images of cancelled checks (these may be part of the statements or can be obtained from the bank) Copy of any trust documents or long-term care policies Copy most recent tax bill for any property in applicant's AND/OR spouse's name Copy of service-connected disability or VA pension approval letter Front and back copies of all health insurance cards, including Medicare Copy of applicant's Social Security card The current year's positification letter showing recurring income amounts for Social Security and any other
[Copy of applicant's Social Security card The current year's notification letter showing recurring income amounts for Social Security and any other retirement for applicant and spouse (please note: tax forms / 1099 are not acceptable)
1	The applicant's primary doctor/APRN needs to complete and sign the VA Form 10-10SH and 5B, arrange required testing (chest x-ray, complete blood count, urinalysis, and tuberculosis test), and send results to the NHVH Admissions office. If testing has been done in the past 3 months and shows no disease, those results may be sent. Formand tests must be done as part of the approval process, and both tuberculosis test AND chest x-ray are required. Please give your primary care provider the following pages: Instructions to Physician/ARNP, page 5, and The VA Form 10-10SH and Medical Information Form, page 5B
	Other documentation to be included with your completed application: Final Requests, page 2 Three (3) Release of Information, page 6 Consent to Treatment, Use of Health Care Information, and Receipt of Notice of Privacy Practices, page 7 (note: please review and keep Notice of Privacy Practices) (MR number will be filled in upon admission) Security Form, page 8

Please send completed packet by mail, or deliver to the NHVH's Admissions Office.

New Hampshire Veterans Home | 139 Winter Street | Tilton NH 03276 | (603) 527-4400 | www.nh.gov/veterans



NEW HAMPSHIRE VETERANS HOME ADMISSION APPLICATION



Full Name:		SS #:			
Address:			one #:		
Where have you lived in the					
DOB:					
Mother's Maiden Name:			Rel	ligion:	
Education Level:	Prev	vious Occupation	s:		
Married/Civil Union:	Divorced:	Widowed:	Single:	Separated:	
MILITARY INFORMA	TION:				
Branch of Service:					
Service Connected Disabilit	y? No	Yes_	What %		
Type of Service Disability:					
Date of Enlistment:		Plac	e of Enlistment	 	
Date of Discharge:		Plac	e of Discharge:		
Rank:		Туре	of Discharge:		
Veterans Service Groups:				Post #:	
				Post #:	
Medicare: Part A Part B	Number:			oies of all health insurance cards)	
MEDICAL INFORMAT	ΓΙΟN:				
Primary Care Physician/API	RN:				
Address:					
Phone:		Fax:		_	
List all providers of medical	care for the past	12 months (docto	ors, specialists,	hospitals, nursing homes)	
NHVH Staff Use Received	by:			Date:	





LEGAL/CONTACT INFORMATION

LEGAL INFORMATION: Do you have any of the following? If so, please include copies.

	Yes	No	Name
Power of Attorney for Healthcare			
Power of Attorney for Finances			
Living Will			
Court appointed Guardian (person)			
Court appointed Guardian (estate)			
Do Not Resuscitate Form			
Anatomical Gift Form			
SPOUSE/ PARTNER TO A CIV	'IL UNI	ON: (In	aclude copies of wedding/civil union/death certificate)
Name			Phone Numbers:
Address			Home
			Work
Date of Birth:			Cell
SS #:			Date of Death (if applicable)
Date of Marriage or Civil Union:			Place:
City & State of Marriage:			<u> </u>
am.			
1 ST CONTACT PERSON: (power	of attorn	ey for he	
Name			Phone Numbers:
Address			Home
			Work
Relationship:			Cell
2 ND CONTACT PERSON: (secon	d power o	of attorno	ey for healthcare if applicable)
Name			Phone Numbers:
Address			Home
			Work
Relationship:			Cell
Annthony			- Du
Applicant □ Authorized representative: Guardian □	⊐ DPOAI	HC □ Otl	Date her (please specify)
Witness Signature (Required)			Date



