

New Hampshire Fire Standards & Training  
 And Emergency Medical Services  
 in cooperation with the National Fire Academy  
 presents...


**Taking applications  
 NOW!!!!**

**F517  
 Executive  
 Skills Series:  
 Managing &  
 Leading Change**  
 CREF # 10-12-NFA-45



Target Audience:  
 Senior officers  
 of both career and  
 volunteer fire  
 and/or emergency  
 services organizations.

***Manage change effectively!***  
 In this 2-day course, students will be introduced to a four-step model for managing change effectively. These activities include analysis, planning, implementation, and evaluation. The same model will be used to examine the executive role of leading change. A variety of activities and simulations will apply theories to contemporary issues that executive officers experience daily.

<b>WHEN:</b>	Saturday and Sunday, March 13 & 14, 2010 8:00AM to 4:30PM	
<b>WHERE:</b>	Richard M. Flynn Fire Academy 98 Smokey Bear Boulevard Concord, NH	
<b>COST:</b>	\$20.00	
<b>PREREQUISITES:</b>	None	
<b>HOW TO REGISTER:</b>	<ul style="list-style-type: none"> <li>• New Hampshire General Admission application found at:  <a href="http://www.nh.gov/safety/divisions/fstems/documents/GeneralAdmissionApplication.pdf">http://www.nh.gov/safety/divisions/fstems/documents/GeneralAdmissionApplication.pdf</a></li> <li>• Only complete applications will be accepted in person, by mail, or by fax.</li> <li>• Check or Money Order (payable to NHFSTEMS) must accompany application OR..</li> <li>• Credit Card information, Chief's signature and/or billing authorization must be indicated on application.</li> <li>• Applications accepted on a first-come, first-serve basis.</li> </ul>	

**Applications accepted NOW  
 thru Mon., February 15, 2010 at  
 4:00PM.**

For more information, contact:  
**New Hampshire Fire Standards and Training &  
 EMS**  
**Mailing address:** 33 Hazen Drive, Concord, NH 03305  
**Phones:** (Toll free) 800-3671-4503 (Local) 603-223-4200

**Visit the web at <http://www.nh.gov/safety/divisions/fstems>**