

NH Veterans Home Staff Member Receives “Above and Beyond” Award.

TILTON, NH – Sandy McCarthy, a switchboard operator at the New Hampshire Veterans Home (NHVH) in Tilton, recently received the Home’s “Above and Beyond” Award. The award was created to recognize employees who are committed to excellence and superior performance. Sandy’s duties include answering and directing incoming and outgoing telephone calls for a centralized switchboard and acting as a receptionist for the New Hampshire Veterans Home. She also distributes visitor passes, makes copies, sends faxes, and provides clerical assistance to other departments.

According to Melissa Milione, NHVH Human Resources Administrator, Sandy was nominated by her co-workers because “She is always willing to help out in many offices. She goes out of her way to be efficient and accommodating. She is very polite and helpful to all residents, staff, and visitors. She is an asset to our facility.”

McCarthy lives in Franklin with her cat, Ada. She has two grown daughters; one lives in Florida and the other lives in the Lakes Region with her husband.

Sandy has worked at the Veterans Home for nearly nine years. When she’s not working, she enjoys reading, going for walks, spending time with family and friends, and going on scenic rides or on trips to the ocean.

Of her work at the Veterans Home she says, “I enjoy the social interaction of my position and the fact that every day is different. There is respect between staff and residents. I am proud that I walk in every day to assist the veterans who served our country. I am also proud that there is a vision for the future, and that the Veterans Home continues to grow and expand—and I am part of that. “

The New Hampshire Veterans Home was established in Tilton in 1890 as the Soldier’s Home for Civil War Veterans. One of just four New Hampshire nursing homes to win the 2007 Quality of Life Award from the NH Department of Health & Human Services, the modern facility is home to 200 men and women who have served their country and fellow New Hampshire citizens. The mission of NHVH is to provide high quality, professional long-term care services to the Granite State’s elderly and disabled veterans. NHVH is the only long-term care facility in the Granite State that is dedicated exclusively to veterans.



Sandy McCarthy, recipient of the NH Veterans Home “Above and Beyond” Award for July 2008, greets visitors at the Veterans Home.