NEW HAMPSHIRE VETERANS HOME FINAL REQUESTS



Name	Date of Birth	n:
The following instructions direct	the New Hampshire Veterans H	Iome of my wishes in regards to final
services in the event of my demis	e while a resident of the Home.	
Name of Funeral Home:		
Address:		
Phone Number:		
Location of cemetery plot:		
Purchaser's name of plot:		
Have these arrangements been pro	epaid? Yes No	
Special instructions, i.e.: military	funeral, private services, crema	tion, etc.:
Do you have Life Insurance?	Yes No	
Do you have a will?	Yes No If yes, where	is it located?
 days after admission to the the NHVH will choose on I understand that all perso be dealt with following the and Discharged Member I I hereby state my preferent Remembrance photo: photo with their name and Final Salute participant 	e New Hampshire Veterans Horne for me. In all possessions left at the Home e procedure set forth by the New Belongings Policy. Ince on the following items: Yes No (upon death of a residutes of birth and death at the unit nur	esident the veterans and staff of the NHVH will
Applicant □ Authorized representative: Guard	ian □ DPOAHC □ Other (pleas	Date se specify)
Witness Signature (Required)		Date



FOR THOSE WHO SERVED

FINANCIAL COST INFORMATION

The financial cost to the Veteran for residing at the New Hampshire Veterans Home is dependent on the Veteran's assets. The applicant's home is not an accountable asset if the spouse or dependent child is residing in the home or if legal documents demonstrate other ownership. There is a required one year look back of all assets. Therefore, the cost of care is determined as follows:

- With ASSETS ABOVE \$30,000: The Veteran's room and board charges will be as a self-pay resident at a daily rate of \$348.00 per day (subject to yearly change) until assets are less than \$30,000.00.
- With ASSETS less than \$30,000: the Veteran's room and board charges will be based on the Veteran's total monthly gross income* based on the following formula:

Veteran's total monthly gross income	=	\$
Deduct \$100.00 (for the veteran)	-	\$100.00
New total of monthly income:	=	\$
Multiply by	X	.90 **
This is the monthly cost to the veteran		\$

^{*}Monthly gross income represents all income received from federal, state or private companies, to include, but not limited to Social Security, retirement of any kind, interest income, annuities, VA disability/compensation check and other income sources received by the Veteran.

ROOM AND BOARD CHARGES include costs associated with providing residents with nursing home level care such as covered VA formulary prescription medications, 24 hour nursing care, on site recreational activities, transportation to and from medical appointments ordered by the NHVH MD as per NHVH transportation policy, dietary services (three meals and snacks), daily housekeeping, laundry, incontinence products, basic cable TV, availability of on-site dental care, podiatry nurse care, management of resident account and coordination of VA/Pension benefits, social services, availability of on-site library.

EXPENSES NOT COVERED include services not associated with Nursing Home Level care which may or may not be covered by the VA, Medicare, or other health care insurances. Other items not covered include: non-covered VA formulary brand name prescription medications, Medicare co-pays, supplemental health care insurance premiums cost, physical therapy (available on site), Primary Care Physician (in-house), haircuts, personal clothing, personal toiletries, eyeglasses and prescriptions, dentures/partial plates (new or repaired), hearing aids (new or repaired), personal cell phones, personal recreation/entertainment, personal computers, WIFI, extra cable channels, private travel to local banks, fees for legal documents, legal services, personal snacks not provided by the NHVH, out-of-house meals, entertainment equipment such as TVs, DVDs, CDs, radios, etc., and some durable medical equipment.

^{**}The 10% difference is for personal needs, and expenses not covered.





