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Commissioner

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Deborah A. Pendergast
Director

MEMORANDUM

DATE: April 22, 2016
TO: EMS Service Leaders
FROM: Chip Cooper, MPH, NRP, TEMSIS System Administrator
RE: June 1st, 2016, Elite Transition Date for the Full State

The NH Bureau of EMS will be transitioning all services to the New Elite System on June 1, 2016 (effective 0001 hours). This is the finalized date.

Any service wishing to transition earlier may start on or after May 9th and be scheduled between Monday and Thursday (so we can support your change) through June 1st. Services that wish to make the change earlier should submit a helpdesk ticket advising us of the date and giving us a point-of-contact so we can coordinate a few things with you.

Be advised that all service leaders will need to spend some time making sure their service settings are ready before they “go live”. We will be posting directions to guide you through these setting adjustments by the end of the April.

Training Plan:

Service Leaders: In addition to the published guide, we will be conducting Service Leader training to answer questions and walk you through your service setting changes.

Providers: We will be conducting multiple trainings for providers to use the runform. We are currently finalizing coordination with various sites for dates and times for these trainings and will publish that schedule by 4/27.

Links to all training schedules and resources will be sent to the list-serves, posted on the homepage of TEMSIS and on the Bureau website by 4/27.

We want to offer special thanks to our piloting services, which have provided a great deal of feedback to improve the runform for the whole state. Those services are: Concord Fire Department, Diluzio Ambulance, Henniker Rescue, McGregor EMS, Merrimack Fire and Rescue and Newbury Fire Department. To fully appreciate all the work they have done, see the log of all the issues they have sent us to resolve since the end of February at: <http://www.nh.gov/safety/divisions/fstems/ems/documents/elitepilotlog.pdf>

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