Types of Fraud & Abuse

Common Types of Medicare Fraud & Abuse

Please call us if you have questions or concerns.

For example:

- Billing for services or equipment not received.
- Billing for services or equipment other than that received.
- Overcharging for services or equipment.
- Additional payments requested even though the co-pay was covered by an insurance company.
- Access to health care benefits change when switching to a health maintenance organization.

NH Help Line
1-800-852-3388

Free & Confidential Information on Health Care Fraud and Abuse

NH HELPLINE is a free, statewide 24-hour information and referral service provided by Community Services Council of NH. It connects you to the Health Insurance Counseling Education and Assistance Services (HICEAS) program. HICEAS is sponsored in conjunction with the University of New Hampshire Cooperative Extension Services. With over 180 trained volunteer counselors throughout the state, the HICEAS program is committed to protecting the quality of health care for New Hampshire seniors.

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P R O T E C T I N G

Quality Health Care

NH Senior Advocacy Program

Help Stop Medicare/Medicaid Fraud & Abuse

This program works in partnership with NH Helpline & HICEAS to bring you quality information on health care fraud and abuse.

Stop Fraud & Abuse

How to Report Medicare & Medicaid Fraud

You can stop health care fraud by calling a *Protecting Quality Health Care* counselor at:

NH Help Line
1-800-852-3388

Before you call, please collect as much information as you can:

- Provider's name and any identifying number next to or below his or her name on the Medicare Summary Notice.
- Type of service or item billed date of service.
- Amount approved and paid by Medicare.
- Date of the Medicare Summary Notice.
- Name and Medicare number of the person who received the item or service.
- Why you think Medicare should not have paid.

Protect Your Benefits

Learn to Protect Your Health Care Benefits

Review your Medicare Explanation of Medicare Benefits (EOMB) forms or Summary Notices (MSN) carefully!

Look for the following:

- Duplicate payments for the same services.
- Ambulance services you did not receive.
- Payments for home medical equipment while you were in a hospital or nursing home.
- Dates on the MSN/EOMB that differ from the dates you actually received the service.
- Outpatient services billed while you were in the hospital.

Ask questions. Consult your provider or your Medicare Office.

- If you don't understand the charges billed.
- If you don't think you received a billed service.
- If you question whether a service was needed.

Never...

- give your Medicare number to anyone other than service providers you know.
- sign a blank form.

Avoid...

- offers of "free" medical tests or supplies in exchange for your Medicare number.
- health care providers who tell you that the item or service is not usually covered, but they know how to get Medicare to pay for it.