FINANCIAL AFFIDAVIT FOR APPLICANT

Name:			SS#:	
Assets: Checking Account(s)	Veteran \$	_		Joint
Saving Account(s)	\$		Φ.	
Certificate(s) of Depos	it\$		<u> </u>	
Investments:				
Annuities	\$	<u> </u>	<u> </u>	
Mutual Funds	\$	<u> </u>	<u> </u>	
Bonds	\$			
IRAs	\$		<u> </u>	
Stocks	\$		<u> </u>	
Other Ret. Benefits	\$	\$	\$ <u></u>	
Property:				
Residence (value)	\$	<u> </u>	<u> </u>	
Other Real Estate	\$	_ \$		Mortgage/Liability
Rental Income	\$	_ \$	<u> </u>	
Time share	\$		\$	
Business Ownership	\$		\$	
Loans due you	\$	_ \$	\$	
Long Term Care Insura	ance: Yes No [Rate per da	y?	
Length of cove	erage?			
Trusts: Yes No 1	_			
Gross Monthly Inco	ome:	Veteran	Spouse	e/Civil Union Partner
Social Security		\$		
Military Retirement		\$		
Federal, State, City Ret	tirement	\$		
Railroad Retirement		\$	\$	
Other Retirement		\$	\$	
Non-Service Connected	d Compensation	\$	\$	
Service Connected Cor		\$	c	
Interest on Investments		\$	\$	
Income from other sour	rces as rental,			
loans due you,	etc.	\$	<u> </u>	
Total Monthly Incom	<u>me</u>	\$	<u> </u>	
Applicant □				
	ative: Guardian			
				_
Witness Signature (R	equired)		Date	



AGREEMENT FORM



I understand the New Hampshire Veterans Home is owned and operated by the State of New Hampshire and is therefore subject to the rules of the State.

I give permission to the New Hampshire Veterans Home to provide requested information as needed to the Department of Veterans Affairs. This includes spouse's income and Social Security number, which is required to determine VA benefits.

I agree to abide by the New Hampshire Veterans Home rules and regulations established by the Commandant, the Board of Managers and the State of New Hampshire.

I verify that the assets listed in this application are accurately stated. I verify that I have not transferred any assets in the twelve-month period prior to applying to the New Hampshire Veterans Home for the sole purpose of complying with the eligibility requirements.

I will provide proof of financial assets and monthly income during the admission process and anytime thereafter, upon request by the Business Office, to be used in determining my monthly cost of care.

I agree to accept transfer or discharge to another facility capable of providing for my needs if the New Hampshire Veterans Home does not have the resources to meet my care needs as advised by the Medical Director.

I have read, or had read to me, and understand the information provided in this application.

The information given in this admission application is true and correct to the best of my knowledge and belief. The New Hampshire Veterans Home reserves the right to request updated information regarding this application.

I certify there are no willful misrepresentations or inaccurate or untruthful answers to questions. If an investigation discloses such misrepresentations, my admission to the Home may be denied. If I should already be a Resident, I may be discharged from the Home.

☐ Applicant		Date	
☐ Authorized representative:			
☐ Guardian ☐ DPOAHC	☐ Other (please specify))	
Witness Signature (Required)		Date	



INSTRUCTIONS TO PHYSICIAN/APRN



Name of Applicant	DOB	Social Security #	

- 1. **Please complete VA form 10-10SH & the Medical Information Form** on behalf of our applicant who is applying to the New Hampshire Veterans Home.
- 2. Please provide results of
 - a. Chest X-Ray
 - **b.** Tuberculosis Testing (PPD or QuantiFERON blood test)
 - c. Urinalysis
 - d. CBC

<u>ALL TESTS ARE REQUIRED</u>. Chest x-ray and tuberculosis testing must both be done. If any of the above tests have been performed within the past three months, these results may be used in lieu of new testing.

*NOTE: If TB Test is positive, contact the Admissions Office for further instructions

3. VA Form 10-10SH, box 36, must clearly name the referring provider, and the provider must sign the New Hampshire Veterans Home Medical Information Form (page 5B).

These documents can be faxed to 603-266-1266 or mailed to:

Admission Coordinators New Hampshire Veterans Home 139 Winter Street Tilton, NH 03276

Please call the Admission Office at (603) 527-4846 or (603) 527-4843 if you have any questions.

