

## *NH Veterans Home's April Gagnon Receives "Above and Beyond" Award.*

TILTON, NH – April Gagnon, LNA III at the New Hampshire Veterans Home (NHVH) in Tilton, has received the Home's "Above and Beyond" Award for April, 2009. The NHVH Above & Beyond Award was created to recognize employees who are committed to excellence and superior performance.

According to Melissa Milione, NHVH Human Resources Administrator, Gagnon was nominated by co-workers because of her excellent skills in working with residents who have any form of dementia.

As an LNA III, April assists the residents with all aspects of their daily living. She also spends time talking with them about their past. She works in the Life Enhancement Dementia Unit and she says, "I really enjoy taking care of this growing population."

Of her work at NHVH she says, "I really enjoy working at the Veterans Home and taking care of all the veterans. They are truly a great bunch of people. I don't look at taking care of them as a job. It's a privilege to really get to know them and their families. They become an extended part of your own family."

Gagnon lives in Belmont with her husband and two children. When she's not working, she enjoys going to the gym, going for walks, and sewing.

Gagnon is one of nearly 400 staff members who care for the residents of the New Hampshire Veterans Home, established in Tilton in 1890 as the Soldier's Home for



Civil War Veterans. One of just four New Hampshire nursing homes to win the 2007 Quality of Life Award from the NH Department of Health & Human Services, the modern facility is home to 200 men and women who have served their country and fellow New Hampshire citizens. The mission of NHVH is to provide high quality, professional long-term care services to the Granite State's elderly and disabled veterans. NHVH is the only long-term care facility in the Granite State that is dedicated exclusively to veterans.



*April Gagnon (above and at left) receives the "Above and Beyond" pin from HR Administrator, Melissa Milione.*