OMB Approval No. 2900-0160 Estimated Burden: Avg. 20 min. Expiration Date: 10-31-2023

Department of Veterans Affairs				STA	TE HO			AM AP				/ETERAN	
					PART	I - ADMIN	ISTRATI	/E					
1. STATE HOME FACILITY										2. DATE	ADMITTED (MM	//DD/YYYY)	
3. STATE	3. STATE HOME FACILITY ADDRESS (Street, City, State and Zip Code)												
4. RESID	ENT'S NAME (La	ast, First, Middle)											
5. SOCIA	L SECURITY NU	MBER 6. GEN	DER F	7. AGE	8. DAT	E OF BIRT	H (MM/D)	D/YYYY)	9. ADVAN	NCED ME	EDICAL DIRE	ECTIVE	
l		ROVIDED FINAN											
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11. HISTO	DRY		FARI	11-113101	IANDEN	IISICAL	Ose sept	ruie sneei	i ij necess	ury)			
12. HEIG	HT 13. WEI	GHT 14. T	EMP	15. PULSE	1	6. BP	17. HE	AD/EYES/EA	AR/NOSE A	AND THR	OAT		
18. NECK	I	l.					19. CAI	RDIOPULMO	ONARY				
20. ABDC	DMEN						21. GEI	NITOURINA	RY				
22. RECT	AL						23. EX	REMITIES					
24. NEUF	ROLOGICAL						25. ALLERGY/DRUG SENSITIVITY						
26.	CHEST X-RAY	DATE (MM/DI	D/YYYY)	YYYY) RESULT		□ N/A		DATE (M	MM/DD/YYYY) RE		RESULT		□ N/A
X-RAY/ LAB	SEROLOGY			•			1						☐ N/A
	URINALYSIS	DATE (MM/DI	D/YYYY)	ALBUMIN				NE			SUGAR		□ N/A
		<u>.</u>			K ALL BOX								
PRIM	MENTIA THE ARY DIAGNOSIS	S OF M	ENTAL IL	LNESS		CES WITH	N THE PA	MENTAL H ST 2 YEAR:	S		.IENT A DAN	IGER TO SELF O	R OTHERS
		SING EVIDENCE									,		
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мос	DD SWINGS	SOMATO	ORM DIS	SORDER	PANIC	OR SEVER	E ANXIET	/ DISORDE	R	PERSO	NALITY DISC	ORDER [N/A
32. OXY0		_	l	EDING	_	l _	34. WOUNI					35. FOLEY CAT	
MAS		CONTINUOUS		UBE FEEDING	=	STOMY [_	BITUS ULC			G WOUND	☐ TEMPORA	_
	AL CANNULA L	N/A AN	<u> </u>	RACHEOSTON	MY N/			ID CULTUR RY DIAGNO		V/A		PERMANE	NT N/A
38. SECONDARY DIAGNOSIS				3	39. TERTIARY DIAGNOSIS								
40. ARE	40. ARE THE ADMITTING DIAGNOSIS RELATED TO A SERVICE CONNECTED CONDITION? YES NO UNKNOWN												
41. TYPE OF CARE RECOMMENDED: SKILLED NURSING HOME CARE DOMICILIARY CARE ADULT DAY HEALTH CARE													
42. MEDI	42. MEDICATION AND TREATMENT ORDERS ON ADMISSION, CONTINUE ON SEPARATE SHEET IF NECESSARY												
43. PRIN	TED OR TYPED	NAME OF SVH P	HYSICIAN	I/APRN/PA	44. SIGN	ATURE OF	SVH PHY	SICIAN/AP	RN/PA			cannot be signed vumbers 36 through	
										signi		in Part 2 will bec	



NEW HAMPSHIRE VETERANS HOME MEDICAL INFORMATION FORM



Name of Applicant	DOB	Social Security #
Flu Shot: Zostavax Zovine Manufacturer and	Pneumovax: dose 1 _ Shingrix d Dates: dose 1	dose 2 Prevnar dose 2
boosterbooster_	booster	booster
Tuberculosis testing (required with type of test (PPD, QuantiFERON, etc Is applicant free of communicable dis If no, explain:	.) Res	ults (mm =) _ Yes
Self Care Status: Can applicant do the following: Dress self	Piet O Yes No	rder:
Feed self without assistance Use bathroom without assistance Incontinent? Bowel Bladder Does applicant exit seek? Does applicant need a secure unit?	Activit Mobility Stat Ambulatory Wheelchair	<u> </u>
Past History: Yes TB		Treated?
Alcohol Abuse Drug Abuse		
Does the Applicant have the capacity Yes No No Has the Durable POA for Health C Yes No		re Issues?
Physician's Name & Address (Print)		Date of Exam:
Phone:		Fax:
FOR NH V Recommend for Admission Signature Comments:	ETERANS HOME PHYSI Not Recommende Date	ed for Admission



RELEASE OF INFORMATION



To:		
(Name of medical provider, i.e. hospital,	physician, rehab center, VA	hospital, nursing home, VNA)
I, the undersigned, hereby authorize you to fu	arnish a copy(ies) or allow a	review of the medical record of
Name of Applicant	Date of Birth	SS #
Address:		
City, State & Zip Code:		
Information requested is for the specific purp approved for admission to the New Hampshi		nission and for continued care if
 Medical and psychiatric consupast three/twelve months Chest x-rays and any laborato Immunization records, current Primary care provider and cor Long term care facility medical summaries, medical/psychologoursing notes, lab results, X-ra Most recent DPOAHC and/or 	ry results within the past threat medication, and problem list is ultant office notes for the pal records such as medication gical consults, social work as ays, immunizations	ee months st with ICD codes east three/twelve months in list, rehabilitation consults/ essessments, diet, MD orders,
Please mail to: Admissions Coordina New Hampshire Vete 139 Winter Street Tilton, NH 03276		
The information obtained herein is confident not be re-released. I also request that my cor This authorization is subject to revocation at	nsent become invalid one year	ar from the date of signature.
☐ Applicant ☐ Authorized representative: ☐ Guardian ☐ DPOAHC ☐ C	Date Other (please specify)	
Witness Signature (Required)		



CONSENT TO TREATMENT, USE OF HEALTH CARE INFORMATION, AND RECEIPT OF PRIVACY NOTICE

Name:	: M	edical Record number:							
	(Please initial) 1. Consent for Care and Treatment								
	I hereby authorize New Hampshire Veterans Home, its staff, practitioners, and others involved in the provision of services on its behalf, to examine me, secure appropriate information, and perform any routine treatment that may be appropriate for my condition. I understand that the practitioner or other responsible person will explain to me any particular treatment, including both its benefits and its risks, and that I have the right to refuse any proposed treatment.								
	_ (Please initial) 2. Consent to the Use of Health Ca	are Information							
	I understand that New Hampshire Veterans Home will make use of my health care information of purposes of treatment and other lawful functions including securing payment and other usual healthcare operations. I understand that this information may be available to persons working of behalf of New Hampshire Veterans Home who will be subject to the same duty of confidentiality as New Hampshire Veterans Home with respect to my information. I understand that if the New Hampshire Veterans Home holds certain sensitive information related to my healthcare such as (i) records covered by federal law governing confidentiality of alcohol or drug abuse treatment programs; (ii) records covered by state rules governing the rights of recipients of mental health services; or (iii) records concerning my diagnosis or treatment for HIV infection, then my specification will be required to disclose such information to others. However, I consent to the use of such information by New Hampshire Veterans Home for purposes of my evaluation and treatment. I understand that I may refuse to allow the sharing of some or all information, but the refusal may result in improper diagnosis or treatment or other adverse consequences. (Please initial) 3. Acknowledgement of Receipt of Notice of Privacy Practices I acknowledge receipt of the New Hampshire Veterans Home Notice of Privacy Practices. I understand this notice contains important information about how my medical information may be used and disclosed and how I can get access to this information								
	plicant horized representative:	Date							
rut	<u>-</u>	ify)							
Witnes	ss Signature (Required)	Date							



New Hampshire Veterans Home

SECURITY FORM



Please read this form carefully and sign and date as instructed. Your witness does \underline{not} have to be a Notary.

If you have ever been convicted of a crime (Felony or Misdemeanby a Court, you MUST complete the following section, giving the or Misdemeanor conviction.	•
If you leave this space blank, you are certifying that you have no c	current record of conviction.
Please note: Conviction is not an automatic disqualification for adveterans Home (NHVH). Each case is considered individually. We required information may be a basis for rejection of your applications.	Villful omission or misrepresentation of
☐ Applicant ☐ Authorized representative: ☐ Chartier ☐ DPOANC ☐ Other (places enesify)	Date
☐ Guardian ☐ DPOAHC ☐ Other (please specify)	
Witness Signature (Required)	Date



State of New Hampshire

Criminal Records Unit

33 Hazen Drive, Concord, NH 03305

Department of Safety **DIVISION OF STATE POLICE**

CRIMINAL HISTORY RECORD INFORMATION RELEASE AUTHORIZATION FORM

INSTRUCTIONS

NH RSA 1064:14 and Administrative Rule Saf-C 5700 authorizes the dissemination of NH Criminal History Record Information (CHRI) for non-criminal justice purposes. In NH, all CHRI is confidential and released only upon the knowledge and permission of the individual of whom the request is made. Individuals requesting their own record In person need only complete Section I. If the CHRI Is to be released to a third party, both Section I and Section II must be completed. All requests by mail must have both sections completed and Section II notarized, (not required).

SECTION I (PLEASE PRINT CLEARLY)								
Last Name	First Name	Ma id e	en		_ MI			
Address	City		State	_Zip				
Date of Birth	Hair Color	Eye Color		Male	Female			
Driver's License Number		State	_					
My signature below signifies I am the individual listed above and the information provided is true.								
Signature Date Signed under penalty of unsworn falsification pursuant to RSA 641:13								
PURPOSE OF RECORD								
Housing Employment	Annulment/E	xpungement	Othe	r_Nursin	ng Home Applica	<u>ti</u> on		
SECTION II I hereby authorize the release of my criminal record conviction(s), if any, to the following:								
Person or Entity to Receive Record Admi	ssions Office, New	Hampshire Veter	rans Home			_		
Address 139 Winter Street				[Zip	03276			
* Your Signature			Date					
Notary's Signature(not required)		(Ass:	Da te			_		
Signature of person/entity to receive reco								
RECORD CHALLENGE Saf-C 5703.12 Procedure for Correcting a CHRI (a) Persons or their attorneys desiring access to their CHRI for the purpose of challenge or correction shall appear at the central repository. (b) A copy shall be provided to a person if after review he/she indicates he/she needs the copy to pursue the challenge. (c) Any person making a challenge shall identify that portion of his/her CHRI which he/she believes to be inaccurate or incorrect, and shall also give a correct version of his/her record with an explanation of the reason that he/she believes his/her version to be correct. (d) The Director shall take the following actions within 30 days of receipt of challenge: (1) Review the records and contact the law enforcement agency or court which submitted the record to compare the information to determine whether the challenge is valid; (2) If the challenge is valid, which means there is a discrepancy between the information submitted and the information maintained by the law enforcement agency or court, the record shall be corrected and the person and appropriate CJAs shall be notified; and (3) If the challenge is invalid, the person shall be informed and advised of the right to appeal pursuant to RSA 541. (e) When a record has been corrected, the division shall notify all non-criminal justice agencies, to whom the data has been disseminated in the last year, of the correction. (f) The person shall be entitled to review the information that records the facts, dates, and results of each formal stage of the criminal justice process through which he passes, to ensure that all such steps are completely and accurately recorded. WARNING: The Division of State Police is the Criminal Record Repository for the State of New Hampshire. The record you have received is based only on what has been reported to the Repository and may not be a complete Criminal History Record of the named individual.								
		-						
Prepaid Acc't NumberNO CHARGE- NO CHARGE- State Agency A \$25:00 fee is required for each request. Make checks payable to: State of NH Criminal Records								



New Hampshire Veterans Home

Notice of Privacy Practices

This notice describes how your health information about you may be used and disclosed and how you can get access to this information. Please review it carefully.

I. Introduction. The NH Veterans Home (NHVH) is required by law to maintain the privacy of your personal health information. We are now required by the Federal Health Insurance Portability and Accountability Act (HIPAA), Public Law 104-191, and HIPAA regulations, 45 CFR Part 160 and 164, to provide you with this Notice of Privacy Practices, our legal duties, and your rights concerning your health information. This Notice of Privacy Practices describes how the New Hampshire Veterans Home may use and disclose your protected health information to carry out treatment, payment or health care operations and for other purposes that are permitted or required by law. It also describes your rights to access and control your protected health information. **Protected health information (PHI)** is information about you, including demographic information, that may identify you and that relates to your past, present or future physical or mental health condition and related health care services.

II. Your Health Information Rights. While the actual records that we maintain about you belong to us, the information contained in our records belongs to you. Under the Federal Privacy Rules (45 CFR Part 160 and Part 164) you have the right to:

- Request a restriction on certain uses and disclosures of your information as provided by 45 CFR Part 160.522 Please note, however, that we are not required to agree to a restriction that you may request. If we believe it is in your best interest to permit use and disclosure of your health information, we will notify you that your request for restriction will not be honored. If we agree to the requested restriction, we may not use or disclose your health information in violation of that restriction unless it is needed to provide emergency treatment.
- Obtain a paper copy of this Notice of Privacy Practices upon request.
- Inspect and obtain a copy of your health record. We will provide a copy or a summary of your health information, usually within 30 days of your request. We may charge a reasonable, cost-based fee.
- Amend your health record.
- Obtain an accounting of certain disclosures.
- Receive confidential communications of your health information by alternative means or at alternative locations.
- Revoke your authorization to use or disclose health information except to the extent that action has already been taken.
- Choose someone to act for you through an agent listed in your durable power of attorney over Health Care or a legal guardian. We will make sure this person has this authority and can act for you before we take action.
- File a complaint if you feel your rights have been violated by contacting us at the number listed at the end of this Notice. You can file a complaint with the U.S. Department of Health and Human Services Office for Civil Rights by sending a letter to 200 Independence Avenue, S.W., Washington, D.C. 20201, calling 1-877-696-6775, or visiting www.hhs.gov/ocr/privacy/hipaa/complaints/. We will not retaliate against you for filing a complaint.

III. Our Responsibilities. New Hampshire Veterans Home is required to:

- Maintain the privacy of your health information. We will let you know promptly if a breach occurs that may have compromised the privacy or security of your information.
- Provide you with this Notice of Privacy Practices outlining our legal responsibilities and privacy practices.
- Abide by the terms of this notice. We will not use or share your information other than as described here unless you tell us we can in writing. If you tell us we can, you may change your mind at any time. Let us know in writing if you change your mind.
- Notify you if we are unable to agree to a requested restriction.

www.hhs.gov/ocr/privacy/hipaa/understanding/consumers/noticepp.html.

IV. Examples of How We Will Use or Disclose Your Protected Health Information (PHI).

The following are examples of the types and uses and disclosures of your PHI that we are permitted to make.

- **Treatment:** We will use and disclose PHI to provide, coordinate or manage your health care and any related services. For example, we may disclose your PHI to your primary care physician and to other physicians who may be involved in your health care. In addition, we may disclose PHI to other health care facilities that are providing your care such as hospitals and ambulance services to coordinate continuing care, diagnostic testing, surgery, therapy and other services.
- Payment: PHI will be used as needed to obtain payment for services that we provide to you. For example, we may disclose PHI to the Department of Veterans Affairs for benefits such as per diem payments, pharmacy and other medical benefits. We may disclose PHI to your health insurance company and its legal representatives.
- **Healthcare Operations:** We may use or disclose your PHI as needed to support our own business activities. These activities may include quality assessment and improvement, training and supervision of staff members or other business activities. We may share your PHI with other departments with the Home activities such as preparing and serving of meals, housekeeping and participation of recreational activities. For example, we may share your PHI with third party business associates that perform various services that are essential to our Home such as Physicians, Pharmacy, Dental, Rehabilitative and Speech Services. We will limit the amount of PHI that we provide to the minimum necessary to accomplish the particular task. We will have a written contract with business associates that contain terms that will protect the privacy of your PHI. We will use your PHI to provide you with appointment reminders and to discuss treatment options or other health related benefits that may be of interest to you.
- **V.** Uses and Disclosures Not Requiring Your Authorization. The federal privacy rules provide that we may use or disclose your PHI without your authorization in the following circumstances (in accordance with applicable state and federal law):
 - As required by law to the extent that the use or disclosure is required by state or federal law.
 - Health Oversight Activities in the context of audits, investigations, inspections and licensing activities.
 - Food and Drug Administration (FDA) to report adverse events with respect to food, medications, products and product defects.
 - Public Health to public health authorities charged with preventing or controlling disease, injury or disability.
 - Relating to Decedents regarding an individual's death, to coroners, medical examiners or funeral directors
 - Organ/Tissue Donation if you are an organ donor, to assist in procurement, banking or transportation of donated organs or tissue.
 - Law Enforcement as required by law or in response to a valid search warrant or court order.
 - Legal Proceedings in response to an order of a court, subpoena, discovery request or other lawful process.
 - To Avert a Serious Threat to Health or Safety to warn of a resident's violent behavior when a resident has communicated a serious threat of physical violence against a reasonably identifiable victim.
 - Criminal Activity to law enforcement authorities if evidence of criminal conduct on our premises, to report suspected child abuse or neglect, or abuse of incapacitated adults or an injury that we believe may have been a result of an illegal act.
 - National Security and Intelligence Activities to authorized federal officers for national security activities.
 - We can use or share your information for health research.

VI. Uses and Disclosures of Protected Health Information Based Upon Your Written Authorization

Other uses and disclosures of your PHI will be made only with your written authorization unless otherwise permitted or required by law as described in this notice. You may revoke this authorization at any time in writing

except to the extent that we have already relied upon your authorization in making a disclosure.

For certain health information, you can tell us your choices about what we share. If you have a clear preference for how we share your information in the situations described below, talk to us. Tell us what you want us to do, and we will follow your instructions. In these cases, you have both the right and choice to tell us to:

- Share information with your family, close friends, or others involved in your care.
- Share information in a disaster relief situation.
- Include your name in a resident directory at the Receptionist's Desk for location in the Veterans Home unless you tell us you do not want that information in the directory.

If you are not able to tell us your preference, for example if you are unconscious, we may go ahead and share your information if we believe it is in your best interest. We may also share your information when needed to lessen a serious and imminent threat to health or safety.

We never share or sell your information for marketing or fundraising purposes.

VII. Changes to the Terms of this Notice

We reserve the right to change our Notice of Privacy Practices and to make the new provisions effective for all protected health information we maintain. Should our Notice of Privacy Practices change, we will notify you. The most up to date copy of this Notice of Privacy Practices will be displayed in prominent locations throughout the Home.

VIII. For More Information or to Report Complaints

If you wish to exercise any of the rights outlined in this notice or if you have questions and would like additional information, contact:

James Hayes Privacy Officer New Hampshire Veterans Home 139 Winter St. Tilton, NH 03276 (603) 527-4400

If you believe that your privacy rights have been violated, you may file a complaint with our Privacy Officer. If you are not satisfied with the Home's response, you may file a complaint with the Regional Office for Civil Rights. All complaints must be submitted in writing. You will not be retaliated against for filing a complaint. To file a complaint with the government, contact:

Office for Civil Rights
Attn: Regional Manager
U.S. Department of Health and Human Services
JFK Federal Building Room 1875
Boston, MA 02203
(617) 565-1340
(617) 565-1343 (TDD)

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